



CCS-UC-1

Secure SIP Endpoint with Cisco[®] Unified Communications Manager 10.5

Configuration Guide

Crestron Electronics, Inc.

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CCS-UC-1: Secure SIP Endpoint with Cisco Unified Communications Manager 10.5

Introduction

This configuration guide describes the necessary procedure to configure the Crestron Mercury™ device, in a secure mode, to register to the Cisco® Unified Communications Manager as a basic AS SIP endpoint.

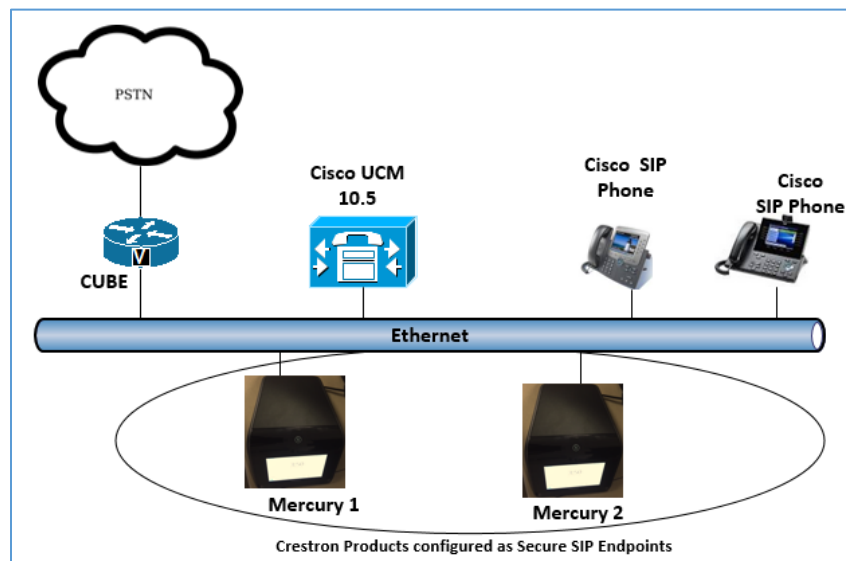
Audience

This document is intended for users attempting to configure and use the Crestron Mercury devices as secure SIP endpoints registering to the Cisco Unified Communications Manager (Cisco UCM).

Topology

The network topology for the Crestron Mercury endpoint to interop with the Cisco UCM is shown below.

Secure SIP Endpoint Integration with Cisco UCM - Reference Network



The lab network consists of the following components:

- Cisco UCM cluster for voice features
- Cisco SIP phones
- Crestron Mercury devices as the secure SIP endpoints
- Cisco UBE to ensure secure signaling and media within the enterprise for PSTN calls

Software Requirements

- Cisco Unified Communications Manager v 10.5.2.13900-12
- Cisco UBE v 15.6
- Crestron Mercury devices v 1.3353.00031

Hardware Requirements

- Cisco UCS-C240-M3S VMWare Host running ESXi 5.5
- Cisco 3845 as PSTN Gateway
- Cisco UBE as an SBC
- Cisco phone models: 8961 (SIP), 8945 (SIP)
- Crestron Mercury devices (2)

Product Description

The Crestron Mercury device is a complete solution for conference rooms. It acts as an all-in-one touch screen, speakerphone and AirMedia® product for conference rooms that integrate microphones and speakers into the user interface at the table.

Crestron Toolbox™ software is used to discover and control all Crestron devices on the network.

The Crestron Mercury web interface is used to control the Crestron Mercury devices on the network.

Summary

The Crestron Mercury devices, in secure mode, are configured on the Cisco UCM as Assured Service (AS) SIP endpoints. The devices successfully register to the Cisco UCM with digest authentication.

