

# CEN-IDOCV-DSW

## Wall Mount Interface for Apple® iPod® with Video

### 1 Introduction

The CEN-IDOCV-DSW provides control of your Apple® iPod® or iPhone® mobile digital device throughout your home. Syncing your iTunes® music library to the CEN-IDOCV-DSW is very similar to syncing your iPod/iPhone connected directly to your computer.

**NOTE:** The CEN-IDOCV-DSW supports 6th generation (and later) iPod classic®, late model iPod nano®, iPhone, and iPod touch® devices. For a complete list of supported devices, refer to Crestron Online Help Answer ID 4837, or contact Crestron True Blue Support at [www.crestron.com/true\\_blue\\_support](http://www.crestron.com/true_blue_support).

To get started, ensure the following:

- Your computer meets or exceeds the system requirements listed at [www.crestron.com/crestronsync](http://www.crestron.com/crestronsync).
- iTunes software version 8.0 or later is installed on your computer.
- The Crestron Sync application is running on your computer.

**NOTE:** As part of the CEN-IDOCV-DSW installation process, the Crestron Sync application was installed on your computer and configured for communication with one or more CEN-IDOCV-DSW devices that you purchased. The Crestron Sync application must be running on your computer to sync the CEN-IDOCV-DSW with your iTunes library.

If the Crestron Sync application is not installed on your computer, download the application from [www.crestron.com/crestronsync](http://www.crestron.com/crestronsync), and then follow the online instructions to configure Crestron Sync.

To verify that the Crestron Sync application is running, ensure that the Crestron Sync application icon, which is green on the PC and gray on the Mac® computer, appears in the location on your screen as shown below.

Crestron Sync Running on the PC



Crestron Sync Icon in System Tray

Crestron Sync Running on the Mac



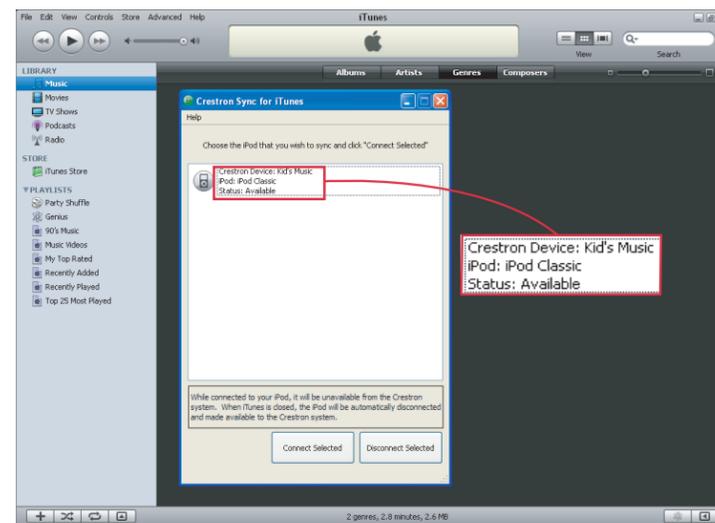
If the icon is not displayed, contact your Crestron installer for assistance or, if desired, open the Crestron Sync application from your computer. To do so, refer to section 4 of this guide.

### 2 Syncing the CEN-IDOCV-DSW with Your iTunes Library

**NOTE:** Depending on the amount of network traffic, initial syncing of your CEN-IDOCV-DSW with a large iTunes library may require an extended period of time. If your library is larger than 1,500 songs, it is recommended that you sync the iPod/iPhone by means of USB connection to your computer.

To sync the CEN-IDOCV-DSW with your iTunes library:

- A. Open the iTunes application. When the “iTunes” window opens, the “Crestron Sync for iTunes” window automatically opens (refer to the sample screen below).



The “Crestron Sync for iTunes” window displays the name of the CEN-IDOCV-DSW, the iPod/iPhone name, and the status of the CEN-IDOCV-DSW.

**NOTE:** If multiple CEN-IDOCV-DSW devices as well as Crestron iServer™ (CEN-ISERVER) devices were configured during the installation process, all devices are listed in the “Crestron Sync for iTunes” window.

