

DM-NVX-350/351(C) DM NVX™ 4K60 4:4:4 HDR Network AV Encoder/Decoder

Web Interface Configuration Guide Crestron Electronics, Inc.

Original Instructions

The U.S. English version of this document is the original instructions. All other languages are a translation of the original instructions.

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Introduction

The DM-NVX-350/351(C) is a compact video encoder/decoder designed to function as either a transmitter or receiver with the ability to switch between the two modes programmatically via commands from a Crestron control system or the web interface. Featuring simple web control and management, USB and KVM integration, and support for copper and fiber LAN connectivity, the DM-NVX-350/351(C) is a one-stop solution for any-sized network AV installation.

Web Interface Overview

The web interface of the DM-NVX-350/351(C) allows you to view status information for the DM-NVX-350/351(C) and configure its network and device settings.

Access the Web Interface

The web interface is accessed from a web browser. The following table lists various operating systems and the corresponding supported web browsers.

1 3 /	
OPERATING SYSTEM	SUPPORTED WEB BROWSERS
Windows [®] operating system	Chrome™ web browser, version 31 and later
	Firefox® web browser, version 31 and later
	Internet Explorer web browser, version 11 and later
	Microsoft Edge web browser
macOS [®] operating system	Safari® web browser, version 6 and later
	Chrome™ web browser, version 31 and later
	Firefox® web browser, version 31 and later

Operating System and Supported Web Browsers

To access the user interface, do either of the following:

- Open it directly in a web browser.
- Open a web browser from within the Crestron Toolbox™ application.

Access Web Interface with a Web Browser

1. Enter the IP address of the DM-NVX-350/351(C) into a web browser.

NOTE: To obtain the IP address, press the **Setup** button on the front panel of the DMF-CI-8 chassis of the DM-NVX-350/351(C). The IP address will appear on a display connected to the HDMI[®] output.

2. Enter your credentials in the **Device Administration** dialog (note that the user name and password are case sensitive). The default user name is *admin*, and the default password is *admin*.

NOTE: For enhanced security, it is recommended that the default password be changed.

Device Administration Login Page

CRESTR	ION .	
	Device Administration	
	Username Password	
	ୟ Sign In	
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3. Click Sign In.

Access Web Interface With Crestron Toolbox[™] Software

To access the user interface by opening a web browser within the Crestron Toolbox™ application, do the following:

1. Open the Crestron Toolbox™ application.

Authentication Dialog Box

2. From the **Tools** menu, select **Device Discovery Tool**. You can also access the Device Discovery Tool by clicking the Device Discovery Tool button in the Crestron Toolbox toolbar. The DM-NVX-350/351(C) is discovered and is listed in the device list on the left side of the screen. The associated host name, IP address, and firmware version are also displayed.

NOTE: If there is security software running on the computer, a security alert might be displayed when the Crestron Toolbox application attempts to connect to the network. Make sure to allow the connection, so that the Device Discovery Tool can be used.

- 3. In the Device Discovery Tool list, double-click your DM-NVX-350/351(C) device.
- 4. Enter your credentials in the **Authentication Required** dialog that opens, and then click **Log In**.

Authentication Required	×
http://172.30.73.11 requires a username and password.	
Your connection to this site is not private.	
User Name:	
Password:	
Log In Cancel	
Login	

5. Click the **Web Configuration** button in the Configuration page displayed on the left side of the Device Discovery Tool.

Device Discovery Tool Window



Status

The Status page is the first page that is displayed when opening the web interface of the DM-NVX-350/351(C). It displays general information about the DM-NVX-350/351(C) (such as model name, serial number, and firmware version), current network settings (such as host name and IP address, etc.), as well as information about the connection to the control system.

The Status page can be accessed at any time by clicking the **Status** tab in the navigation bar of the web user interface of the DM-NVX-350/351(C).

CRESTRON.		
		? ③
DM-NVX-350-AALAPDESK-CENTER	✓ Action	•
✓ Status ♦ Settings		
Device		
Network		
► USB		
DM NVX Director		
 DM NAX (AES67) Audio 		
Control System		
Input/Output		

DM-NVX-350/351(C) Status Page

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Device

Displays the Model, Serial Number, and Firmware Version of the DM-NVX-350/351(C).

Status Page - Device

✓ Device	
Model	DM-NVX-350
Serial Number	1901NEJ01826
Firmware Version	5.1.4651.00005
+ More Details	

Click on + More Details to see additional information about the DM-NVX-350/351(C).

Network

Displays the Host Name, Domain Name, DHCP Enabled, IP Address, DNS Servers, Default Gateway, Link Active, Mac Address, and Subnet Mask of the DM-NVX-350/351(C).

NOTE: By default, the host name of DM-NVX-350/351(C) consists of the model name followed by the MAC address of the device. For example, DM-NVX-350/351(C)- .

✓ Network	
Host Name	DM-NVX-350-AALAPDESK-CENTER
Domain Name	CRESTRON.CRESTRON.com
DHCP Enabled	True
IP Address	172.30.160.108
Primary Static DNS	192.168.204.23(DHCP)
Secondary Static DNS	192.168.204.24(DHCP)
Default Gateway	172.30.160.1
Link Active	True
MAC Address	00.10.7f.bc.ed.c1
Subnet Mask	255.255.240.0

Status Page - Network

USB

Displays the **USB Mode**, **Transport Mode**, **Automatic USB Pairing**, **Multiple Device Support**, and **Local Device ID** of the DM-NVX-350/351(C).

