Zūm[™] Battery-Powered AV Keypads

Installation Guide

Description

The Crestron® ZUMMESH-KP10AV1BATT, ZUMMESH-KP10AV2BATT,

ZUMMESH-KP10AV3BATT, and ZUMMESH-KP10AV4BATT AV keypads provide audio and video control in a Zūm wireless lighting system. Simply connect the AV keypad to a ZUMMESH-AVBRIDGE (not included) to enable AV control.

The AV Keypads are available in the following configurations. Custom button screening is also available. The action of a button press is determined by the programming in the AV controller.

ZUMMESH-KP10AV1BATT

ZUMMESH-KP10AV2BATT



ZUMMESH-KP10AV3BATT



ZUMMESH-KP10AV4BATT





For simplicity within this guide, the ZUMMESH-KP10AV1BATT,

ZUMMESH-KP10AV2BATT, ZUMMESH-KP10AV3BATT, and ZUMMESH-KP10AV4BATT are referred to as "AV Keypad".

Zūm Overview

A Zūm space is an area, such as a board room or conference room, that is equipped with Zum mesh devices such as dimmers, switches, keypads, and motion sensors, Zum mesh devices create a mesh network that allows communication between all Zūm mesh devices without the need for an independent wireless gateway.

Centralized control and monitoring is enabled by adding a ZUMMESH-NETBRIDGE to the space and integrating a ZUMNET-GATEWAY and ZUM-FLOOR-HUB to the Crestron control system (all not included).

NOTE: The ZUMMESH-NETBRIDGE requires a compatible J-box device (not included) to provide power

Installation

- NOTE:
- Codes: Install in accordance with all local and national electrical codes.
- Temperature: For use where temperatures are between 32° to 104 °F (0° to 40 °C).
- Electrical Boxes: Several devices can be installed in one electrical box (multigang). For a smooth appearance, install a one-piece multigang faceplate (not included)

Mount the AV Keypad to a single-gang box or directly to a flat surface using doublesided tape.

Mount in a Single-Gang Box

1. Secure the AV Keypad to a single-gang box using the two supplied screws.



2. Remove the battery tab to turn on the keypad.



3. Attach a decorator-style faceplate (not included).

Mount with Double-Sided Tape

- Secure the AV Keypad to a clean, flat surface using the supplied double-sided tape. 1. Clean the mounting surface with a light cleaning agent that does not leave a residue.
- 2. Remove the backing of one piece of double-sided tape, and apply it to the back of the keypad. Repeat for the other piece of double-sided tape.



Two pieces of tape are supplied to mount the keypad without a backbox.

3. Ensure that the keypad is vertical and press it firmly against the wall to ensure it is properly secured.



Installation Guide (Doc. 7916) at <u>www.crestron.com/manuals</u>. The AV Keypad command format:

- !button.[tap|hold|release].[1-6].[id].[SN]
- tap|hold|release the type of button press
- 1-6 the button number that is pressed
- id the AVID of the keypad

• SN - the serial number of the keypad The illustration that follows shows the button numbers for the two styles of





Replace the Battery

WARNING: Refer to the following warnings before changing the batteries.

- Do not ingest batteries. Ingesting a battery poses a chemical burn hazard.
- This product contains a coin cell battery. If a coin cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children.
- If you think batteries have been swallowed or placed inside any part of the body, seek immediate medical attention.

CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not recharge, disassemble, heat above 212 °F (100 °C), or incinerate. Replace batteries with an identical CR2032 only. Use of another battery may present a risk of fire or explosion.

To remove the battery, insert a pin or paper clip into the slot on the left side of the keypad. The battery slides out of the opposite side of the keypad.



To remove the battery, insert a pin or paper clip into the hole on the side.

NOTE:

- The battery must be inserted properly.
- The keypad will not operate if the battery is inserted incorrectly. To install a new battery, insert the battery into the battery slot. The - terminal faces away from the wall.

To install a new battery, insert the battery into the battery slot. The - terminal faces away from the wall.



Battery CR2032 (-) toward the front of the keypad

How to Set Up a Zūm Space and Add Zūm Devices

Once all devices are physically installed in a board room or conference space, a new Zūm space can be created and devices added

NOTE:

- Only set up one Zūm space at a time.
- For simplified setup of a Zūm space, use the Zūm app on a mobile device.

Step 1 Create a New Zūm Space

Creating a $Z\bar{u}m$ space defines the area where the devices are located, such as a board room or conference room. A Zūm space is created with a keypad, dimmer or switch, a J-box device, or an AV Bridge

NOTE:

- Creating a Zūm space can only be performed by one device in the space.
- A Zūm space cannot be created from a battery-powered keypad.

To create a new Zūm space using an AC powered keypad, dimmer, or switch:

- 1. Press the bottom button 5 times
- 2. Press and hold the bottom button until the LED on the device lights. After approximately 3 seconds, the device LED begins slowly flashing. This indicates that the Zūm space is now created and in Joining mode, allowing you to add devices.



