



DSP-1282 & DSP-1283 Crestron Avia™ DSP with Avaya Aura® 7.1 Platform

Configuration Guide
Crestron Electronics, Inc.

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Contents

Introduction	1
Audience	1
Topology	1
Software Requirements	2
Hardware Requirements	2
Product Description	3
Summary	3
Crestron Avia DSP Configuration	5
Connections	5
Device Discovery/Access	5
Set Up SIP Interface	5
Set Up Routes	6
Device Configuration	7
Configure the DSP Device	7
Configure the SIP Parameters	9
Avaya Aura Communication Manager Configuration	10
Node Names	10
Dial Plan Analysis	11
IP Network Region	12
Codecs	12
Signaling Group	13
Trunk Groups	15
Trunk Group 3	16
Trunk Group 2	18
Trunk Group 10	21
Route Pattern	22
Auto Alternative Routing	23
Automatic Route Selection	24
Avaya Aura Session Manager	25
Domain	25
Location	26
SIP Entity	27
Entity Links	30
User Configuration for Each Device/Phone	31
Avaya Communication Manager Messaging	34
Switch Link Administration	34
Messaging Server	35
Subscriber	36

DSP-1282 & DSP-1283: SIP Endpoint with Avaya Aura® 7.1 Platform

Introduction

This configuration guide describes the procedures required to configure Crestron Avia™ Digital Signal Processor (DSP) devices. The devices operate on the Avaya Aura® Communication Manager as Session Initiation Protocol (SIP) endpoints.

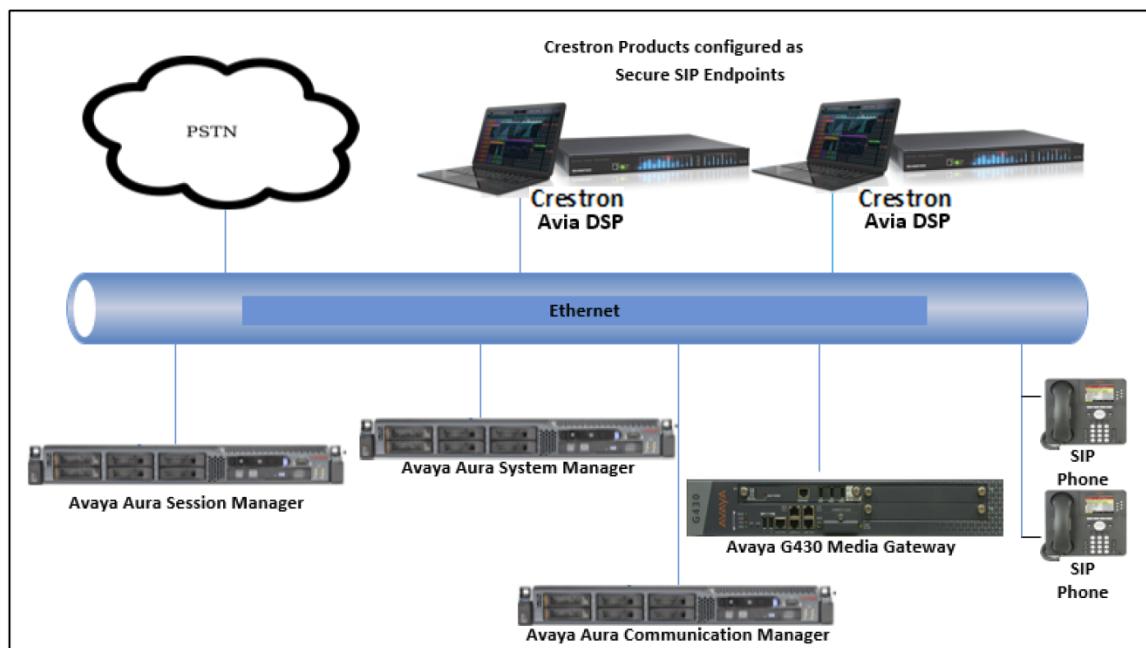
Audience

The intended audience includes those attempting to configure and use Crestron Avia DSP devices as SIP endpoints registered to Avaya Aura Communication Manager 7.1.

Topology

The diagram below shows the network topology for integration of a Crestron Avia DSP endpoint with Avaya Aura.

SIP Endpoint Integration with Avaya Aura - Reference Network



The lab network consists of the following components:

- Avaya Aura Communication Manager
- Avaya Aura Session Manager
- Avaya Aura System Manager
- Avaya® SIP phones
- Avaya G430 Media Gateway
- Avaya Aura Communication Manager Messaging as the voice mail system
- Crestron Avia DSP as SIP endpoints

Software Requirements

- Avaya Aura Communication Manager v7.1.2.0.0.532.24184
- Avaya Aura Communication Manager Messaging v7.0.0.1.441.1
- Avaya Aura System Manager v7.1.2.0.057353
- Avaya Aura Session Manager v7.1.2.0.712004
- Avaya g430 Media Gateway v39.5.0/2
- Crestron Avia DSP-128 v1.00.262.005

Hardware Requirements

- Cisco UCS-C240-M3S VMWare Host running ESXi 5.5
- Avaya Components either in a virtual environment or with separate hardware servers:
 - Avaya Aura Communication Manager
 - Avaya Aura Session Manager
 - Avaya Aura System Manager
 - Avaya G430 Media Gateway
 - Avaya Aura Communication Manager Messaging
- Public Switched Telephone Network (PSTN) gateway (Cisco 3845)
- Avaya Phones (2) in SIP
- Crestron Avia DSP devices (2):
 - Microphones for the DSP (2)
 - Speakers for the DSP (2)
 - Amplifiers for the DSP (2)
 - Appropriate cables for the above

Product Description

The Crestron Avia DSP products (DSP-1282 and DSP-1283, specifically) consist of a family of programmable digital audio signal processors intended for the commercial sound market. Each version provides 12 analog mic/line inputs and eight analog line outputs. The devices include a Local Area Network (LAN) connection and a Universal Serial Bus (USB) connection for programming and control. The programmable signal flow is a fixed topology with user-configurable input and output processing chains using a library of preset signal-specific DSP blocks.

Use the Crestron Avia tool to:

- Discover the device on the network
- Configure the SIP parameters
- Configure the mixers to allow 2-way communication on a SIP call

Save the audio configuration along with the SIP configuration as a project file. The project file can be loaded onto all of the DSPs that receive similar settings on a given project. Minor modifications may be necessary.

Use the Crestron Toolbox™ software to discover and control all Crestron devices on the network.

During the integration test, Crestron Toolbox can:

- Discover devices on the network
- Console connect to the devices
- Configure the Ethernet settings
- Upgrade firmware

Summary

This document describes how to configure the Crestron Avia DSP devices, in secure mode, as basic SIP endpoints. It also provides information on how to register devices to the Avaya Aura Session Manager with digest authentication.

