

#### **Contents**

The following items are included with the roller shade assembly to ensure proper installation.

# Motor Bracket Bracket



Fascia Attachment





Idler Pin Wrench Cotter Pin

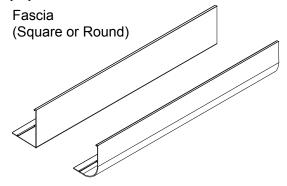




Roller Shade Assembly



In addition to the items listed above the following items are included depending on order configuration to ensure proper installation.

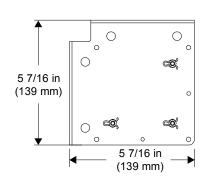


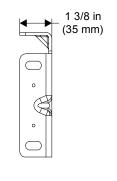
# Install Brackets and Roller Shade Assembly

**WARNING**: If the shade is obstructed during operation, excessive torque (greater than 4.43 lbf·ft (6 N·m)) may be created before the motor stops. This excessive torque can, and may cause injury if the brackets are not securely fastened in such a way that it supports at least 100 lb (46 kg). Failure to comply with the installation guide may cause injury.

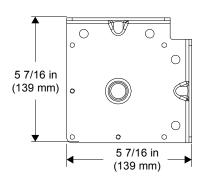
The Architectural XL Motorized Shades are mounted to the wall or ceiling using the motor bracket and idler bracket. If a fascia is being used, a fascia attachment mounts to each bracket which helps hold the fascia in place.

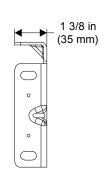
#### Bracket Dimensions - Motor Bracket





Bracket Dimensions - Idler Bracket





**NOTE**: Ensure that the LED and push buttons of the motor face towards the user and are accessible after installation.

. Measure the installation location and the roller shade assembly to verify that it fits in the installation location. Use these measurements to determine the installation location of the brackets.

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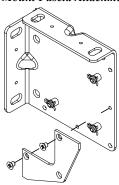
2. Ensure that the mounting points are level with each other and mark the locations of the brackets.

**NOTE**: If using end caps, be sure to leave enough space for end cap width.

**NOTE**: Brackets should be level when mounted. They do not allow adjustment to the roller shade assembly once mounted.

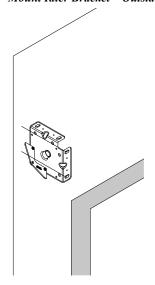
3. (Optional) If attaching a fascia to the finished assembly, use the provided screws to attach the fascia attachment to the motor bracket and idler bracket. Refer to the following illustration for details.

Mount Fascia Attachment - Motor Bracket Shown

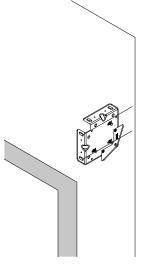


4. Mount the brackets to the outside of the window frame (outside mount), inside of the window frame (inside mount) or in a pocket (pocket mount) according to the illustrations below.

