

Crestron **CEN-SWPOE-24**  
24-Port Managed PoE Switch

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Operations Guide



This document was prepared and written by the Technical Documentation department at:



## Regulatory Compliance

This product is Listed to applicable UL Standards and requirements by Underwriters Laboratories Inc.



As of the date of manufacture, the CEN-SWPOE-24 has been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling.



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## Federal Communications Commission (FCC) Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:  
(1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION:** Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

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## Industry Canada (IC) Compliance Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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The specific patents that cover Crestron products are listed at [patents.crestron.com](http://patents.crestron.com).

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# 24-Port Managed PoE Switch: CEN-SWPOE-24

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## Introduction

The CEN-SWPOE-24 offers control system networking made easy, providing Crestron® guaranteed performance and reliability for a complete Ethernet network of touch screens, keypads, control processors, and other devices in a 2-space rack mount package. Rear panel connectivity with front panel indicators and controls provides an ideal form factor for use in a typical 19" equipment rack. Full IEEE 802.3af Power over Ethernet (PoE) is furnished simultaneously across all 24 ports, providing a centralized power source for numerous PoE powered devices and eliminating the need for additional power supplies and wiring.

Dual Gigabit Ethernet uplink/stacking ports assure ample bandwidth for the 24 high-speed 10/100BASE-T ports. Its front panel management port enables mirroring of any rear port for easy monitoring and troubleshooting. Customizable front panel labeling makes it easy to designate each port with a friendly, descriptive name. Advanced configuration is enabled through an intuitive Web browser interface.

## Features and Functions

- Rack-mount 24-port managed 10/100 Ethernet switch
- Full IEEE 802.3af Power over Ethernet (PoE) provided simultaneously across 24 ports
- Dual Gigabit Ethernet uplink/stacking ports
- All ports rear mounted for use in a typical AV equipment rack
- Front panel management port for easy troubleshooting
- Configured via simple to use Web browser interface
- SNMP monitoring and management
- Auto-discovery via Crestron Toolbox™
- Layer 2 managed switching functionality
- 8.8 Gbps switching fabric (non-blocking)
- Auto-negotiation and auto MDI/MDIX capability
- Port configuration settings for speed and duplex
- Real time clock supports synchronization with Internet based time servers via NTP
- Custom front panel labeling using Crestron Engraver software

## Specifications

Specifications for the CEN-SWPOE-24 are listed in the following table.

### *CEN-SWPOE-24 Specifications*

SPECIFICATION	DETAILS
Ethernet	
Ports	(24) 10BASE-T/100BASE-TX auto-sensing Fast Ethernet with PoE; (2) 10/100/1000BASE-T auto-sensing Gigabit Ethernet
Network Standards	IEEE 802.3, 802.3u, 802.3ab, 802.3af
Topology	Star
Transmission Method	Store-and-Forward
Mac Addresses	8K addresses
Memory Buffer	3 Mbits per device
Switch Fabric	8.8 Gbps non-blocking
Power Requirements	4.8 - 2.0 Amps @ 100-240 Volts AC, 50/60 Hz <sup>1, 2</sup>
Environmental	
Installation Location	Indoor use only
Temperature	32° to 104°F (0° to 40°C) <sup>3</sup>
Humidity	10% to 90% RH (non-condensing)
Heat Dissipation	400 BTU/Hr
Enclosure	
Chassis	Metal, black finish, fan cooled, vented sides
Faceplate	Aluminum, black finish with polycarbonate label overlay
Mounting	Freestanding or 2U 19-inch rack mountable <sup>4, 5</sup> (adhesive feet and rack ears included)
Dimensions	
Height	3.56 in (90 mm), 3.47 in (89 mm) without feet
Width	17.03 in (433 mm), 19.00 in (483 mm) with ears
Depth	11.66 in (297 mm)
Weight	9.1 lbs (4.1 kg)

1. Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on over current protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
2. Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, use of power strips).
3. If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature specified by the manufacturer.
4. Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
5. Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

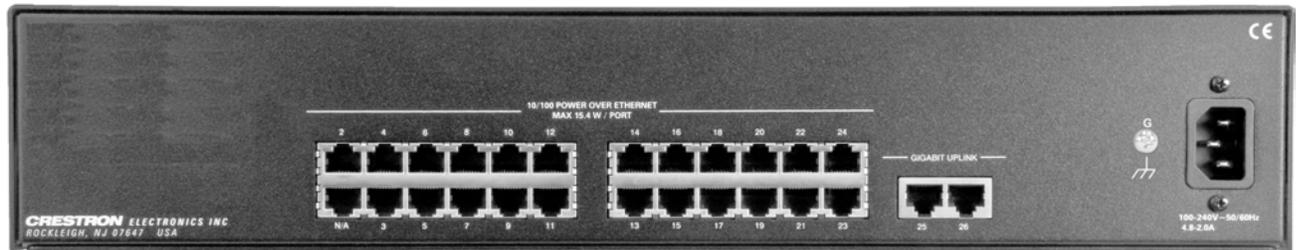
### Physical Description

This section provides information on the connections, controls and indicators available on the CEN-SWPOE-24.

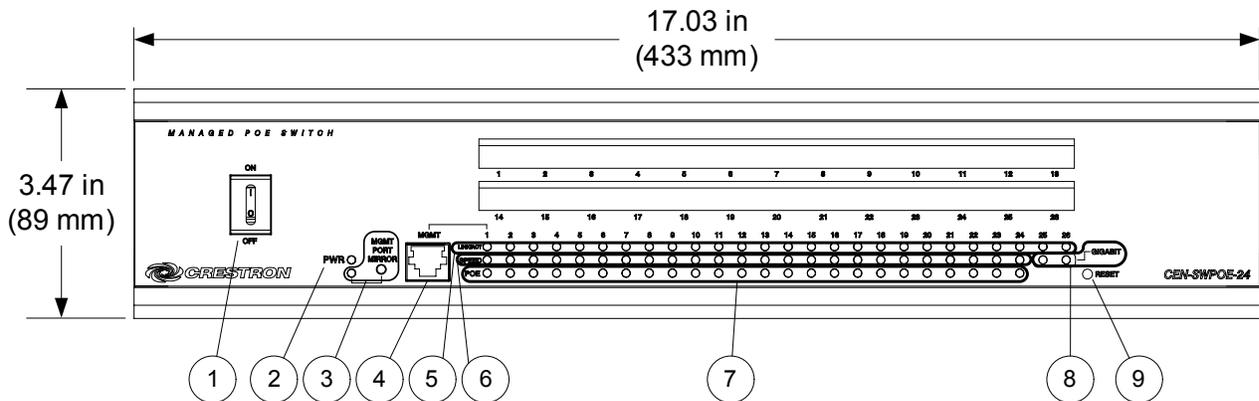
*CEN-SWPOE-24 Physical View (Front View)*