Supported features include:

- Registration with digest authentication
- Basic calls with G711u and G711a codecs
- Dual-Tone Multi-Frequency (DTMF) support
- Early media support
- Retrieval of a parked call
- Transferee in a call transfer
- Conference participant
- Member of hunt group
- Voice mail access and interaction

Unsupported features include:

- Caller ID presentation
- Call hold and resume
- Call forwarding on the device (forwarding can be configured on the Private Branch Exchange (PBX) for the Domain Name (DN) assigned to the endpoint)
- Call waiting
- Conference
- Attended call transfer
- Early attended call transfer
- Blind call transfer
- Shared line (configuration of shared line on device)
- Initiating call park
- Message Waiting Indicator (MWI)

Known issues and limitations include:

- No support for caller ID on the Crestron Avia DSP.
- No support for MWI on the Crestron Avia DSP.
- The DSP does not support Music on Hold when integrated with the Avaya Aura PBX.
- The DSP does not support changes to DNS management when configured without DHCP settings via Toolbox.
- Intermittent issue with DTMF sent from Crestron Avia DSP to Avaya Media Gateway. The far end indicates duplicate and missing DTMF events.

Crestron Avia DSP Configuration

This section provides the following details:

- How to set up connections to the amplifier and speaker
- How to access the DSP on the network (once powered)
- How to configure the DSP for registration and integration with the PBX

Connections

Make the following connections:

- Connect microphone to DSP MIC/LINE INPUTS port 1
- Connect DSP LINE OUTPUTS port 1 to "Audio In" on amplifier
- Connect "Audio Out" of amplifier to speaker
- Connect LAN port to network

Device Discovery/Access

Use the Crestron Toolbox and the Crestron Avia tool to discover and access the connected LAN and/or VOIP ports) DSP devices.

Use the Help menu to assist when performing the discovery and configuration procedure.

Set Up SIP Interface

The DSP units have separate network interfaces for Voice over Internet Protocol (VoIP) and LAN on the rear panel. Configure either one for SIP calling. The default configuration binds SIP calling to the LAN interface. An optional console command binds the SIP interface to the VoIP connector. Configure all VoIP connections on a separate Virtual Local Area Network (VLAN) or subnet. VoIP connections cannot be on the same subnet as the LAN connection.

Ethernet

Use the **Ethernet** command to turn the VoIP port on/off.

```
DSP-1281>Ethernet ?
ETHERNET [<device_num> ON | OFF [/now]]
Device_num - 0 n
ON - enables VoI
OFF - disables VoIP
/now - take effect without a reboot
No parameter - displays the current setting
```

The VoIP port is off by default. The LAN port is not selectable.

```
<device_num> = 0 selects the LAN port  
<device_num> = 1 selects the VoIP port
```

SIP Interface

Use the **sipinterface** command to bind all SIP activity, data, and traffic to the selected port. If a VLAN or exclusive VoIP network is available, bind to the VoIP port (recommended).

```
DSP-1281>sipinterface ?  
Get or Set SIP Interface  
SIPINTERFACE [LAN | VOIP]  
LAN - normal LAN port  
VOIP - VOIP port  
No Parameter - Displays current setting
```

Set Up Routes

If the configured VoIP port is the SIP interface, add a static route to ensure that all SIP routing is via the VoIP port.

The following console commands (**routeadd**, **routedel**, **routeprint**, and **routetrace**) support the static IP routing configuration:

```
DSP-1282>routeadd ?  
ROUTEADD <destination> <netmask> <gateway> [/FORCE]  
destination - destination IP address in dot decimal notation  
netmask - netmask in dot decimal notation  
gateway - gateway in dot decimal notation  
/FORCE - force to add/delete even if failed to persist to NVRAM
```

```
DSP-1282>routedel ?  
ROUTEDELETE <destination> <netmask> <gateway> [/FORCE] | </ALL>  
destination - destination IP address in dot decimal notation  
netmask - netmask in dot decimal notation  
gateway - gateway in dot decimal notation  
/FORCE - force to add/delete even if failed to persist to NVRAM  
/ALL - delete all routes from NVRAM
```

```
DSP-1282>routeprint ?  
ROUTEPRINT - shows current routes
```

```
DSP-1282>routetrace ?  
ROUTETRACE <IPaddress>  
IPaddress - IP address in dot decimal notation
```

Device Configuration

The basic setup for a phone call requires:

- An analog input (such as from a microphone) routed out through the phone line
- Audio coming in from the phone line routed to an analog output (such as to an amplifier or speaker)

Configure the DSP Device

Use the Crestron Avia tool to select and configure the DSP device.

Input Configuration

To configure the analog input:

1. Click **Signal**.

Crestron Avia tool: Audio Input Configuration (1/4)



2. Under **Analog In 1** (first row), double click **Gain**. In the new window set the following:

- a. Click **Mute** to **Off**.
- b. Select **33** for the **Analog Gain**.
- c. If a condenser microphone is being used, click **+48V** (phantom power) to **On**.

Crestron Avia Tool: Audio Input Configuration (2/4)



3. Under **Analog In 1** (first row), click **Ref/Phone Out** (right-most column) and enter **0** as the decibel value.

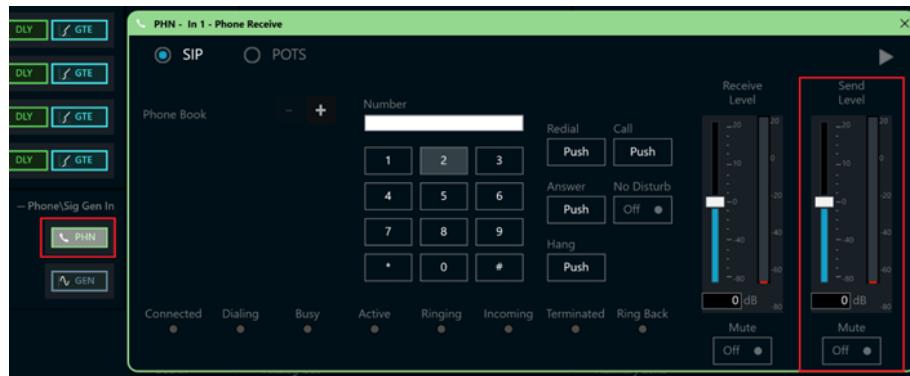
Crestron Avia Tool: Audio Input Configuration (3/4)



4. Under Phone\Sig Gen In, click PHN. In the new window set the following:

- Move the Send Level slider to 0 db.
- Click Mute to Off.

Crestron Avia Tool: Audio Input Configuration (4/4)



Output Configuration

To configure the analog output:

- Under Phone In 1 (first row), click Analog Out (left-most column) and enter 0 as the decibel value.

Crestron Avia Tool: Audio Output Configuration (1/3)



- Under Analog Out 1, double click LVL. In the new window set the following:

- Move the Level slider to 0 db.
- Click Mute to Off.

Crestron Avia Tool: Audio Output Configuration (2/3)



3. Under Phone\Sig Gen In, click PHN. In the new window set the following:

a. Move the Receive Level slider to 0 db.

b. Click Mute to Off.

Crestron Avia Tool: Audio Output Configuration (3/3)



Configure the SIP Parameters

From the open PHN - In 1 - Phone Receive window, select and configure the SIP parameters.

1. With SIP selected, click the chevron at the right top corner to expand the window.

Crestron Avia Tool: Phone Dialer, SIP Parameters Configuration



2. Enter the extension configured on Avaya Aura CM for the Local Extension for this device. This example uses 6625.

3. Enter the Avaya Aura Session Manager PBX for the SIP Server IP Address. This example uses 10.89.26.7.

4. Enter the SIP server port (5060) for the Port.

5. Enter the same end user name configured for the Avaya Aura Session Manager with the digest authentication credentials for the SIP Server User Name..

6. Enter the same password as configured for the Avaya Aura Session Manager end user digest credentials for the SIP Server Password.