To create a new Zūm space using a J-box device or an AV Bridge:

- 1. Press the **SETUP** button 5 times.
- 2 Press and hold the **SETUP** button until the LED on the device lights. After approximately 3 seconds, the device LED begins slowly flashina. This indicates that the Zūm space is now created and in Joining mode, allowing you to add devices.



the space and does not need to be added in Step 2

Step 2 Add the AV Keypad to the Zūm Space

After a new Zūm space is created, add the AV Keypad while the space is in Joining mode

- NOTE:
- A Zūm mesh device can belong to only one space.
- · Joining mode ends automatically after 4 minutes.

To add the AV Keypad:

- 1. Press the top button 3 times.
- 2. Press and hold the top button until the LED on the AV Keypad lights. The AV $\,$ Keypad is added to the Zūm space.



Step 3 Complete Zūm Space Setup

To finish creating a Zūm space, press any button on a device that is part of the Zūm space to exit Joining mode

Add the AV Keypad to an Existing Zūm Space

Add the AV Keypad to an existing Zūm space by placing the Zūm space in Joining mode.

Add the AV Keypad Using an AC powered Keypad, Dimmer, or Switch

- 1. Enter Joining mode.
- a. Press and hold both the top and bottom buttons until the LED lights. b. Press the top button once.
- c. Press the bottom button once. The LEDs on all devices in the space (except battery powered devices) flash slowly to indicate that the devices are part of the space and that the space is in Joining mode



- 2. Add the AV Keypad.
- a. Press the top button 3 times.
- b. Press and hold the top button until the LED on the AV Keypad lights. The AV Keypad is added to the Zūm space



Joining mode.

Add the AV Keypad using a J-box device:

- 1. Enter Joining mode.
- a. Press the **SETUP** button 2 times.
- b. Press the **TEST** button once. The LEDs on all devices in the space (except battery powered devices) flash slowly to indicate that the devices are part of the space and that the space is in Joining mode.

- 2. Add the AV Keypad.
- a. Press the top button 3 times.
- b. Press and hold the top button until the LED on the AV Keypad lights. The AV Keypad is added to the Zūm space.



3. Press any button on an AC-powered device that is part of the $Z\bar{\upsilon}m$ space to exit Joining mode.

Add the AV Keypad using an AV Bridge:

- 1. Enter Joining mode
- a. Press and hold the **SETUP** button for 2 seconds. The LEDs on all devices in the space (except battery powered devices) flash slowly to indicate that the devices are part of the space and that the space is in Joining mode.



- 2. Add the AV Keypad.
- a. Press the top button 3 times.
- b. Press and hold the top button until the LED on the AV Keypad lights. The AV Keypad is added to the Zūm space



3. Press any button on an AC-powered device that is part of the Zūm space to exit Joining mode.

Factory Reset

Perform a factory reset when the device is removed from the network or to remove the configuration settings. The device must also be factory reset if the device is being moved to a different system

NOTE: New-in-box devices do not need to be factory reset before joining a system.

To factory reset the keypad.

1. Press and hold the top and bottom buttons until the LED lights.



This product is Listed to applicable UL® Standards and requirements tested by Underwriters Laboratories Ind

Ce produit est homologué selon les normes et les exigences UL applicables par Underwriters Laboratories Inc. c(UL)us

Federal Communications Commission (FCC) Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense

Industry Canada (IC) Compliance Statement

CAN ICES-3(A)/NMB-3(A)

The product warranty can be found at www.crestron.com/warranty.

The specific patents that cover Crestron products are listed at <u>www.crestron.com/legal/patents</u>. Certain Crestron products contain open source software. For specific information, please visit www.crestron.com/opensource.

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3. Press any button on an AC-powered device that is part of the Zūm space to exit

Troubleshooting

The following provides corrective actions for possible trouble situations. If further assistance is required, please contact a Crestron customer service representative.

TROUBLE	POSSIBLE CAUSE(S)	ACTION
The AV Keypad is not controlling the lights in the room.	The AV bridge is not joined to the same room as the AV Keypad.	Verify that the AV bridge is joined to the same room as the AV Keypad.
	The AV bridge is not receiving or transmitting the serial packet to the AV control system.	Verify that the green Tx LED lights on the AV bridge when a button on the AV Keypad is pressed. The Tx LED indicates that a message is being received from the AV Keypad and the serial packet is being transmitted to the AV control system.
	The AV control system is not configured properly.	Verify that the program running in the AV control system is decoding and acting on the serial packet from the AV bridge.
Messages from the AV Bridge are not getting to the AV control system	The AV bridge is not properly connected to the AV control system.	Check the serial connections to the AV control system.
		If the AV bridge is connected to both RS-232 and the USB port, serial data is transmitted only over USB.
The AV Keypad LED lights red when a button is pressed.	The battery is low.	Replace the battery.
Control from the AV Keypad is intermittent.	There is poor communication between devices in the room.	Verify that the range between the AV Keypad and the other ac-powered devices in the room is less than 50 feet.
		Verify that the range between the AV bridge and the other ac-powered devices in the room is less than 50 feet.
		Verify that there are no Wireless Access Points (WAPs) within 10 feet of the AV bridge

Additional Resources

Visit the product page on the Crestron website (www.crestron.com) for additional information and the latest firmware updates. Use a QR reader application on your mobile device to scan the QR image



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This document was written by the Technical Publications department at Crestron. ©2018 Crestron Electronics Inc.

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Installation Guide - DOC. 8204B (2049142) 07.18 Specifications subject to change without notice.