



End-of-Sale Notice for C2N Keypads

End-of-sale of the below C2N Keypads product/s.

Milestones and Dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	November 9, 2018
Expected End-of-Sale Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	December 31, 2018
Revision Date	The last date this document was revised.	November 2, 2018

Affected Products

End-of-Sale Product Part Number	Product Description	Replacement Product	Replacement Product Description	Additional Information
C2N-DB6-W-S	Decorator Keypad, 6-Buttons, White	HZ-KPCN-W	Horizon™ Keypad, Cresnet®, White	Already shipping
C2N-DB8-W-S	Decorator Keypad, 8-Buttons, White			
C2N-DB12-W-S	Decorator Keypad, 12-Buttons, White			
C2N-DBF12-W-S	Decorator Function Keypad, White			

C2N-DB6B	Decorator Keypad, 6-Buttons, Black	HZ-KPCN-B	Horizon™ Keypad, Cresnet®, Black	Already shipping
C2N-DB8B	Decorator Keypad, 8-Buttons, Black			
C2N-DB12B	Decorator Keypad, 12-Buttons, Black			
C2N-DBF12B	Decorator Function Keypad, Black			
C2N-DB6-A-S	Decorator Keypad, 6-Buttons, Almond	HZ-KPCN-A	Horizon™ Keypad, Cresnet®, Almond	Already shipping
C2N-DB8-A-S	Decorator Keypad, 8-Buttons, Almond			
C2N-DB12-A-S	Decorator Keypad, 12-Buttons, Almond			
C2N-DBF12-A-S	Decorator Function Keypad, Almond			

Product Migration Options

Customers are encouraged to migrate to [Horizon Keypad](#).

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty

For further assistance, contact the appropriate parties within your region:

Crestron US/Canada:

Email: techsales@crestron.com

Telephone: 888.273.7876.

Crestron Australia and New Zealand:

Level 5, 15 Help Street

Chatswood NSW 2067

Australia

Email: ANZtechsales@crestron.com

Telephone: +61 1800 555 040

Web: crestron.com

Crestron South East Asia:

31 Kaki Bukit Road 3

#01-04 & #01-05

Techlink

Singapore 417818

Email: SEAsalesupport@crestron.com

Telephone: +65 6846 0215

Web: crestron.com