Click + Remote Device ID to display a table showing the #, Remote Device ID, and the Pairing Status of any devices connected to the DM-NVX-350/351(C) by USB.

```
Status Page - USB
```

USB Mode	Remote	
Transport Mode	Layer2	
Automatic USB Pairing	Enabled	
Multiple Device Support	Disabled	
Local Device ID	00:10:7ftbc:edtc1	
 Remote Device ID 		
- Remote Device ID	Remote Device ID	Pairing Status

DM NVX Director

Displays the DM NVX Director settings. Note that the fields below will not be populated when using XiO-Director v 1.0.

Status Page - DM NVX Director



- DM NVX Director HostName: Displays the host name of the DM-NVX-Director.
- Domain Name: Displays the domain name of the DM-NVX-Director.
- **Domain Number:** Displays the domain number of the DM-NVX-Director.
- Domain Slot Number: Displays the domain slot number of the DM-NVX-Director.

DM NAX (AES67) Audio

Displays the following audio information for both DM NAX (AES67) Transmit and DM NAX (AES67) Receive.

Status Page - DM NAX (AES67) Audio

✓ DM NAX (AES67) Audio	
- DM NAX (AES67) Trans	mit
Status	Stream Stopped
DM NAX (AES67) Audio Mode	Automatic
Port	5004
Multicast Address	0.0.0.0
- DM NAX (AES67) Recei	ive
Status	Stream Stopped
Port	5004
Multicast Address	0.0.0.0

- **Status:** Displays the status of the stream.
- DM NAX (AES67) Audio Mode: Will display under either DM NAX (AES67) Transmit or DM NAX (AES67) Receive depending on the mode set. By default, the mode is set to Automatic which will add +1 to the outgoing video stream multicast address. For example, if the Video multicast address is 239.8.0.0, the DM NAX (AES67) Multicast address will be 239.8.0.1. The mode can also be set to Manual (which will allow setting the multicast address in the field below) or Disabled.
- Multicast Address: Sets the multicast address. This is only available when Mode is set to Manual.
- Port: Sets the port number. Available when Mode is set to Manual.

Control System

Displays the following connection information.

Status Page - Control System

τ Co	ntrol System						
		Encrypt Conne	ction OFF				
	- IP Table						
	IPID	Room ID	IP Address (Hesterme	Туре	Server Port	Connection	Status
			Address/Hostname	No records found			

- Encrypt Connection: Displays ON if the connection is encrypted or OFF if it is not.
- IP ID: Displays the IP ID of DM-NVX-350/351(C).
- Room ID: Displays the Room ID of the control system.
- IP Address/Hostname: Displays the IP address and Hostname of the control system.
- Type: Always set to Peer.
- Server Port: Displays the server port. The default port is set to 41794.
- Connection: Always displays Gway.
- Status: The status will be either OFFLINE or ONLINE.

Input/Output

Displays the following input and output information.

Status Page - Input/Output

- Inputs								
Name	Sync Detected	Resolution	Source HDCP	Source Content Stream Type	Interlaced	Aspect Ratio	Audio Form	hat Audio Channels
NPUT 1	Yes	3840x2160@60	Non-HDCP So urce	Auto	No	16:9	LPCM	2
NPUT 2	No	0x0@0	Non-HDCP So urce	Auto	No	No Signal	No Audio	0
- Outputs				-				
- Outputs			D 117		110.00	D: 11 11 11D	~~	

Click + Inputs to display the following:

- Name: Displays the name of the input.
- Sync Detected: Displays whether sync is detected (Yes) or not (No).
- **Resolution:** Displays the resolution.

- Source HDCP: Displays the status of the source HDCP.
- Source Content Stream Type: Displays the stream type of the source content.
- Interlaced: Displays whether the stream is interlaced (Yes) or not (No).
- Aspect Ratio: Displays the aspect ratio.
- Audio Format: Displays the audio format.
- Audio Channels: Displays the number of audio channels.

Click + **Outputs** to display the following:

- Name: Displays the name of the output.
- Sink Connected: Displays whether a sink is connected (Yes) or not (No).
- **Resolution:** Displays the resolution.
- **Source HDCP:** Displays the status of the source HDCP.
- Disabled by HDCP: Displays whether the source is disabled by HDCP (Yes) or not (No).
- Aspect Ratio: Displays the aspect ratio.

Settings

The Settings page is used to configure the DM-NVX-350/351(C).

The Settings page can be accessed at any time by clicking the **Settings** tab in the navigation bar of the web user interface of the DM-NVX-350/351(C).

DM-NVX-350/351(C) Settings Page

CRESTRON,
? (2)
DM-NVX-350-AALAPDESK-CENTER
✓ Status Security ● 802.1x Configuration
▶ System Setup
► Stream
DM NAX (AES67) Audio
▶ Routing
 Subscriptions
► Inputs
 Outputs
 On Screen Display
▶ USB
► IR Ports
Port Selection
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System Setup

The System Setup settings allow you to configure the following system settings for the DM-NVX-350/351(C).