Avaya Aura Communication Manager Configuration

This section describes the Avaya Aura Communication Manager (Avaya CM) configuration necessary to integrate the Crestron Avia DSP devices.

NOTE: Confirm that the general installation and basic Avaya CM configuration have been administered.

Node Names

Configure the node IP for Avaya Aura Session Manager (SM) and Avaya CM.

Use the **change name-names ip** command to add the node name. This example adds **ASM1** and **procr** with their respective IPs.

- Use **ASM1**, an Avaya Aura Session Manager, to register the SIP phones and third-party SIP devices.
- Use **procr** to register SIP trunk between Avaya CM and Avaya SM.

Avaya Aura CM: Configure Node

```
display node-names ip
          IP NODE NAMES
  Name           IP Address
ASM1           10.89.26.7
default        0.0.0.0
procr          10.89.26.4
procr6         ::

( 4  of 4    administered node-names were displayed )
Use 'list node-names' command to see all the administered node-names
Use 'change node-names ip xxx' to change a node-name 'xxx' or add a node-name

Command: [REDACTED]
F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Dial Plan Analysis

Configure several dial strings to ensure complete test coverage. This example includes calling between stations, calling to PSTN, and accessing PBX features.

Use the **change dialplan analysis** command to configure the following dial patterns for this example:

1. Enter **5** for the mail number **Dialed string**.
2. Enter **6** for the station number **Dialed string**.
3. Enter **8** for the feature access code **Dialed string**.
4. Enter **9** for the feature access code **Dialed string**.
5. Enter ***** for the feature access code **Dialed string**.
6. Enter **#** for the dial access code **Dialed string**.

Use the **display dialplan analysis** command to view the configured dial strings/codes.

Avaya Aura CM: Dial Plan Analysis

```
display dialplan analysis                                         Page  1 of 12
DIAL PLAN ANALYSIS TABLE
Location: all          Percent Full: 3
Dialed      Total   Call      Dialed      Total   Call      Dialed      Total   Call
String     Length  Type      String     Length  Type      String     Length  Type
0          1       attd
1          4       ext
2          4       ext
5          4       ext
6          4       ext
7          4       ext
8          1       fac
9          1       fac
*          3       fac
#          4       dac
F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

IP Network Region

The example configures all the SIP phones in ip-network-region-1. Configure the **Domain** name and **Codec Set** parameters.

Avaya Aura CM: ip-network-region

```
change ip-network-region 1                                         Page  1 of 20
                                                               IP NETWORK REGION
Region: 1          NR Group: 1
Location: _____ Authoritative Domain: lab.tekvizion.com
Name: _____
MEDIA PARAMETERS
  Codec Set: 1
    UDP Port Min: 2048
    UDP Port Max: 65535
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
  Audio PHB Value: 46
  Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
  Audio 802.1p Priority: 6
  Video 802.1p Priority: 5
H.323 IP ENDPOINTS
  H.323 Link Bounce Recovery? y
  Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
  Keep-Alive Count: 5
                                                               AUDIO RESOURCE RESERVATION PARAMETERS
                                                               RSVP Enabled? n
F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Codecs

Use the **change ip-codec-set** command to define a list of codecs to use for calls between the PBX and PSTN.

Avaya Aura CM: Codec Configuration

