

Crestron **CEN-RGBHV**
Wideband RGB Matrix Switcher

Operations Guide



This document was prepared and written by the Technical Documentation department at:



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Important Safety Instructions

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Disconnect power prior to connecting or disconnecting equipment.
- Do not install in direct sunlight.
- The apparatus must be installed in a way that the power cord can be removed either from the wall outlet or from the device itself in order to disconnect the mains power.
- Prevent foreign objects from entering the device.

WARNING:

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE. THE APPARATUS SHALL NOT BE EXPOSED TO DRIPPING OR SPLASHING. OBJECTS FILLED WITH LIQUIDS, SUCH AS VASES, SHOULD NOT BE PLACED ON THE APPARATUS.

WARNING:

TO PREVENT ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO USER SERVICEABLE PARTS INSIDE. ONLY QUALIFIED SERVICE PERSONNEL SHOULD PERFORM SERVICE.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING:

THIS IS AN APPARATUS WITH CLASS I CONSTRUCTION. IT SHALL BE CONNECTED TO AN ELECTRICAL OUTLET WITH AN EARTHING GROUND TERMINAL.

IMPORTANT:

The CEN-RGBHV can be used with Class 2 output wiring.

Contents

Wideband RGB Matrix Switcher: CEN-RGBHV	1
Introduction	1
Features and Functions	1
Specifications	3
Physical Description	5
Industry Compliance	16
Setup	17
Network Wiring	17
Identity Code	17
Installation	18
Hardware Hookup	20
Programming Software	22
Earliest Version Software Requirements for the PC	22
Programming with Crestron SystemBuilder	22
Programming with SIMPL Windows	22
Example Program	25
Uploading and Upgrading	26
Establishing Communication	26
Programs and Firmware	27
Program Checks	28
Operation	29
Menu Structure	29
Setup and Informational Screens	29
Routing Signals	47
Sync Mode	48
Problem Solving	49
Troubleshooting	49
Check Network Wiring	49
Reference Documents	49
Further Inquiries	50
Future Updates	50
Return and Warranty Policies	51
Merchandise Returns / Repair Service	51
CRESTRON Limited Warranty	51

Wideband RGB Matrix Switcher: CEN-RGBHV

Introduction

Crestron wideband matrix switchers are designed to provide flexible signal routing of high-res video and audio for the most demanding presentation environments. With extremely low crosstalk, 450 MHz video bandwidth, professional balanced audio and full Crestron control system integration, the CEN-RGBHV8X4, CEN-RGBHV8X8, CEN-RGBHV12X4, CEN-RGBHV12X8 and CEN-RGBHV16X16 (hereinafter collectively referred to as CEN-RGBHV), satisfy the demanding video requirements of corporate boardrooms and training centers, university lecture halls, high-tech houses of worship, command and control facilities and live staging events.

Features and Functions

- High bandwidth matrix switcher
 - 8 x 4 in CEN-RGBHV8X4
 - 8 x 8 in CEN-RGBHV8X8
 - 12 x 4 in CEN-RGBHV12X4
 - 12 x 8 in CEN-RGBHV12X8
 - 16 x 16 in CEN-RGBHV16X16
- Low crosstalk with incredibly flat response
- 450 MHz video bandwidth (-3 dB)
- Professional balanced stereo audio
- Audio input level compensation
- Audio output volume and mute control
- Input sync detection and Genlock sync input
- Adjustable video and audio blanking
- Selectable input sync impedance
- Standalone operation with LCD driven front control panel
- Cresnet[®] or high speed Ethernet communications
- Three space rack mount installation (except CEN-RGBHV16X16 which requires six space rack mount installation)

High Bandwidth Matrix Router

The CEN-RGBHV is a high bandwidth matrix switcher capable of routing up to eight (CEN-RGVHV8X4, CEN-RGBHV8X8), 12 (CEN-RGBHV12X4, CEN-RGBHV12X8) or 16 (CEN-RGBHV16X16) computer or video sources to up to four (CEN-RGBHV8X4, CEN-RGBHV12X4), eight (CEN-RGBHV8X8, CEN-RGBHV12X8) or 16 (CEN-RGBHV16X16) display devices. Its five matrix levels accommodate any combination of analog RGBHV, HD/component, S-video and composite signals. Proven flat response achieves optimum performance even at the highest bandwidth. Selectable sync impedance on every input helps accommodate varying cable lengths.

Glitch-free Switching

Video-follow-sync switching ensures a glitch-free transition when selecting between non-synchronous sources. Blanking time is independently adjustable per output from 0 to 10 seconds, allowing each display device time to lock to the new sync signal before displaying the video image whenever a new source is selected. A sync reference input is also provided to support vertical interval switching of genlocked sources.

Sync Detection

Video sync detection on each input measures the H and V sync rates of every RGB source and allows their values to be viewed on the front panel display, control system touchpanel or RoomView[®] software.

Professional Stereo Audio Matrix

A stereo audio matrix is also included (8 x 4 on the CEN-RGBHV8X4, 8 x 8 on the CEN-RGBHV8X8, 12 x 4 on the CEN-RGBHV12X4, 12 x 8 on the CEN-RGBHV12X8 and 16 x 16 on the CEN-RGBHV16X16), supporting both balanced and unbalanced signals. Programmable input level compensation helps ensure compatibility with a wide range of pro and semi-pro sources. Automatic blanking achieves a pop-free transition when switching between sources. Every output includes volume and mute control, providing multiple channels of real-time controllable audio signal distribution to feed multi-zone amplifiers, assistive listening and recording equipment. Audio breakaway capability allows any audio input or output to be linked with its respective video channel or switched independently.

Full-featured Front Panel

The CEN-RGBHV is fully operable out of the box for use as a standalone switcher. Featuring an informative LCD display and quick adjust knob, the front panel supports essential switcher operation without requiring a computer or control system. Advanced setup is available through Crestron Toolbox[™] software. All signal routing and audio compensation settings are stored in non-volatile memory onboard the switcher.

Customizable label strips are provided on the front panel for clear designation of its inputs and outputs using Crestron Engraver software or standard 3/8" tape labels. Names may also be entered through software to appear on the LCD display during operation. For security, the front panel controls can be password protected or locked out.

Crestron System Integration

Via Cresnet® or high speed Ethernet, Crestron switchers offer the ultimate in control system integration with every function accessible through SIMPL™ Windows® or SystemBuilder™ without deciphering cryptic protocols. Up to 10 presets containing numerous routes can be saved onboard the CEN-RGBHV for instant recall. Integration with any 2-Series Control system also provides the gateway to Crestron’s RoomView® Asset Management Software and e-Control® 2 Xpanel Solutions for remote monitoring and control.

Specifications

Specifications for the CEN-RGBHV are listed in the following table.

CEN-RGBHV Specifications

SPECIFICATION	DETAILS
Video/RGB Switcher	Crosspoint matrix CEN-RGBHV8X4: 8 x 4 (x5) CEN-RGBHV8X8: 8 x 8 (x5) CEN-RGBHV12X4: 12 x 4 (x5) CEN-RGBHV12X8: 12 x 8 (x5) CEN-RGBHV16X16: 16 x 16 (x5), adjustable blanking, sync detection, selectable input termination, vertical interval switching using genlock input
Signal Types	RGB and composite, S-video or component video (does not transcode)
Video/HDTV Formats	NTSC or PAL, HDTV up to 1080i/1080p
RGB Formats	RGBHV, RGBS, RG _s B or YUV
Gain	0 dB (75 Ω terminated)
Bandwidth	450 MHz (-3 dB) fully loaded
Blanking Time	Adjustable 0 to 10 seconds, 0.5 second steps
Crosstalk	≤-65 dB @ 5 MHz ≤-47 dB @ 100 MHz
Audio Switcher	Stereo crosspoint matrix CEN-RGBHV8X4: 8 x 4 CEN-RGBHV8X8: 8 x 8 CEN-RGBHV12X4: 12 x 4 CEN-RGBHV12X8: 12 x 8 CEN-RGBHV16X16: 16 x 16, input compensation, output volume and mute control, adjustable blanking, audio breakaway
Input Compensation	±10 dB in 0.5 dB steps
Output Volume Control	-60 dB to + 20 dB in 0.5 dB steps
Blanking Time	Adjustable 0 to 10 seconds, 0.5 second steps
Frequency Response	20 Hz to 20 kHz ±0.5 dB
Maximum Input Level	4 V _{rms} balanced, 2 V _{rms} unbalanced
Input Impedance	20 kΩ balanced, 10 kΩ unbalanced
Maximum Output Level	12 V _{rms} balanced, 6 V _{rms} unbalanced

(Continued on following page)

CEN-RGBHV Specifications (Continued)

SPECIFICATION	DETAILS
Audio (Continued) Output Impedance	100 Ω balanced, 50 Ω unbalanced
Ethernet	10/100 BASE-T, static IP or DHCP/DNS, auto-negotiating, auto discovery, full/half duplex, TCP/IP, UDP/IP or CIP
Power Requirements Main Power Cresnet Power Usage	2 Amps @ 100-240 Volts AC, 50/60 Hz None
Default Net ID	33
Minimum 2-Series Control System Update File ^{1, 2}	Version 3.137 or later
Environmental Temperature Humidity Heat Dissipation	32° to 104°F (0° to 40°C) 10% to 90% RH (non-condensing) CEN-RGBHV8X4, CEN-RGBHV8X8, CEN-RGBHV12X4, CEN-RGBHV12X8: 240 BTU/Hr CEN-RGBHV16X16: 410 BTU/Hr
Enclosure Chassis Faceplate Mounting	Steel, black matte power coat finish, vented sides, fan cooled Extruded aluminum, black matte powder coat finish with polycarbonate label overlay Freestanding or 19-inch rack mountable ³ (adhesive feet and rack ears included)
Dimensions Height (without feet) Width (without ears) Width (with ears) Depth	5.20 in (13.21 cm) 10.47 in (26.60 cm) (CEN-RGBHV16X16 only) 17.03 in (43.24 cm) 17.28 in (43.90 cm) (CEN-RGBHV16X16 only) 19.00 in (48.26 cm) 13.10 in (33.26 cm) 20.68 in (52.51 cm) (CEN-RGBHV16X16 only)
Weight	CEN-RGBHV8X4, CEN-RGBHV8X8, CEN-RGBHV12X4, CEN-RGBHV12X8: 15 lbs (6.80 kg) CEN-RGBHV16X16: 40 lbs (18.14 kg)

1. The latest software versions can be obtained from the Crestron website. Refer to the NOTE following these footnotes.
2. Crestron 2-Series control systems include the AV2 and PRO2. Consult the latest Crestron Product Catalog for a complete list of 2-Series control systems.
3. 3U for CEN-RGBHV8X4, CEN-RGBHV8X8, CEN-RGBHV12X4 and CEN-RGBHV12X8; 6U for CEN-RGBHV16X16.

