

UC-P10-T-HS-I

Crestron Flex 10 in. Audio Desk Phone with Handset for Microsoft Teams® Software, International



- *Native Microsoft Teams® touch screen UX with simple operation and one-touch meeting joins*
- *Dedicated Microsoft Teams button*
- *Wideband HD voice quality*
- *Hearing aid compatible handset*
- *Wired or Bluetooth® enabled headset support*
- *Easy to specify and install – no custom design, programming, or software installation required*
- *Enterprise-grade security – connects and communicates securely over any enterprise or SMB network*
- *Network management and provisioning and system alerts through the XiO Cloud® service*

The Crestron Flex UC-P10-T-HS-I desk phone provides a premium voice-over-IP phone solution for use with the Microsoft Teams intelligent communications platform. It offers wideband HD voice quality and full-duplex hands-free speakerphone capability in an elegant desktop design. It features a large 10 in. color touch screen display, hearing aid compatible handset, and wired or Bluetooth® enabled headset support.^{1,2} Each phone can be synced with a Microsoft Teams account, with contacts, schedules, voicemails, and other preference settings appearing on the phone's touch screen.

Native Microsoft Teams® Rooms Experience

The UC-P10-T-HS-I desk phone provides a native Microsoft Teams IC software experience, with simple operation and one-touch meeting joins through a feature-rich touch screen. Onboard calendar, corporate directory access, and hot desking are provided. The UC-P10-T-HS-I works with a Microsoft Teams account and connects to an enterprise or SMB network implementing a cloud based Microsoft Teams deployment.

Intuitive User Interface

The large 10 in. HD touch screen makes the desk phone easy to use. The capacitive buttons provide the essential controls for managing a call in progress, muting or adjusting volume, switching to hands-free or headset mode¹, and a dedicated Teams button to launch the home screen or calls app. The intuitive touch screen UI employs a look and layout similar to Microsoft Teams and Office 365® software, so users can move effortlessly between using a phone and personal computer at their desk and other Microsoft Teams based Crestron UC conferencing solutions in a meeting room.

High-Definition Audio Conferencing

The UC-P10-T-HS-I VoIP desk phone facilitates conversations with highly intelligible voice clarity, whether speaking privately on the handset or a headset¹, or conferencing using the hands-free speakerphone function. High-performance AEC technology achieves transparent full-duplex performance free of distracting echo or noise. Wideband audio codec support allows for full-spectrum, bidirectional voice communication. The handset is hearing aid compatible to ensure an optimal experience for individuals with hearing impairment.

Hot Desking

For organizations employing shared workstations or offices, workers can log in at any UC-P10-T-HS-I desk phone using their personal Microsoft Teams account. Once signed in, the individual's presence status, contacts, voicemail, and meeting schedule immediately sync with their account for a seamless user experience.

Enterprise-Grade Security

Crestron Flex is an enterprise-grade solution, engineered in partnership with Microsoft to integrate seamlessly into any Microsoft Teams Rooms software deployment. Crestron Flex is ideally equipped for mass deployment throughout any sized facility.

Easy Provisioning and Device Management

The XiO Cloud service is an IoT cloud based provisioning service that enables installers and IT managers to easily deploy and manage thousands of devices.

Visit www.crestron.com/xiocloud for additional information.

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Specifications

Included Components

UC-P10-T-HS-I	Crestron Flex 10 in. Audio Desk Phone with handset for Microsoft Teams® Software, International: <ul style="list-style-type: none">• Cable, CAT5e, RJ45-to-RJ45, approx. 12 ft (3.7 m)• HD wideband handset• Cable, handset, RJ9-to-RJ9, approx. 11.5 ft (3.5 m)
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Communications

Ethernet	Dual 10/100/1000 Mbps, auto-switching, auto-negotiating, auto-discovery, full/half duplex, DHCP, TCP/IP, UDP/IP, CIP, SSL, TLS, SSH, SFTP (SSH File Transfer Protocol), SRTP, IEEE 802.1X, Active Directory® authentication, digest access authentication, password login, XiO Cloud client, Microsoft Intune® client, IEEE 802.3at Type 2 PoE+ compliant
VoIP	Microsoft Teams client; compatible with Office 365 cloud service; supports Enterprise Voice, Phone System, Office 365 modern authentication (limited), directory lookup, PSTN calling, E911, common area phone, calendar, hot desking; DTMF tone generation (RFC 2833 out-of-band, in-band), acoustic echo cancellation, automatic gain control, voice activity detection, comfort noise generator, low-delay audio packet transmission, adaptive jitter buffers, packet loss concealment
Wi-Fi®	Dual-band 802.11a/b/g/n/ac (2.4 GHz & 5 GHz)
Bluetooth®	Bluetooth V5.0 BR+EDR+BLE
USB	USB 3.0