Settings Page - Network

- Network	
Host Name	DM-NVX-350-AALAPDI
Domain	CRESTRON.CRESTRON
Primary Static DNS	192.168.204.23(DHCP)
Secondary Static DNS	192.168.204.24(DHCP)
Adapter 1	
DHCP	
IP Address	172.30.160.108
Subnet Mask	255.255.240.0
Default Gateway	172.30.160.1

The Network settings allow you to configure the **Host Name**, **Domain Name**, and **DNS Servers** of the DM-NVX-350/351(C).

NOTE: By default, the host name of DM-NVX-350/351(C) consists of the model name followed by the MAC address of the device. For example, DM-NVX-350/351(C)- 00107F7C6544.

Adapter 1: Enable or disable DHCP. The IP Address, Subnet Mask, Default Gateway, Link Active, and Mac Address of the DM-NVX-350/351(C) are also displayed.

Settings Page - Network Interface

 Network Interface 				
	IGMP Support	○ V2○ V3		

Network Interface: Select either V2 or V3 for IGMP Support.

Settings Page - Device Mode Lock

 Device Mode Lock 	
Control Lock	

Device Mode Lock: Enable or disable Control Lock for the DM-NVX-350/351(C).

Settings Page - Cloud Settings

_	 Cloud Settings 	
	Cloud Configuration Service Connection	

Cloud Configuration Service Connection: Toggle the switch to enable or disable **Cloud Configuration Service Connection**.

Settings Page - RS-232 Port Settings

 RS-232 Port Settings 			
Baud Rate	9600	-	
Hardware Flow Control	None	-	
Data Bits	8	-	
Parity	None	-	
Software Flow Control	None	-	
Stop Bits	1	*	

Configure the RS-232 port settings of the DM-NVX-350/351(C) in the RS-232 Port Settings section of the screen.

- Baud Rate: Select the baud rate from the drop-down menu.
- Hardware Flow Control: Select the hardware flow control from the drop-down menu.
- Data Bits: Select the data bits from the drop-down menu.
- Parity: Select the parity from the drop-down menu.
- Software Flow Control: Select the software flow control from the drop-down menu.
- **Stop Bits:** Select the stop bits from the drop-down menu.

Settings Page - Auto Update

– Auto Update	
Auto Update	
Custom URL	
Custom URL Path	https://crestrondevicefil
Schedule	
Day of Week	Daily 👻
Time of Day	02:13
Poll Interval	0 Minutes
	Update Now

To automatically update the controls provided on the web interface of DM-NVX-350/351(C), do the following:

- 1. Move the **Auto Update** slider to the enabled position. By default, the auto update functionality is set to enabled.
- 2. Enter a path to the update cloud in the Custom URL Path field.

If you wish to schedule auto update to occur on certain days of the week, click the **Day of Week** drop-down and select the desired option (available options are as follows: Daily, Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday) and then enter time of the day when the auto update will start in the **Time of Day** field.

If you wish to specify polling interval, enter a value in the **Poll Interval** field. Click the **Update Now** button to force an update immediately.

Settings Page - Date/Time

- Date/Time						
Synchronization						
	Time Synchronization					
		Synchronize Now				
	NTP Time Servers	Address	Port	Authentication Method	Authentication Key	Key ID
		pool.ntp.org	123	None 👻		0
		+ Add - Remove				
Configuration						
	Time Zone	(UTC - 05: 00) Eastern Time (US	&Ca 👻			
	Date	11/25/2020				
	Time	14:55				

Configure the date and time settings of the DM-NVX-350/351(C) in the **Configure Date/Time** section of the screen.

- 1. Move the **Time Synchronization** slider to the desired position to specify whether time synchronization will be enabled or disabled. By default, time synchronization is enabled.
- 2. In the **Time Server** field, enter the URL of the NTP or SNTP server.
- 3. Click **Synchronize Now** to perform time synchronization between the device's internal clock and the time server.
- 4. Click on the **Time Zone** drop-down to select the applicable time zone.
- 5. In the Time (24hr Format) field, enter current time in 24-hour format.
- 6. In the **Date** field, enter the current date.

Settings Page - Discovery Config

 Discovery Config (Aut 	osaved)
Discovery Agent	
Custom TTL	
TTL	5

Move the **Discovery Agent** slider to enabled or disabled to specify if the DM-NVX-350/351(C) is discoverable or not. When Discovery Agent is enabled, the DM-NVX-350/351(C) is displayed in the **Available Streams** list of other receivers.

If you would like to use a custom TTL value, select the **Custom TTL** option and then enter the value in the **TTL** field.

Settings Page - Control System

- Control System			
Encrypt Connection			
IP Table	IP ID	IP Address/Hostname	Room ID
	No records f	found	
	Add X	Remove	

1. Toggle **Encrypt Connection** to specify whether to use encryption. By default, **Encrypt Connection** is disabled.

Note that when encryption is enabled, the **Control System Username** and **Control System Password** fields are displayed to provide login information.

- 2. Enter the Room ID in the Room ID field.
- 3. Select the IP ID of the DM-NVX-350/351(C) in the IP ID drop-down list. Valid values range

from 03 to FE in hexadecimal notation.