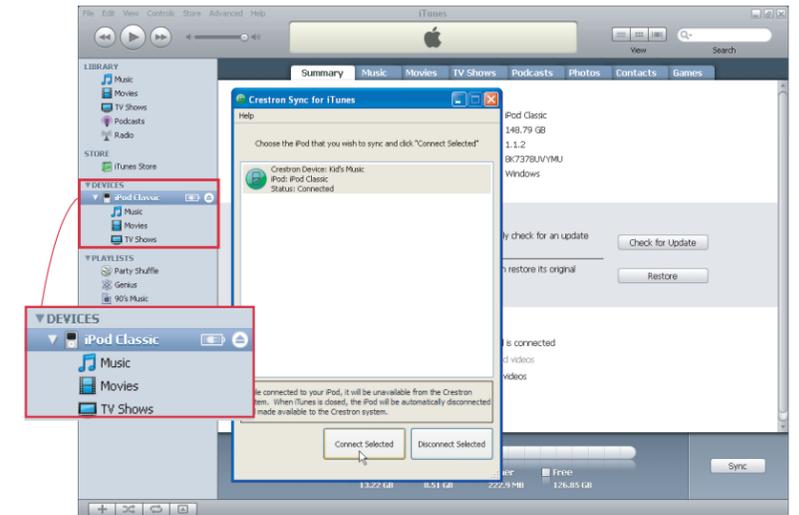
- B. In the “Crestron Sync for iTunes” window, connect the CEN-IDOCV-DSW to your computer as follows:

**NOTE:** To be able to connect the CEN-IDOCV-DSW, the status of the CEN-IDOCV-DSW must be *Available* as indicated in the “Crestron Sync for iTunes” window. If the status is not *Available*, refer to section 4 of this guide.

1. Click the CEN-IDOCV-DSW that you want to connect.
2. Click **Connect Selected**.

- C. Wait until the DEVICES list in the sidebar of the “iTunes” window appears, listing the CEN-IDOCV-DSW that is connected (refer to the sample screen below).

**NOTE:** Detection of the CEN-IDOCV-DSW may require more than one minute. As a result, iTunes may appear to be frozen while the CEN-IDOCV-DSW is being detected.



**NOTE:** If one or more iPod/iPhone devices are connected directly to your computer, they also appear in the DEVICES list.

- D. (Optional) If you wish to connect multiple CEN-IDOCV-DSW devices, repeat step B for each CEN-IDOCV-DSW to be connected.
- E. In the DEVICES list, click the device that you want to sync.
- F. Sync the device with the desired music, movies, TV shows, and so on from your iTunes library. For detailed information about syncing the device, refer to your iPod/iPhone documentation.

**NOTE:** During the synchronization process, Crestron control of the CEN-IDOCV-DSW is disabled.

- G. Disconnect the CEN-IDOCV-DSW by doing either of the following:

- In iTunes, eject the device by clicking the eject icon next to the device name in the DEVICES list.
- Close iTunes.

# CEN-IDOCV-DSW

## Wall Mount Interface for Apple® iPod® with Video

### 3 Local Mode Operation

Pressing the **LOCAL** button on the front of the CEN-IDOCV-DSW enables full control of the docked iPod directly from the iPod and disables iPod control on all interfaces within the system. The green LED to the right of the **LOCAL** button lights to indicate that the CEN-IDOCV-DSW is in local mode.

Pressing the **LOCAL** button again disables control directly from the iPod and re-enables control of the iPod on all interfaces within the system.



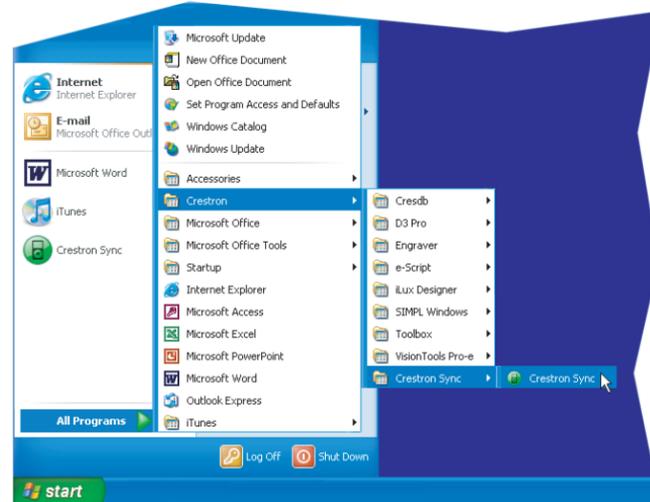
### 4 Troubleshooting

**TROUBLE:** The Crestron Sync application is not running on your computer.

**CORRECTIVE ACTION:** Open the Crestron Sync application as follows:

• **If you are using a PC:**

- Click the **Start** button in the lower lefthand corner of the screen. The **Start** menu opens.
- Follow the menu path:  
**All Programs | Crestron | Crestron Sync**
- Click **Crestron Sync**.