NOTE: Crestron software and any files on the website are for authorized Crestron dealers and Crestron Authorized Independent Programmers (CAIP) only. New users may be required to register to obtain access to certain areas of the site (including the FTP site).

Physical Description

This section provides information on the connections, controls and indicators available on your CEN-RGBHV.

CEN-RGBHV8X4 Front View



CEN-RGBHV8X4 Rear View



CEN-RGBHV12X4 Front View



CEN-RGBHV12X4 Rear View



CEN-RGBHV12X8 Front View



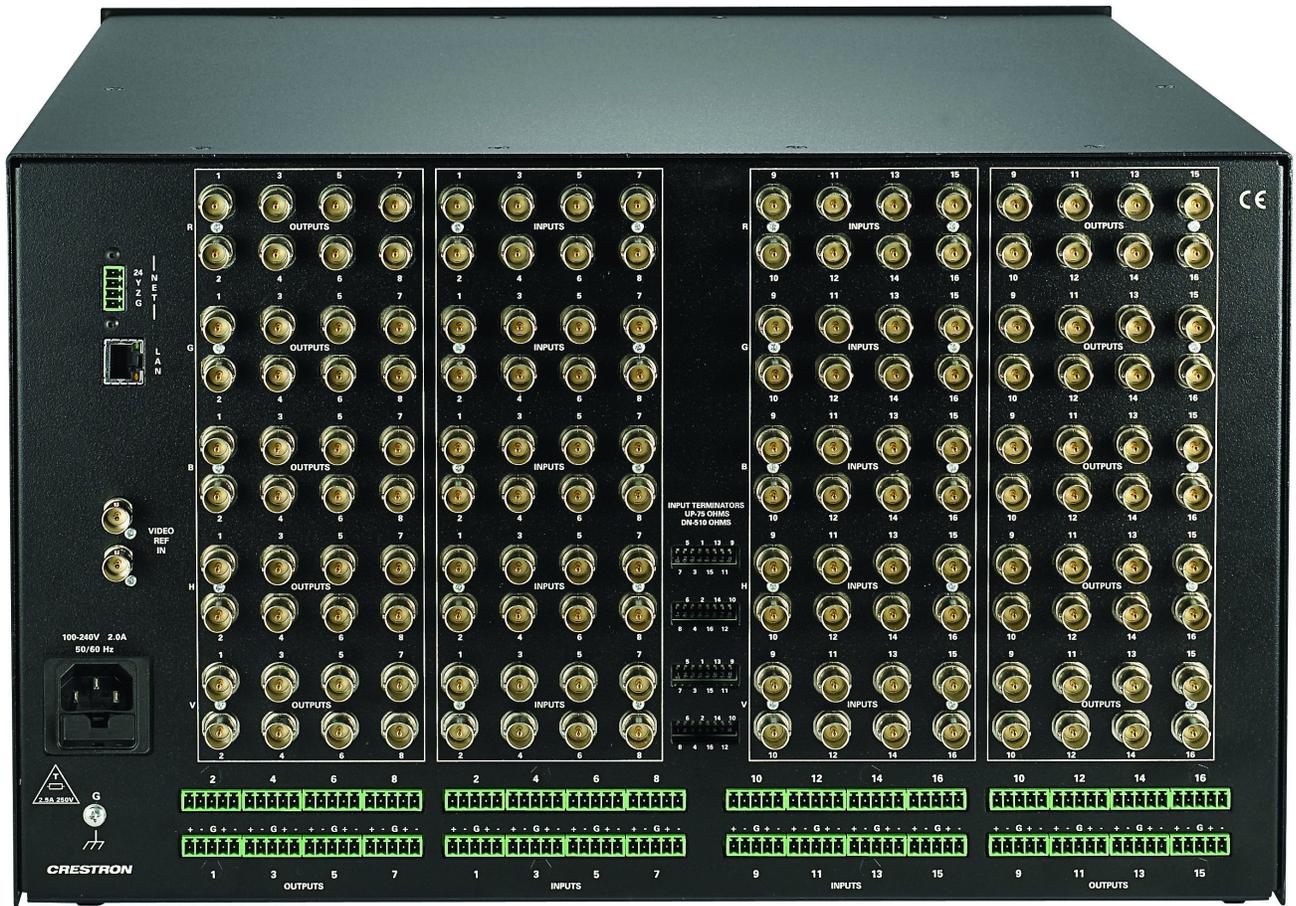
CEN-RGBHV12X8 Rear View



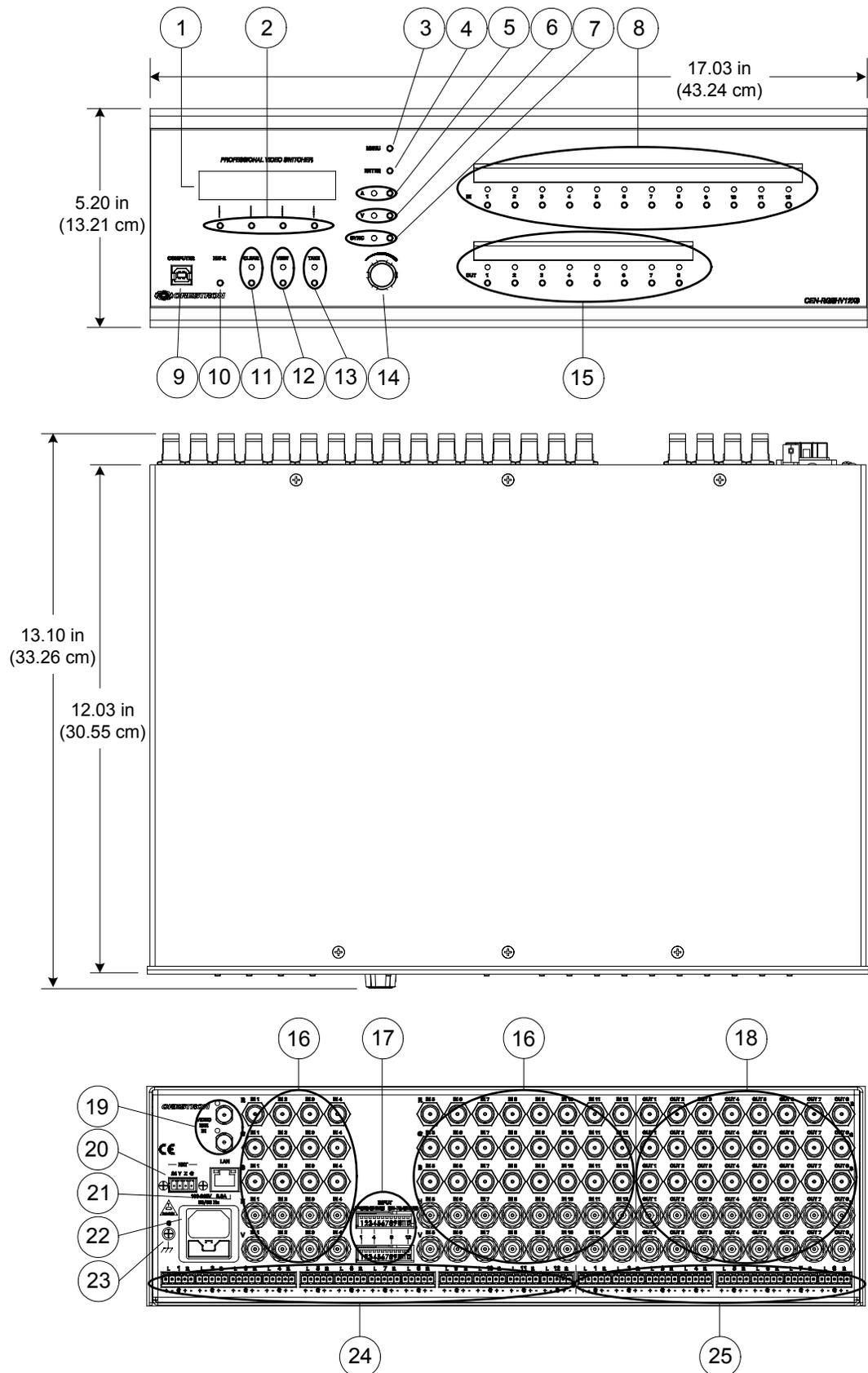
CEN-RGBHV16X16 Front View



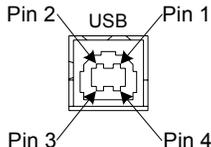
CEN-RGBHV16X16 Rear View



CEN-RGBHV8X4, CEN-RGBHV8X8, CEN-RGBHV12X4, CEN-RGBHV12X8 Overall Dimensions (CEN-RGBHV12X8 Shown)

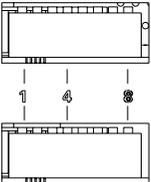
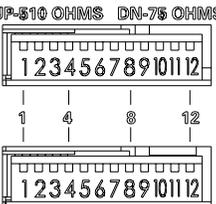
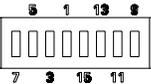
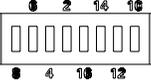
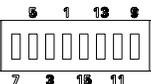
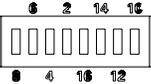