Features Supported

- Secure Mode: establishing a secure SIP and RTP session with the Cisco UCM
- Registration with digest authentication
- Basic calls with G729, G722, G711u, and G711a codecs
- Caller ID (limited to only calling number)
- DTMF support

- Early media support
- Retrieval of a parked call
- Transferee in a call transfer
- Conference participant
- Member of hunt group

Features Not Supported

- Caller ID presentation with name and number display
- Call hold and resume
- Call forwarding on the device (Forwarding can be configured on the PBX for the DN assigned to the endpoint.)
- Call waiting
- Conference
- Initiating attended call transfer
- Initiating semi-attended call transfer
- Initiating blind call transfer
- Configuration of shared line on device
- Initiating call park
- Do Not Disturb (DND)

Known Issues and Limitations

- The Crestron Mercury device does not allow calls to be placed or accepted as long as the SIP server is unreachable and the device is un-registered. This causes an established active call to be dropped in a scenario where there is a PBX network outage due to the device losing its registration status. This issue is tracked via Crestron's Bugzilla™ software Defect: 128016.
- Caller ID is not supported on the Crestron Mercury device. Currently only the calling party number is displayed as the caller ID. This issue is tracked via Crestron's Bugzilla software Defect: 119006.
- The active call timer on the Crestron Mercury device does not reflect the correct call duration. The active call duration includes the time for which the unit was being alerted also. This issue is tracked via Crestron's Bugzilla software Defect: 124001.
- The first ringback heard on the Crestron Mercury device is stuttered. It resembles a mix of local and remote ringback. This issue is tracked via Crestron's Bugzilla software Defect: 122421.
- On the Crestron Mercury web user interface, there is currently no notification provided to the user when certain mandatory configurations are missing. This issue is tracked via Crestron's Bugzilla software Defect: 125193.
- On the Crestron Mercury web user interface, a configuration of DHCP OFF on the Network configuration page mandates configuration of both the adapters. The user is unable to save changes unless both the adapters are configured and is notified of

an invalid IP against the default of 0.0.0.0 for an unused adapter. This issue is tracked via Crestron’s Bugzilla software Defect: 126236.

- On the Crestron Mercury web user interface, there is currently no check to validate whether a certificate that is being deleted is in use, i.e., whether it is on the trusted list or not. This issue is tracked via Crestron’s Bugzilla software Defect: 126232.
- On the Crestron Mercury device, for certain called numbers that cannot be reached or are invalid, the user only hears a reorder tone and does not have the option to disconnect the call except by pressing the call button again. This issue is tracked via Crestron’s Bugzilla software Defect: 122633.

Crestron Mercury Configuration

Setup

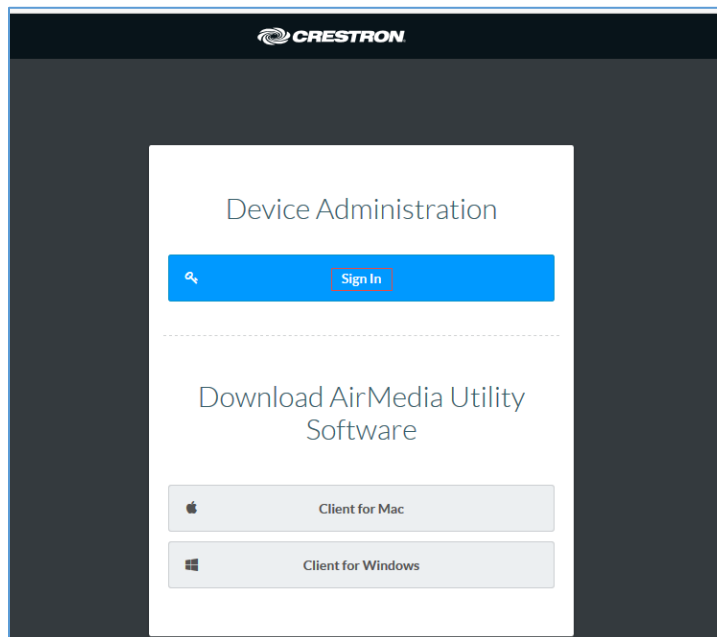
The LAN port of the Crestron Mercury device needs to be connected to one PoE+ port to power it up and network for connectivity with the Cisco UCM. The PoE+ switch that is used should have the LLDP functionality enabled for the device to power up and be completely functional. By default, the “poeplus” configuration is set to Off on the device.