```
display ip-codec-set 1                                         Page  1 of 2
                                                               IP CODEC SET
Codec Set: 1
  Audio      Silence     Frames   Packet
  Codec      Suppression Per Pkt Size(ms)
  1: G.711A        n         2       20
  2: G.711MU       n         2       20
  3:
  4:
```

This example uses **1** for the **Codec Set**. The Crestron DSP device supports and includes G.711A and G.711MU in this set. To test with the DSP, enter **G.711A** and **G.711MU** in the **Audio Codec** column of the table. Use default values for all other fields.

Signaling Group

This example configures three signaling groups.

- Signaling Group 3

This group supports communication between SM and CM for SIP phone registration and features.

- Signaling Group 2

This group supports communication between CM and Avaya Aura Communication Manager Messaging for voice mail feature.

- Signaling Group 10

This group supports PSTN calling on ISDN-PRI.

Use the **add signaling group n** command to create a signaling group system (where **n** represents the signaling group number for this example).

Avaya Aura CM: Signaling Group Configuration for Phones

change signaling-group 3		Page 1 of 2
SIGNALING GROUP		
Group Number: 3	Group Type: sip	Transport Method: tcp
IMS Enabled? n	Q-SIP? n	IP Video? n
Peer Detection Enabled? y	Peer Server: SM	Enforce SIPS URI for SRTP? n
Prepend '+' to Outgoing Calling/Alerting/Diverting/Connected Public Numbers? y	Remove '+' from Incoming Called/Calling/Alerting/Diverting/Connected Numbers? n	
Alert Incoming SIP Crisis Calls? n	Near-end Node Name: procr	Far-end Node Name: ASM7
Near-end Listen Port: 5060	Far-end Listen Port: 5060	Far-end Network Region: 1
Far-end Domain: lab.tekvizion.com		
Incoming Dialog Loopbacks: eliminate	Bypass If IP Threshold Exceeded? n	
DTMF over IP: rtp-payload	RFC 3389 Comfort Noise? n	
Session Establishment Timer(min): 3	Direct IP-IP Audio Connections? y	
Enable Layer 3 Test? y	IP Audio Hairpinning? n	
H.323 Station Outgoing Direct Media? n	Initial IP-IP Direct Media? n	
	Alternate Route Timer(sec): 6	
F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg		

To configure Signaling Group 3 (for this example):

1. Enter **3** for the **Group Number**.
2. Enter **sip** for the **Group Type**.
3. Enter **tcp** for the **Transport Method**.
4. Enter **SM** for the **Peer Server**.
5. Enter **procr** for the **Near-end Node Name**.
6. Enter **5060** for the **Near-end Listen Port**.
7. Enter **ASM7** for the **Far-end Node Name**.

8. Enter 5060 for the Far-end Listen Port.
9. Enter 1 for the Far-end Network Region.
10. Enter lab.tekvizion.com for the Far-end Domain.
11. Enter y for Direct IP-IP Audio Connections.

Avaya Aura CM: Signaling Group Configuration for Voice Mail

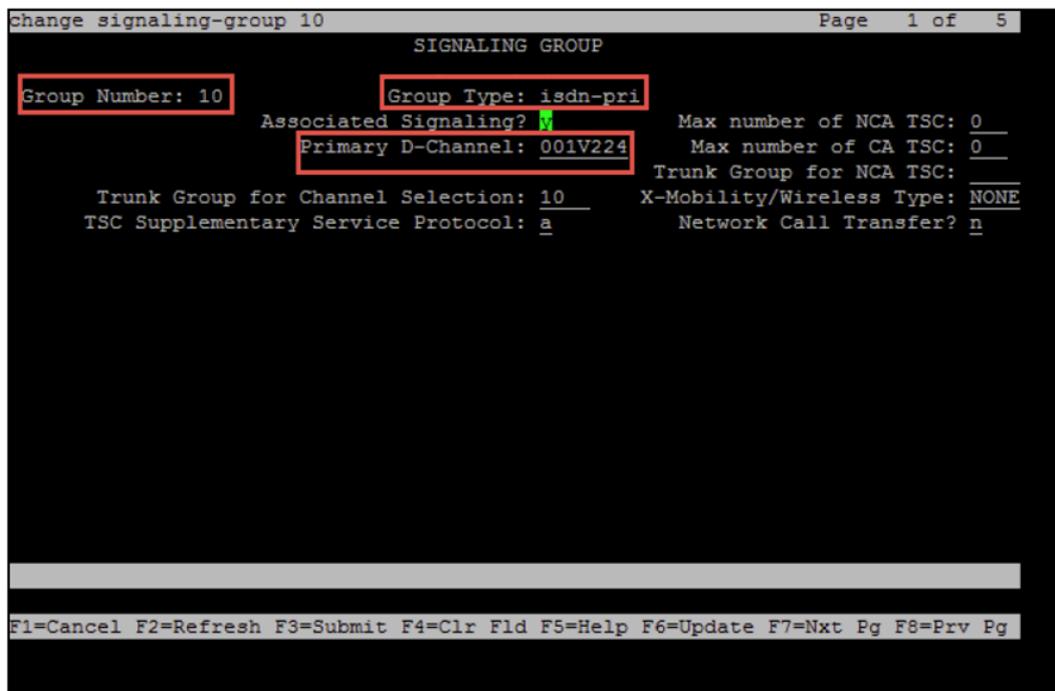
change signaling-group 2

SIGNALING GROUP		Page 1 of 2
Group Number: 2	Group Type: sip	
IMS Enabled? n	Transport Method: tcp	
Q-SIP? n		Enforce SIPS URI for SRTP? n
IP Video? n		
Peer Detection Enabled? y	Peer Server: Others	
Prepend '+' to Outgoing Calling/Alerting/Diverting/Connected Public Numbers? n		
Remove '+' from Incoming Called/Calling/Alerting/Diverting/Connected Numbers? y		
Alert Incoming SIP Crisis Calls? n		
Near-end Node Name: procr	Far-end Node Name: CMM7	
Near-end Listen Port: 5060	Far-end Listen Port: 5060	
	Far-end Network Region: 1	
Far-end Domain: lab.tekvizion.com		
Incoming Dialog Loopbacks: eliminate	Bypass If IP Threshold Exceeded? n	
DTMF over IP: rtp-payload	RFC 3389 Comfort Noise? n	
Session Establishment Timer(min): 3	Direct IP-IP Audio Connections? n	
Enable Layer 3 Test? y	IP Audio Hairpinning? n	
	Alternate Route Timer(sec): 6	
F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg		

To configure Signaling Group 2 (for this example):

1. Enter 2 for the **Group Number**.
2. Enter **sip** for the **Group Type**.
3. Enter **tcp** for the **Transport Method**.
4. Enter **Others** for the **Peer Server**.
5. Enter **procr** for the **Near-end Node Name**.
6. Enter **5060** for the **Near-end Listen Port**.
7. Enter **CMM7** for the **Far-end Node Name**.
8. Enter **5060** for the **Far-end Listen Port**.
9. Enter **1** for the **Far-end Network Region**.
10. Enter **lab.tekvizion.com** for the **Far-end Domain**.
11. Enter **n** for **Direct IP-IP Audio Connections**.

Avaya Aura CM: Signaling Group Configuration for PSTN



To configure Signaling Group 10 (for this example):

1. Enter 10 for the **Group Number**.
2. Enter **isdn-pri** for the **Group Type**.
3. Enter **001V224** for the **Primary D-Channel**.

Trunk Groups

Configure three trunk groups (for this example):

- Trunk Group 3
This group accesses the stations registered to the Avaya Session Manager.
- Trunk Group 2
This group sends a 4-digit calling number to Avaya Communication Manager Messaging or voice mail access.
- Trunk Group 10
This group sends a 10/11-digit calling number to PRI trunk or PSTN.

Use the **add trunk group n** command to add a new trunk group (where **n** represents the trunk group number).

Trunk Group 3

Avaya Aura CM: Trunk Group to Session Manager - Trunk Group 3 (1/4)

change trunk-group 3		Page 1 of 21
TRUNK GROUP		
Group Number: 3	Group Type: sip	CDR Reports: y
Group Name: SIP Phone	COR: 1	TN: 1
Direction: two-way	Outgoing Display? n	TAC: #003
Dial Access? n	Night Service:	
Queue Length: 0		
Service Type: tie	Auth Code? n	
	Member Assignment Method: auto	
	Signaling Group: 3	
	Number of Members: 10	
F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg		

Configure Trunk Group 3 (entries for steps 1 through 7 are for this example):

1. Enter **3** for the **Group Number**.
2. Enter **SIP Phone** for the **Group Name**.
3. Enter **sip** for the **Group Type**.
4. Enter **tie** for the **Service Type**.
5. Enter **#003** for the **TAC**.
6. Enter **3** for the **Signaling Group**.
7. Enter **10** for the **Number of Members**.

Avaya Aura CM: Trunk Group to Session Manager - Trunk Group 3 (2/4)

```
change trunk-group 3                                         Page 2 of 21
    Group Type: sip

TRUNK PARAMETERS

    Unicode Name: auto

    Redirect On OPTIM Failure: 5000

    SCCAN? n Digital Loss Group: 18
    Preferred Minimum Session Refresh Interval(sec): 1800 █

    Disconnect Supervision - In? y Out? y

    XOIPI Treatment: auto Delay Call Setup When Accessed Via IGAR? n

    Caller ID for Service Link Call to H.323 1xC: station-extension

F1=Cancel F2=Refresh F3=Submit F4=Clr F1d F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

8. Enter 1800 for the Preferred Minimum Session Refresh Interval (sec.).

Avaya Aura CM: Trunk Group to Session Manager - TrunkGroup 3 (3/4)

```
display trunk-group 3                                         Page 3 of 21
TRUNK FEATURES

    ACA Assignment? n Measured: none
    Maintenance Tests? y

    Suppress # Outpulsing? n Numbering Format: private UUI Treatment: service-provider
    Replace Restricted Numbers? n
    Replace Unavailable Numbers? n

    Hold/Unhold Notifications? y
    Modify Tandem Calling Number: no

    Show ANSWERED BY on Display? y
```

9. Enter **private** for the Numbering Format.

Avaya Aura CM: Trunk Group to Session Manager - Trunk Group 3 (4/4)

```
display trunk-group 3                                         Page  4 of 21
                                         PROTOCOL VARIATIONS

                                         Mark Users as Phone? n
Prepend '+' to Calling/Alerting/Diverting/Connected Number? n
                                         Send Transferring Party Information? n
                                         Network Call Redirection? n

                                         Send Diversion Header? n
                                         Support Request History? y
                                         Telephone Event Payload Type: 96

                                         Convert 180 to 183 for Early Media? n
                                         Always Use re-INVITE for Display Updates? y
                                         Identity for Calling Party Display: P-Asserted-Identity
                                         Block Sending Calling Party Location in INVITE? n
                                         Accept Redirect to Blank User Destination? n
                                         Enable Q-SIP? n

                                         Interworking of ISDN Clearing with In-Band Tones: keep-channel-active
                                         Request URI Contents: may-have-extra-digits

F1=Cancel F2=Refresh F3=Submit F4=Clr F1d F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Trunk Group 2

Avaya Aura CM: Trunk Group to Voice Mail - Trunk Group 2 (1/4)

```
change trunk-group 2                                         Page  1 of 21
                                         TRUNK GROUP

Group Number: 2                                         Group Type: sip                                         CDR Reports: y
Group Name: CM Messaging                               COR: 1                                         TN: 1                                         TAC: #002
Direction: two-way                                 Outgoing Display? n                                         Night Service: _____
Dial Access? n                                         Auth Code? n
Queue Length: 0                                         Member Assignment Method: auto
Service Type: public-ntwrk                           Signaling Group: 2
                                                       Number of Members: 5

F1=Cancel F2=Refresh F3=Submit F4=Clr F1d F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Configure Trunk Group 2 (entries for steps 1 through 7 are for this example):

1. Enter 2 for the **Group Number**.
2. Enter **CM Messaging** for the **Group Name**.

3. Enter **sip** for the **Group Type**.
4. Enter **public-ntwrk** for the **Service Type**.
5. Enter **#002** for the **TAC**.
6. Enter **2** for the **Signaling Group**.
7. Enter **5** for the **Number of Members**.