4. Enter the IP address or hostname of the control system in the IP Address/Hostname field.

Stream

Settings Page - Stream

✓ Stream		
Mode	Receiver	•
Device Name	DM-NVX-350-AAL/	
Stream Location	rtsp://172.30.161.1	
Multicast Address		
Status	Connecting	
Resolution		

- Mode: Select either Receiver or Transmitter from the drop-down menu.
- Device Name: Displays the name of the DM-NVX-350/351(C).
- Stream Location: Displays the location of the stream.
- Multicast Address: Displays the multicast address.
- **Status:** Displays the status of the device, for example, 'Stream stopped', 'Stream started', 'Connecting', etc.
- **Resolution:** Displays the resolution of an incoming stream.

Settings Page - Advanced

 Advanced (Autosaved) 	i)
Auto Initiation	Short Sip
Custom Ports	
RTSP Port	554
TS Port	4570
Statistics	
Statistics	
Packets Received	0
Packets Dropped	0
Bitrate	750
	Reset Statistics
Audio/Video	
Audio Channels	0
Audio Format	Unknown
Aspect Ratio	No Signal

• Auto Initiation: Move the Auto Initiation slider to the desired position (enabled or disabled) to specify whether the stream will automatically start when the correct parameters are set. By default, Automatic Initiation is enabled.

Press the **Start** or **Stop** button to start or stop a stream if **Automatic Initiation** is disabled. Note that when **Automatic Initiation** is disabled, the device will not attempt to start a stream until the **Start** button is pressed.

- **Custom Ports:** Toggle the **Custom Ports** switch to enable the option to specify a custom RTSP or TS port. Crestron recommends using a custom port value greater than 10000.
- **RTSP Port:** Enter a custom TCP port number for the RTSP server of the primary audio/video stream (Transmitter mode only).

Valid values range from 1 to 65535. By default, the RTSP Port of the DM-NVX-350/351(C) is set to port 554.

- **TS Port:** Enter a custom UDP port at which both audio and video are transmitted. The value must be an even number. An odd value will be rejected by the device. By default, the TS Port is set to 4570. Valid values range from 1 to 65530.
- Statistics: Toggle Statistics to enabled in order to view Packets Transmitted, Packets Dropped, and Bitrate. Click Reset Statistics to reset this information.
- Audio/Video: Displays information for Audio Channels, Audio Format, and Audio Ratio.

DM NAX (AES67) Audio

Settings Page - DM NAX (AES67) Audio

+ DM NAX (AES67) Audio	
DU 114 (155/2) T-	
- DM NAX (AES67) Ira	nsmit (Autosaved)
Mode	Automatic 👻
Multicast Address	0.0.0.0
Port	5004
- DM NAX (AES67) Tra	nsmit Advanced (Autosaved)
Auto Initiation	
	Shert Sip
Status	Stream Stopped
Encoding Format	LPCM
Encoding Sample Rate	48000
Bitrate	3072
Channels	2
- DM NAX (AES67) Red	ceive (Autosaved)
Multicast Address	0.0.0.0
Port	5004
- DM NAX (AES67) Red	eive Advanced (Autosaved)
Auto Initiation	
Automitiation	
	Spint S op
Status	Stream Stopped
Encoding Format	LPCM
Encoding Sample Rate	48000
Bitrate	3072
Channels	2

DM NAX (AES67) Transmit

- Mode: By default, the mode is set to Automatic which will add +1 to the outgoing video stream multicast address. For example, if the Video multicast address is 239.8.0.0, the DM NAX (AES67) Multicast address will be 239.8.0.1. The mode can also be set to Manual (which will allow setting the multicast address in the field below) or Disabled.
- Multicast Address: Sets the multicast address. This is only available when Mode is set to Manual.
- Port: Sets the port number. Available when Mode is set to Manual.

DM NAX (AES67) Receive

- Multicast Address: Sets the multicast address.
- **Port:** Sets the port number.

Under both **DM NAX (AES67) Transmit Advanced** and **DM NAX (AES67) Receive Advanced** are the following options:

- Auto Initiation: Toggle Auto Initiation to either enable or disable it. If disabled, the Start and Stop buttons become available for use.
- **Status:** Displays the status of the stream.
- Encoding Format: Displays the encoding format of the stream.
- Encoding Sample Rate: Displays the encoding sample rate of the stream.
- **Bitrate:** Displays the bitrate of the stream.
- Channels: Displays the number of channels.

Subscriptions

Settings Page - Subscriptions

iubscript	tions						
_	Subscrib	ed Streams —					
	+ Ad	d Stream —		🕹 Load Su	bscriptions	🖹 Save Su	bscription
•							•
G		Q					
	No	Device Name	Stream Details	Bitrate	Actions		Reorder
	1	DM-NVX-3 63-00107F9 CB427	Stream not started	750	× Ur	subscribe	~ ~
	2	TX-01	Stream not started	750	× Ur	subscribe	~ ~