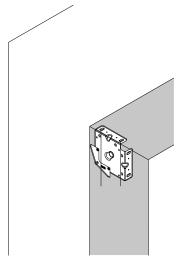
Mount Idler Bracket - Outside Mount



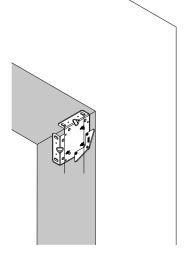


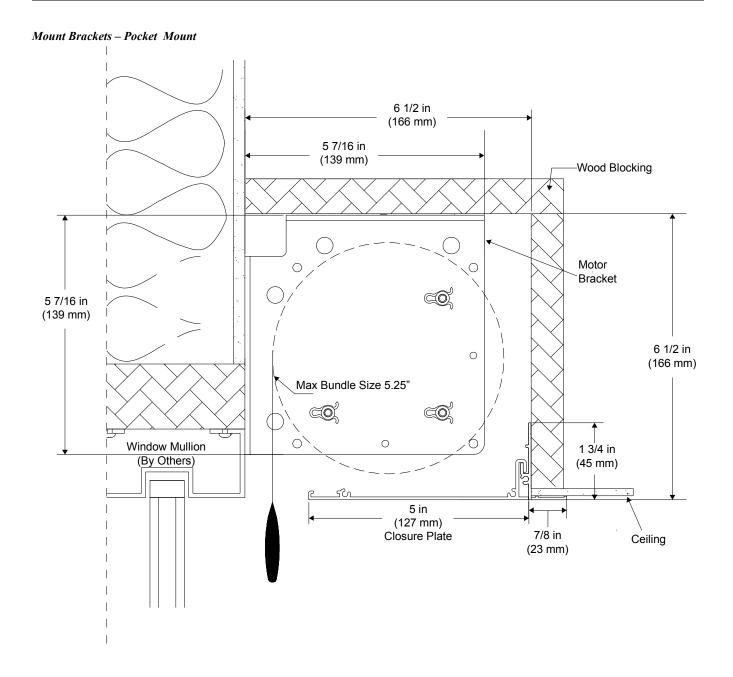


Mount Idler Bracket - Inside Mount



Mount Motor Bracket - Inside Mount

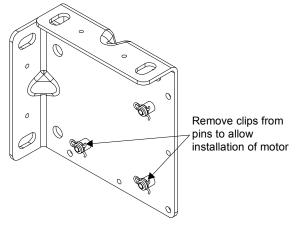




Remove the two clips from the bottom of the motor bracket.

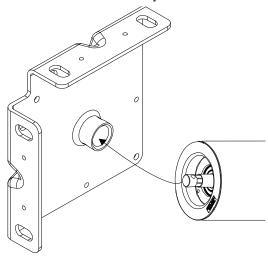
**NOTE:** For ease of installation, keep the two clips readily available for motor end installation.

#### Remove Clips from the Bottom of the Motor Bracket



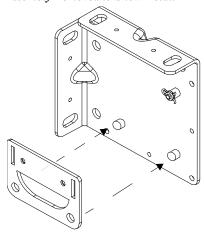
Position the roller shade assembly so that the pin of the roller shade assembly fits into the hole in the idler bracket.

#### Position Roller Shade Assembly into Idler Bracket



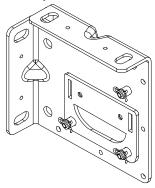
- 7. Using the included idler pin wrench, rotate the idler pin so that the hole in the pin is aligned with the hole in the idler bracket.
- 8. Fully insert the cotter pin through the idler bracket and idler pin to secure the roller shade assembly to the idler bracket.
- 9. Place the motor assembly over the pins of the motor bracket.

Attach Motor Assembly to Motor Bracket – Motor Assembly Removed to Show Detail



10. Place the two clips that were removed over the pins to secure the shade to the bracket.

Attach Motor Assembly to Motor Bracket – Motor Assembly Removed to Show Detail

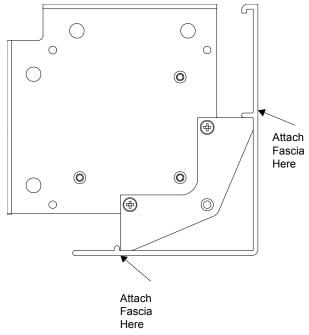


11. Remove paper wrapping from shade.

# **Mount Fascia (Optional)**

If the assembly was received with a fascia, attach it by pressing the fascia onto the fascia attachments. The fascia snaps into place. Refer to the following illustration.

Attach Fascia (Roller Shade Assembly Not Shown)



# Wiring

For information on wiring this device, refer to the latest version of the Crestron Roller Shades and Interfaces Wiring Guide (Doc. 7516), which is available from the Crestron Web site (www.crestron.com/manuals).

# **Programming and Setup**

Before the roller shade can be operated the device must be programmed and set up.