Avaya Aura CM: Trunk Group to Voice Mail - Trunk Group 2 (2/4)

```
change trunk-group 2                                         Page  2 of 21
    Group Type: sip

TRUNK PARAMETERS

    Unicode Name: auto

    Redirect On OPTIM Failure: 5000

    SCCAN? n Digital Loss Group: 18
    Preferred Minimum Session Refresh Interval(sec): 600

    Disconnect Supervision - In? y Out? y

    XOIP Treatment: auto     Delay Call Setup When Accessed Via IGAR? n

    Caller ID for Service Link Call to H.323 1xC: station-extension

F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

8. Enter **600** for the **Preferred Minimum Session Refresh Interval (sec.)**.

Avaya Aura CM: Trunk Group to Voice Mail - Trunk Group 2 (3/4)

```
change trunk-group 2                                         Page  3 of 21
TRUNK FEATURES
    ACA Assignment? n               Measured: none           Maintenance Tests? y
                                               
    Suppress # Outpulsing? n   Numbering Format: private          UUI Treatment: service-provider
                                               
    Replace Restricted Numbers? n Replace Unavailable Numbers? n
                                               
    Hold/Unhold Notifications? y Modify Tandem Calling Number: no
                                               
    Show ANSWERED BY on Display? y
                                               
F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

9. Enter **private** for the Numbering Format.

Avaya Aura CM: Trunk Group for voice Mail - Trunk Group 2 (4/4)

```
change trunk-group 2                                         Page  4 of 21
PROTOCOL VARIATIONS

    Mark Users as Phone? n
Prepend '+' to Calling/Alerting/Diverting/Connected Number? n
    Send Transferring Party Information? n
    Network Call Redirection? n
                                               
    Send Diversion Header? y
    Support Request History? n
    Telephone Event Payload Type: 96
                                               
    Convert 180 to 183 for Early Media? n
    Always Use re-INVITE for Display Updates? y
    Identity for Calling Party Display: P-Asserted-Identity
    Block Sending Calling Party Location in INVITE? n
    Accept Redirect to Blank User Destination? n
    Enable Q-SIP? n
                                               
    Interworking of ISDN Clearing with In-Band Tones: keep-channel-active
    Request URI Contents: may-have-extra-digits
                                               
F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Trunk Group 10

Avaya Aura CM: Trunk Group to PRI/PSTN - Trunk Group 10

```
display trunk-group 10                                         Page  1 of 21
                                                               TRUNK GROUP

Group Number: 10                                         Group Type: isdn          CDR Reports: y
Group Name: OUTSIDE CALL                                COR: 1                  TN: 1      TAC: #010
Direction: two-way                                     Outgoing Display? n       Carrier Medium: PRI/BRI
Dial Access? n                                         Busy Threshold: 255        Night Service:
Queue Length: 0                                         Service Type: public-ntwrk   Auth Code? n           TestCall ITC: rest
                                                       Far End Test Line No:
TestCall BCC: 4                                         F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Configure Trunk Group 10 (for this example):

1. Enter **10** for the **Group Number**.
2. Enter **OUTSIDE CALL** for the **Group Name**.
3. Enter **isdn** for the **Group Type**.
4. Enter **public-ntwrk** for the **Service Type**.
5. Enter **#010** for the **TAC**.

Route Pattern

The route pattern defines which trunk group will be used for the call and performs any necessary digit manipulation. Use the **change route pattern n** command (where **n** represents the route pattern number to configure the parameters for the PSTN trunk route pattern).

Use Route Pattern 3 for calling extensions via Avaya Aura Session Manager.

Avaya Aura CM: Route Pattern for SIP Phones

```
display route-pattern 3                                         Page 1 of 3
  Pattern Number: 3      Pattern Name: SIP Phone
  SCCAN? n   Secure SIP? n   Used for SIP stations? Y
  Primary SM: ASM7           Secondary SM:
  Grp FRL NPA Pfx Hop Toll No. Inserted
  No          Mrk Lmt List Del Digits
              Dgts
  1: 3    0
  2:
  3:
  4:
  5:
  6:

  BCC VALUE TSC CA-TSC      ITC BCIE Service/Feature PARM Sub Numbering LAR
  0 1 2 M 4 W     Request      Dgts Format
  1: Y Y Y Y n   rest        unk-unk   none
  2: Y Y Y Y n   rest        unk-unk   none
  3: Y Y Y Y n   rest        unk-unk   none
  4: Y Y Y Y n   rest        unk-unk   none
  5: Y Y Y Y n   rest        unk-unk   none
  6: Y Y Y Y n   rest        unk-unk   none

F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Use Route Pattern 2 for calling voice mail.

Avaya Aura CM: Route Pattern for Voice Mail (CMM)

```
display route-pattern 2                                         Page 1 of 3
  Pattern Number: 2      Pattern Name: cmm-route
  SCCAN? n   Secure SIP? n   Used for SIP stations? n

  Grp FRL NPA Pfx Hop Toll No. Inserted
  No          Mrk Lmt List Del Digits
              Dgts
  1: 2    0
  2:
  3:
  4:
  5:
  6:

  BCC VALUE TSC CA-TSC      ITC BCIE Service/Feature PARM Sub Numbering LAR
  0 1 2 M 4 W     Request      Dgts Format
  1: Y Y Y Y n   rest        unk-unk   none
  2: Y Y Y Y n   rest        unk-unk   none
  3: Y Y Y Y n   rest        unk-unk   none
  4: Y Y Y Y n   rest        unk-unk   none
  5: Y Y Y Y n   rest        unk-unk   none
  6: Y Y Y Y n   rest        unk-unk   none

F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Use Route Pattern 10 for calling PSTN.