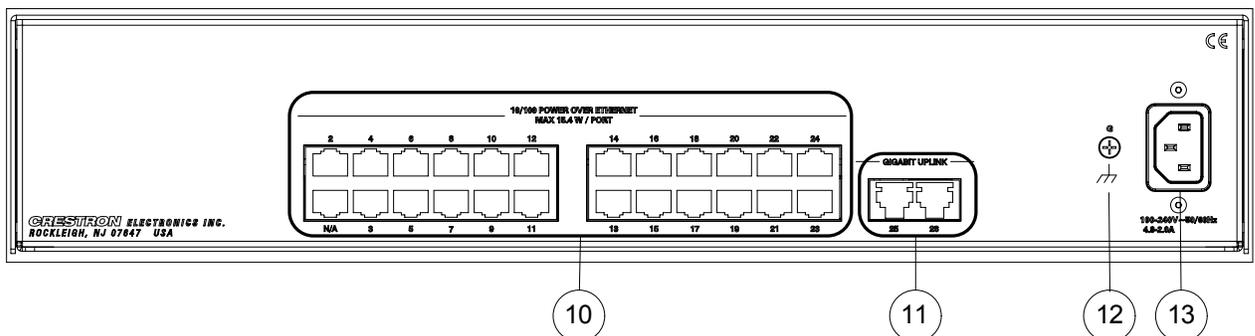
*CEN-SWPOE-24 Physical View (Rear View)*



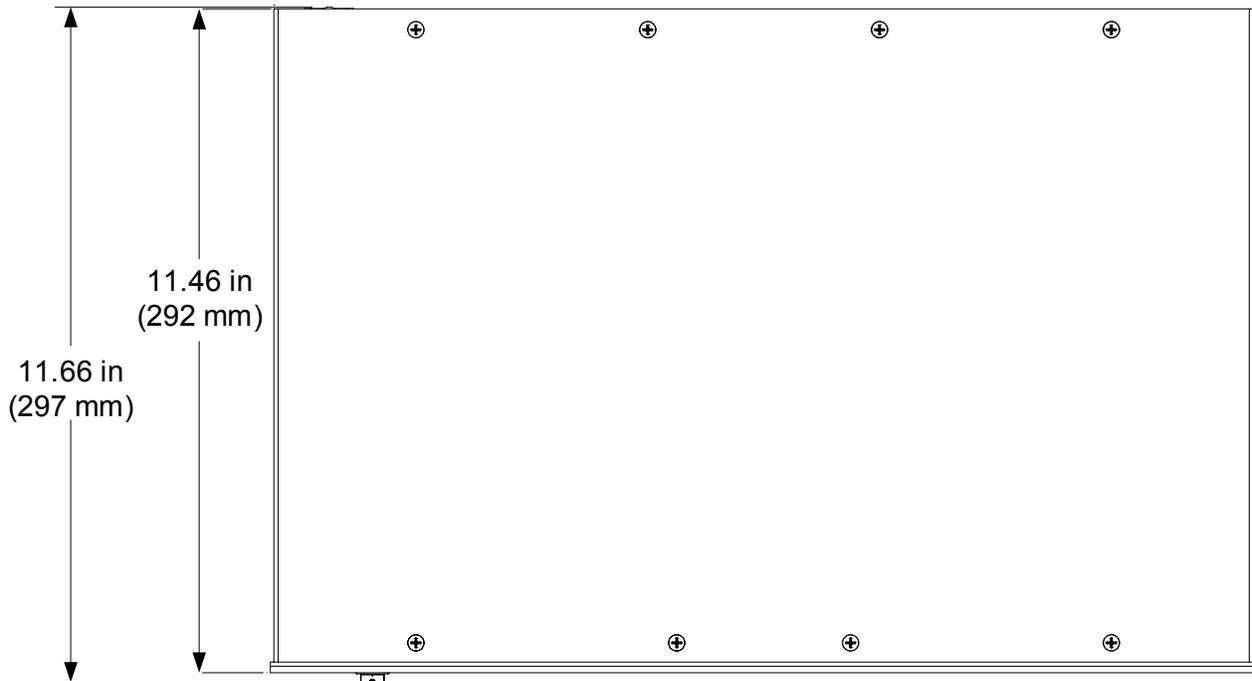
*CEN-SWPOE-24 Overall Dimensions (Front View)*



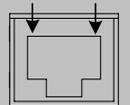
*CEN-SWPOE-24 (Rear View)*



*CEN-SWPOE-24 Overall Dimensions (Top View)*

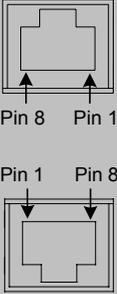
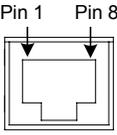


*Connectors, Controls & Indicators*

#	CONNECTORS, CONTROLS & INDICATORS	DESCRIPTION																				
1	ON / OFF 	(1) Rocker switch behind protective guard, turns main power on or off   Indicates Power ON ○ Indicates Power OFF																				
2	PWR LED	(1) Green LED, indicates operating power supplied via main power input and unit is turned on																				
3	MGMT PORT MIRROR (LED and Button)	(1) Recessed miniature push button and (1) green LED to enable or disable the port mirroring <b>MGMT</b> port																				
4	MGMT Pin 1 Pin 8 	(1) 8-pin RJ-45, female; 10BASE-T/100BASE-TX Ethernet port and IEEE 802.3af Class 0 PoE Power Sourcing Equipment output <table border="1" data-bbox="966 1659 1429 1816"> <thead> <tr> <th>PIN</th> <th>SIGNAL</th> <th>PIN</th> <th>SIGNAL</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TX +</td> <td>5</td> <td>N/C</td> </tr> <tr> <td>2</td> <td>TX -</td> <td>6</td> <td>RX -</td> </tr> <tr> <td>3</td> <td>RX +</td> <td>7</td> <td>N/C</td> </tr> <tr> <td>4</td> <td>N/C</td> <td>8</td> <td>N/C</td> </tr> </tbody> </table>	PIN	SIGNAL	PIN	SIGNAL	1	TX +	5	N/C	2	TX -	6	RX -	3	RX +	7	N/C	4	N/C	8	N/C
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1	TX +	5	N/C																			
2	TX -	6	RX -																			
3	RX +	7	N/C																			
4	N/C	8	N/C																			

*(Continued on following page)*

Connectors, Controls & Indicators (Continued)