			+ Subscribe Checked
lobal Filter Q			
Device Name	Stream Details	Bitrate	Add Stream
DM-NVX-360-00107F9 CB7F0	rtsp://172.30.165.56:55 4/live.sdp(Encrypted) T 5/RTP, 239.8.128.96	686	► Subscribe
DM-NVX-352-00107F9 C09F7	rtsp://172.30.165.48:55 4/live.sdp(Encrypted) T 5/RTP, 239.10.10.0	750	► Subscribe
DM-NVX-E30-00107FB 58454	rtsp://172.30.165.54:55 4/live.sdp(Encrypted) T 5/RTP, 239.101.45.2503 840x2160@60Hz,Lpcm 2Ch	686	► Subscribe
DM-NVX-E760-00107F 9CB9DD	Stream not started	686	► Subscribe

When a DM-NVX receiver subscribes to a DM-NVX transmitter, Real Time Streaming Protocol (RTSP) negotiation begins between the DM-NVX receiver and the DM-NVX transmitter. When a stream is routed, the DM-NVX receiver performs the Internet Group Management Protocol (IGMP) join, which causes the receiver to join the multicast group of the transmitter. A maximum of 1000 transmitters can be subscribed to a single receiver.

The **Available Streams** table displays detailed stream information about all streams to which the DM-NVX receiver device can subscribe. There are several ways to subscribe to one or more streams.

- By adding a stream manually: Click the **+ Add Stream** button in the **Subscribed Streams** table, and then enter a stream name and URI in the corresponding fields.
- By selecting from the list of available streams:
 - Select a stream in the **Available Streams** table and click the corresponding **Subscribe** button.
 - Select one or more streams in the Available Streams table by checking the corresponding check box of the Device Name and then click the + Subscribe Checked button.

The **Subscribed Streams** table displays detailed stream information about all current stream subscriptions.

Click the **Unsubscribe** button to unsubscribe from a particular stream, or select several streams by checking the corresponding check box and then click the **Unsubscribe Checked** button.

Existing stream subscriptions can be saved (by clicking on the **Save Subscriptions** button) in a file named 'subscription.xml'. Note that when using firmware version 1.3388.00051 or earlier, the name of the file will be 'subscription.xiolist'.

Existing subscriptions can also be reloaded (by clicking on the **Load Subscriptions** button) if needed.

Routing

Settings Page - Routing

✓ Routing	
- Input Routing	
Audio	
Active Audio Source	Input 1
Audio Source	Audio Follows Video 💌

Select the desired audio source in the Audio Source drop-down list: Audio Follows Video, Input 1, or DM NAX(AES67) Audio.

Inputs

Settings Page - Inputs

0				
- Inputs				
Name	Sync Detected	EDID	HDCP Receiver Capability	Actions
	Yes	4K60 444 2CH	Auto	C2° Edit

Inputs displays information about **Name**, **Sync Detected**, **EDID**, and **HDCP Receiver Capability**. Additionally, under **Actions**, click **Edit** to configure the applicable input.

Outputs

Settings Page - Outputs

✓ Outputs		
– Analog Settings (Autosaved) – Analog Audio Volume	dt o	

Select the desired **Analog Audio Volume** by using the slider or inputting a value.

On Screen Display

Settings Page - On Screen Display

✓ On Screen Display	
Text Overlay	
Text to Display	DC
Background Transparency	100
– Positioning	
Text Location	 ■ ■
X Coordinate	1
Y Coordinate	1

The DM-NVX-350/351(C) provides the ability to display fixed text on the screen, which allows possibilities such as labeling the video source or displaying special instructions, schedules, announcements, alerts, and other messaging.

Toggle the **Text Overlay** slider to enable or disable the text overlay. By default, the text overlay feature is disabled.

Type the text to display over the video in the **Text to Display** entry field.

Move the **Background Transparency** slider or enter a value to adjust the background transparency. The exact transparency value (ranging from 0 to 100%) is displayed in the field beside the transparency slider.

Select where the overlay text will be positioned from the **Text Location** selector, or select **Custom** to enter an exact **X Coordinate** and **Y Coordinate**.

USB

Settings Page - USB

+ USB				
USB mode	Remote	-		
Transport Mode	Layer2	-		
Automatic USB Pairing				
Multiple Device Support				
Local Device ID	00:10:7f:bc:ed:c1			
Remote Device ID	#	Remote Device ID	Pairing Status	
	1	00:10:7f	Not Paired	
	🗸 Pair	🗙 UnPair		

DM-NVX-350/351(C) devices can be paired to support the extension of USB signals, which can be routed from one or more DM-NVX-350/351(C) device(s) to another DM-NVX-350/351(C) device via the web interface or the control system. Multiple receivers can feed USB signals to a single local device. For example, the local device would typically be a PC, where the remote devices would be a mouse, keyboard, or web camera.

Each DM-NVX-350/351(C) device provides a USB 2.0 HOST port and a USB 2.0 DEVICE port.

A DM-NVX device can be configured to use either a USB DEVICE port (Local) or USB HOST port (Remote) connection, but never both. A USB mouse, keyboard, or other peripheral can be connected to the HOST port on a DM-NVX-350/351(C) device, and a computer or other host device can be connected to the DEVICE port on another DM-NVX-350/351(C) device.

