

End-of-Sale Notice for **Device-Based XiO Software**

Milestones and Dates

| Milestone | Definition | Date |
|---------------------------|---|--------------|
| End of Sale | The date the document that announces the end-of-sale of a | 4/14/2023 |
| Announcement Date | product is distributed to dealers and customers. | |
| Expected End of New Sales | The anticipated last date to order the product from Crestron. The actual date may be earlier or | 4/14/2023 |
| | later based upon demand. The product is no longer for sale after this date. | 1, 1 1, 2020 |
| | The date that signifies when a specific product will have no further firmware or software | |
| End of Maintenance Date | maintenance. After this date Crestron will not issue any new firmware or software updates, | 4/14/2023 |
| | security/bug patches or OS compatibility fixes. | |

Impacted Products

| | Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------|----------------------------------|---|----------------|---------------------------------|---|--------------------------|--|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | | |
| 3001642 | SW-XIOC-S-1 | XiO Cloud® Provisioning and Management Service, Standard, for one device, 1 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | | |

(P) 201.767.3400 (F) 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|--------------|--|---|---------------------|---|--------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | 3001922 SW-XIOC-EM Management | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | | | |
| 3001645 | SW-XIOC-S-3Q | XiO Cloud® Provisioning and Management Service, Standard, for one device, 3 quarter year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |
| | | XiO Cloud® Provisioning and Management Service, Standard, for one device, 2 quarter year subscription | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001682 | SW-XIOC-S-2Q | | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|--------------|--|---|---------------------|---|--------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | 3001922 SW-XIOC-EM Management Service Management Lice room per r | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | | | |
| 3001683 | SW-XIOC-S-1Q | XiO Cloud® Provisioning and Management Service, Standard, for one device, 1 quarter year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001684 | SW-XIOC-P-1 | XiO Cloud® Provisioning and Management Service, Premium, for one device, 1 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|--------------|---|---------------------------------|--------------------------|---|--------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | 3 | 3001922 | 1010221 SVV-XI(10-FIV) 1 | Already Released | | |
| 3001685 | SW-XIOC-P-3Q | XiO Cloud® Provisioning and Management Service, Premium, for one device, 3 quarter year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |
| | | XiO Cloud® Provisioning and Management Service, Premium, for one device, 2 quarter year subscription | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001686 | SW-XIOC-P-2Q | | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|--------------|---|---------------------------------|-------------|---|--------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001687 | SW-XIOC-P-1Q | XiO Cloud® Provisioning and Management Service, Premium, for one device, 1 quarter year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001722 | SW-XIOC-S-2 | XiO Cloud® Provisioning and Management Service, Standard, for one device, 2 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|-------------|---|---------------------------------|-------------|---|--|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released Already Released Already Released Already Released Already Released | |
| 3001723 | SW-XIOC-S-3 | XiO Cloud® Provisioning and Management Service, Standard, for one device, 3 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | , | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | , | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | • | |
| 3001724 | SW-XIOC-P-2 | XiO Cloud® Provisioning and Management Service, Premium, for one device, 2 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|-------------|---|---------------------------------|-------------|---|------------------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released Already Released | |
| 3001725 | SW-XIOC-P-3 | XiO Cloud® Provisioning and Management Service, Premium, for one device, 3 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | , | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | , | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | · · | |
| 3001782 | SW-XIOC-S-5 | XiO Cloud® Provisioning and Management Service, Standard, for one device, 5 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



| Discontinued Product Information | | | Replacement Product Information | | | | |
|----------------------------------|-------------|--|---------------------------------|-------------|---|--------------------------|--|
| Part Number | Sort Name | Description | Part Number | Sort Name | Description | New Product Availability | |
| | | | 3001922 | SW-XIOC-EM | XiO Cloud® Provisioning and Management Service, Endpoint Management License for one room per month | Already Released | |
| 3001783 | SW-XIOC-P-5 | XiO Cloud® Provisioning and Management Service, Premium, for one device, 5 year subscription | 3001923 | SW-XIOC-S | XiO Cloud® Provisioning and Management Service, Support License for one room per month | Already Released | |
| | | | 3001925 | SW-XIOC-API | XiO Cloud® Provisioning and Management Service, REST API License for one room per month | Already Released | |

For More Information

For more information about Crestron product warranties and service agreements,

go to: www.crestron.com/warranty

P 201.767.3400 F 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.



For further assistance, please contact the Sales Support Service office in your region:

Crestron US/Canada:

Email: techsales@crestron.com

Telephone: 888.273.7876

Crestron Europe:

Email: techsaleseurope@crestron.com

Telephone:+32.15509902

Crestron Australia and New Zealand:

Email: ANZtechsales@crestron.com

Telephone: +61 1800 555 040

Crestron North East Asia

Email: neatechsales@crestron.com

Telephone: 800-969-996

Crestron South East Asia

Email: SEAsalesupport@crestron.com

Telephone: +65 6846 0215

Crestron India

Email: indiatechsales@crestron.com

Telephone: 1800 3005 8822

(P) 201.767.3400 (F) 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.