#	CONNECTORS, CONTROLS & INDICATORS	DESCRIPTION																				
5	LINK/ACT (1 – 26) LEDs	(26) Green LEDs, indicate Ethernet link status and activity for each corresponding port																				
6	SPEED (1 – 24) LEDs	(24) Green LEDs, indicate connection speed for each corresponding LAN port. Blinking green indicates a 10 Mbps connection, solid green indicates a 100 Mbps connection																				
7	POE (1 – 24) LEDs	(24) Green LEDs, indicate PoE is active and a PoE powered device is connected to each corresponding port																				
8	GIGABIT (25 – 26) LEDs	(2) Green LEDs indicate 1000 Mbps connection speed for each corresponding uplink port																				
9	RESET Button	(1) Recessed push button to restart the device. To restore the device to its factory default settings, press and hold the button for ten seconds																				
10	10/100 POWER OVER ETHERNET (2 – 24) 	(23) 8-pin RJ-45, female; 10BASE-T/100BASE-TX Ethernet ports and IEEE 802.3af Class 0 PoE Power Sourcing Equipment outputs <table border="1" data-bbox="966 1066 1430 1222"> <thead> <tr> <th>PIN</th> <th>SIGNAL</th> <th>PIN</th> <th>SIGNAL</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TX +</td> <td>5</td> <td>N/C</td> </tr> <tr> <td>2</td> <td>TX -</td> <td>6</td> <td>RX -</td> </tr> <tr> <td>3</td> <td>RX +</td> <td>7</td> <td>N/C</td> </tr> <tr> <td>4</td> <td>N/C</td> <td>8</td> <td>N/C</td> </tr> </tbody> </table>	PIN	SIGNAL	PIN	SIGNAL	1	TX +	5	N/C	2	TX -	6	RX -	3	RX +	7	N/C	4	N/C	8	N/C
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2	TX -	6	RX -																			
3	RX +	7	N/C																			
4	N/C	8	N/C																			
11	GIGABIT UPLINK (25 – 26) 	(2) 8-pin RJ-45, female; 10/100/1000BASE-T Ethernet uplink/stacking ports <table border="1" data-bbox="966 1417 1430 1572"> <thead> <tr> <th>PIN</th> <th>SIGNAL</th> <th>PIN</th> <th>SIGNAL</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TX +</td> <td>5</td> <td>N/C</td> </tr> <tr> <td>2</td> <td>TX -</td> <td>6</td> <td>RX -</td> </tr> <tr> <td>3</td> <td>RX +</td> <td>7</td> <td>N/C</td> </tr> <tr> <td>4</td> <td>N/C</td> <td>8</td> <td>N/C</td> </tr> </tbody> </table>	PIN	SIGNAL	PIN	SIGNAL	1	TX +	5	N/C	2	TX -	6	RX -	3	RX +	7	N/C	4	N/C	8	N/C
PIN	SIGNAL	PIN	SIGNAL																			
1	TX +	5	N/C																			
2	TX -	6	RX -																			
3	RX +	7	N/C																			
4	N/C	8	N/C																			
12	G	(1) 6-32 screw, chassis ground lug																				
13	100-240V~50/60Hz 4.8-2.0A 	(1) IEC C14 male chassis plug, main power input; Mates with removable power cord, included																				

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## Setup

### Network Wiring

When wiring the Ethernet network, consider the following:

- Use Crestron Certified Wire.
- Use Crestron power supplies for Crestron equipment.
- Provide sufficient power to the system.

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**CAUTION:** Insufficient power can lead to unpredictable results or damage to the equipment. Please use the Crestron Power Calculator to help calculate how much power is needed for the system ([www.crestron.com/calculators](http://www.crestron.com/calculators)).

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### CAT5 Wiring

Category 5 (CAT5) wiring is a twisted pair cable designed for Ethernet networks. These networks operate at speeds of up to 100 Megabits per second (Mbps) using the 100BASE-T standard. For more information refer to “Appendix: Fast Ethernet and Gigabit Ethernet” on page 25.

For additional information, refer to the latest version of the Crestron CAT5 Wiring Reference Guide (Doc. 6137), which is available from the Crestron Web site ([www.crestron.com/manuals](http://www.crestron.com/manuals)).

### Installation

#### Ventilation

The CEN-SWPOE-24 should be used in a well-ventilated area. The venting holes should not be obstructed under any circumstances.

To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications. Consider using forced air ventilation and/or incrementing the spacing between units to reduce overheating. Consideration must be given if installed in a closed or multi-unit rack assembly since the operating ambient temperature of the environment may be greater than the room ambient temperature. Contact with thermal insulating materials should be avoided on all sides of the unit.

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**NOTE:** Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.

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#### Rack Mounting

The CEN-SWPOE-24 can be mounted in a rack or stacked with other equipment. Two “ears” are provided with the CEN-SWPOE-24 so that the unit can be rack mounted. These ears must be installed prior to mounting. Complete the following procedure to attach the ears to the unit. The only tool required is a #1 or #2 Phillips screwdriver.

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**WARNING:** To prevent bodily injury when mounting or servicing this unit in a rack, observe the following guidelines:

- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

**NOTE:** If rack mounting is not required, rubber feet are provided for tabletop mounting or stacking. Apply the feet near the corner edges on the underside of the unit.

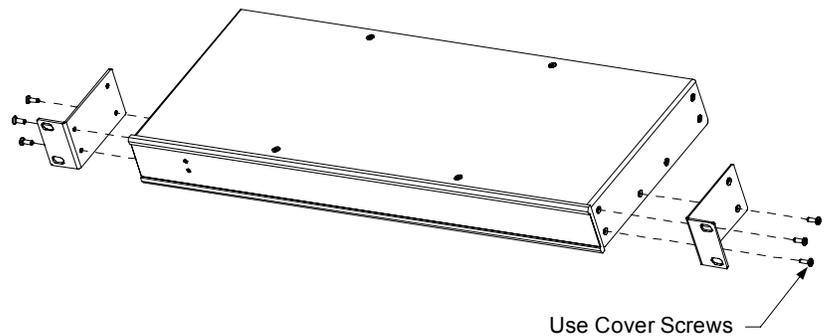
**NOTE:** Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, use of power strips).

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To install the ears:

1. There are screws that secure each side of the CEN-SWPOE-24 top cover. Using a #1 or #2 Phillips screwdriver, remove the three screws closest to the front panel from one side of the unit. Refer to the diagram following step 3 for a detailed view.
2. Position a rack ear so that its mounting holes align with the holes vacated by the screws in step 1.
3. Secure the ear to the unit with three screws from step 1, as shown in the following diagram.

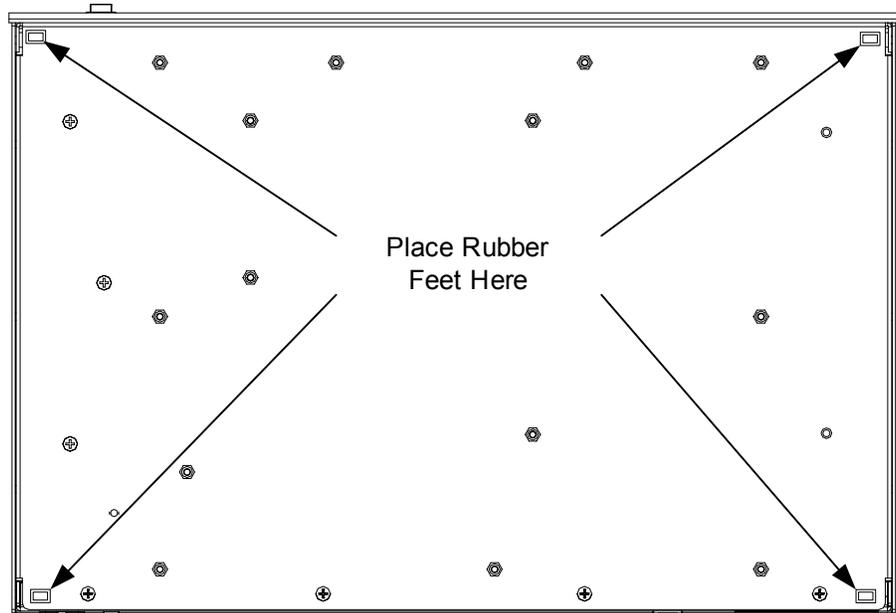
*Ear Attachment for Rack Mounting (this image shows a 1RU device)*



4. Repeat procedure (steps 1 through 3) to attach the remaining ear to the opposite side.

**Stacking**

Four “feet” are provided with the CEN-SWPOE-24 so that if the unit is not rack mounted, the rubber feet can provide stability when the unit is placed on a flat surface or stacked. These feet should be attached prior to the hookup procedure. Refer to the following illustration for placement of the feet.