Connectors, Controls & Indicators

#	CONNECTORS ¹ , CONTROLS & INDICATORS	DESCRIPTION										
1	LCD DISPLAY	Green LCD alphanumeric, adjustable backlight; 2 lines x 20 characters per line; displays inputs/outputs by name, scan rates, audio levels, setup menus and other information.										
2	SOFTKEYS	(4) pushbuttons for activation of LCD driven functions and pass code entry.										
3	MENU	(1) pushbutton, steps menu back one level.										
4	ENTER	(1) pushbutton, executes highlighted menu or value.										
5	A	(1) pushbutton & red LED, selects audio routing view.										
6	V	(1) pushbutton & red LED, selects video routing view.										
7	SYNC	(1) pushbutton & red LED, displays input sync rates.										
8	IN	(8, 12 or 16) ² pushbuttons & red LEDs, select input to be routed.										
9	COMPUTER 	(1) USB Type B female; USB 1.1 computer console port (6 foot cable included). <table border="1" data-bbox="966 1008 1307 1186"> <thead> <tr> <th>PIN</th> <th>DESCRIPTION</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>+5 VDC</td> </tr> <tr> <td>2</td> <td>Data -</td> </tr> <tr> <td>3</td> <td>Data +</td> </tr> <tr> <td>4</td> <td>Ground</td> </tr> </tbody> </table>	PIN	DESCRIPTION	1	+5 VDC	2	Data -	3	Data +	4	Ground
PIN	DESCRIPTION											
1	+5 VDC											
2	Data -											
3	Data +											
4	Ground											
10	HW-R	(1) recessed miniature pushbutton for hardware reset, reboots the switcher.										
11	CLEAR	(1) pushbutton & red LED, clears all matrix routing.										
12	VIEW	(1) pushbutton & red LED, toggles <i>VIEW</i> mode on/off.										
13	TAKE	(1) pushbutton & red LED, executes routing.										
14	QUICK-ADJUST KNOB	(1) continuous turn rotary encoder, adjusts menu parameters.										
15	OUT	(4, 8 or 16) ³ pushbuttons & red LEDs, select output destination.										
16	(VIDEO) IN 	(8, 12 or 16) ² sets of (5) BNC female, each set comprising (3) high bandwidth video inputs plus (2) sync inputs; Input level: 0.2 to 5.0 V _{p-p} ; RGB input impedance: 75 Ω nominal; Sync input impedance: 75 or 510 Ω, independently selectable for H and V per input; Return loss: < -30 dB @ 5 MHz; Sync detection on every input connector.										

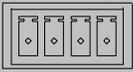
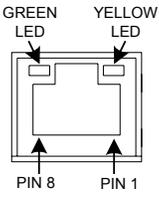
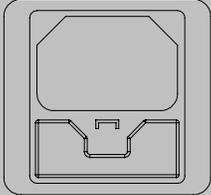
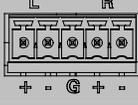
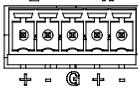
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Connectors, Controls & Indicators (Continued)

#	CONNECTORS ¹ , CONTROLS & INDICATORS	DESCRIPTION
17	<p>INPUT TERMINATORS</p> <p>(CEN-RGBHV8X4 & CEN-RGBHV8X8) INPUT UP-510 OHMS DN-75OHMS</p>  <p>(CEN-RGBHV12X4 & CEN-RGBHV12X8) INPUT UP-510 OHMS DN-75 OHMS</p>  <p>(CEN-RGBHV16X16) INPUT TERMINATORS UP-75 OHMS DN-510 OHMS</p>    	<p>(16, 24 or 32)⁴ DIP switches, select input termination for each input, independently for H and V sync.</p>
18	<p>(VIDEO) OUT</p> 	<p>(4, 8 or 16)³ sets of (5) BNC female, each set comprising (3) high bandwidth video inputs plus (2) sync inputs; Output level: 0.2 to 5.0 V_{p-p}; Output impedance: 75 Ω nominal; Return loss: < -30 dB @ 5 MHz</p>

(Continued on following page)

Connectors, Controls & Indicators (Continued)

#	CONNECTORS ¹ , CONTROLS & INDICATORS	DESCRIPTION																				
19	<p>VIDEO REF IN</p> 	(2) BNC female; Genlock sync reference input and loop thru, unterminated.																				
20	<p>NET</p> <p>24 Y Z G</p> 	(1) 4-pin 3.5 mm detachable terminal block; Cresnet slave port, connects to Cresnet control network; Does not draw power from the network.																				
21	<p>LAN⁵</p> <p>GREEN LED YELLOW LED</p> 	<p>(1) 8-wire RJ-45 with two LED indicators; 10BaseT/100BaseTX Ethernet port; Green LED indicates link status; Yellow LED indicates Ethernet activity.</p> <table border="1"> <thead> <tr> <th>PIN</th> <th>SIGNAL</th> <th>PIN</th> <th>SIGNAL</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TX +</td> <td>5</td> <td>N/C</td> </tr> <tr> <td>2</td> <td>TX -</td> <td>6</td> <td>RC -</td> </tr> <tr> <td>3</td> <td>RC+</td> <td>7</td> <td>N/C</td> </tr> <tr> <td>4</td> <td>N/C</td> <td>8</td> <td>N/C</td> </tr> </tbody> </table>	PIN	SIGNAL	PIN	SIGNAL	1	TX +	5	N/C	2	TX -	6	RC -	3	RC+	7	N/C	4	N/C	8	N/C
PIN	SIGNAL	PIN	SIGNAL																			
1	TX +	5	N/C																			
2	TX -	6	RC -																			
3	RC+	7	N/C																			
4	N/C	8	N/C																			
22	<p>100-240V~2.0A</p> <p>50/60Hz</p> <p>100-240V 2.0A</p> <p>50/60 Hz</p> 	(1) IEC socket, main power input; Mates with removable power cord (included) Dual fuse holder requires (1) 20 mm x 5 mm time lag type fuse rated for 2.5 Amps / 250 Volts and (1) 20 mm x 5 mm time lag type fuse rated for 10 Amps / 250 Volts ⁶ .																				
23	<p>G</p> 	(1) 6-32 screw, chassis ground lug.																				
24	<p>(AUDIO) IN</p> <p>L R</p> 	(8, 12 or 16) ² 5-pin 3.5 mm detachable terminal blocks; Balanced/unbalanced stereo line level inputs; Maximum input level: 12 V _{rms} balanced, 6 V _{rms} unbalanced; Input impedance: 20 kΩ balanced, 10 kΩ unbalanced.																				
25	<p>(AUDIO) OUT</p> <p>L R</p> 	(4, 8 or 16) ³ 5-pin 3.5 mm detachable terminal blocks; Balanced/unbalanced stereo line level outputs; Maximum output level: 12 V _{rms} balanced, 6 V _{rms} unbalanced; Output impedance: 100 Ω balanced, 50 Ω unbalanced.																				

1. An interface connector for the NET port is provided with the unit.

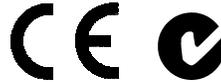
2. 1 – 8 on CEN-RGBHV8X4 and CEN-RGBHV8X8; 1 – 12 on CEN-RGBHV12X4 and CEN-RGBHV12X8; 1 – 16 on CEN-RGBHV16X16.
3. 1 – 4 on CEN-RGBHV8X4 and CEN-RGBHV12X4; 1 – 8 on CEN-RGBHV8X8 and CEN-RGBHV12X8; 1 – 16 on CEN-RGBHV16X16.
4. 16 on CEN-RGBHV8X4 and CEN-RGBHV8X8; 24 on CEN-RGBHV12X4 and CEN-RGBHV12X8; 32 on CEN-RGBHV16X16.
5. To determine which is pin 1 on the cable, hold the cable so that the end of the eight pin modular jack is facing away from you, with the clip down and copper side up. Pin 1 is on the far left.
6. Refer to “Fuse Replacement” on page 20 for additional details.

Industry Compliance

This product is Listed to applicable UL Standards and requirements by Underwriters Laboratories Inc.



As of the date of manufacture, the CEN-RGBHV has been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling.



NOTE: This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
-

Setup

Network Wiring

When wiring the Cresnet[®] and Ethernet network, consider the following:

- Use Crestron Certified Wire.
- Use Crestron power supplies for Crestron equipment.
- Provide sufficient power to the system.

CAUTION: Insufficient power can lead to unpredictable results or damage to the equipment. Please use the Crestron Power Calculator to help calculate how much power is needed for the system (www.crestron.com/calculators).

Cresnet

For networks with 20 or more devices, use a Cresnet Hub/Repeater (CNXHUB) to maintain signal quality.

For more details, refer to “Check Network Wiring” on page 49.

Ethernet

The CEN-RGBHV can also use high-speed Ethernet for communications between the device and a control system, computer, digital media server and other IP-based devices.

For information on connecting Ethernet devices in a Crestron system, refer to the latest version of the Crestron e-Control[®] Reference Guide (Doc. 6052), which is available for download from the Crestron website (www.crestron.com/manuals).

Identity Code

Net ID

The Net ID of the CEN-RGBHV has been factory set to **33**. The Net IDs of multiple CEN-RGBHV devices in the same system must be unique. Net IDs are changed from a personal computer (PC) via the Crestron Toolbox (refer to “Establishing Communication” on page 26).

When setting the Net ID, consider the following:

- The Net ID of each unit must match an ID code specified in the SIMPL Windows program.
- Each network device must have a unique Net ID.

For more details, refer to the Crestron Toolbox help file.

IP ID

The IP ID is set within the CEN-RGBHV’s table using Crestron Toolbox. For information on setting an IP table, refer to the Crestron Toolbox help file. The IP IDs of multiple CEN-RGBHV devices in the same system must be unique.

When setting the IP ID, consider the following:

- The IP ID of each unit must match an IP ID specified in the SIMPL Windows program.
- Each device using IP to communicate with a control system must have a unique IP ID.

Installation

Ventilation

The CEN-RGBHV should be used in a well-ventilated area. The venting holes should not be obstructed under any circumstances.

To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications. Consider using forced air ventilation and/or incrementing the spacing between units to reduce overheating. Consideration must be given if installed in a closed or multi-unit rack assembly since the operating ambient temperature of the rack environment may be greater than the room ambient temperature. Contact with thermal insulating materials should be avoided on all sides of the unit.

Rack Mounting

The CEN-RGBHV can be mounted in a rack or stacked with other equipment. Two “ears” and an appropriate number of longer screws are provided with the CEN-RGBHV so that the unit can be rack mounted. These ears must be installed prior to mounting. Complete the following procedure to attach the ears to the unit. The only tool required is a #2 Phillips screwdriver.

