

Crestron **WMK-3200 & WMK-3500**
Wall Mount Kit

Installation Guide



CRESTRON

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Wall Mount Kit: WMK-3200 & WMK-3500

Description

This Installation Guide provides information regarding the complete wall mount kit that has been developed for the Crestron CT-3200L (known as the WMK-3200) and the CT-3500L or VT-3500L (known as the WMK-3500). Use the supplied hardware to assemble the wall mount kit.

Supplied Hardware

Except for the overlay, the supplied hardware for the WMK-3200 and WMK-3500 is identical. Use the items listed in the table below in conjunction with the touchpanel to assemble a wall-mounted touchpanel.

Supplied Hardware

ITEM	PART NUMBER	QUANTITY
Overlay Engraving Assembly*	AY17507-1	1
Overlay Assembly**	AY10339-1	1
Template	OV17316-1	1
Bezel	BE27902-1	1
Wall Mounting Metal Plate	MTPL02278-1	2
Top & Bottom Metal Bracket	MTBK02278-1	2
Nut, #8-32	NT08-32-1	4
Screw, #6-32 x 3/16" Pan Phillips	SR06-32-0R1875-2	6
Screw, #6-32 x 1 1/4" Flat Phillips	SR06-32-1R2500-1	6

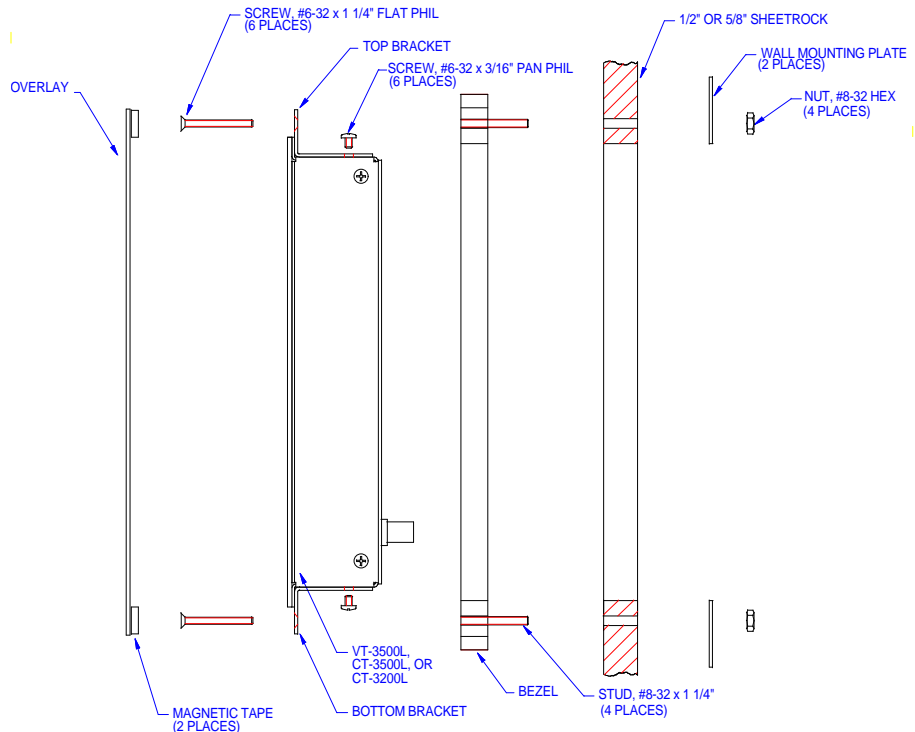
* This overlay is used only on the WMK-3200.

** This overlay is used only on the WMK-3500.

Installation

Complete the following steps in the order provided for proper installation. The only tools required are a gypsum board saw, a drill with adjustable torque, a #2 Phillips tip bit, and a 3/16" bit. Refer to the installation diagram for a visual guide.

Installation Diagram



1. Locate an area on the wall that is clear of studs, wires, and other obstructions.
2. Make a small hole near the middle of the designated site; verify location is suitable.
3. Fasten the supplied template to the wall; verify that the template is level.
4. Use a 3/16" bit to drill eight holes as indicated on the template.
5. Use a gypsum board saw and cut out and remove the rectangular area illustrated on the template.
6. Position the bezel over the opening.
7. From inside the wall, slide mounting plates over threaded studs and secure with nuts.
8. Use a #2 Phillips tip to attach top and bottom brackets to the touchpanel with six pan head screws. Use 11 in-lbs (1.243 N*m) of torque on the screws.
9. Make all necessary connections to the back of the touchpanel.
10. Position the touchpanel with the attached brackets into the bezel.

11. Use a #2 Phillips tip to secure touchpanel to bezel with six flat head screws. Use 11 in-lbs (1.243 N*m) of torque on the screws.
12. Position and attach overlay into place to cover the touchpanel.

Further Inquiries

If after reviewing this Installation Guide, you cannot locate specific information or have questions, please take advantage of Crestron's award winning customer service team by calling:

- In the US and Canada, call Crestron's corporate headquarters at 1-888-CRESTRON [1-888-273-7876] or 1-201-767-3400.
- In Europe, call Crestron International at +32-15-50-99-50.
- In Asia, call Crestron Asia at +852-2341-2016.
- In Latin America, call Crestron Latin America at +525-260-4336.

For local support from exclusive Crestron factory-trained personnel call:

- In Australia, call Soundcorp at +613-9488-1555.
- In New Zealand, call Amber Technologies at +649-410-8382.

Future Updates

As Crestron adds improvements to the WMK-3200 or WMK-3500, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

The Downloads page of the Crestron website (www.crestron.com) directs the reader to the location and description of each update. Check the site periodically for update availability and its subjective value.

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange, or service without prior authorization from CRESTRON. To obtain warranty service for CRESTRON products, contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number, and return address.
2. Products may be returned for credit, exchange, or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, Cresskill, N.J., or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee, plus shipping costs, on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by CRESTRON, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

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CRESTRON ELECTRONICS, Inc. warrants its Cresnet products, denoted by a "CN" prefix model number, to be free from manufacturing defects in materials and workmanship for a period of three (3) years from the date of shipment to purchaser. Disk drives and any other moving or rotating mechanical parts are covered for a period of one (1) year. CRESTRON warrants all its other products for a period of one year from the defects mentioned above, excluding touchscreen display components which are covered for 90 days. Incandescent lamps are completely excluded from Crestron's Limited Warranty. CRESTRON shall, at its option, repair or replace any product found defective without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

CRESTRON shall not be liable to honor warranty terms if the product has been used in any application other than that for which it was intended, or if it has been subjected to misuse, accidental damage, modification, or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced, or removed.

This warranty shall be the sole and exclusive remedy to the purchaser. In no event shall CRESTRON be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. CRESTRON makes no other warranties nor authorizes any other party to offer any warranty, expressed or implied, including warranties of merchantability for this product. This warranty statement supersedes all previous warranties.

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