**Foot Placement for the CEN-SWPOE-24**

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**NOTE:** No more than two CEN-SWPOE-24 units should be stacked.

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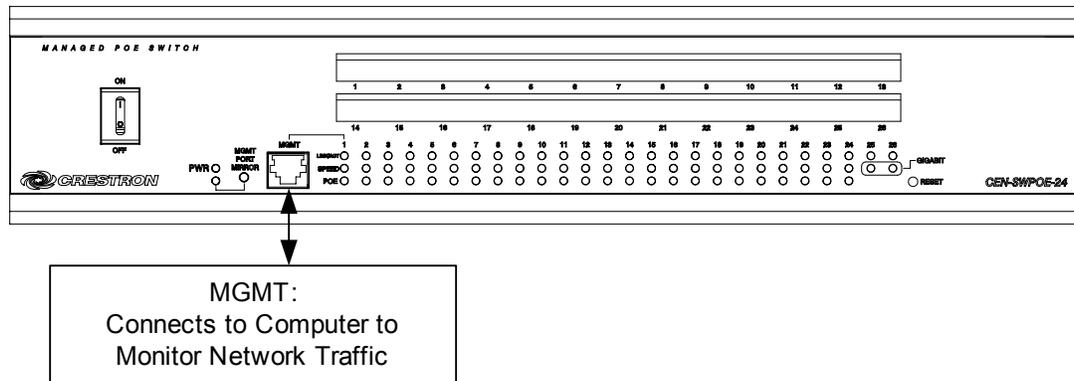
### Hardware Hookup

Make the necessary connections as called out in the illustration that follows this paragraph. Refer to “Network Wiring” on page 6 before applying power. Apply power after all connections have been made.

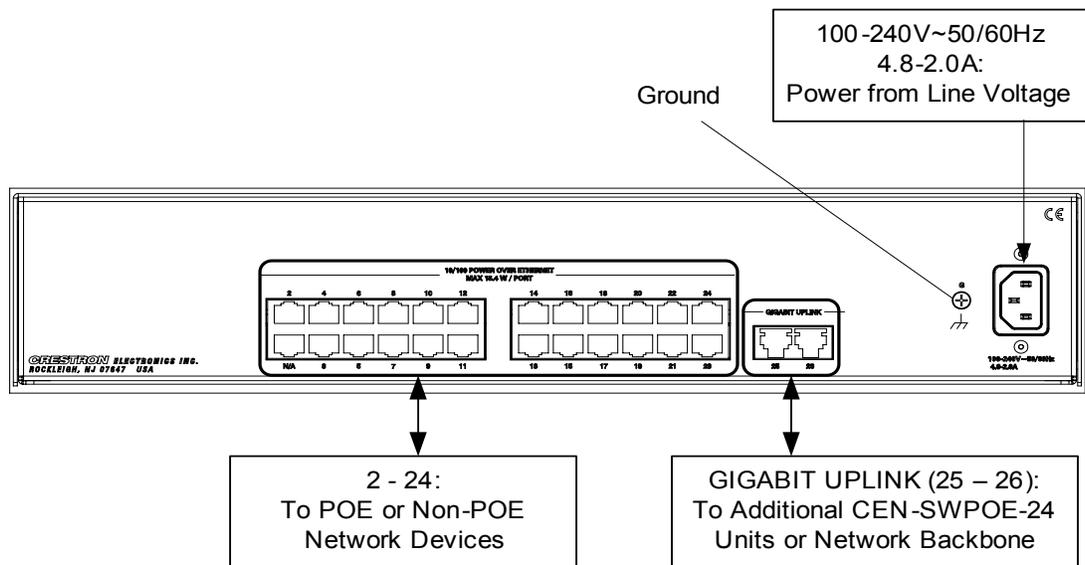
When making connections to the CEN-SWPOE-24, note the following:

- Use Crestron power supplies for Crestron equipment.
- The included cable cannot be extended.

*Hardware Connections for the CEN-SWPOE-24 (Front View)*



*Hardware Connections for the CEN-SWPOE-24 (Rear View)*



**NOTE:** Ensure the unit is properly grounded by connecting the chassis ground lug to an earth ground (building steel).

**NOTE:** To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications.

**NOTE:** Do not make any connections to the NA port on the rear of the switch. It is the lowest left connector in the image shown above.

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## Configuration

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### Have a question or comment about Crestron software?

Answers to frequently asked questions (FAQs) can be viewed in the Online Help section of the Crestron Web site. To post a question or view questions submitted to Crestron's True Blue Support, log in at <http://support.crestron.com>. First-time users must establish a user account.

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The CEN-SWPOE-24 provides a Web-based configuration utility that can be accessed from a Web browser or from the Crestron Toolbox™.

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### Accessing the Configuration Utility

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**NOTE:** Configuration of the CEN-SWPOE-24 must be performed from a computer whose IP address is in the same IP subnet. The default configuration of the switch allows the IP address of the switch to be automatically assigned by a DHCP (Dynamic Host Configuration Protocol) server on the local area network. If a DHCP server does not exist on the network and two minutes have elapsed since the switch was powered on, the IP address of the switch defaults to 192.168.100.16 and the subnet mask defaults to 255.255.255.0.

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The configuration utility can be accessed from a Web browser or from the Crestron Toolbox:

- The configuration utility can be accessed from a Web browser if the IP address or host name of the switch is known.

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**NOTE:** The default host name of the switch is “CEN-SWPOE-24.”

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- The configuration utility can be accessed from the Crestron Toolbox if the switch is configured to operate in DHCP mode (default configuration). The Crestron Toolbox automatically discovers the IP address of the switch. For additional information, refer to “Using Crestron Toolbox” on page 11.

### Using a Web Browser

To access the configuration utility from a Web browser:

1. Start the Web browser.
2. Go to the IP address or host name of the switch.

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**NOTE:** If the default Web management port number of 80 has been changed, append the port number to the IP address by entering a colon followed by the new port number. If, for example, the IP address is 192.168.100.16 and the Web management port number has been changed from 80 to 150, go to <http://192.168.100.16:150>.

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When the user name and password window opens, log in to the switch. For log-in information, refer to “Logging In to the Switch”, which starts on page 11.

## Using Crestron Toolbox

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**NOTE:** To use Crestron Toolbox to access the configuration utility of the switch, the Universal Plug and Play (UPnP) Ethernet protocol configuration setting of the switch must be enabled. The UPnP protocol is enabled by default.

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To access the configuration utility from Crestron Toolbox:

1. Open Crestron Toolbox.
2. From the **Tools** menu, select **Device Discovery Tool**.

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**NOTE:** Users can also access the Device Discovery Tool by clicking the Device Discovery Tool icon () in the toolbar.