WARNING: To prevent bodily injury when mounting or servicing this unit in a rack, take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

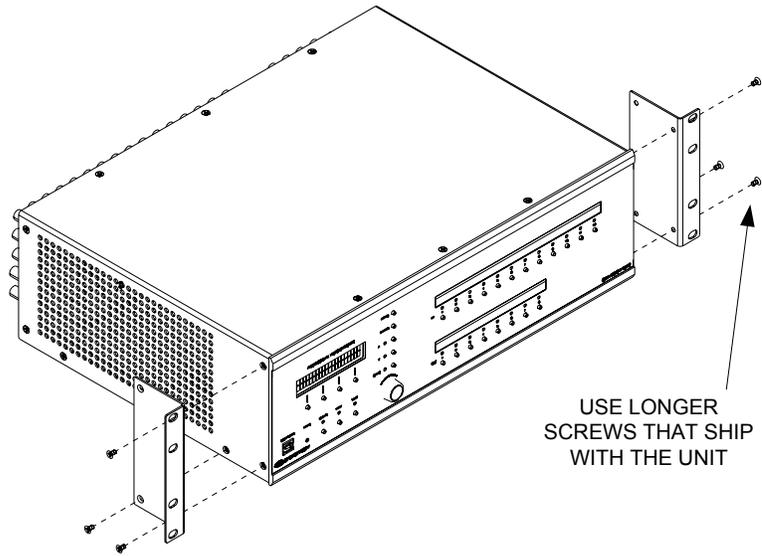
NOTE: If rack mounting is not required, rubber feet are provided for tabletop mounting or stacking. Apply the feet near the corner edges on the underside of the unit.

NOTE: Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).

To install the ears:

1. There are screws that secure each side of the CEN-RGBHV top cover. Using a #2 Phillips screwdriver, remove the three screws (six screws on the CEN-RGBHV16X16) closest to the front panel from one side of the unit. Refer to the diagram following step 3 for a detailed view.
2. Position a rack ear so that its mounting holes align with the holes vacated by the screws in step 1.
3. Secure the ear to the unit using the longer #6-32 screws that came packed separately with your unit, as shown in the diagram on the following page.

Ear Attachment for Rack Mounting (this image shows a CEN-RGBHV12X8)

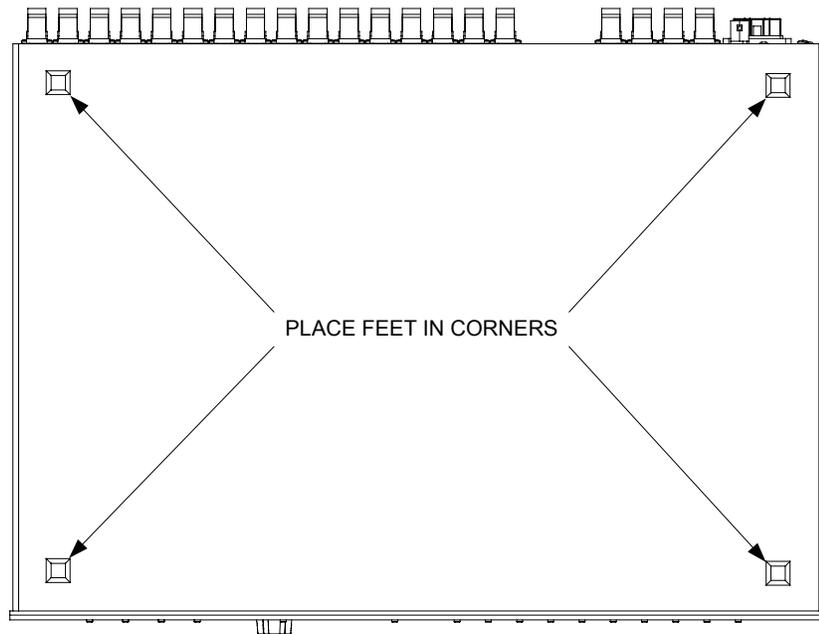


4. Repeat procedure (steps 1 through 3) to attach the remaining ear to the opposite side.

Stacking

Four “feet” are provided with the CEN-RGBHV so that if the unit is not rack mounted, the rubber feet can provide stability when the unit is placed on a flat surface or stacked. These feet should be attached prior to the hookup procedure. Refer to the following illustration for placement of the feet.

Foot Placement for the CEN-RGBHV

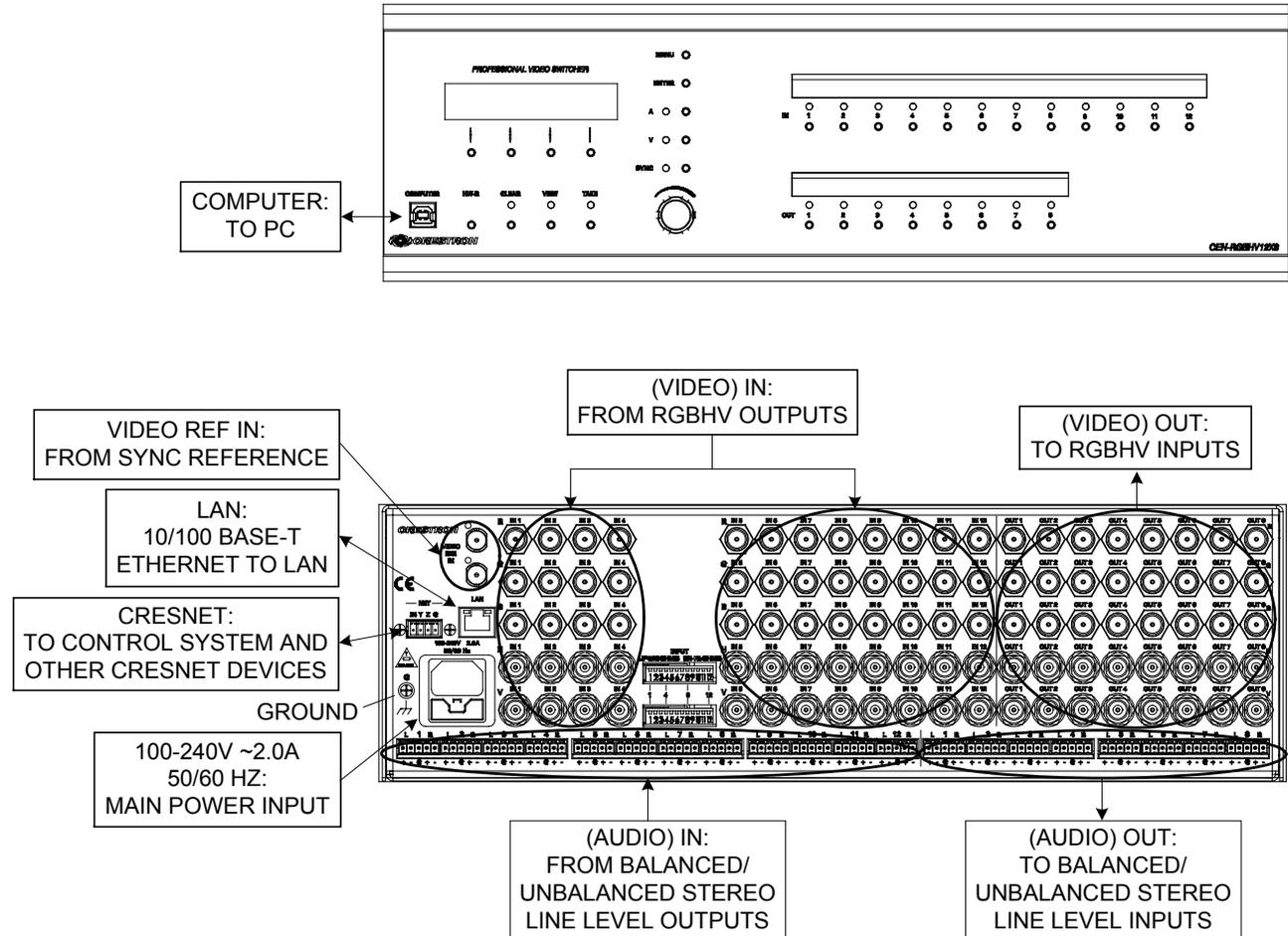


Hardware Hookup

Connect the Device

Make the necessary connections as called out in the illustration that follows this paragraph. Refer to “Network Wiring” on page 17 before attaching the 4-position terminal block connector. Apply power after all connections have been made.

Hardware Connections for the CEN-RGBHV (CEN-RGBHV12X8 Shown)



NOTE: Ensure the unit is properly grounded.

Fuse Replacement

If the CEN-RGBHV does not power up when it is plugged into an AC outlet, one or both fuses may need to be replaced. The fuse holder is located on the rear panel, as the lower section of the IEC socket assembly. To replace one or both fuses:

1. Disconnect power to the CEN-RGBHV.
2. To release the fuse holder, grip the fuse holder top and bottom, while pressing down on the tab in the center of the top.
3. Remove the defective fuse(s) from the fuse holder and replace with one or two new ones as needed.

CAUTION: Use only time lag type fuses, 2.5 Amps / 250 Volts for the line (“hot”) leg and 10 Amps / 250 Volts for neutral leg. Failure to do so may cause damage to the CEN-RGBHV.

CAUTION: To prevent possible equipment damage, it is important to use the correct value fuse in the correct position in the fuse holder. As you face the rear of the CEN-RGBHV, the line (“hot”) fuse will be on the left side of the fuse holder. This fuse should have a value of 2.5 Amps / 250 Volts. The neutral fuse will be on the right side of the fuse holder and should have a value of 10 Amps / 250 Volts.

4. Inert the fuse holder in the CEN-RGBHV and push it inward until it clicks into place.
5. Connect power to the CEN-RGBHV.

Label the Buttons

Use Crestron Engraver software to print custom labels for the CEN-RGBHV’s front panel buttons and LEDs. Crestron recommends printing on 100-pound paper. Paper weighing less than 100 pounds will tend to crumple while sliding in, while paper weighing more than 100 pounds may not fit.

Programming Software

Have a question or comment about Crestron software?

Answers to frequently asked questions (FAQs) can be viewed in the Online Help section of the Crestron website. To post a question or view questions you have submitted to Crestron's True Blue Support, log in at <http://support.crestron.com>. First-time users will need to establish a user account.

Earliest Version Software Requirements for the PC

NOTE: Crestron recommends that you use the latest software to take advantage of the most recently released features. The latest software is available from the Crestron website.

Crestron has developed an assortment of Windows®-based software tools to develop a Cresnet system. For the minimum recommended software versions, visit the Version Tracker page of the Crestron website (www.crestron.com/versiontracker).

Programming with Crestron SystemBuilder

Crestron SystemBuilder is the easiest method of programming but does not offer as much flexibility as SIMPL Windows. For additional details, download SystemBuilder from the Crestron website and examine the extensive help file.

Programming with SIMPL Windows

NOTE: While SIMPL Windows can be used to program the CEN-RGBHV, it is recommended to use SystemBuilder for configuring a system.