Configure the USB routing:

- 1. Determine the DM-NVX devices that are to be paired.
 - One DM-NVX device functions as the local extender. The DEVICE port connects to a computer or other host device.
 - The other DM-NVX devices function as remote extenders. Their HOST port connects to a USB mouse, keyboard, or other devices.
- 2. Set the USB Mode drop down to Local or Remote for each of the DM-NVX devices.
- 3. Select Layer 2 or Layer 3 from the Transport Mode drop-down list. When transport mode is set to Layer 3, DM-NVX-350/351(C) uses IP addresses for the USB pairing; otherwise MAC addresses are used.

- 4. Move the **Automatic USB Pairing** slider to enabled or disabled to specify whether the devices pair automatically or not. By default, enabled is selected. When automatic USB pairing is enabled, pairing is attempted as soon as a local device ID or at least one remote device ID is entered. If multiple device support is not enabled and a pair is already made, it will remove the existing pair, and pair to the new address.
- 5. Move the **Multiple Device Support** slider to enabled or disabled to specify whether the local device can be paired with more than one remote device. By default, **Disabled** is selected. Note that multiple device support is not available when transport mode is set to **Layer 3**.
- 6. The Local Device ID field reports the corresponding MAC address (when transport mode is set to Layer 2) or IP address (when transport mode is set to Layer 3) of the device
- 7. Copy the address (reported in the Local Device ID field) of the local device into the **Remote** Device ID field of the corresponding remote device.
- 8. Copy the address (reported in its **Local Device ID** field) of the corresponding remote device into the **Remote Device ID#** (where # ranges from 1 to 7) field of the local device.
- 9. If **Automatic USB Pairing** is disabled, pair the local and remote devices by clicking the **Pair** button on both DM-NVX devices (local and remote).

To unpair paired devices, click the **UnPair** button on each DM-NVX device. The **Pairing Status** field displays the paired status of each device.

IR Ports

Settings Page - IR Ports

✓ IR Ports			
- Port1			
	File Name	Please load an IR file (".ir) for Port 1 of this device	
		Load IR File	
- Port 2			
	File Name	Please load an IR file (".ir) for Port 2 of this device	
		Load IR File ■ Delete IR File	

The following IR settings are available for both Port 1 and Port 2:

File Name: When an IR file is loaded using the **Load IR File** button, the name of the file will be displayed here. To delete this file, click **Delete IR File**.

Port Selection

Settings Page - Port Selection

Port	Selection			
Man	agement	Port1	-	
	Video	Port1	•	
Au	idio/NAX	Port1	-	
	USB	Port1	-	

Use the **Port Selection** switch to toggle between enabled and disabled.

If **Port Selection** is enabled, you can select ports for **Management**, **Video**, **Audio/NAX**, **Dante**, and **USB**.

NOTES:

- If **Port Selection** is disabled, connecting multiple interfaces to the same switch may cause a network loop.
- The **Management** port is set to Port1 by default and controls your connection to the web interface. Changing the port value will result in losing your connection to the device via the web interface, so it is recommended that this setting remains unchanged.
- You can make selections for up to two ports.

Security

The Security page displays configuration settings related to security for the DM-NVX-350/351(C). The SSL mode and authentication options can be configured on this page.

The Security page can be accessed by clicking the **Security** tab in the navigation bar of the web user interface of the DM-NVX-350/351(C).

DM-NVX-350/351(C) Security Page
------------------	-----------------

▼ Security	
SSL Mode	OFF •
Enable Authentication	
Current User Users G	iroups
Name	admin
Access Level	Administrator
Active Directory User	No
Groups	Administrators
Change Current User Passw	ord

Select **Encrypt and Validate**, **Encrypt**, or **OFF** in the **SSL Mode** drop-down to specify whether to use encryption. By default, **SSL Mode** is set to **OFF**.

By default, the authentication mode is enabled.

Move the **Enable Authentication** slider to the desired position to specify whether authentication will be enabled or disabled.

NOTES:

- When authentication is enabled, you must create a local administrator account by creating a username and password. These credentials will be necessary to log in.
- When authentication is disabled, all existing users and groups will be deleted from the system.

Enable Authentication Dialog Box

Enable Authentication				×
UserName				
Password				
	[✓ OK	× Cancel	
				///

After enabling or disabling authentication, the current device session will end and you will be redirected to the login page. Enabling or disabling authentication does not affect existing user or group accounts on DM-NVX-350/351(C).

Once authentication is enabled, only users with administrator rights can disable it. When authentication is enabled, click the corresponding **Current User**, **Users** or **Groups** tabs to view, add, remove, and edit information local or Active Directory users and groups on DM-NVX-350/351(C) or to change password for the current user.

Security Page

✓ Status
▼ Security
SSL Mode OFF 👻
Enable Authentication
Current User Users Groups
Name admin
Access Level Administrator
Active Directory User No
Groups Administrators
Change Current User Password

Current User

Click the **Current User** tab to view read-only information or to change the password for the current user.

Security Page - Current User

▼ Security	
SSL Mode	OFF *
Enable Authentication	
Current User Users G	roups
Name	admin
Access Level	Administrator
Active Directory User	No
Groups	Administrators
Change Current User Passw	ord

- 1. Click the **Change Current User Password** button to provide a new password for the current user.
- 2. In the **Change Password** dialog, enter the current password in the **Current Password** field, the new password in the **Password** field, then reenter the same new password in the **Confirm Password** field.

