



# Statement of Volatility

**Products:** DMPS3-4K-300-C, DMPS3-4K-200-C, DMPS3-4K-350-C, DMPS3-4K-250-C

Crestron products may contain volatile memory, non-volatile memory, or a combination of both types. Volatile components (**V**) lose their data upon removal of power from the system. Non-volatile (**NV**) components retain their data even after power is removed from the system.

The products listed above contain the following memory devices:

Memory					
Type (SRAM, DRAM, etc.)	Size	User Modifiable (Y/N)	Volatile/ Non- Volatile (V/NV)	Stores User Data (Y/N)	Process to Clear User Data
<b>Board# 07503-5</b>					
<b>DRAM U154, U155, U168, U169, U178, U179</b>	<b>2 Gb</b>	<b>N</b>	<b>V</b>	<b>Y</b>	<b>Power Off</b>
<b>Flash PROM U4, U5</b>	<b>16 Mb</b>	<b>Y</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Flash PROM U8, U17, U26, U35, U44, U53, U83, U114, U122, U67, U110, U118</b>	<b>4 Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Flash PROM U30, U188, U192, U195, U202,</b>	<b>1 Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Flash PROM U75, U145, U59, U137,</b>	<b>1 Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>EEPROM U105</b>	<b>4 Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Flash PROM U198</b>	<b>1 MB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>SRAM U198</b>	<b>320 KB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>

Crestron Electronics, Inc.  
22 Link Drive  
Rockleigh, New Jersey 07647  
Office 201.767.3400  
Fax 201.767.1905  
www.crestron.com

UNITED STATES	CANADA	MEXICO	BRAZIL	UNITED KINGDOM	BELGIUM	FRANCE	SPAIN
GERMANY	ITALY	RUSSIA	SAUDI ARABIA	UNITED ARAB EMIRATES	INDIA	CHINA	HONG KONG
MACAU	MALAYSIA	SINGAPORE	JAPAN	SOUTH KOREA	TAIWAN	AUSTRALIA	

DMPS3-4K-350-C Statement of Volatility

<b>Flash PROM U187, U190, U199, U204</b>	<b>2 MB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>SRAM U187, U190, U199, U204</b>	<b>256 KB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>Flash PROM U77, U165</b>	<b>1 MB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U77, U165</b>	<b>128 KB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>SD CARD Internal SD1</b>	<b>4 GB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U152, U166, U176</b>	<b>1.4 MB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U76</b>	<b>1 Mb</b>	<b>N</b>	<b>V</b>	<b>Y</b>	<b>Power Off</b>
<b>SRAM U226, U227,</b>	<b>1 Mb</b>	<b>N</b>	<b>V</b>	<b>Y</b>	<b>Power Off</b>
<b>SRAM U74, U87, U91, U95, U104, U92</b>	<b>768 B</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U89</b>	<b>576 Kb</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>Board# 07671-4</b>					
<b>SD Card J10</b>	<b>4GB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>DRAM U6-U9</b>	<b>2GB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>ROM U2 (internal)</b>	<b>48kB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Daughter Board# 07662-1</b>					
<b>FLASH U8</b>	<b>64MB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>DRAM U2-U3</b>	<b>512MB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>ROM U1</b>	<b>32kB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U1</b>	<b>64kB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>Daughter Board# 07370-1</b>					
<b>SD card J10</b>	<b>4GB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>DRAM U4</b>	<b>512MB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>ROM U7</b>	<b>176kB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U7</b>	<b>128kB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>

DMPS3-4K-350-C Statement of Volatility

<b>Board# 07518-5</b>					
<b>Flash U2</b>	<b>32KB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>EEPROM U2</b>	<b>1KB</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>SRAM U2</b>	<b>2KB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>Board# 07774-1</b>					
<b>Flash U123</b>	<b>2MB</b>	<b>Y</b>	<b>NV</b>	<b>Y</b>	"RESTORE" (Toolbox console command)
<b>SRAM U123</b>	<b>256KB</b>	<b>N</b>	<b>V</b>	<b>N</b>	<b>N/A</b>
<b>EEPROM U65</b>	<b>4Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>EEPROM U56</b>	<b>256Kb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Flash U24</b>	<b>124Kb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<b>Board# 07336-7</b>					
<b>Flash U23</b>	<b>4Mb</b>	<b>N</b>	<b>NV</b>	<b>N</b>	<b>N/A</b>
<u>Additional Information:</u>					

Approved By: Dario Pagano 03/25/2020