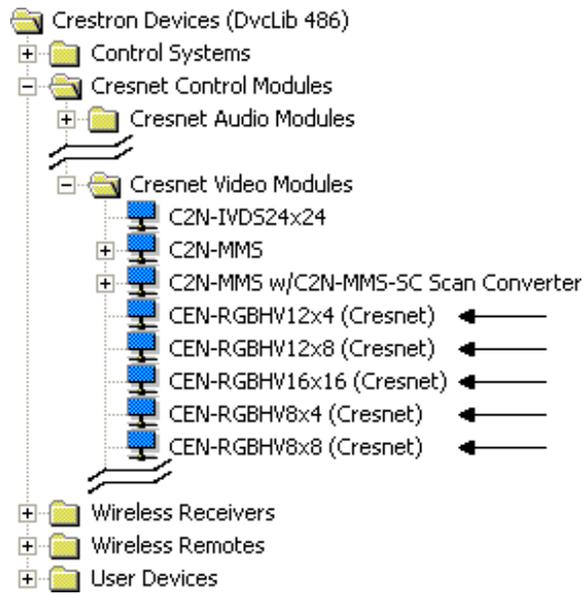
SIMPL Windows is Crestron's premier software for programming Crestron control systems. It is organized into two separate but equally important "Managers".

Configuration Manager

Configuration Manager is the view where programmers "build" a Crestron control system by selecting hardware from the *Device Library*.

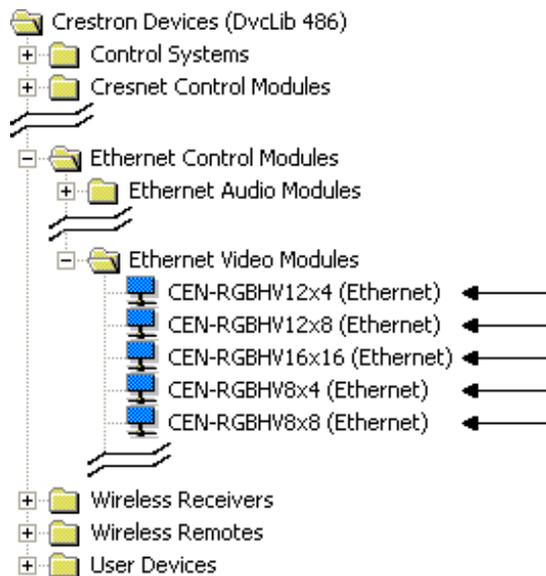
- To incorporate the CEN-RGBHV (Cresnet) into the system, drag the CEN-RGBHV from the Cresnet Control Modules | Cresnet Video Modules folder of the *Device Library* and drop it in the *System Views*.

Locating the CEN-RGBHV (Cresnet) in the Device Library

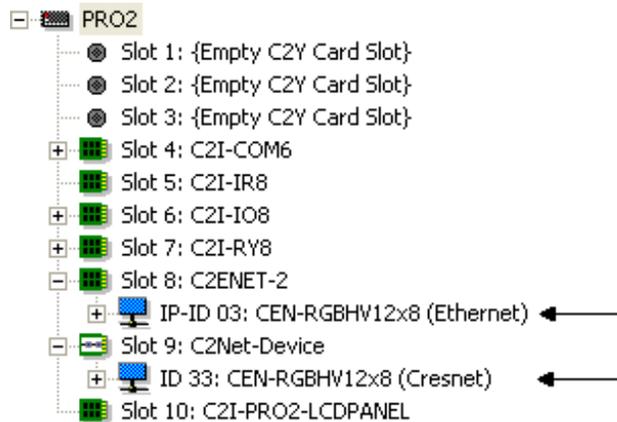


- To incorporate the CEN-RGBHV (Ethernet) into the system, drag the CEN-RGBHV from the Ethernet Control Modules | Ethernet Video Modules folder of the *Device Library* and drop it in the *System Views*.

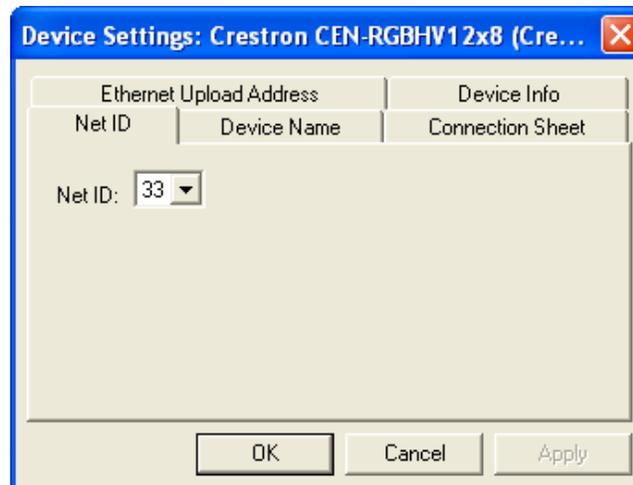
Locating the CEN-RGBHV (Ethernet) in the Device Library

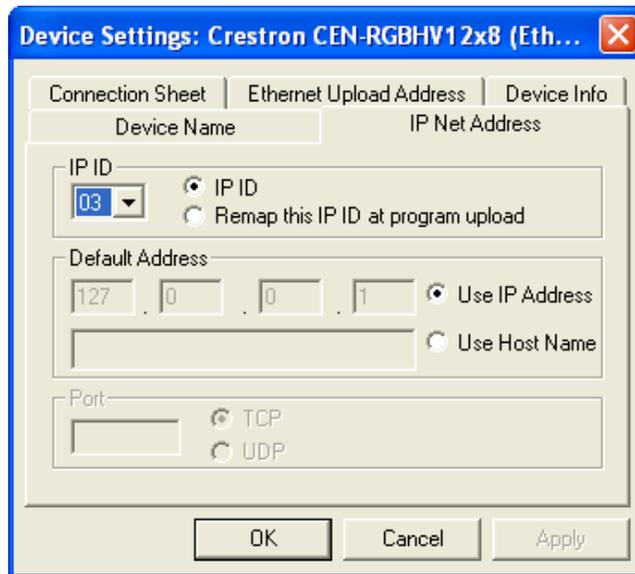


- The system tree of the control system displays the device in the appropriate slot with a default Net ID or IP ID as shown in the following illustration.

C2Net Device, Slots 8 and 9

- Additional CEN-RGBHV devices are assigned different Net ID or IP ID numbers as they are added.
- If necessary, double click a device to open the “Device Settings” window and change the Net ID or IP ID as shown in the following figure.

CEN-RGBHV (Cresnet) “Device Settings” Window

CEN-RGBHV (Ethernet) “Device Settings” Window

- The ID code specified in the SIMPL Windows program must match the Net ID or IP ID of each unit. Refer to “Identity Code” on page 17.

Program Manager

Program Manager is the view where programmers “program” a Crestron control system by assigning signals to symbols.

The symbol can be viewed by double clicking on the icon or dragging it into *Detail View*. Each signal in the symbol is described in the SIMPL Windows help file (F1).

Example Program

An example program for the CEN-RGBHV is available from the Crestron website (www.crestron.com/exampleprograms).

Uploading and Upgrading

Crestron recommends using the latest programming software and that each device contains the latest firmware to take advantage of the most recently released features. However, before attempting to upload or upgrade it is necessary to establish communication. Once communication has been established, files (for example, programs or firmware) can be transferred to the control system (and/or device). Finally, program checks can be performed (such as changing the device ID or creating an IP table) to ensure proper functioning.

Establishing Communication

Use Crestron Toolbox for communicating with the CEN-RGBHV; refer to the Crestron Toolbox help file for details. There are three methods of communication.

Indirect Communication

Indirect Communication



- CEN-RGBHV connects to control system via Cresnet.
- Establish communication between the PC and the control system as described in the latest version of the 2-Series Control Systems Reference Guide (Doc. 6256).
- Use the Address Book in Crestron Toolbox to create an entry for the CEN-RGBHV using the expected communication protocol (Indirect). Select the Cresnet ID of the CEN-RGBHV and the address book entry of the control system that is connected to the CEN-RGBHV.
- Display the CEN-RGBHV's "System Info" window (click the  icon); communications are confirmed when the device information is displayed.

TCP/IP Communication

Ethernet Communication

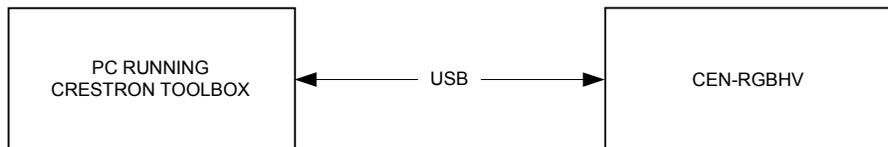


- Establish serial communication between CEN-RGBHV and PC.
- Enter the IP address, IP mask and default router of the CEN-RGBHV via the Crestron Toolbox (**Functions | Ethernet Addressing**); otherwise enable DHCP.
- Confirm Ethernet connections between CEN-RGBHV and PC. If connecting through a hub or router, use CAT5 straight through cables with 8-pin RJ-45 connectors. Alternatively, use a CAT5 crossover cable to connect the two LAN ports directly without using a hub or router.

- Use the Address Book in the Crestron Toolbox to create an entry for the CEN-RGBHV with the CEN-RGBHV's TCP/IP communication parameters.
- Display the “System Info” window (click the  icon) and select the CEN-RGBHV entry.

USB Communication

USB Communication



- The **COMPUTER** port on the CEN-RGBHV connects to the USB port on the PC via the included Type-A to Type B USB cable.
- Use the Address Book in Crestron Toolbox to create an entry using the expected communication protocol (USB). When multiple USB devices are connected, identify the CEN-RGBHV by entering “CEN-RGBHV” in the *Model* textbox, the unit's serial number in the *Serial* textbox or the unit's hostname in the *Hostname* textbox. The hostname can be found in the “System Info” window in the section marked *Ethernet* however, communications must be established in order to see this information in the “System Info” window.
- Display the CEN-RGBHV's “System Info” window (click the  icon); communications are confirmed when the device information is displayed.

Programs and Firmware

Program or firmware files may be distributed from programmers to installers or from Crestron to dealers. Firmware upgrades are available from the Crestron website as new features are developed after product releases. One has the option to upload programs via the programming software or to upload and upgrade via the Crestron Toolbox. For details on uploading and upgrading, refer to the SIMPL Windows help file or the Crestron Toolbox help file.

