End-of-Sale Notice for <u>VC-4 Software</u>

Milestones and Dates

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	4/5/2022
Expected End of New Sales	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	4/5/2022
End of Support Date	The date that signifies when a specific product will have no further firmware or software maintenance. After this date Crestron will not issue any new firmware or software updates, security/bug patches or OS compatibility fixes.	N/A

Impacted Products

Discontinued Product Information			Replacement Product Information			New Product Availability
Part Number	Sort Name	Description	Part Number	Sort Name	Description	
3001732	VC-4-CORE	Crestron Virtual Control Server Software - Core Perpetual License for up to 5 Rooms	3002153	VC-4-ROOM	Crestron Virtual Control Server Software - Single-Room License	5/2/2022
3001733	VC-4-ROOM-1-49	Crestron Virtual Control Server Software - Add-on Single Room Perpetual License for 1-49 Rooms	3002153	VC-4-ROOM	Crestron Virtual Control Server Software - Single-Room License	5/2/2022
3001734	VC-4-ROOM-50-99	Crestron Virtual Control Server Software - Add-on Single Room Perpetual License for 50-99 Rooms	3002153	VC-4-ROOM	Crestron Virtual Control Server Software - Single-Room License	5/2/2022

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Discontinued Product Information			Replacement Product Information			New Product Availability
Part Number	Sort Name	Description	Part Number	Sort Name	Description	
3001735	VC-4-ROOM-100+	Crestron Virtual Control Server Software - Add-on Single Room Perpetual License for 100+ Rooms	3002153	VC-4-ROOM	Crestron Virtual Control Server Software - Single-Room License	5/2/2022
3001742	VC-4-MAINT-1YR	Crestron Virtual Control Server Software - Add-on Single-Room Maintenance License, 1-year subscription	Maintenance is no longer required for VC-4. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
3001743	VC-4-MAINT-2YR	Crestron Virtual Control Server Software - Add-on Single-Room Maintenance License, 2-year subscription	Maintenance is no longer required for VC-4. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
3001744	VC-4-MAINT-3YR	Crestron Virtual Control Server Software - Add-on Single-Room Maintenance License, 3-year subscription	Maintenance is no longer required for VC-4. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
3001873	VC-4-ROOM-1YR	Crestron Virtual Control Server Software - Single-Room Subscription License, 1-year subscription	Term-based rooms are no longer available. VC-4-ROOM should be purchased as a perpetual license instead. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
3001874	VC-4-ROOM-2YR	Crestron Virtual Control Server Software - Single-Room Subscription License, 2-year subscription	Term-based rooms are no longer available. VC-4-ROOM should be purchased as a perpetual license instead. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
3001875	VC-4-ROOM-3YR	Crestron Virtual Control Server Software - Single-Room Subscription License, 3-year subscription	Term-based rooms are no longer available. VC-4-ROOM should be purchased as a perpetual license instead. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
3001876	VC-4-ROOM-5YR	Crestron Virtual Control Server Software - Single-Room Subscription License, 5-year subscription	Term-based rooms are no longer available. VC-4-ROOM should be purchased as a perpetual license instead. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			

For More Information

For more information about Crestron product warranties and service agreements,
go to: www.crestron.com/warranty

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