

Crestron **1700C-BEZEL**

Bezel Kit

Operations & Installation Guide



CRESTRON

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Bezel Kit: 1700C-BEZEL

Introduction

The Bezel Kit (1700C-BEZEL) includes the material to eliminate “quick” pushbuttons from a Crestron® 1700 Series touchpanel. A replacement bezel without button openings is included in the kit.

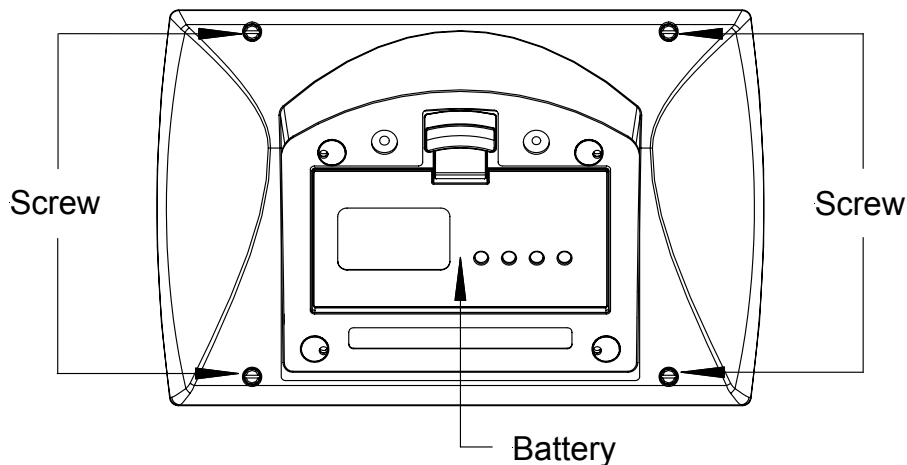
NOTE: Recall that each pushbutton had a command with fixed digital join number in the SIMPL Windows program. If the pushbuttons are removed and the commands are still required, but not represented on a Crestron VisionTools® Pro-e page, the project may need to be adjusted to include button objects with the appropriate join numbers.

Installation

Perform the following to remove the existing bezel, pushbuttons, and supporting parts from the Series 1700 touchpanel and install the new replacement bezel. A #1 Phillips screwdriver is required. Refer to the illustrations that accompany the procedure.

1. Remove the battery and place the touchpanel face down on a clean padded work surface.
2. Remove the four screws that secure the front bezel to the base and return the unit to its normal position. (Use care and hold the bezel to the rest of the panel. If the bezel separates while rotating to its normal position, the internal parts of the panel may spill out.)

Bottom View of Battery and Screws

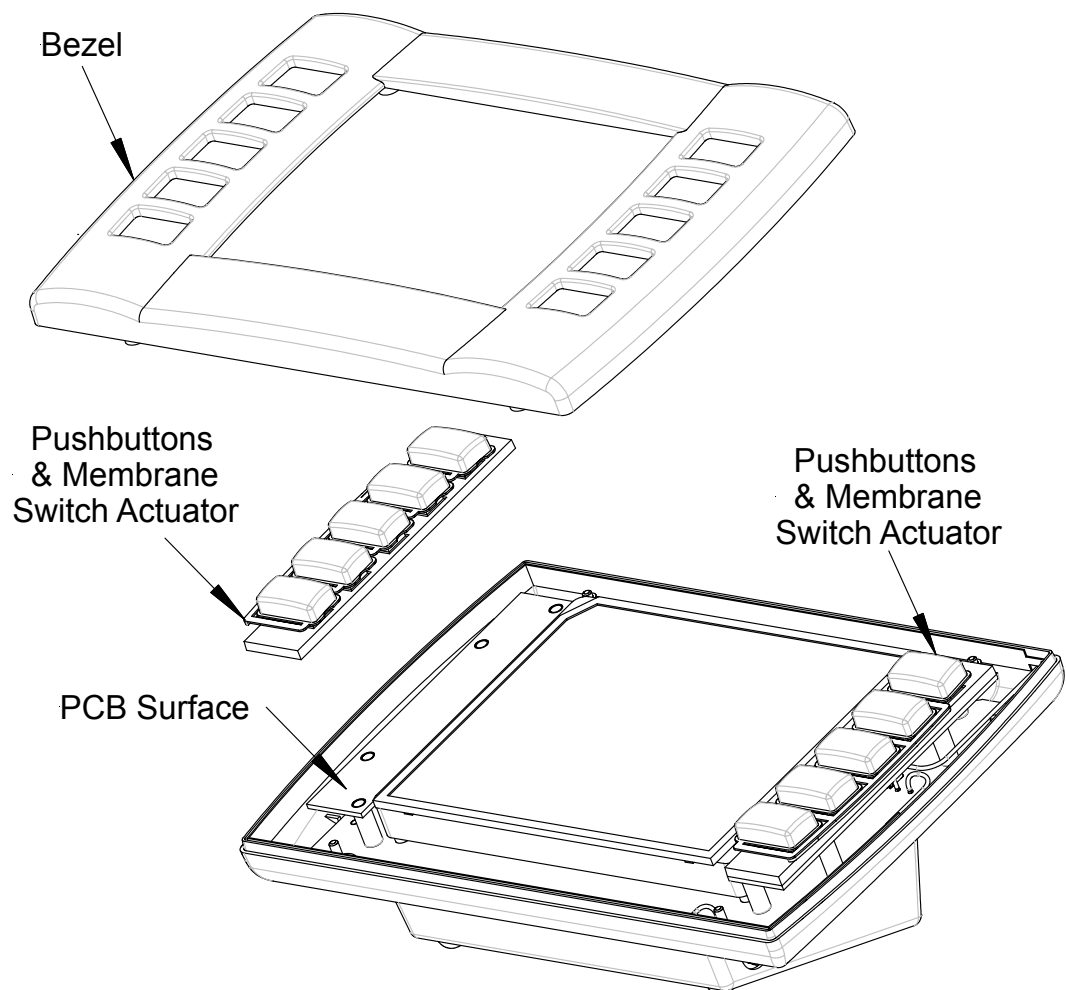


3. When in the normal position, lift the bezel from the touchpanel.
4. As shown in the illustration on the next page, remove the pushbuttons and the membrane switch actuators from the PCB surface.