SIMPL Windows

If a SIMPL Windows program is provided, it can be uploaded to the control system using SIMPL Windows or Crestron Toolbox.

Firmware

Check the Crestron website to find the latest firmware. (New users may be required to register to obtain access to certain areas of the site, including the FTP site.)

Upgrade CEN-RGBHV firmware via Crestron Toolbox.

- Establish communication with the CEN-RGBHV and display the “System Info” window.
- Select **Functions | Firmware...** to upgrade the CEN-RGBHV firmware.

Program Checks

Actions that can be performed on the CEN-RGBHV vary depending on whether it is connected via Cresnet or Ethernet.

Cresnet Connections

For Cresnet connections, using Crestron Toolbox, display the network device tree (**Tools | Network Device Tree**) to show all network devices connected to the control system. Right-click on the CEN-RGBHV to display actions that can be performed on the CEN-RGBHV.

Ethernet Connections

For Ethernet connections, display the “System Info window (click the  icon) and select the **Functions** menu to display actions that can be performed on the CEN-RGBHV.

Be sure to use the Crestron Toolbox to create the CEN-RGBHV IP table.

- Select **Functions | IP Table Setup**.
- Add, modify or delete entries in the IP table. The CEN-RGBHV can have only one IP table entry.
- A defined IP table can be saved to a file or sent to the device.

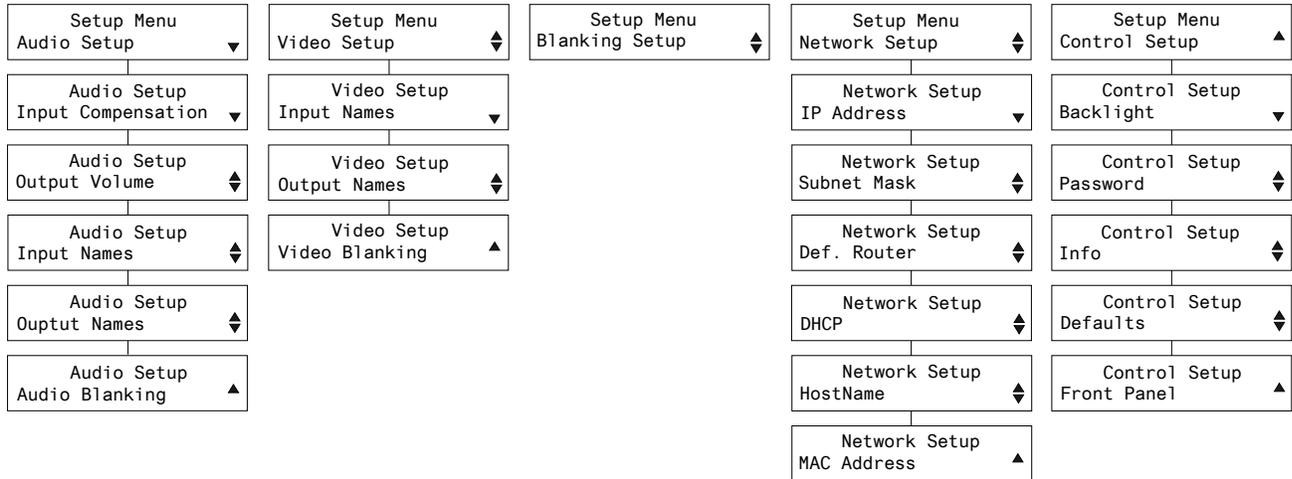
Edit the control system’s IP table to include an entry for the CEN-RGBHV. The entry should list the CEN-RGBHV’s IP ID (specified on the CEN-RGBHV’s IP table) and the internal gateway IP address 127.0.0.1.

Operation

Menu Structure

The overall front panel menu structure of the CEN-RGBHV is shown in the following illustration. Subsequent paragraphs describe the individual pages and their functions.

CEN-RGBHV Menu Structure



Setup and Informational Screens

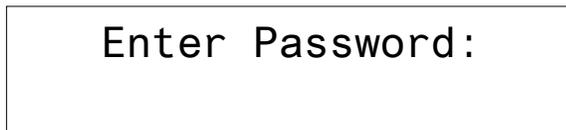
The following paragraphs describe the various setup and informational screens that are available with the CEN-RGBHV. These are accessed using the **MENU** button on the front panel.

There are five categories within the menu structure:

- Audio Setup
- Video Setup
- Blanking Setup
- Network Setup
- Control Setup

When the **MENU** button is pressed, the system will request a password, as shown in the two illustrations that follow.

“Enter Password” Screen



Password Entry Screen

The default password for the CEN-RGBHV is 12345. You can change the password using the Control Setup / Password screen (refer to “Control: Password” on page 42).

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob. When the password is entered, press **ENTER** to go to the setup menus.

When the setup menus are used for the first time, after password entry, the system will display the main Audio Setup screen. If the setup menus have previously been used, the system will display the first screen in the last used category. From any of the top level menus, you can select a different category by using the rotary quick-adjust knob on the front panel.

NOTE: The ▲ and ▼ symbols in the lower right corner of the display let you know if there are screens available above and/or below the presently displayed screen.

To exit the Setup Menu screens, press the **MENU** button repeatedly until you see the **Exit Setup Menu** screen, shown on the following page. (The number of presses required will depend on how deeply into the menu structure you have navigated.) Then press the button below **Yes**.

“Exit Setup Menu” Screen**Audio Setup***“Audio Setup” Screen*

Press the **ENTER** button to select which parameter of the Audio Setup menu you wish to view. From any of the parameter level menus, you can select a different parameter by using the rotary quick-adjust knob on the front panel.

For example, pressing the **ENTER** button from the Audio Setup menu will display one of the following parameters:

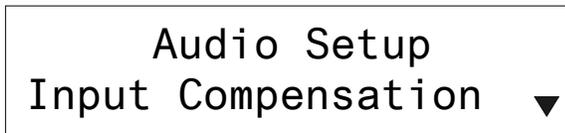
- Input Compensation
- Output Volume
- Input Names
- Output Names

- Audio Blanking.

Using the quick-adjust knob, you can change to any of the other parameters of the Audio Setup menu. When you see the parameter you wish to enter, press the **ENTER** button.

Audio:
Input Compensation

“Input Compensation” Screen



Input Compensation allows you to adjust the gain for the selected input. To adjust input gain, press the **ENTER** button.

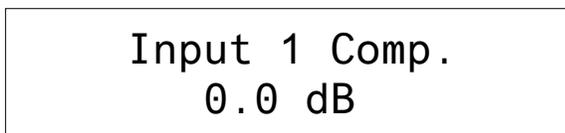
Input Compensation Screen 2



Press the front panel **IN** button for the input source you wish to adjust.

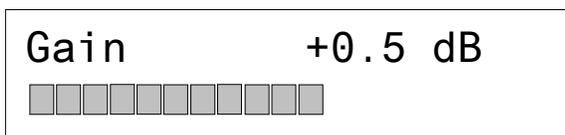
For example, to raise the input level for the source connected to input number **1**, press the **IN** button below **1** on the front panel. The LED above **IN 1** will light and the current gain setting for input 1 will be displayed.

“Input 1 Comp.” Screen



Use the quick-adjust knob to change the gain. In this example, we will raise the gain 0.5 dB. The display will show the change in gain along with a bar graph.

“Gain” Screen



Press **ENTER** to return the display to the “Input Compensation” screen. Press **ENTER** to select another input or use the quick-adjust knob to select another Audio Setup parameter. The next parameter is Output Volume.

Audio:
Output Volume

“Output Volume” Screen



To adjust output volume, press the **ENTER** button.

Output Volume Screen 2

To adjust volume,
press an output

Press the front panel **OUT** button for the output you wish to adjust.

For example, to lower the output level for output number **1**, press the **OUT** button below **1** on the front panel. The LED above **OUT 1** will light and the current output level setting for output 1 will be displayed.

“Output 1 Vol.” Screen

Output 1 Vol.
80%

Use the quick-adjust knob to change the output level. In this example, we will lower the output level by 1%. The display will show the change in output level along with a bar graph.

“Volume” Screen

Volume: 79%



Press **ENTER** to return the display to the “Output Volume” screen. Press **ENTER** to select another input or use the quick-adjust knob to select another Audio Setup parameter. The next parameter is Input Names.

Audio:
Input Names

“Input Names” Screen

Audio Setup
Input Names 

To set up an input name, press the **ENTER** button.

“Sel. input to name” Screen

Sel. input to name
1: IN1 

Use the quick-adjust knob to select the input you wish to name. Then press **ENTER**.

Input Name Setup Screen

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

Press **ENTER** to save the new setting. The display will return to the “Sel. input to name” screen. Use the quick-adjust knob to select another input or press **MENU** to return to the “Input Names” screen. From the “Input Names” screen, use the quick-adjust knob to select another Audio Setup parameter. The next parameter is Output Names.

Audio:
Output Names

“Output Names” Screen

To set up an output name, press the **ENTER** button.

“Sel. output to name” Screen

Use the quick-adjust knob to select the output you wish to name. Then press **ENTER**.

Output Name Setup Screen

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

Press **ENTER** to save the new setting. The display will return to the “Sel. output to name” screen. Use the quick-adjust knob to select another output or press **MENU** to return to the “Output Names” screen. From the “Output Names” screen, use the quick-adjust knob to select another Audio Setup parameter. The next parameter is Audio Blanking.

NOTE: Blanking may be enabled/disabled separately for audio and video. Blanking is used to ensure that no flickering occurs on the video output as the new sync signals are sent to the display. Audio blanking may be used to mute the audio signal during video blanking.

Audio:
Audio Blanking

“Audio Blanking” Screen

To set audio blanking, press **ENTER**. Use the quick-adjust knob to turn audio blanking on or off.

Audio Blanking Screen 2

An asterisk to the left of the blanking option will show the current setting.

Audio Blanking Screen 2 (Showing Blanking Set to On)

Press **ENTER** to save the new setting. The display will return to the “Audio Blanking” screen. Use the quick-adjust knob to select another Audio Setup parameter or press **MENU** to return to the “Audio Setup” category screen.

Use the quick-adjust knob to select another category. The next category is Video Setup.

Video Setup*“Video Setup” Screen*

Press the **ENTER** button to select which parameter of the Video Setup menu you wish to view. From any of the parameter level menus, you can select a different parameter by using the rotary quick-adjust knob on the front panel.

