

**End-of-Sale Notice for HD-MD402****Milestones and Dates**

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	5/31/2023
Expected End of New Sales	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	7/31/2023
End of Maintenance Date	The date that signifies when a specific product will have no further firmware or software maintenance. After this date Crestron will not issue any new firmware or software updates, security/bug patches or OS compatibility fixes.	7/31/2026

Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6511676	HD-MD402	4x2 4K60 4:2:0 AV Switcher	6511415	HD-PS402	4x2 4K60 4:4:4 HDR Presentation System	Already Shipping

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty

© 201.767.3400 ☎ 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



For further assistance, please contact the Sales Support Service office in your region:

Crestron US/Canada:

[Email: techsales@crestron.com](mailto:techsales@crestron.com)

Telephone: 888.273.7876

Crestron Europe:

[Email: techsaleseurope@crestron.com](mailto:techsaleseurope@crestron.com)

Telephone: +32.15509902

Crestron Australia and New Zealand:

[Email: ANZtechsales@crestron.com](mailto:ANZtechsales@crestron.com)

Telephone: +61 1800 555 040

Crestron North East Asia

[Email: neatechsales@crestron.com](mailto:neatechsales@crestron.com)

Telephone: 800-969-996

Crestron South East Asia

[Email: SEAsalesupport@crestron.com](mailto:SEAsalesupport@crestron.com)

Telephone: +65 6846 0215

Crestron India

[Email: indiatechsales@crestron.com](mailto:indiatechsales@crestron.com)

Telephone: 1800 3005 8822

© 2017, 2018, 2019, 2020, 2021, 2022, 2023 Crestron Electronics, Inc. All rights reserved. crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.