Avaya Aura CM: Route Pattern for PSTN (PRI)

```
display route-pattern 10
  Pattern Number: 10      Pattern Name: PRI
  SCCAN? n    Secure SIP? n    Used for SIP stations? n

  Grp FRL NPA Pfx Hop Toll No. Inserted
  No       Mrk Lmt List Del Digits
                           Dgts
  1: 10  0
  2:
  3:
  4:
  5:
  6:

  BCC VALUE TSC CA-TSC      ITC BCIE Service/Feature PARM Sub Numbering LAR
  0 1 2 M 4 W      Request          Dgts Format
  1: Y Y Y Y n  n      rest          unk-unk   none
  2: Y Y Y Y n  n      rest          none
  3: Y Y Y Y n  n      rest          none
  4: Y Y Y Y n  n      rest          none
  5: Y Y Y Y n  n      rest          none
  6: Y Y Y Y n  n      rest          none

F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Auto Alternative Routing

Use the **change aar analysis n** command (where **n** represents the first digit of the extension numbers for making calls).

Avaya Aura CM: Auto Alternative Routing Analysis 5

```
display aar analysis 5
  AAR DIGIT ANALYSIS TABLE
  Location: all          Percent Full: 3

  Dialed           Total      Route     Call      Node      ANI
  String          Min Max    Pattern   Type    Num     Read
  5000            4 4      2         aar      n