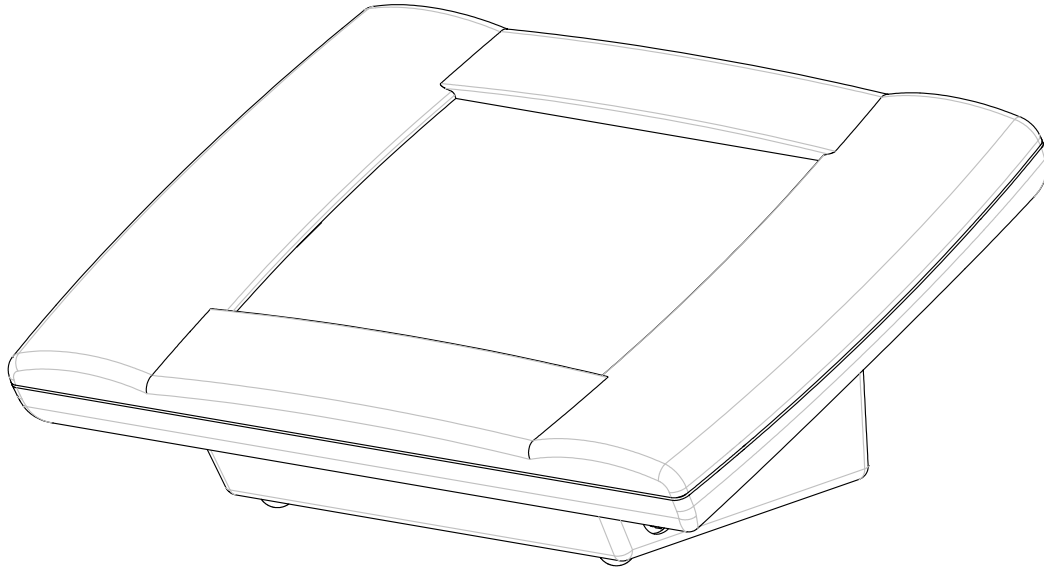
NOTE: The pushbuttons usually fit snugly on the membrane switch actuators. Therefore the two items may be removed as one piece.

NOTE: Some touchpanels may have adhesive holding the membrane switch actuators to the PCB. For these units, peel back the actuators. If there is any residual adhesive on the PCB, wipe it away with a clean soft cloth slightly dampened with isopropyl alcohol.

Exploded View – Disassembly of Touchpanel



5. As shown in the illustration on the next page, position the new bezel (without pushbutton cutouts) over the exposed touchpanel.

Assembled View of Touchpanel with Bezel Kit

6. Hold the bezel to the touchpanel base and carefully rotate the entire panel onto its face once more.
7. Reinstall the four screws to secure the bezel to the base. Tighten the screws, being careful not to strip the threads.
8. Reinstall the battery and verify that the touchpanel functions properly.

Problem Solving

Troubleshooting

A possible problem with operation of the touchpanel after installation of the bezel kit is that commands that used to be activated with the pushbuttons are no longer accessible.

The solution is to modify the VisionTools Pro-e project and make the commands (with fixed digital join numbers) available from one or more of the project pages.

Further Inquiries

If, after reviewing this Operations and Installation Guide for the bezel kit, you cannot locate specific information or have questions, please take advantage of Crestron's award winning customer service team in your area. Dial one of the following numbers.

- In the US and Canada, call Crestron's corporate headquarters at 1-888-CRESTRON [1-888-273-7876].
- In Europe, call Crestron International at +32-15-50-99-50.
- In Asia, call Crestron Asia at +852-2341-2016.
- In Latin America, call Crestron Latin America at +5255-5093-2160.
- In Australia and New Zealand, call Crestron Pacific at +613-9480-2999.

You can also log onto the online help section of the Crestron website (www.crestron.com) to ask questions about Crestron products. First-time users will need to establish a user account to fully benefit from all available features.

Future Updates

As Crestron improves functions, adds new features, and extends the capabilities of the bezel kit, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron website (www.crestron.com) periodically for manual update availability and its relevance. Updates are available from the Downloads | Product Manuals section and are identified as an “Addendum” in the Download column.

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange, or service without prior authorization from CRESTRON. To obtain warranty service for CRESTRON products, contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number, and return address.
2. Products may be returned for credit, exchange, or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, 6 Volvo Drive, Rockleigh, N.J., or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee, plus shipping costs, on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by CRESTRON, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

CRESTRON Limited Warranty

CRESTRON ELECTRONICS, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from CRESTRON, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touchscreen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from CRESTRON or an authorized CRESTRON dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

CRESTRON shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended, or if it has been subjected to misuse, accidental damage, modification, or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced, or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall CRESTRON be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. CRESTRON is not liable for any claim made by a third party or made by the purchaser for a third party.

CRESTRON shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, CRESTRON makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supercedes all previous warranties.

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