**NOTE:** The security software running on the computer may send a program alert regarding the attempt of Crestron Toolbox to connect to the network. Allow the connection so that the Device Discovery Tool can be used.

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3. From the device list on the left side of the screen, select the UPnP name of the switch. The default UPnP name is **CEN-SWPOE-24**.
4. When the user name and password window opens, log in to the switch. For log-in information, refer to “Logging In to the Switch” below.

## Logging In to the Switch

Log in to the switch through the user name and password window.

### User Name and Password Window



Connect to 172.30.16.29

The server 172.30.16.29 at Crestron\_POE24 requires a username and password.

Warning: This server is requesting that your username and password be sent in an insecure manner (basic authentication without a secure connection).

User name:

Password:

Remember my password

OK Cancel

To log in to the switch:

1. Enter the user name and password. The default user name is *admin*, and the default password is *admin*.

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**NOTE:** The user name and password are case sensitive.

**NOTE:** For enhanced security, changing the default user name and password is recommended. For information about changing the user name and password, refer to “Password” on page 15.

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2. Click **OK**. The home screen of the switch opens, allowing selection of the desired functions.

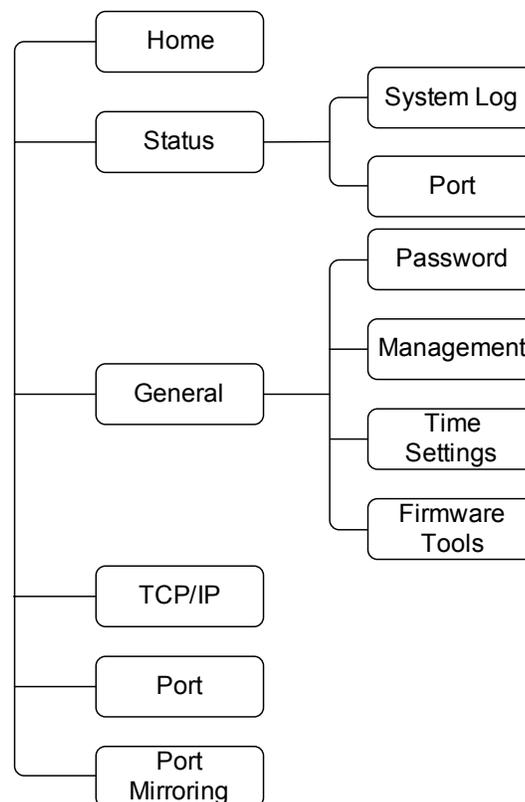
## Navigating the Configuration Utility

The home menu provides six main selections: **Home**, **Status**, **General**, **TCP/IP**, **Port**, and **Port Mirroring**. The **Status** and **General** selections include the following subselections.

- The **Status** selection provides a subselection that allows access to the **System Log** and **Port**.
- The **General** selection provides subselection for **Password**, **Management**, **Time Settings**, and **Firmware Tools**.

The following illustrates the menu tree of the home menu.

*Home Menu Tree*



## Home

The home screen displays system information about the switch. It also contains a **Restart** button to restart the switch remotely. The following image shows an example of a typical system home screen.

### Home Screen

**Restart** You can click **Restart** to restart the switch

### Switch Settings and Info

Product name:	CEN-SWPOE-24
Firmware version:	V2.6
MAC address:	00:10:7f:13:a0:01
System up time (hr:min:sec)	0:02:59

### TCP/IP Settings

IP address:	172.30.16.20
Subnet mask:	255.255.255.0
Default gateway:	172.30.16.1
Hostname:	CEN-SWPOE-24

### Advanced Settings

Time zone:	(GMT-05:00) Eastern Time (US & Canada)
Server time (hr:min:sec)	11:03:24
SNMP:	Enabled
UPNP:	Enabled

The home screen displays the following information:

- *Product name*: Displays the switch's name.
- *Firmware version*: Displays the version of the switch.
- *MAC address*: A unique address assigned to the switch.
- *System up time (hr:min:sec)*: Length of time the switch has been up.

### TCP/IP Settings

**NOTE:** If the "TCP/IP Addressing" screen is set to **Obtain from a DHCP Server**, this section states "Get from the DHCP server". Refer to "TCP/IP" section on page 21.

- *IP address*: Displays the IP address assigned to the switch. The default IP address is 192.168.100.16.
- *Subnet mask*: Displays the address code that determines the size of the network.
- *Default Gateway*: Displays the address of the switch that forwards Internet traffic from the local area network.
- *Host Name*: Displays the host name of the switch.

**Advanced Settings**

- *Time zone*: Displays the time zone setting of the switch.
- *Server time (hr:min:sec)*: Displays the current time on the server.
- *SNMP*: Displays the SNMP status, either *Enabled* or *Disabled*.
- *UPNP*: Displays the UPNP status, either *Enabled* or *Disabled*.

**Status**

The **Status** selection displays system log information and the port status of all ports on the switch. Refer to the sections below for more information.

**System Log**

To view the system log information, click the **Status** selection and then click the **System Log** subselection. The “System Log” screen opens. The screen can be viewed for troubleshooting purposes.

**“System Log” Screen Example****System Log**

```
00:00:00 INFO: Bring up LAN i/f eth0
00:00:00 INFO: Starting bridge
00:00:00 INFO: Starting GoAhead Web Server
00:00:00 INFO: Setup network
00:00:00 INFO: Config protocol: DHCP
00:00:00 INFO: Host name: CEN-SWPOE-24
00:00:00 INFO: Starting SNMP agent
00:00:02 init: ^MStarting pid 128, console : '/bin/sh'
00:51:11 INFO: Port Mirroring configuration changed.
```

**Port**

To view the configuration of the ports on the switch, click on the **Status** selection, and then click on the **Port** subselection. The following image shows an example of the “Port Status” screen.

**“Port Status” Screen Example****Port Status**

Port Status					
Port	Link	Speed	Duplex	PoE	Mirrored
1	Down	100M	Full	Off	Off
2	Down	100M	Full	Off	On
3	Down	100M	Full	Off	Off
4	Down	100M	Full	Off	On
5	Down	100M	Full	Off	Off
6	Up	100M	Full	Off	On
7	Up	100M	Full	Off	Off
8	Down	100M	Half	Off	Off

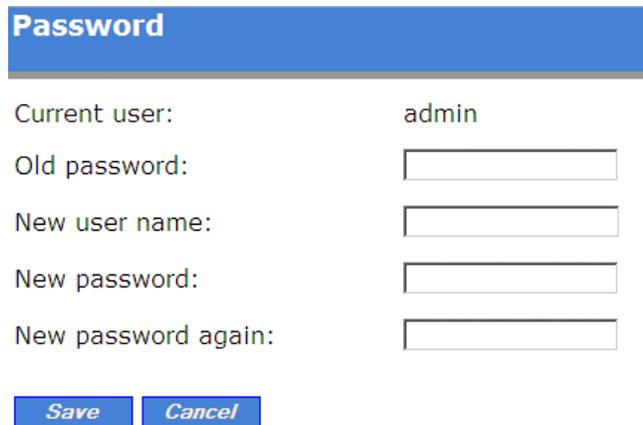
## General

The **General** selection provides four subselections for **Password**, **Management**, **Time Settings**, **Firmware Tools** settings.