Audio

AEC	Automatic Gain Control, Dynamic Noise Reduction, Acoustic Echo cancellation, Full-duplex IEEE 1329 Type 1 compliant
Microphones	Built-in 2 I ² S digital MEMS microphones, omni-directional microphones, 360-degree of audio pickup

Speaker	Full range speaker; Amplifier Power: 2 Watts (rated power); Output Volume: 87 ±3 dBA
Handset	HD wideband handset, hearing aid compatible (HAC)

Occupancy Sensor

PIR Detection Range	Approx. 6.5 ft (2 m) in front of touch screen, wakes touch screen and display device
Ambient Light Sensor	Controls brightness of the touch screen

Touch Screen

Display Type	TFT active matrix color LCD
Size	10 in. (254 mm) diagonal
Resolution	1280 x 800 pixels
Touch Screen	Capacitive, multi-touch capable
Language Support	Arabic (AR), Simplified Chinese (ZH-CN), Traditional Chinese (ZH-TW), Czech (CS), Danish (DA), Dutch (NL), English (UK), English (US), Finnish (FI), French (FR), German (DE), Greek (EL), Hebrew (HE), Hungarian (HU), Italian (IT), Japanese (JP), Korean (KO), Norwegian (NO), Polish (PL), Portuguese - Portugal (PT-PT), Portuguese - Brazil (PT-BR), Romanian (RO), Russian (RU), Slovak (SK), Spanish (ES), Swedish (SV), Thai (TH)

Buttons & Indicators

Capacitive buttons	(6) Capacitive buttons for Teams, Volume -/+, Headset*, Mute*, Speakerphone*; *Buttons are LED backlit to indicate active status
Light Bar (Status LED)	(1) Light Bar (below touch screen) illuminates different colors to indicate the following states of the device: <ul style="list-style-type: none">• Flashes green to indicate Boot up• Blinks red to indicate Boot fail• Flashes yellow intermittently to indicate voicemail• Solid red indicates phone is muted, solid green indicates call is in progress• Blinks blue to indicate Bluetooth headset pairing• Solid blue to indicate Bluetooth headset paired• Off to indicate idle

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Hook Switch (1) Magnetic handset hook switch

Connectors

PC (1) 8-pin RJ45 connector, female; 1000Base-T Ethernet port; Switched LAN port for optional computer connection

Internet (1) 8-pin RJ45 connector, female; 1000Base-T Ethernet port & PoE PD port; For connection to LAN with PoE PSE

Handset (1) RJ9 4P4C connector, female; For handset

Headset (1) USB-C® connector*, female; For headset (not included)
*Backward compatible with USB-A peripherals via USB-C to USB-A adaptor (not included)

Power

Power over Ethernet Class 4 PoE+ powered device*
*POE injector available separately

Power Consumption ~ 17 W

Environmental

Temperature 32° to 104°F (0° to 40°C)

Humidity 10% to 90% RH (non-condensing)

Construction

Housing Metal and plastic, fixed-angle touch screen

Mounting Surface mount, wall mount (optional)

Dimensions

Height 8.66 in. (220 mm)

Width 12.91 in. (328 mm)

Depth 4.96 in. (126 mm)

Weight

4.91 lb (2.23 kg)

Compliance

FCC Part 15 class B, ICES-003 Issue 6 Class B, EN 55032, EN55035 / EN61000-4

Regulatory Model: M202029001

Models

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Available Accessories

For a list of available accessories, visit the [UC-P10-T-HS-I](#) product page.

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Notes:

1. The headset is not included. Visit <https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/across-devices/devices/> for recommended accessories.
2. Only one headset, either wired or Bluetooth-enabled, is supported at a time.

This product may be purchased from select authorized Crestron dealers and distributors. To find a dealer or distributor, please contact the Crestron sales representative for your area. A list of sales representatives is available online at www.crestron.com/How-To-Buy/Find-a-Representative or contact us for additional information by visiting <https://www.crestron.com/contact/our-locations> for your local contact.

This product is covered under the Crestron standard limited warranty. Refer to www.crestron.com/warranty for full details.

The specific patents that cover Crestron products are listed online at patents.crestron.com.

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