Change Password Dialog Box

Change Password			×
Current Password	••••		
Password	••••		
Confirm Password	••••		
		✓ ОК	× Cancel
			li

3. Click **OK** to save or click **Cancel** to cancel the changes.

Users

Click the **Users** tab to view and edit user settings. The **Users** tab can be used to add or remove local and Active Directory users, and preview information about users.

Security	Page -	Users

	SSL Mode	OFF		-		
Enable A	uthentication					
Current User	Users	Groups				
		0.000				
			Q Se	irch		
Username		AD User	Q Se	irch	Action	
Username admin		AD User No	Q Se	irch	Action	7 8

Use the **Search Users** field to enter search term(s) and display groups that match the search criteria.

If users listed in the **Users** table span across multiple pages, navigate through the list of users by clicking a page number or by using the left or right arrows at the bottom of the **Users** pane to move forward or backward through the pages.

Each page can be set to display 5, 10, or 20 users by using the drop-down menu to the right of the navigation arrows.

Information about existing users is displayed in table format and the following details are provided for each user.

- **Username:** Displays the name of the user.
- AD User: Displays whether the user requires authentication using Active Directory.

Click the corresponding button in the **Actions** column to view detailed user information ⁹ or to delete the user ¹.

To create a new user, click the **Create User** button.

Create New Local User

- 1. Click the **Create User** button in the User tab.
- 2. In the **Create User** dialog enter the following.

Create User Dialog Box

Create User		×
Name		
Password		
Confirm Password		
Groups	Choose 🔻	
Active Directory User	Off	
	✓ OK Kancel	
		li

- Enter a user name in the **Name** field. A valid user name can consist of alphanumeric characters (letters a-z, A-Z, numbers 0-9) and the underscore "_" character.
- Enter a password in the **Password** field; reenter the same password in the **Confirm Password** field.
- Assign the access level by selecting one or more groups from the **Groups** drop-down list.
- Make sure that the Active Directory User slider is set to Off.
- 3. Click **OK** to save. Click **Cancel** to cancel the changes.

Add Active Directory User

Users cannot be created or removed from the Active Directory server, but access can be granted to an existing user in the Active Directory server.

To grant access to an Active Directory user, you can either add the user to a local group on the DM-NVX-350/351(C), or add the Active Directory group(s) that they are a member of to the DM-NVX-350/351(C) (see the Add Active Directory Group (on page 36) topic for more information).

To add an Active Directory user:

- 1. Click the **Create User** button.
- 2. In the Create User dialog, enter the following.

Create User Dialog Box

Create User				×
Name				
	Username is required			
Groups	Choose	•		
	Group Must be selected			
Active Directory User	On			
		🗸 ОК	× Cancel	
				///

• Enter the user name in the **Name** field in the format "Domain\UserName", for example "crestronlabs.com\JohnSmith".

Valid user names can contain alphanumeric (letters a-z, A-Z, numbers 0-9) and underscore characters.

- Select one or more groups from the Groups drop-down list.
- Make sure that the Active Directory User slider is set to On.
- 3. Click **OK** to save. Click **Cancel** to cancel the changes.

Delete User

Click the trashcan button () in the **Actions** column to delete the user. Click **Yes** when prompted to delete the user or **No** to cancel the deletion.

After a user is removed from a group, they lose any access rights associated with that group. Note that the user account is not deleted by the delete user operation.

View User Details

Click the information button (•) in the **Actions** column to view information for the selected user. The **User Details** dialog displays the following information for the selected user.

- Name: Displays the name of the selected user.
- Active Directory User: Displays whether the user is an Active Directory user.
- Group: Displays group(s) the selected user is part of.

User Details Dialog Box

User Details	×
Name Active Directory User Groups	admin No Administrators
Groups	✓ OK

Click **OK** to close the **User Details** dialog and to return to the **Authentication Management Users** tab.

Update User Details

- 1. Click the information button (²) in the **Actions** column to update information for the selected user.
- 2. Enter a password in the **Password** field; reenter the same password in the **Confirm Password** field.
- 3. Select one or more groups to assign the user to from the Groups drop-down list.
- 4. Click **OK** to save or click **Cancel** to cancel the changes.

The **Update User** dialog also displays the following read-only information for the selected user.

- Name: Displays the name of the user.
- Active Directory User: Displays whether the user is an Active Directory user.

Update User Dialog Box

Update User		×
Name Password	admin	
Confirm Password		
Groups	Administrators <	
Active Directory User	Off	
	✓ ок	× Cancel

Groups

Click the **Groups** tab to view and edit group settings. The **Groups** tab can be used to add or remove local and Active Directory groups, and preview information about a group.

Use the **Search Groups** field to enter search term(s) and display groups that match the search criteria.

Security Page - Groups

SSL Mode OFF 👻					
Enable Authentication					
urrent User U	sers Groups				
	۵	Search			
Group Name	AD Group	Access Level	Action		
Administrators	No	Administrator	6		
Connects	No	Connect	0		
Operators	No	Operator	0		
Programmers	No	Programmer	0		
Users	No	User	0		
	н к 1 →	H 10 -			

If groups listed in the **Groups** table span across multiple pages, navigate through the groups by clicking a page number or by using the left or right arrows at the bottom of the Groups pane to move forward or backward through the pages.

