

# Upgrade Program

Technology is constantly advancing;  
is your building keeping up?

Commercial building mechanical and electrical systems generally have an expected life span of 20 to 25 years. But what about the interfaces, software, and control systems that are part of those systems?

Just like consumer products, such as mobile devices and computers, these components should be upgraded to maximize the life span of your systems. That's why Crestron is offering a full upgrade program for commercial lighting control systems.



## What's included?

### Control system upgrade

The heart of any system is its central brain. Your system will be upgraded with the latest, most powerful control system, which will last for many years. In addition, your system software will be updated using the latest programming code from ShowRunner.

### Full system health check

A Crestron field service technician will work with your local agent to review your system, update all firmware, and verify the system is operating to specifications.

### Touch screens

Touch screen technology advances at an amazing rate. We will upgrade yours to the latest, most advanced models available, running the latest code to optimize performance.

### Extended warranty

Upon completion of the upgrade, we will add 3 years to your full product repair or replacement warranty, based on standard warranty coverages.

## How does it work?

Your local Crestron agent will present you with an Upgrade Program package, with guaranteed pricing that bypasses traditional distribution and contractor markups.

New products will be installed by your facility department, local agent, or 3rd party contractor. Your Crestron agent will arrange all system updates and the full system health check.