### Password

To configure user name and password settings, click the **General** selection and then click the **Password** subselection. The “Password” screen opens.

#### *“Password” Screen*



Current user: admin

Old password:

New user name:

New password:

New password again:

For security reasons the username and password should be changed for the switch. Refer to the configuration guidelines that follow when setting up a new username and password.

---

**NOTE:** The user name and password are case sensitive.

---

*Current user:* Displays the current username of the switch.

*Old password:* Enter the old password.

*New user name:* Enter a new user name.

*New password:* Enter a new password.

*New password again:* Re-enter the new password for confirmation of the password.

Enter all information and then press the **Save** button. A login prompt appears, asking for the new username and password. Make sure to note the new user name and password.

### Management

To manage the Universal Plug and Play (UPnP), SNMP and Syslog remote logging configuration settings of the switch, click the **General** selection and then click the **Management** subselection. The “Management” screen opens.

*“Management” Screen Example*

Management		
<b>UPNP</b>		
Functionality:	Enabled ▾	
Device friendly name:	CEN-SWPOE-24	
<b>SNMP</b>		
Functionality:	Enabled ▾	
Read-only community:	public	
Read-write community:	private	
<b>SNMP Trap Table</b>		
	IP Address	Community
<input type="checkbox"/>	0.0.0.0	
<b>Syslog Remote Logging</b>		
Functionality:	Disabled ▾	
Remote Logging Server:		
<input type="button" value="Save"/> <input type="button" value="Save and Restart"/> <input type="button" value="Cancel"/>		

**UPNP**

To manage the UPnP configuration settings select either of the following from the drop-down list:

- **Enabled:** (Default setting) Allows the switch to transmit UPnP broadcast messages. As a result, the Device Discovery Tool of the Crestron Toolbox can find the switch on the network.

*Device friendly name:* (Applicable only when UPnP is enabled) In the text box, enter a name for the switch to distinguish it from other devices that appear in the device list of the Device Discovery Tool. The default setting is CEN-SWPOE-24.

- **Disabled:** Prevents the switch from transmitting UPnP broadcast messages and therefore increases device security on an insecure network.

---

**NOTE:** Disabling UPnP prevents the Device Discovery Tool of the Crestron Toolbox from finding the switch on the network. As a result, the configuration utility of the switch can only be accessed from a Web browser.

---

**NOTE:** Disabling UPnP does not affect communication between Crestron devices and the control system.

---

**SNMP**

Simple Network Management Protocol (SNMP) is a communication protocol designed specifically for managing devices on a network. SNMP is used to configure devices for proper operation in a network environment, as well as to monitor them to evaluate performance or detect potential problems.

Traps indicating status changes are issued by the switch to specified trap managers. Specify trap managers so that key events are reported by this switch to the management station. It is possible to specify up to five management stations that will receive authentication failure messages and other notification messages from the switch.

To configure SNMP, select either of the following from the drop-down list:

- **Disabled:** Prevents the switch from being administered remotely via SNMP.
- **Enabled:** (Default setting) Allows the switch to be administered remotely via SNMP.

Assign read-only or read-write privileges to the SNMP manager (applicable only if SNMP is enabled):

- *Read-only community:* In the text box, enter a text string that functions as a password to allow the SNMP manager to read configuration settings from the switch. The default setting is public. The read-only community text string appears as solid black circles.
- *Read-write community:* In the text box, enter a text string that functions as a password to allow the SNMP manager to read configuration settings from and write configuration settings to the switch. The default setting is private. The read-write community text string appears as solid black circles.

Add entries to the *SNMP Trap Table* to send notification events from the switch to SNMP managers when a significant event occurs:

1. Click the checkbox to activate trap notification.
2. In the *IP Address* column, enter the IP address of the device to which the switch is to send traps.
3. In the *Community* column, enter a read-only or read-write community text string.

**Syslog Remote Logging**

The Syslog sends critical logging information about the switch and connected devices to a remote server. To turn on this function select **Enabled** from the drop down menu and enter a server address in the *Remote Logging Server* field.

**Save/Cancel**

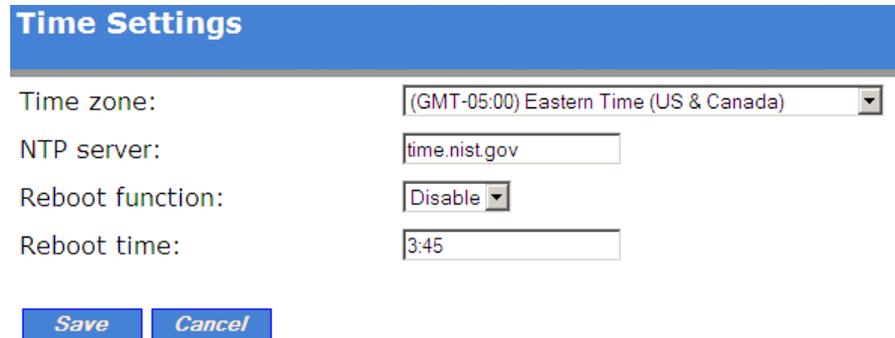
Click **Save** to save the changes, the switch must be restarted for changes to take effect. Click **Save and Restart** to save changes. Click **Cancel** to discard changes.

### Time Settings

Time settings on the CEN-SWPOE-24 are managed by Simple Network Time Protocol (SNTP), which allows the switch to set its internal clock based on periodic updates from a time server (SNTP or NTP). Maintaining an accurate time on the switch enables the system log to record meaningful dates and times for event entries.

To configure the SNTP server on the switch click the **General** selection and then click the **Time Settings** subselection. The “Time Settings” screen opens. Refer to the image on the following page for more details.

#### *“Time Settings” Screen Example*



Time zone: (GMT-05:00) Eastern Time (US & Canada) ▼

NTP server: time.nist.gov

Reboot function: Disable ▼

Reboot time: 3:45

**Save** **Cancel**

Enter the appropriate time information for the entry boxes:

- *Time zone:* Select the time zone where the switch will be located.
- *NTP server:* Enter the name of the time server.
- *Reboot function:* Allows the switch to reset daily. Select either **Enable** or **Disable**.
- *Reboot time:* If Reboot function is set to **Enable**, enter the time of day (using 24-hour clock) that the reboot should occur.

Click **Save** to save the changes or **Cancel** to discard changes.

## Firmware Tools

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**NOTE:** Upgrading the firmware of the switch may cause a loss of the current configuration settings; therefore, be sure to back up the current configuration settings before upgrading the firmware. For information about backing up configuration settings, refer to “Configuration Backup” on page 20.

---

The firmware tools page allows upgrading, restoring, backing up and resetting the firmware back to factory defaults. To change firmware settings of the switch, click the **General** selection and then click the **Firmware Tools** subselection. The “Firmware Tools” screen opens. Refer to the image below for visual guidance.