Additionally, each page can be set to display 5, 10, or 20 groups by using the drop-down menu to the right of the navigation arrows.

Existing groups are displayed in a table and the following information is provided for each group:

- Group Name: Displays the name of the group.
- AD Group: Displays whether the group requires authentication using Active Directory.
- Access Level: Displays the predefined access level assigned to the group (Administrator, Programmer, Operator, User, or Connect).

Click the corresponding button in the **Actions** column to view detailed group information • or to delete the selected group •.

Click on the **Create Group** button in the **Groups** tab to create a new group.

Create Local Group

- 1. Click the **Create Group** button.
- 2. In the **Create Group** dialog enter the following:
 - Enter the group name in the **Name** field.
 - Assign the group access level by selecting a predefined access level (Administrator, Connect, Operator, Programmer, User) from the **Access Level** drop-down list.
 - Make sure that the Active Directory Group slider is set to Off.
- 3. Click **OK** to save. Click **Cancel** to cancel the changes.

Add Active Directory Group

A group cannot be created or removed from the Active Directory server, but access can be granted to an existing group in Active Directory.

Create Group Dialog Box

Create Group			×
Name			
Access Level	Administrator	•	•
Active Directory Group	Off		
		🗸 ОК	× Cancel
			li.

Once the group is added, all members of that group will have access to the DM-NVX-350/351(C).

- 1. Click the **Create Group** button.
- 2. In the **Create Group** dialog enter the following:
 - Enter the group name in the **Name** field, for example "Engineering Group."

Note that group names are case sensitive; space is a valid character than can be used in group names.

3. Assign the group access level by selecting a predefined access level (Administrator, Connect, Operator, Programmer, User) from the **Access Level** drop-down list.

Make sure that the Active Directory Group slider is set to On.

4. Click **OK** to save. Click **Cancel** to cancel the changes.

Delete a Group

Click the trashcan button (¹) in the **Actions** column to delete a group. Click **Yes** when prompted to delete the group or **No** to cancel the deletion.

When a group is deleted, users in the group are not removed from the device or Active Directory server. However, because a user's access level is inherited from a group(s), users within the deleted group will lose the access rights associated with this group. When an Active Directory group is removed from DM-NVX-350/351(C), all members of that group will lose access to the DM-NVX device.

View Group Details

Click the information button (•) in the **Actions** column to view information for the selected group. The **Group Details** dialog listing the following information for the selected group.

Group Details Dialog Box

Group Details	•	\$
Name Access Level Active Directory Group	Administrators Administrator No ✔ OK	li.

- Name: Displays the name of the group.
- Access Level: Displays the access level of the group and its users.
- Active Directory Group: Displays whether the group is an Active Directory group.

Click **OK** to close the **Group Details** dialog and to return to the Authentication Management Groups settings.

802.1x Configuration

The DM-NVX-350/351(C) has built-in support for the 802.1x standard (an IEEE network standard designed to enhance the security of wireless and Ethernet LANs. The standard relies on the exchange of messages between the device and the network's host, or authentication server), allowing communication with the authentication server and access to protected corporate networks.

The 802.1x Configuration page can be accessed at any time by simply clicking the **802.1x Configuration** tab in the navigation bar of the web user interface of the DM-NVX-350/351(C).

802.1x Configuration Page

▼ 802.1x Configuration		
IEEE 802.1x Authentication		
Authentication Method	EAP MSCHAP V2- pa	•
Domain		
Username		
	Username cannot be empt	у
Password		
	Password cannot be empty	y
Enable Authentication Server Validation		
Select Trusted Certificate Authoritie(s)	_ Q	
	AAA Certificate Services	A
	AC RAIZ FNMT- RCM	
	ACCVRAIZ1	
	Actalis Authentication Root CA	
	AffirmTrust Commercial	
	AffirmTrust Networking	
	AffirmTrust Premium ECC	
	AffirmTrust Premium	
	Amazon Root CA 1	
	Amazon Root CA 2	•

Configure DM-NVX-350/351(C) for 802.1X Authentication:

1. Move the **IEEE 802.1X authentication** slider to **Enabled**. This will enable all options on the 802.1X dialog.

- 2. Select the **Authentication method: EAP-TLS Certificate** or **EAP-MSCHAP V2 Password** according to the network administrator's requirement.
- 3. If you select **EAP-TLS Certificate**, click **Manage Certificates** to upload the required machine certificate.

The machine certificate is an encrypted file that will be supplied by the network administrator, along with the certificate password.

-or-

If you select **EAP-MSCHAP V2 Password**, enter the Username and Password supplied by the network administrator into the **Username** and **Password** fields. This method does not require the use of a machine certificate, only the user name and password credentials.

 If you enabled the Enable Authentication Server Validation option, this will enable the list box Select Trusted Certificate Authoritie(s) which contains signed Trusted Certificate Authorities (CAs) preloaded into the DM-NVX-350/351(C).

Select the check box next to each CA whose certificate can be used for server validation, as specified by the network administrator.

If the network does not use any of the listed certificates, the network administrator must provide their own certificate, which must be uploaded manually, via the **Manage Certificates** functionality.

5. If required, type the domain name of the network in the **Domain** field.

This page is intentionally left blank.

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12/17/20 Specifications subject to change without notice.