For example, pressing the **ENTER** button from the Video Setup menu will display one of the following parameters:

- Input Names
- Output Names
- Video Blanking

Using the quick-adjust knob, you can change to any of the other parameters of the Video Setup menu. When you see the parameter you wish to enter, press the **ENTER** button.

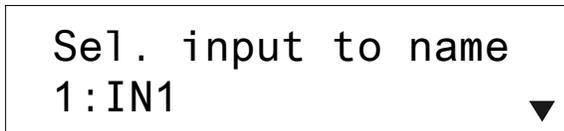
Video:
Input Names

“Input Names” Screen



To set up an input name, press the **ENTER** button.

“Sel. input to name” Screen



Use the quick-adjust knob to select the input you wish to name. Then press **ENTER**.

Input Name Setup Screen

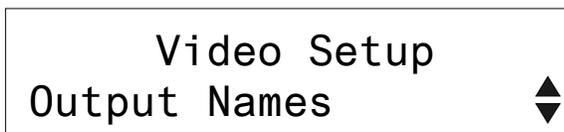


Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

Press **ENTER** to save the new setting. The display will return to the “Sel. input to name” screen. Use the quick-adjust knob to select another input or press **MENU** to return to the “Input Names” screen. From the “Input Names” screen, use the quick-adjust knob to select another Video Setup parameter. The next parameter is Output Names.

Video:
Output Names

“Output Names” Screen



To set up an output name, press the **ENTER** button.

“Sel. output to name” Screen



Use the quick-adjust knob to select the output you wish to name. Then press **ENTER**.

Output Name Setup Screen

OUT1	Del	Ins	<	>
------	-----	-----	---	---

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

Press **ENTER** to save the new setting. The display will return to the “Sel. output to name” screen. Use the quick-adjust knob to select another output or press **MENU** to return to the “Output Names” screen. From the “Output Names” screen, use the quick-adjust knob to select another Video Setup parameter. The next parameter is Video Blanking.

NOTE: Blanking may be enabled/disabled separately for audio and video. Blanking is used to ensure that no flickering occurs on the video output as the new sync signals are sent to the display. Audio blanking may be used to mute the audio signal during video blanking.

*Video:
Video Blanking*

“Video Blanking” Screen

Video Setup	▲
Video Blanking	▲

To set video blanking, press **ENTER**. Use the quick-adjust knob to turn audio blanking on or off.

Video Blanking Screen 2

Video Blanking	▼
Off	▼

An asterisk to the left of the blanking option will show the current setting.

Video Blanking Screen 2 (Showing Blanking Set to On)

Video Blanking	▲
*On	▲

Press **ENTER** to save the new setting. The display will return to the “Video Blanking” screen. Use the quick-adjust knob to select another Video Setup parameter or press **MENU** to return to the “Video Setup” category screen.

Use the quick-adjust knob to select another category. The next category is Blanking Setup.

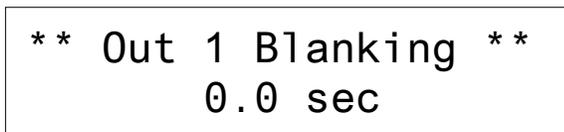
Blanking Setup*“Blanking Setup” Screen*

To set up blanking, press the **ENTER** button

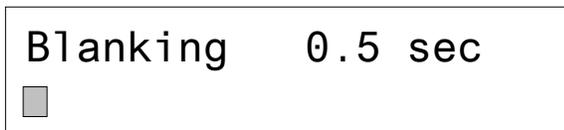
Blanking Setup Screen 2

Press the front panel **OUT** button for the output you wish to adjust.

For example, to set blanking for output number **1**, press the **OUT** button below **1** on the front panel. The LED above **OUT 1** will light and the current blanking setting for output 1 will be displayed.

“Out 1 Blanking” Screen

Use the quick-adjust knob to change the blanking time. In this example, we will change the blanking for output 1 from 0 to 0.5 seconds. The display will show the change in blanking time along with a bar graph.

“Blanking” Screen

Press **ENTER** to save the new setting. The display will return to the “Blanking Setup” screen. Press **ENTER** to select another output.

Use the quick-adjust knob to select another category. The next category is Network Setup.

Network Setup*“Network Setup” Screen*

Press the **ENTER** button to select which parameter of the Network Setup menu you wish to view. From any of the parameter level menus, you can select a different parameter by using the rotary quick-adjust knob on the front panel.

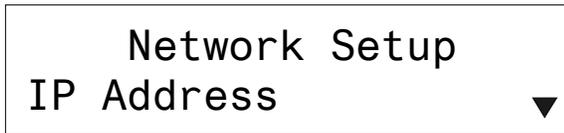
For example, pressing the **ENTER** button from the Network Setup menu will display one of the following parameters:

- IP Address
- Subnet Mask
- Def. Router
- DHCP
- HostName
- MAC Address

Using the quick-adjust knob, you can change to any of the other parameters of the Network Setup menu. When you see the parameter you wish to enter, press the **ENTER** button.

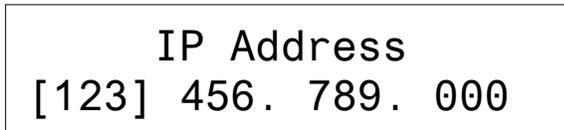
Network:
IP Address

“IP Address” Screen



To set the IP address, press the **ENTER** button.

IP Address Screen 2



Use the quick adjust knob to set the values for the first three digits in the IP address. Then press **ENTER** to move the brackets to the next three digits and use the quick-adjust knob to set the values for these. Use the **ENTER** button and quick-adjust knob to set the values for next two groups of three digits.

Press **ENTER** to save the IP address. The display will return to the “IP Address” screen. Use the quick-adjust knob to select another Network Setup parameter. The next parameter is Subnet Mask.

Network:
Subnet Mask

“Subnet Mask” Screen



To set the subnet mask, press the **ENTER** button.

Subnet Mask Screen 2

Subnet Mask
[255] 255 . 255 . 000

Use the quick adjust knob to set the values for the first three digits in the subnet mask. Then press **ENTER** to move the brackets to the next three digits and use the quick-adjust knob to set the values for these. Use the **ENTER** button and quick-adjust knob to set the values for next two groups of three digits.

Press **ENTER** to save the subnet mask. The display will return to the “Subnet Mask” screen. Use the quick-adjust knob to select another Network Setup parameter. The next parameter is Def. Router.

Network:
Def. Router

“Def. Router” Screen

Network Setup
Def. Router

To set the default router, press the **ENTER** button.

Def. Router Screen 2

Def. Router
[123] 456 . 789 . 000

Use the quick adjust knob to set the values for the first three digits in the default router. Then press **ENTER** to move the brackets to the next three digits and use the quick-adjust knob to set the values for these. Use the **ENTER** button and quick-adjust knob to set the values for next two groups of three digits.

Press **ENTER** to save the default router. The display will return to the “Def. Router” screen. Use the quick-adjust knob to select another Network Setup parameter. The next parameter is DHCP.

Network:
DHCP

“DHCP” Screen

Network Setup
DHCP

To set DHCP, press **ENTER**. Use the quick-adjust knob to turn DHCP on or off.

DHCP Screen 2

DHCP
Off

An asterisk to the left of the DHCP option will show the current setting.

DHCP Screen 2 (Showing DHCP Set to On)

<p>DHCP</p> <p>*On ▲</p>

Press **ENTER** to save the new setting. The display will return to the “DHCP” screen. Use the quick-adjust knob to select another Network Setup parameter. The next parameter is HostName.

Network:
HostName

“HostName” Screen

<p>Network Setup</p> <p>HostName ▼▲</p>

To view the host name, press **ENTER**. The display will show the existing host name.

HostName Screen 2

<p>HostName</p> <p>RGBHV1</p>

To set up the hostname, press **ENTER**.

HostName Setup Screen

<p>RGBHV1</p> <p>Del Ins < ></p>
--

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

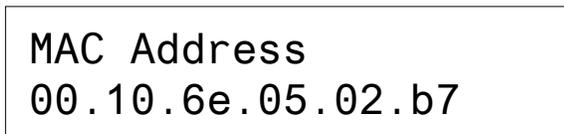
Press **ENTER** to save the new setting. The display will return to the “HostName” screen. Use the quick-adjust knob to select another Network Setup parameter. The next parameter is MAC Address.

Network:
MAC Address

“MAC Address” Screen

<p>Network Setup</p> <p>MAC Address ▲</p>

To display the MAC Address, press **ENTER**.

Mac Address Screen 2

Press **MENU** to return to the “MAC Address” screen.

Use the quick-adjust knob to select another category. The next category is Control Setup.

Control Setup*“Control Setup” Screen*

Press the **ENTER** button to select which parameter of the Control Setup menu you wish to view. From any of the parameter level menus, you can select a different parameter by using the rotary quick-adjust knob on the front panel.

For example, pressing the **ENTER** button from the Control Setup menu will display one of the following parameters:

- Backlight
- Password
- Info
- Defaults
- Front Panel

Using the quick-adjust knob, you can change to any of the other parameters of the Control Setup menu. When you see the parameter you wish to enter, press the **ENTER** button.

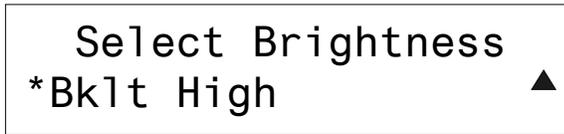
Control:
Backlight

“Backlight” Screen

To set the backlight level, press **ENTER**. Use the quick-adjust knob to set the backlight level to Low, Medium or High.

Backlight Screen 2

An asterisk to the left of the backlight option will show the current setting.

Backlight Screen 2 (Showing Backlight Set to High)

NOTE: The backlight setting will be in effect while the unit is on. It is not saved across reboots.

Press **ENTER** to return the display to the “Backlight” screen. Use the quick-adjust knob to select another Control Setup parameter. The next parameter is Password.

Control:
Password

“Password” Screen

To set a password, press **ENTER**.

Password Screen 2

Use the buttons below the < and > symbols on the display to navigate to the digit you wish to set. Use the buttons below **Del** and **Ins** to delete and/or insert digits. Change a digit by rotating the quick-adjust knob.

Press **ENTER** to save the new setting. The display will return to the “Password” screen. Use the quick-adjust knob to select another Control Setup parameter. The next parameter is Info.

Control:
Info

“Info” Screen

To view information about your CEN-RGBHV, press **ENTER**.