### “Firmware Tools” Screen Example

The screenshot shows the 'Firmware Tools' interface with the following sections:

- Firmware Upgrade:** Shows 'Current version: V2.5'. It includes a text box for 'Firmware file name:' with a 'Browse...' button, an 'Upgrade' button, and a 'Restore' button.
- Configuration Restore:** Includes a text box for 'Configuration file name:' with a 'Browse...' button and a 'Restore' button.
- Configuration Backup:** Includes a 'Back Up' button.
- Configuration Reset (Factory Defaults):** Includes a 'Reset' button and a 'Reset But Keep Network Settings' button.

### Firmware Upgrade

Refer to the configuration guidelines that follow.

In the text box, enter the path to the filename containing the new firmware by clicking **Browse...** and selecting the firmware file from the Crestron Web site.

---

**NOTE:** Before upgrading the firmware, be sure to read the release notes.

---

Click **Upgrade** to start the firmware upgrade process. The switch reboots automatically when the upgrade is complete.

### Configuration Restore

If necessary, previous switch configuration settings can be restored from a PC.

To restore previous configuration settings, click the **General** selection and then click the **Firmware Tools** subselection. The “Firmware Tools” screen opens.

In the text box, enter the path to the filename containing previous configuration settings by clicking **Browse...** and selecting the configuration file from the computer’s hard drive.

Click **Restore** to start the configuration restore process. The switch reboots automatically when the configuration restore process is complete.

**Configuration Backup**

It is possible to back up the file containing current configuration settings of the switch to a computer's hard drive. The default configuration filename is config.bin.

To back up current configuration settings, click the **General** selection and then click the **Firmware Tools** subselection. The "Firmware Tools" screen opens.

Back up the current configuration as follows:

1. Click **Back Up** to open the "File Download" window.
2. Click **Save** to open the "Save As" window.
3. Navigate to the location on the hard drive to which the configuration file should be saved.
4. (Optional) In the *File name* text box, enter a new file name if desired.
5. Click **Save** to open the "Download Complete" window and save the file.
6. When the download is complete, click **Close**.

Load the configuration file to any CEN-SWPOE-24 switch by performing the configuration restore process discussed in "Configuration Restore" section on page 19.

**Configuration Reset  
(Factory Defaults)**

To restore factory default configuration settings of the switch, click the **General** selection and then click the **Firmware Tools** subselection. The "Firmware Tools" screen opens.

- Click **Reset** to restore factory default settings.
- Click **Reset But Keep Network Settings** to restore factory default settings except the network settings.

---

**NOTE:** The switch restarts to allow the factory default settings to take effect. After 15-20 seconds, the home screen opens so the settings can be reviewed.

---

## TCP/IP

The default IP of the CEN-SWPOE-24 is 192.168.100.16 and the login ID is *admin* and the password is *admin*. To manually configure IP settings, set an IP address and subnet mask that is compatible with the network. It may also be necessary to establish a default gateway between the switch and management stations that exist on another network segment. An IP address may be used for management access to the switch over a network. To edit the TCP/IP settings, click the **TCP/IP** selection. The “TCP/IP Addressing” screen opens, as shown in the illustration below.

### “TCP/IP Addressing” Screen Example

**TCP/IP Addressing**

Method of obtaining an IP address:

IP address:

Subnet mask:

Default gateway:

Host name:

DNS suffix:

The “TCP/IP Addressing” screen displays the following information.

- *Method of obtaining an IP address:* Either obtain the IP by **Set Manually** (Static), or **Obtain from a DHCP Server** (Dynamic Host Configuration Protocol). If DHCP is enabled, IP will not function until a reply has been received from the server. Requests will be broadcast periodically by the switch for an IP address. DHCP values can include the IP address, subnet mask, and default gateway.
- *IP address:* Address of the VLAN interface that is allowed management access. Valid IP addresses consist of four numbers, 0 to 255, separated by periods (default is 192.168.100.16).
- *Subnet mask:* This mask identifies the host address bits used for routing to specific subnets (default is 255.255.255.0).
- *Default gateway:* IP address of the gateway router between this device and management stations that exist on other network segments (default is 192.168.100.254).
- *Host name:* Specifies the name of the switch. Enter the name into the field provided, up to 255 characters long (default is CEN-SWPOE-24).
- *DNS suffix:* Fully qualified domain name consisting of the host name and the DNS suffix.

Click **Save** to save the configuration; the switch must be restarted later for the changes to take effect. Click **Save and Restart** to save the configuration and restart the switch, or press **Cancel** to revert to previously established settings.

## Port

The switch can be set to manually configure the speed, duplex mode, and flow control used on specific ports, or use auto-negotiation to detect the connection settings used by the attached device. Use the full-duplex mode on ports whenever possible to double the throughput of switch connections. Flow control should also be enabled to control network traffic during periods of congestion and prevent the loss of packets when port buffer thresholds are exceeded. The switch supports flow control based on the IEEE 802.3x standard.

To configure the ports on the switch click the **Port** selection. The “Port” screen opens. Refer to the image below for visual guidance.

### “Port” Screen Example

Port					
<a href="#">Save</a>				ALL PoE Ports <input type="button" value="Enable"/>	
Port Setting				PoE Setting	
Port	Speed/Duplex	Flow Control	Link Status	Mode	Status
1	<input type="button" value="Auto"/>	<input type="button" value="Enable"/>	Down	<input type="button" value="Shutdown"/>	Off
2	<input type="button" value="Auto"/>	<input type="button" value="Disable"/>	Down	<input type="button" value="Auto"/>	Off
3	<input type="button" value="10M Half"/>	<input type="button" value="Enable"/>	Down	<input type="button" value="Auto"/>	Off
4	<input type="button" value="100M Full"/>	<input type="button" value="Enable"/>	Down	<input type="button" value="Auto"/>	Off
5	<input type="button" value="Auto"/>	<input type="button" value="Enable"/>	Down	<input type="button" value="Auto"/>	Off
6	<input type="button" value="Auto"/>	<input type="button" value="Enable"/>	100M Full	<input type="button" value="Auto"/>	Off
7	<input type="button" value="Auto"/>	<input type="button" value="Enable"/>	100M Full	<input type="button" value="Auto"/>	Off
8	<input type="button" value="Auto"/>	<input type="button" value="Enable"/>	Down	<input type="button" value="Auto"/>	Off

This screen allows editing of the current *Port Setting*, including *Speed/Duplex* and *Flow Control*; the screen also displays the *Link Status*.

This screen also allows editing of the PoE setting; to edit the setting, select the status of the *ALL PoE Ports* drop down and the *Mode* drop down selections. The status of the port can also be viewed.

### Port Setting

The *Port Setting* column displays the following information for each port on the switch.

- *Port*: Display port number 1 to 24 and uplink Gigabits port 25 and 26.
- *Speed/Duplex*: Select the speed of the port:
  - ⇒ **Auto**: Detects the speed of the connected device and assigns the correct speed and duplex to the port.
  - ⇒ **10M Half**: Enables 10 Mbps half-duplex operation.
  - ⇒ **10M Full**: Enables 10 Mbps full-duplex operation.
  - ⇒ **100M Half**: Enables 100 Mbps half-duplex operation.
  - ⇒ **100M Full**: Enables 100 Mbps full-duplex operation.
  - ⇒ **1000M Half**: Enables 1000 Mbps half-duplex operation (port 25 and 26 only).
  - ⇒ **1000M Full**: Supports 1000 Mbps full-duplex operation (port 25 and 26 only).

