

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange or service without prior authorization from Crestron. To obtain warranty service for Crestron products, contact an authorized Crestron dealer. Only authorized Crestron dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number and return address.
2. Products may be returned for credit, exchange or service with a Crestron Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to Crestron, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. Crestron reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by Crestron, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

Crestron Limited Warranty

Crestron Electronics, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from Crestron, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touch screen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from Crestron or an authorized Crestron dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

Crestron shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall Crestron be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. Crestron is not liable for any claim made by a third party or made by the purchaser for a third party.

Crestron shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, Crestron makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.



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15 Volvo Drive Rockleigh, NJ 07647
Tel: 888.CRESTRON
Fax: 201.767.7576
www.crestron.com

Installation Guide - DOC. 7235C
(2032210)
02.12
Specifications subject to
change without notice

Crestron PW-1250DU Power Pack Installation Guide



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Regulatory Compliance

This product is Listed to applicable UL Standards and requirements by Underwriters Laboratories Inc.



As of the date of manufacture, the PW-1250DU has been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling and Japan electrical appliance and material safety law.



The specific patents that cover Crestron products are listed at patents.crestron.com

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DESCRIPTION

The PW-1250DU is a Crestron® power pack designed to power a single Capture HD™ High-Definition Capture Recorder, CAPTURE-HD/CAPTURE-HD-PRO. Every CAPTURE-HD/CAPTURE-HD-PRO ships with one PW-1250DU included.

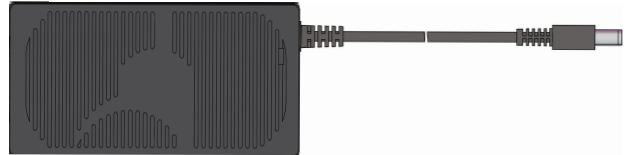
SPECIFICATIONS

Specifications for the PW-1250DU are listed in the following table.

PW-1250DU Specifications

SPECIFICATION	DETAILS
Power Input	100-240 Volts AC, 50/60 Hz
Power Output	12 Volts DC @ 5.0 Amps, regulated, barrel connector (5.5 x 2.5 mm), barrel (-), center (+)
Attached Cable Length	6 ft (~ 1.8 m)
Supplied AC Cable Length	6 ft 7 in (~ 2 m)
Environmental Temperature	41° to 104° F (5° to 40° C)
Environmental Humidity	10% to 90% RH (non-condensing)
Dimensions Height	4.75 in (121 mm)
Dimensions Width	2.21 in (56 mm)
Dimensions Depth	1.28 in (33 mm)
Weight	12 oz (325 g)

PW-1250DU



Further Inquiries

If you cannot locate specific information or have questions after reviewing this guide, please take advantage of Crestron's award winning customer service team by calling Crestron at 1-888-CRESTRON [1-888-273-7876]. For assistance in your region, please refer to the Crestron Web site (www.crestron.com/offices) for a listing of Crestron worldwide offices.

You can also log onto the online help section of the Crestron Web site (www.crestron.com/onlinehelp) to ask questions about Crestron products. First-time users must establish a user account to fully benefit from all available features.

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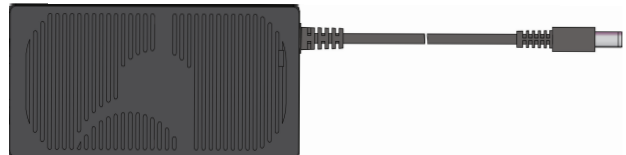
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