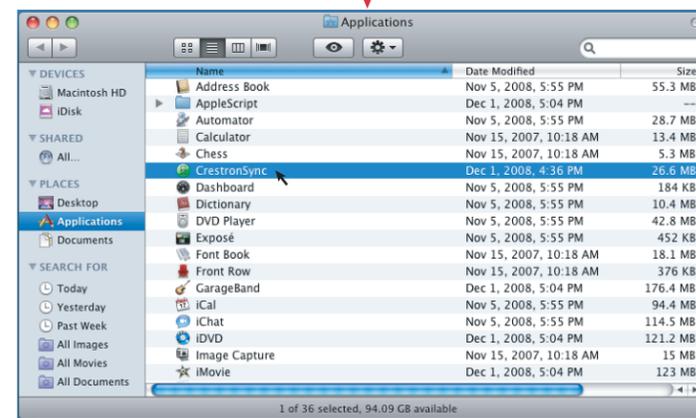
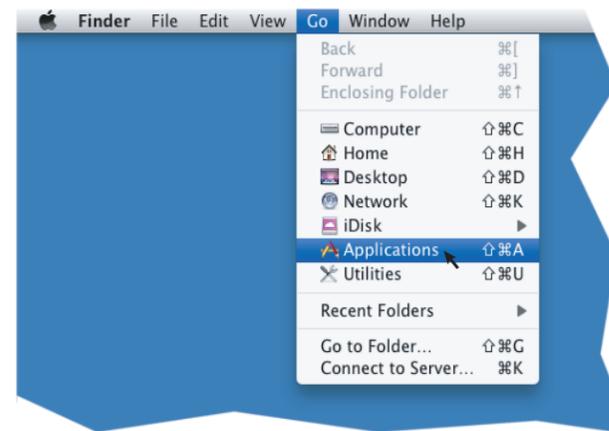
The Crestron Sync application icon appears in the system tray.

**NOTE:** When installed, the Crestron Sync application is added to the **Startup** folder of the **Start** menu; therefore, the application starts automatically when the Microsoft® Windows® operating system boots.

• **If you are using a Mac:**

**NOTE:** VMware®, Parallels Desktop® for Mac, and other virtualization software may cause connection issues with your iPod/iPhone device and the Crestron Sync application. If virtualization software is running on your computer, restart your computer running Mac OS X only.

- In the menu bar of the Finder, click **Go**.
- In the menu that opens, click **Applications**. The “Applications” window opens.
- In the list of applications, double-click **CrestronSync**.



The Crestron Sync application icon appears in the menu bar. (The icon also appears in the Dock.)

**TROUBLE:** The CEN-IDOCV-DSW cannot connect to your computer.

**CORRECTIVE ACTION:** In the “Crestron Sync for iTunes” window, observe the status of the CEN-IDOCV-DSW:

- If the status indicates *Device not found on network*, ensure that your computer is connected to the network. To do so, test whether you can connect to the Internet. If you *can* connect to the Internet, contact your Crestron installer for assistance.
- If the status indicates *Undocked*, verify that the iPod/iPhone is docked correctly. If the device is docked correctly and the status indicates *Undocked*, contact your Crestron installer for assistance.

**TROUBLE:** The iPod cannot be controlled from interfaces within the system.

**CORRECTIVE ACTION:** Disable local mode operation of the CEN-IDOCV-DSW by pressing the **LOCAL** button. Verify that the green LED next to the **LOCAL** button is not lit.

Crestron is a registered trademark of Crestron Electronics, Inc.  
Crestron iServer is a trademark of Crestron Electronics, Inc.  
Apple, iPod, iPod classic, iPod nano, iPod touch, iPhone, iTunes, and Mac are trademarks of Apple Inc., registered in the U.S. and other countries.  
Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States and other countries.  
Parallels Desktop is a registered trademark of Parallels Software International, Inc.  
VMware is a registered trademark or trademark of VMware, Inc. in the United States and/or other jurisdictions.