F1=Cancel F2=Refresh F3=Submit F4=Clr Fld F5=Help F6=Update F7=Nxt Pg F8=Prv Pg
```

Avaya Aura CM: Auto Alternative Routing Analysis 6

AAR DIGIT ANALYSIS TABLE							Page 1 of 2
Dialed String	Total	Route	Call Type	Node Num	ANI	Percent Full: 3	
	Min	Max	Pattern	Type	Num	Read	
6	4	4	3	unku	n		

F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg

Automatic Route Selection

Use the **change ars analysis n** command (where **n** represents the pattern for making PSTN calls).

Avaya Aura CM: Auto Routing Selection Analysis

ARS DIGIT ANALYSIS TABLE							Page 1 of 2
Dialed String	Total	Route	Call Type	Node Num	ANI	Percent Full: 3	
	Min	Max	Pattern	Type	Num	Read	
214	10	10	10	natl	n		

F1=Cancel F2=Refresh F3=Submit F4=Clr F5=Help F6=Update F7=Nxt Pg F8=Prv Pg

Avaya Aura Session Manager

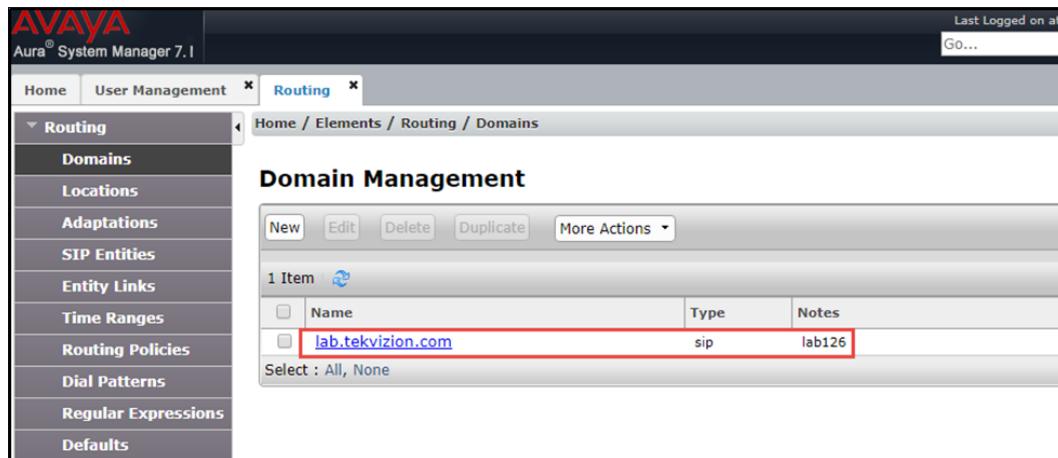
Domain

To route calls, create a SIP domain for each domain administered by the Session Manager.

To configure a domain:

1. Click **Home > Routing > Domains**.
2. Click **New**.

Avaya Aura SM: Domain Configuration



The screenshot shows the 'Domain Management' page in the Avaya Aura SM interface. The left sidebar has 'Routing' expanded, with 'Domains' selected. The main area shows a table with one item: 'lab.tekvizion.com' (Type: sip, Notes: lab126). The row for this entry is highlighted with a red border.

Name	Type	Notes
lab.tekvizion.com	sip	lab126

3. Enter the domain name for the **Name**. This example uses **lab.tekvizion.com**.
4. Select **sip** for the **Type**.
5. Enter a brief description for the **Notes** (optional).
6. Click **Commit** to save (not shown).

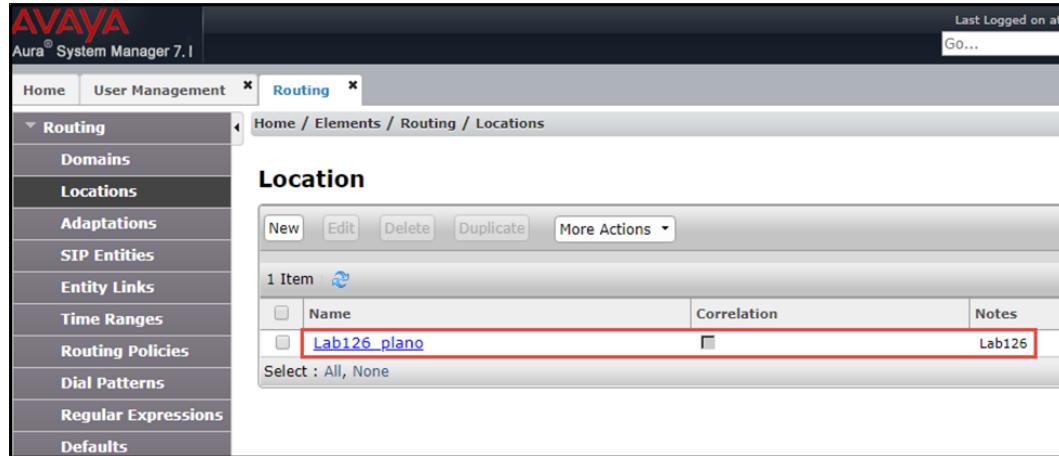
Location

Use locations to identify logical and/or physical locations where SIP entities reside for the purposes of bandwidth management and call admission control.

To add a location:

1. Click **Routing > Locations**.
2. Click **New**.

Avaya Aura SM: Location Configuration



Name	Correlation	Notes
Lab126_plano		Lab126

3. In the **General** section, do the following:
 - a. Enter a descriptive name for the **Name** of the location. This example uses **Lab126-plano**.
 - b. Enter a brief description for the **Notes** (optional).
 - c. Use the default values for all remaining fields.
4. Click **Commit** to save (not shown).

SIP Entity

Add a SIP entity for each SIP telephony system connected to the Session Manager, which includes Communication Manager and Avaya Communication Manager Messaging Component.

Avaya Aura SM: SIP Entity



The screenshot shows the Avaya Aura SM 7.1 interface. The top navigation bar includes 'Last Logged on at Ap' and 'Go...'. Below it, the main menu has 'Home', 'User Management', and 'Routing' tabs, with 'Routing' selected. A left sidebar under 'Routing' lists 'Domains', 'Locations', 'Adaptations', 'SIP Entities' (which is selected and highlighted in grey), 'Entity Links', 'Time Ranges', 'Routing Policies', 'Dial Patterns', 'Regular Expressions', and 'Defaults'. The main content area is titled 'SIP Entities' and displays a table with 6 items. The columns are 'Name', 'FQDN or IP Address', 'Type', and 'Notes'. Two entries are highlighted with red boxes: 'Lab126-CM7 Phone' with IP 10.89.26.4 and Type CM, and 'Lab126-SM7' with IP 10.89.26.7 and Type Session Manager. Both have Notes 'Lab126' and 'Lab126 SM' respectively. Action buttons 'New', 'Edit', 'Delete', 'Duplicate', and 'More Actions' are at the top of the table.

Name	FQDN or IP Address	Type	Notes
Lab126-CM7 Phone	10.89.26.4	CM	Lab126
Lab126-SM7	10.89.26.7	Session Manager	Lab126 SM
[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]

To add a SIP entity:

1. Click Routing > SIP Entities.
2. Click New.

Avaya Aura SM: Sip Entity - CM Configuration

The screenshot shows the 'SIP Entity Details' configuration page in the Avaya Aura System Manager. The 'General' section is highlighted with a red box. Key fields in this section include:

- Name:** Lab126-CM7
- FQDN or IP Address:** 10.89.26.4
- Type:** CM
- Adaptation:** to_cm
- Location:** Lab126_plano
- Time Zone:** America/Chicago
- SIP Timer B/F (in seconds):** 4
- Minimum TLS Version:** Use Global Setting
- Credential name:** (empty)
- Securable:** (checkbox)
- Call Detail Recording:** none

Other sections visible include 'Loop Detection' and 'Monitoring'.

3. In the **General** section, do the following:
 - a. Enter a descriptive name for the **Name**. This example uses **Lab126-CM7** for the Avaya CM.
 - b. Enter the FQDN or IP address of the SIP entity interface used for SIP signaling for the **FQDN or IP Address**. This example uses **10.89.26.4**.
 - c. Select **Session Manager** (for Session Manager), **CM** (for Communication Manager), and **Other** (for the Avaya SBCe) for the **Type**.
 - d. Select **Lab126-plano** (a location previously defined) for the **Location**.
 - e. Select the time zone for the location in the previous step for the **Time Zone**.
 - f. Scroll to the **Port** section of the **SIP Entity Details** screen to define the ports used by Communication Manager. Click **Add** and enter the following values:
 - i. Enter the port number on which the CM listens for SIP requests for the **Port**. This example uses **5060**.
 - ii. Select the protocol used to send SIP requests for the **Protocol**. This example uses **TCP**.
 - iii. Use the default values for all remaining fields.

To add a SIP entity for the Avaya SM:

1. Click **Routing > SIP Entities**.
2. Click **New**.

Avaya Aura SM: SIP Entity - SM Configuration

The screenshot shows the Avaya System Manager 7.1 interface. The left sidebar has a 'Routing' section with various options like Domains, Locations, Adaptations, SIP Entities (which is selected and highlighted in blue), Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The main content area is titled 'SIP Entity Details' under a 'General' tab. A red box highlights the input fields for Name, FQDN or IP Address, Type, Notes, Location, Outbound Proxy, Time Zone, and Minimum TLS Version. Below the General tab is a Monitoring tab which is currently inactive.

Name	Value
* Name	Lab126-SM7
* FQDN or IP Address	10.89.26.7
Type	Session Manager
Notes	Lab126 SM
Location	Lab126_plano
Outbound Proxy	
Time Zone	America/Chicago
Minimum TLS Version	Use Global Setting

3. In the **General** section, do the following (for this example):
 - a. Enter **Lab126-SM7** for the **Name** (for a SIP entity of Avaya SM) .
 - b. Enter **10.89.26.7** for the **FQDN or IP Address**.
 - c. Select **Session Manager** for the **Type**.
 - d. Enter **Lab126 SM** for the **Notes**.
 - e. Select **Lab126-plano** for the **Location**.
 - f. Select **America/Chicago** for the **Time Zone**.

Entity Links

A SIP trunk between Avaya Session Manager and a telephony system is an entity link. This example creates an entity link.

To add Avaya CM as an entity link:

1. Click **Routing > Entity Links**.
2. Click **New**.

Avaya Aura SM: Avaya CM Entity Link Configuration

The screenshot shows a table titled "Entity Links" with one item listed. The columns are: Name, SIP Entity 1, Protocol, Port, SIP Entity 2, Port, Connection Policy, and Deny New Service. The "Name" column contains the value "Lab126-SM7_Lab126-CM7". The "SIP Entity 1" column contains "Lab126-SM7". The "Protocol" column contains "TCP". The "Port" column contains "5060". The "SIP Entity 2" column contains "Lab126-CM7". The "Port" column contains "5060". The "Connection Policy" column contains "trusted". The "Deny New Service" column contains a checkbox which is unchecked. A red box highlights the entire row.