For information on programming and setup of this device, refer to the latest version of the Crestron Roller Shades and Interfaces Programming & Setup Guide (Doc. 7361).

#### **Further Inquiries**

To locate specific information or resolve questions after reviewing this guide, contact Crestron's True Blue Support at 1-888-CRESTRON [1-888-273-7876] or refer to the listing of Crestron worldwide offices on the Crestron Web site (<a href="www.crestron.com/offices">www.crestron.com/offices</a>) for assistance within a particular geographic region.

To post a question about Crestron products, log onto the Online Help section of the Crestron Web site (<a href="www.crestron.com/onlinehelp">www.crestron.com/onlinehelp</a>). First-time users must establish a user account to fully benefit from all available features.

### **Future Updates**

As Crestron improves functions, adds new features and extends the capabilities of the Architectural XL Motorized Shades, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron Web site periodically for manual update availability and its relevance. Updates are identified as an "Addendum" in the Download column.

The specific patents that cover Crestron products are listed at patents.crestron.com.

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This document was written by the Technical Publications department at Crestron.

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# **Crestron Shading Solutions Standard Limited Warranty**

This limited warranty ("Warranty") is applicable to (a) Crestron Shading Solutions control system shade fabric, shade mounting hardware including tracks and roller tubes, and shade motors (collectively "Hardware") and (b) Crestron Shading Solutions control system wall controls, interfaces and system accessories, ("External Components" and , with the Hardware the "Shading Solutions System"). Batteries are excluded from External Components and are not covered under this warranty. Customer acknowledges and agrees that use of the Shading Solutions System, or any part thereof, constitutes acceptance of all terms and conditions of this Warranty.

#### **Limited Warranty**

Subject to the exclusions and restrictions and for the periods of time described in this Warranty, Crestron warrants that the Shading Solutions System will be free from manufacturing defects under normal use. If any manufacturing defect exists in any Hardware or External Component during the periods of time identified below from the date of shipment by Crestron, as long as Customer promptly notifies Crestron of the defect and, if requested by Crestron, upon the return of the defective part(s), Crestron will, at its option, either repair the defective part(s), or provide comparable replacement part(s) or issue a credit to the Customer against the purchase price of comparable replacement part(s) purchased from Crestron as noted in the schedule below.

Number of Years from Date of Shipment, as applicable	Percentage Warranted by Crestron for Hardware
Up to 5	100%
More than 5 but not more than 8	50%
More than 8	0%

Crestron warrants that External Components, excluding batteries, will be free from manufacturing defects under normal use from date of shipment by Crestron for a period of (a) one (1) year as to the power supplies, (b) ninety (90) days as to touch screen displays and overlay components, (c) three (3) years as to other External Components. Replacement parts for the Shading Solutions System provided by Crestron or, at its sole discretion, an approved vendor may be new, used, repaired, reconditioned and/or made by a different manufacturer.

#### **EXCLUSIONS AND RESTRICTIONS**

This Warranty does not cover, and Crestron and its suppliers are not responsible for:

- Damage, malfunction, or inoperability diagnosed by Crestron or a Crestron approved third-party as being caused by normal wear and tear, abuse, misuse, incorrect installation, neglect, accident, interference, or adverse environmental factors.
  - Such environmental factors shall include, but not be limited to: (a) use of incorrect line voltages; (b) improperly rated fuses or circuit breakers; (c) failure to install, maintain, and operate the System pursuant to the operating instructions provided by Crestron; (d) failure to comply with the applicable provisions of the National Electrical Code and Safety Standards of Underwriters Laboratories; (e) use of incompatible devices or accessories; (f) improper or insufficient ventilation; (g) unauthorized repairs or adjustments; (h) vandalism including a virus or computer hacker; (i) acts of God, such as fire, lightning, flooding, tornado, earthquake, hurricane or other problems beyond Creston's control; or (j) failure to maintain equipment under the specified ambient temperature limits.
- On-site labor costs to diagnose issues with, and to remove, repair, replace, adjust, reinstall and/or reprogram the Shading Solutions System or any of its components.
- 3. Components and equipment external to the Shading Solutions System, such as, but not limited to: (a) lamps, sockets, and fixtures; (b) fixture wiring between ballasts and lamps; (c) building wiring between the dimmer panels and lamps; (d) wiring between the control panels; (e) audio-visual equipment; and (f) other non-Crestron equipment such as motion detectors.
- 4. The cost of repairing or replacing other property that is damaged when the Shading Solutions System does not work properly, even if the damage was caused by the Shading Solutions System.
- 5. Any loss of software or data. Customer has sole responsibility to properly back up all data on any other storage device(s) in the Shading Solutions System.
- 6. Repairs required due to malfunctions caused by non-Crestron supplied software.

EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY TYPE, INCLUDING ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY.

CRESTRON DOES NOT WARRANT THAT THE SHADING SOLUTIONS SYSTEM WILL OPERATE WITHOUT INTERRUPTION OR BE ERROR FREE

NO CRESTRON AGENT, EMPLOYEE, OR REPRESENTATIVE HAS ANY AUTHORITY TO BIND CRESTRON TO ANY AFFIRMATION, REPRESENTATION, OR WARRANTY CONCERNING THE SHADING SOLUTIONS SYSTEM.

UNLESS AN AFFIRMATION, REPRESENTATION OR WARRANTY MADE BY AN AGENT, EMPLOYEE OR REPRESENTATIVE IS SPECIFICALLY INCLUDED HEREIN, OR IN STANDARD PRINTED MATERIALS PROVIDED BY CRESTRON, IT DOES NOT FORM A PART OF THE BASIS OF ANY BARGAIN BETWEEN CRESTRON AND CUSTOMER AND WILL NOT IN ANY WAY BE ENFORCEABLE BY CUSTOMER.

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NOTWITHSTANDING ANY DAMAGES THAT CUSTOMER MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DIRECT DAMAGES AND ALL DAMAGES LISTED ABOVE), THE ENTIRE LIABILITY OF CRESTRON AND OF ALL OTHER PARTIES UNDER THIS WARRANTY ON ANY CLAIM FOR DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE MANUFACTURE, SALE, INSTALLATION, DELIVERY, USE, REPAIR, OR REPLACEMENT OF THE SHADING SOLUTIONS SYSTEM, OR ANY AGREEMENT INCORPORATING THIS WARRANTY, AND CUSTOMER'S SOLE REMEDY FOR THE FOREGOING, WILL BE LIMITED TO THE AMOUNT PAID TO CRESTRON BY CUSTOMER FOR THE SHADING SOLUTIONS SYSTEM. THE FOREGOING LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS WILL APPLY TO THE MAXIMUM EXTENT ALLOWED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPUSE.

## To Make A Warranty Claim

To make a warranty claim, promptly notify Crestron within the warranty periods described above by calling the Crestron Technical Support Center at 1-888-CRESTRON. Crestron, in its sole discretion, will determine what action, if any, is required under this Warranty.

Most Shading Solutions System problems can be corrected over the phone through close cooperation between Customer and a Crestron technician. To better enable Crestron to address a warranty claim, please have the Shading Solutions System's serial and model numbers, its current operating system version, and the brand names and models of any peripheral devices (such as a modem) used with the Shading Solutions System available when making the call.

If Crestron, in its sole discretion, determines that an on-site visit or other remedial action is necessary, Crestron may send a representative or coordinate the dispatch of a representative from a Crestron approved vendor, to Customer's site, and/or coordinate a warranty service call between Customer and a Crestron approved vendor.

All on-site labor costs incurred to diagnose any problems with the Shading Solutions System and to repair, replace or adjust (at Creston's option) the Shading Solutions System to restore it to normal operation will be paid by customer at the then current service price unless covered by a separate Crestron Support and Maintenance Plan.