“Info HW/OPS” Screen

The Info submenu is divided into **HW** (hardware) and **OPS** (operation) sections.

To view information about your CEN-RGBHV hardware, press the button below **HW**.

“Hardware Version” Screen

```
Hardware Version: 10001
                <<  >>
```

NOTE: Use the buttons below << and >> to scroll through the information on each screen. In the illustration above and the fourteen that follow, the text has been made smaller to fit all of the information. The actual screen displays will require scrolling to see all the information.

Use the quick-adjust knob to view other hardware information parameters or press **MENU** to return to the “Info HW/OPS” screen.

“FLASH” Screen

```
FLASH:
                <<  >>
```

Flash “Monitor” Screen

```
Monitor: 64 KB / 64 KB (100%)
                <<  >>
```

Flash “Code” Screen

```
Code: 458 KB / 1984 KB (23%)
                <<  >>
```

Flash “File System” Screen

```
File System: 68 KB / 6144 KB (1%)
                <<  >>
```

“TOTAL FLASH” Screen

```
TOTAL FLASH: 8192 KB
                <<  >>
```

“FLASH unique id” Screen

```
FLASH unique id: 09b4 2e22 859a 52af
<< >>
```

“RAM” Screen

```
RAM:
<< >>
```

RAM “Code” Screen

```
Code: 458 KB / 2153 KB (21%)
<< >>
```

RAM “Initialized Data” Screen

```
Initialized Data: 6 KB / 2153 KB (0%)
<< >>
```

RAM “Uninitialized Data” Screen

```
Uninitialized Data: 1684 KB / 2153 KB (0%)
<< >>
```

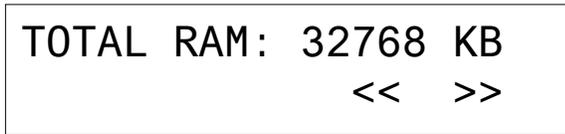
RAM “Heap” Screen

```
Heap: 534 KB / 28566 KB (1%)
<< >>
```

RAM “File System” Screen

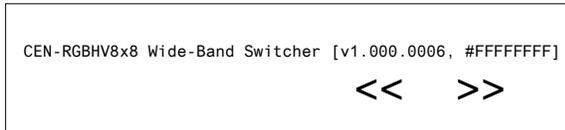
```
File System: 0 KB / 2048 KB (0%)
<< >>
```

“TOTAL RAM” Screen



To view the firmware version and serial number of your CEN-RGBHV, press **MENU** to return to the “Info HW/OPS” screen then press the button below **OPS**.

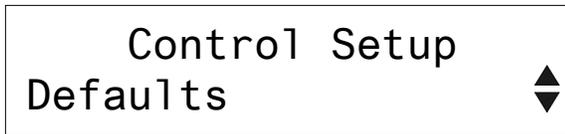
CEN-RGBHV Firmware and Serial Number Screen



Press **MENU** to return to the “Info” screen, then press **MENU** again to return to the “Info” screen. Use the quick-adjust knob to select another Control Setup parameter. The next parameter is Defaults.

**Control:
Defaults**

“Defaults” Screen



To reset factory defaults, press **ENTER**. Use the quick adjust knob to select whether to restore defaults for Audio settings only, Video setting only, All settings or select Abort to maintain the current settings.

Defaults Screen 2 (Showing “Audio settings only” Option)



An asterisk to the left of the restore defaults option will show the current setting.

Defaults Screen 2 (Showing “Video settings only” Option)

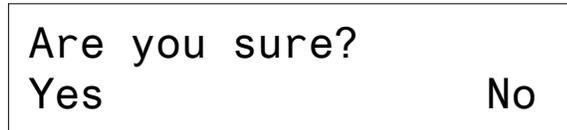


Defaults Screen 2 (Showing “All settings” Option)



Defaults Screen 2 (Showing “Abort” Option)

Press **ENTER** to select the new setting. The display will ask you if you are sure you want to restore default settings.

“Are you sure?” Screen

To restore defaults, press the button below **Yes**. After a short pause, the screen will briefly display a “Restored defaults” message (if you reset any defaults), then return to the “Defaults” screen. Use the quick-adjust knob to select another Control Setup parameter. The next parameter is Front Panel.

Control:
Front Panel

“Front Panel” Screen

To turn the front panel lock on or off, press **ENTER**. Use the quick-adjust knob to set the front panel lock on or off.

Front Panel Screen 2

An asterisk to the left of the front panel lock option will show the current setting.

Press **ENTER** to save the new setting. The display will return to the “Front Panel” screen. Use the quick-adjust knob to select another Control Setup parameter or press **MENU** to return to the “Control Setup” category screen.

You can then use the quick-adjust knob to select another category or press **MENU** again to display the “Exit Setup Menu” screen.

Routing Signals

The **VIEW** button allows you to see which input signals are routed to which outputs. Pressing the **VIEW** button will cause the LED above the button to light. The display will show the “View Mode” screen.

“View Mode” Screen

View Mode
Press input/output

In *VIEW* mode, pressing any of the numbered **IN** or **OUT** buttons will cause the corresponding LEDs to light, showing the input to output routing.

For example, if you press the **IN** button **1**, the LED above **IN 1** will light and the LEDs above any outputs input 1 is routed to will also light. Or, if you press **OUT 2** button, the LED above **OUT 2** will light and the light and the LED above the input that is routed to **OUT 2** will also light.

If the **A** button is pressed when you are in *VIEW* mode, its LED will light and the unit will display the audio routing. If the **V** button is pressed when you are in *VIEW* mode, its LED will light and the unit will display the video routing.

Pressing the **VIEW** button again will toggle the unit to *ROUTE* mode. In *ROUTE* mode, the LED above the **VIEW** button will not be lit. The display will show the “Route Mode” screen.

“Route Mode” Screen

Route Mode
Press input/outputs

If the **A** button is pressed, its LED will light and you can route audio signals. If the **V** button is pressed, its LED will light and you can route video signals. If both buttons are pressed, both LEDs will light and both audio and video signals can be routed simultaneously.

To route signals, select **A**, **V** or both, then press the button for the input signal you wish to route, followed by the **OUT** buttons corresponding to the outputs you wish to route that signal to. Audio and video signals can be routed independently.

The LED below **TAKE** will blink on and off. Press the **TAKE** button to execute the routing you have selected. The **TAKE** LED will stop blinking when routing changes have been executed.

To exit *VIEW* or *ROUTE* mode, press the **MENU** button.

Sync Mode

To enter *SYNC* mode, press the **SYNC** button. The display will show the “Sync Mode” screen.

“Sync Mode” Screen

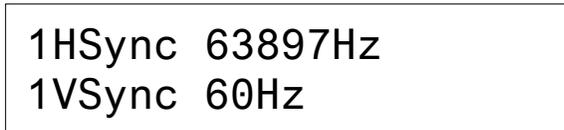


Sync Mode
Press input

To view the horizontal and vertical sync rates of any input, press the numbered **IN** button for the input you wish to view. The display will show the horizontal and vertical sync rates for that input.

For example, to view the sync rates for input number **1**, press the **IN** button below **1** on the front panel. The LED above **IN 1** will light and the sync rates for input number 1 will be displayed.

Sync Screen (Showing Horizontal and Vertical Sync Rates for Input 1)



1HSync 63897Hz
1VSync 60Hz

To refresh the current rate, press the numbered **IN** button below the selected input again. A displayed sync rate of 0 Hz, indicates that no sync has been detected.

To view the sync rates for a different input, press the numbered **IN** button for the input you wish to view.

To exit *SYNC* mode, press the **SYNC** button or press another button such as **VIEW** or **MENU**.

Problem Solving

Troubleshooting

The following table provides corrective action for possible trouble situations. If further assistance is required, please contact a Crestron customer service representative.

CEN-RGBHV Troubleshooting

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
Device does not function.	Device is not communicating with the network.	Use Crestron Toolbox to poll the network. Verify network connection to the device.
	Improper NET ID used.	Verify that device ID matches NET ID in the program.
Poor picture or sound quality	Cables improperly connected.	Verify all cables are secure.

Check Network Wiring

Use the Right Wire

In order to ensure optimum performance over the full range of your installation topology, Crestron Certified Wire and only Crestron Certified Wire may be used. Failure to do so may incur additional charges if support is required to identify performance deficiencies because of using improper wire.

Strip and Tin Wire

When daisy-chaining Cresnet units, strip the ends of the wires carefully to avoid nicking the conductors. Twist together the ends of the wires that share a pin on the network connector and tin the twisted connection. Apply solder only to the ends of the twisted wires. Avoid tinning too far up the wires or the end becomes brittle. Insert the tinned connection into the Cresnet connector and tighten the retaining screw. Repeat the procedure for the other three conductors.

Add Hubs

For larger networks (i.e., greater than 28 network devices), it may become necessary to add a Cresnet Hub/Repeater (CNXHUB) to maintain signal quality throughout the network. Also, for networks with lengthy cable runs it may be necessary to add a Hub/Repeater after only 20 devices.

Reference Documents

The latest version of all documents mentioned within the guide can be obtained from the Crestron website (www.crestron.com/manuals). This link will provide a list of product manuals arranged in alphabetical order by model number.

List of Related Reference Documents

DOCUMENT TITLE
2-Series Control Systems Reference Guide
Crestron e-Control Reference Guide

Further Inquiries

If you cannot locate specific information or have questions after reviewing this guide, please take advantage of Crestron's award winning customer service team by calling Crestron at 1-888-CRESTRON [1-888-273-7876].

You can also log onto the online help section of the Crestron website (www.crestron.com/onlinehelp) to ask questions about Crestron products. First-time users will need to establish a user account to fully benefit from all available features.

Future Updates

As Crestron improves functions, adds new features and extends the capabilities of the CEN-RGBHV, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron website periodically for manual update availability and its relevance. Updates are identified as an “Addendum” in the Download column.

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange or service without prior authorization from CRESTRON. To obtain warranty service for CRESTRON products, contact an authorized CRESTRON dealer. Only authorized CRESTRON dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number and return address.
2. Products may be returned for credit, exchange or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by CRESTRON, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

CRESTRON Limited Warranty

CRESTRON ELECTRONICS, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from CRESTRON, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touchscreen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from CRESTRON or an authorized CRESTRON dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

CRESTRON shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall CRESTRON be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. CRESTRON is not liable for any claim made by a third party or made by the purchaser for a third party.

CRESTRON shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, CRESTRON makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.

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