- *Flow Control*: Select IEEE 802.3x function by **Enable** or **Disable**.
- *Link Status*: Indicates the link status, *Down* is no connection.

**PoE Setting**

The *PoE Setting* column displays the following information for each port on the switch.

- *All PoE Ports*: Select **Enable** (default setting) to allow the switch to provide power to all PoE ports on the switch. Select **Disable** to turn off power to all ports.
- *Mode*: Select **Auto** (Default setting) to allow the switch to enable or disable power to the port. Select **Shutdown** to remove power from the port. The *Status* column displays the power status to the port; either **On** or **Off**.

Click **Save** to save the configuration.

**Port Mirroring**

The switch can mirror traffic from any source port to the **MGMT** port for real-time analysis. It can then attach a logic analyzer or RMON probe to the target port and study the traffic crossing the source port in an unobtrusive manner.

---

**NOTE:** Monitor port speed should match or exceed source port speed; otherwise, traffic may be dropped from the monitor port.

---

All mirror sessions have to share the same destination port.

To configure port mirroring in a network, click the **Port Mirroring** selection. The “Port Mirroring” screen opens.

Set the following attributes for port mirroring using the “Port Mirroring” screen.

- *Source Port*: Select the port whose traffic will be monitored.
- *Method*: Select which traffic to mirror to the target port: **Disable**, **Rx**, **Tx** or **Tx & Rx** (input and output).

Specify the *Source Port* and the *Method* that the ports will be mirrored, then click **Save**.

*“Port Mirroring” Screen Example*

Port Mirroring		
Destination Port	Source Port	Method
MGMT Port	<input checked="" type="checkbox"/> 2 <input checked="" type="checkbox"/> 4 <input checked="" type="checkbox"/> 6 <input type="checkbox"/> 8 <input checked="" type="checkbox"/> 10 <input type="checkbox"/> 12 <input type="checkbox"/> 14 <input checked="" type="checkbox"/> 16 <input type="checkbox"/> 18 <input checked="" type="checkbox"/> 20 <input type="checkbox"/> 22 <input type="checkbox"/> 24 <input type="checkbox"/> 3 <input type="checkbox"/> 5 <input type="checkbox"/> 7 <input type="checkbox"/> 9 <input type="checkbox"/> 11 <input type="checkbox"/> 13 <input checked="" type="checkbox"/> 15 <input type="checkbox"/> 17 <input type="checkbox"/> 19 <input type="checkbox"/> 21 <input type="checkbox"/> 23	Tx & Rx

To enable port mirroring press the recessed **MGMT PORT MIRROR** button. All ports selected in the “Port Mirroring” screen are then mirrored to the **MGMT** port. The **MGMT PORT MIRROR** LED illuminates. Click **Save** to save the configuration.

## Problem Solving

### Troubleshooting

The following table provides corrective action for possible trouble situations. If further assistance is required, please contact a Crestron customer service representative.

#### *CEN-SWPOE-24 Troubleshooting*

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
PWR LED does not illuminate.	Device is not receiving power.	Verify power cable connection.
LINK/ACT LED does not illuminate.	Device is not properly connected.	Verify connections.
Loss of functionality due to electrostatic discharge.	Improper grounding.	Check that all ground connections have been made properly.

### Reference Documents

The latest version of all documents mentioned within the guide can be obtained from the Crestron Web site ([www.crestron.com/manuals](http://www.crestron.com/manuals)).

#### *List of Related Reference Documents*

DOCUMENT TITLE
CAT5 Wiring Reference Guide

### Further Inquiries

To locate specific information or to resolve questions after reviewing this guide, contact Crestron's True Blue Support at 1-888-CRESTRON [1-888-273-7876] or refer to the listing of Crestron worldwide offices on the Crestron Web site ([www.crestron.com/offices](http://www.crestron.com/offices)) for assistance within a particular geographic region.

To post a question about Crestron products, log onto the Online Help section of the Crestron Web site ([www.crestron.com/onlinehelp](http://www.crestron.com/onlinehelp)). First-time users must establish a user account to fully benefit from all available features.

### Future Updates

As Crestron improves functions, adds new features and extends the capabilities of the CEN-SWPOE-24, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron Web site periodically for manual update availability and its relevance. Updates are identified as an "Addendum" in the Download column.

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## Appendix: Fast Ethernet and Gigabit Ethernet

### About Fast Ethernet

As the demand for desktop video, multimedia development, imaging, and other speed-intensive applications continues to rise, the need for high performance, fault tolerant LAN technology will become more critical.

Standard Ethernet, which has been the most popular networking technology to date with a maximum data throughput of 10 Mbps (Megabits per second), is becoming insufficient to handle the latest video, multimedia, and other speed intensive client/server LAN applications.

Among the solutions to the problem of network speed, Fast Ethernet has emerged as the most viable and economical. Capable of sending and receiving data at 100 Mbps, it is more than fast enough to handle even the most demanding video and other real-time applications.

Although there are a number of different competing Fast Ethernet implementations, 100BASE-TX is by far the most popular. Operating on two pairs of Category 5 (CAT5) unshielded twisted-pair (UTP) cabling, 100BASE-TX supports high speed signaling and is relatively inexpensive. Because it uses four wires for data transmission and the same packet format, packet length, error control, and management information as 10BASE-T, 100BASE-TX can be made to communicate with slower 10BASE-T equipment when routed through a switch.

This backwards compatibility is one of 100BASE-TX's major advantages over other forms of Fast Ethernet; it allows critical, speed dependent network segments to be upgraded to 100BASE-TX speeds as needed without re-wiring, refitting, and retraining an entire site. Networks can now mix both slow and fast network segments for different users or departments.

### About Gigabit Ethernet

Gigabit Ethernet runs at speeds of 1 Gbps (Gigabit per second), ten times faster than 100 Mbps Fast Ethernet, but it still integrates seamlessly with 100 Mbps Fast Ethernet hardware. Users can connect Gigabit Ethernet hardware with either fiber optic cabling or copper CAT5 cabling, with fiber optics more suited for network backbones. As the new Gigabit standard gradually integrates into existing networks, current computer applications will enjoy faster access time for network data, hardware, and Internet connections.

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## Return and Warranty Policies

### Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange or service without prior authorization from Crestron. To obtain warranty service for Crestron products, contact an authorized Crestron dealer. Only authorized Crestron dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number and return address.
2. Products may be returned for credit, exchange or service with a Crestron Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to Crestron, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. Crestron reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by Crestron, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

### Crestron Limited Warranty

Crestron Electronics, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from Crestron, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touch screen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from Crestron or an authorized Crestron dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

Crestron shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall Crestron be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. Crestron is not liable for any claim made by a third party or made by the purchaser for a third party.

Crestron shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, Crestron makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.

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**Operations Guide – DOC. 7036C**  
**(2028290)**  
**06.12**  
Specifications subject to  
change without notice.