3. In the new row that is displayed, do the following:
 - a. Enter a descriptive name for the **Name**.
 - b. Select the Session Manager for **SIP Entity 1**.
 - c. Select **TCP** (for the **Protocol** for this example).
 - d. Enter **5060** for the **Port** (for this example).
 - e. Select the Communication Manager for **SIP Entity 2**.
 - f. Enter **5060** for the **Port** (for this example).
 - g. Select **trusted** for the **Connection Policy**.
4. Click **Commit** to save.

User Configuration for Each Device/Phone

Configure a user for each phone and Crestron device:

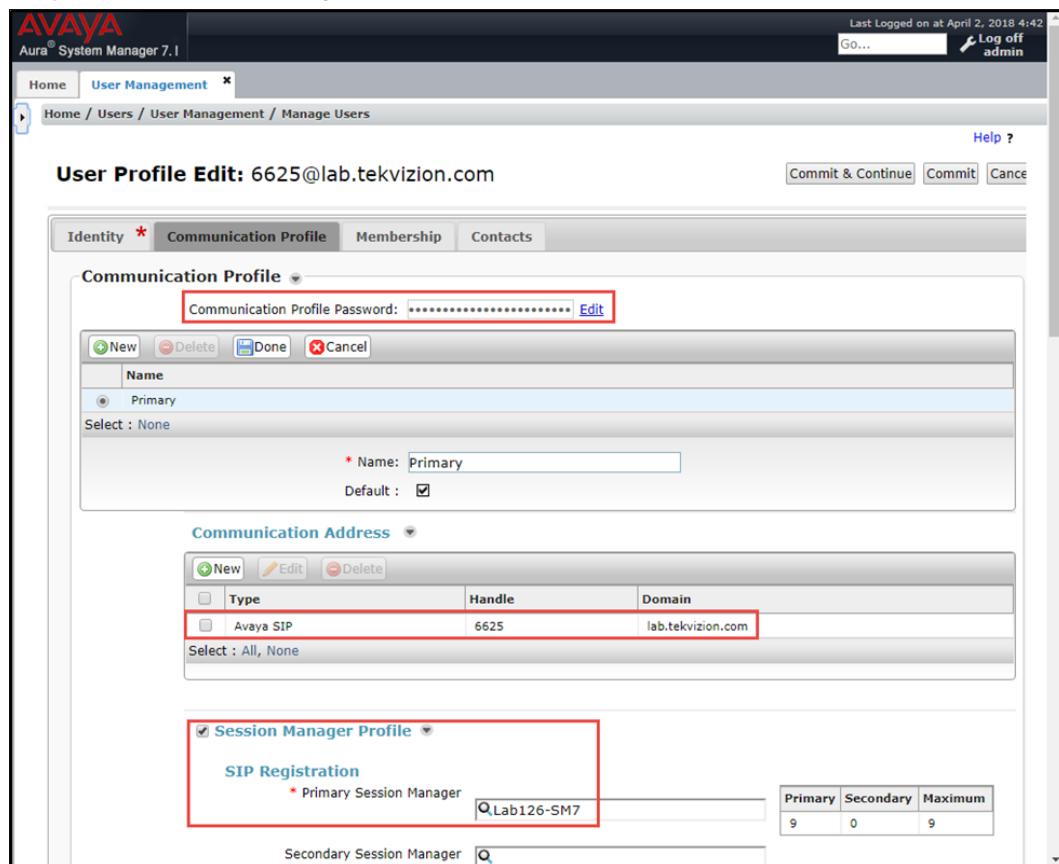
1. Click **Home > User Management > Manage Users**.
2. Click **Add New**. The **User Profile View** window appears.

Avaya Aura SM: User Configuration (1/3)

The screenshot shows the 'User Profile View' window for a user with the email address 6625@lab.tekvizion.com. The window has tabs for Identity, Communication Profile, Membership, and Contacts. The Identity tab is selected. A red box highlights the 'Identity' section, which contains fields for Last Name, First Name, and Login Name. The 'Last Name' field contains 'DSP1', 'First Name' contains 'Crestron1', and 'Login Name' contains '6625@lab.tekvizion.com'. Other fields visible include Middle Name, Description, Update Time (March 26, 2018 11:27:07), Email Address, User Type (Basic), Source (local), Localized Display Name (DSP1, Crestron1), Endpoint Display Name (DSP1, Crestron1), Title, Language Preference (English (United States)), and Time Zone.

3. Enter **DSP1** for the **Last Name** (for this example).
4. Enter **Crestron1** for the **First Name** (for this example).
5. Enter **6625@lab.tekvizion.com** for the **Login Name** (for this example).
6. Click the **Communication Profile** tab.

Avaya Aura SM: User Configuration (2/3)



7. Enter the desired SIP user registration password for the **Communication Profile Password**.
8. Confirm the password.
9. Scroll down to the **Communication Address** subsection and click **New** to add a new address.
10. Enter **Avaya SIP** for the **Type**.
11. Under **SIP Registration**, enter **Lab126-SM7** for the **Primary Session Manager**.

Avaya Aura SM: User Configuration (3/3)

The screenshot shows the 'User Configuration' screen in the Avaya Aura SM web interface. The 'CM Endpoint Profile' section is highlighted with a red box. Inside this box, the 'System' dropdown is set to 'Lab126-CM7' and the 'Profile Type' dropdown is set to 'Endpoint'. Below these, the 'Extension' field contains '6625' and has a 'Display Extension Ranges' link next to it. Other visible fields include 'Port' (set to 'S00002'), 'Preferred Handle' (set to '(None)'), 'Sip Trunk' (set to 'aar'), and several checkboxes for route patterns, enhanced call info, and endpoint deletion.

Call Routing Settings

* Home Location Lab126_plano

Conference Factory Set (None)

Call History Settings

Enable Centralized Call History?

CM Endpoint Profile

* System Lab126-CM7

* Profile Type Endpoint

Use Existing Endpoints

* Extension 6625 [Display Extension Ranges](#) [Endpoint Editor](#)

Template Select/Reset

Set Type 9600SIP

Security Code

Port S00002

Voice Mail Number

Preferred Handle (None)

Calculate Route Pattern

Sip Trunk aar

Enhanced Callr-Info display for 1-line phones

Delete Endpoint on Unassign of Endpoint from User or on Delete User.

Override Endpoint Name and Localized Name

Allow H.323 and SIP Endpoint Dual Registration

12. Check CM Endpoint Profile.
13. Select Lab126-CM7 for the System (for this example).
14. Select Endpoint for the Profile Type (for this example).
15. Enter 6625 for the Extension (for this example).
16. Click Done.

Avaya Communication Manager Messaging

This section describes the steps for configuring the Avaya Communication Manager Messaging to work with Avaya Aura Session Manager via SIP trunking.

Switch Link Administration

To administer the switch link:

1. Click Administration > Messaging > Switch Link Administration > Switch Link Admin.
Avaya Communication Manager Messaging: Switch Link Administration

The screenshot shows the Avaya Communication Manager Messaging System Management Interface (SMI) with the following configuration details highlighted:

- BASIC CONFIGURATION:**
 - Extension Length: 4
 - Switch Integration Type: SIP
 - IP Address Version: IPv4
- SIP SPECIFIC CONFIGURATION:**
 - SIP Domain: Messaging lab.tekvizion.com
 - Far-end: lab.tekvizion.com
 - Connection 1:
 - IP: 10.89.26.4
 - TLS Port: 5061
 - Monitor interval: 60
 - Messaging Address:
 - IP: 10.89.26.25
 - TCP Port: 5060
 - TLS Port: 5061
 - Messaging Ports:
 - Call Answer Ports: 24
 - Maximum: 24
 - Transfer Ports: 12

2. Under **BASIC CONFIGURATION**, do the following (for this example):
 - a. Select 4 for the **Extension Length**.
 - b. Enter **SIP** for the **Switch Integration Type**.
 - c. Enter **IPV4** for the **IP Address Version**.
3. Under **SIP SPECIFIC CONFIGURATION**, do the following (for this example):
 - a. Enter **lab.tekvizion.com** for the **SIP Domain**.
 - b. Enter **10.89.26.4** (the Avaya Session Manager IP) for **Connection 1**.
 - c. Enter **10.89.26.25** for the **Messaging Address**.

Messaging Server

For this example, configure the parameters for the Communication Manager Messaging Server:

1. Click Administration > Messaging > Server Administration > Messaging Server Admin.

Avaya Communication Manager Messaging: Messaging Server Configuration

The screenshot shows the 'Edit Messaging Server' configuration page. The 'Server Name' is set to 'Lab126-CMM7', 'IP Address' is '10.89.26.25', and 'Server Type' is 'tcpip'. The 'MAILBOX NUMBER RANGES' section contains four entries:

Prefix	Starting Mailbox Number	Ending Mailbox Number
	2000	2999
	7480	7489
	1510	1519
	6610	6630

2. Enter Lab126-CMM7 for the Server Name.
3. Enter 10.89.26.25 for the IP Address.
4. Enter 6610 for the Starting Mailbox Number.
5. Enter 6630 for the Ending Mailbox Number.

Subscriber

To create a subscriber for the messaging server:

1. Click Administration > Messaging > Messaging Administration > Subscriber Management.
2. Click Add.

Avaya Communication Manager Messaging: Subscriber Configuration

The screenshot shows the 'Edit Local Subscriber' configuration page in the Avaya Aura® Communication Manager Messaging System Management Interface (SMI). The page title is 'Edit Local Subscriber' and it states: 'The Edit Local Subscriber allows the changing or deletion of a local subscriber.' The interface is divided into several sections: 'BASIC INFORMATION', 'SUBSCRIBER DIRECTORY', and 'MISCELLANEOUS'. In the 'BASIC INFORMATION' section, fields include Last Name (Crestron), First Name (U1), Mailbox Number (6625), Password (empty), Class Of Service (0 - class00), Covering Extension (6625), MWI Enabled (no), Account Code (empty), Community ID (1), Broadcast Mailbox? (no), Secondary Ext (empty), Time Zone (empty), Locked? (no), and Messaging Locale (Default (English)). In the 'SUBSCRIBER DIRECTORY' section, fields include Email (6625@Lab126-CMM7) and Ascii Name (Crestron_U1). In the 'MISCELLANEOUS' section, there are four fields labeled Miscellaneous1 through Miscellaneous4, each containing a placeholder value.

3. Enter **Crestron** for the **Last Name** (for this example).
4. Enter **6625** for the **Mailbox Number** (for this example).
5. Select **no** for **MWI Enabled**.
6. Leave all other fields at the default values.

This page is intentionally left blank.

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Configuration Guide – 8339B
2052159
10.18
Specifications subject to
change without notice.