Configuring the Device

To configure the device, follow this procedure.

1. Access the web GUI for the device by using an http session with the device’s IP address. The device IP address used in this example is *10.80.21.100*. The initial page that displays is shown below.

Crestron Mercury: Login to Web GUI



2. Click **Sign In** and log in to the device. For information on device administration, refer the CCS-UC-1 Supplemental Guide (Doc. 7844) at www.crestron.com/manuals.

The Status screen that appears displays basic information on the device.

Crestron Mercury: Status

The screenshot displays the Crestron Mercury web GUI. The left sidebar contains a navigation menu with the following items: STATUS (highlighted in red), HDMI INPUT, HDMI OUTPUT, NETWORK, DEVICE, AVF, and AIRMEDIA. The main content area is divided into two sections: General and Network. The General section shows the following information: Model: MERCURY, Main Firmware Version: v1.3353.00031, and Serial Number: 0000000. Below this is a '+ Show More' button. The Network section shows the following information: Domain Name: skypeabsj.local, Encrypt Connection: false, Host Name: MERCURY-00107F0522D1, and Adapter 1 IPv4 settings: DHCP Enabled: No, IP Address: 10.80.21.100, Subnet Mask: 255.255.255.0, Default Gateway: 10.80.21.1, and DNS Server 1: 10.64.4.10.

The device can be configured from the **Network** page.

3. On the web GUI, navigate to **Network**.

The screenshot displays the Crestron Mercury configuration interface. On the left is a navigation menu with options: STATUS, HDMI INPUT, HDMI OUTPUT, NETWORK (highlighted in red), DEVICE, AVF, and AIRMEDIA. The main content area is titled 'Network Setting' and contains the following fields:

- Host Name: MERCURY-00107F0522
- Domain Name: localdomain
- Adapter 1 section:
 - DHCP Enabled: Off (DHCP settings will apply to all adapters)
 - IP Address: 10.80.21.100
 - Subnet Mask: 255.255.255.0
 - Default Gateway: 10.80.21.1
 - DNS Server 1: 10.64.4.10

4. Enter the following parameters in the **Adapter 1** section to configure the Crestron Mercury device.
 - **DHCP:** Choose either of the following:
 - Obtain an IP address automatically
 - Use the following IP addressFor the test, a static IP was configured.
 - **IP address:** *10.80.21.100* was used in this example.
 - **Subnet Mask:** *255.255.255.0* was used in this example.
 - **Default Gateway:** *10.80.21.1* was used in this example.
 - **DNS Servers:** *10.64.4.10* was used in this example.
5. Click **Save Changes**.

Configuring the TLS SIP Parameters

To configure the TLS SIP parameters, follow this procedure:

1. On the web GUI, navigate to **Device > SIP Calling**

Crestron: Mercury: Device Configuration: SIP Parameters

The screenshot shows the Crestron web GUI interface for configuring SIP parameters. The left sidebar contains a navigation menu with options: STATUS, HDMI INPUT, HDMI OUTPUT, NETWORK, DEVICE (highlighted), AVF, and AIRMEDIA. The main content area is titled 'SIP Calling' and includes a 'Revert' button and a 'Save Changes' button. The configuration fields are as follows:

- Enable SIP:** On (checked)
- Transport Type:** TLS
- Server IP Address:** clus31pub.skypelabsj.loc
- Port:** 5061
- Server Username:** Mercury_2600
- Server Password:** *****
- Server Realm:** *
- Local Extension:** 2600
- Proxy Server:** NONE

At the bottom, the **SIP Server Status** is displayed as **Offline**.

2. Enable the check box for **Enable SIP**.
3. Configure the **Server IP Address**: Enter the FQDN of the primary Cisco UCM node. *clus35pub.skypelabsj.local* was used in this example.
4. Configure the **Port**: *5061* was used in this example.
5. Configure the **Server Username**: Enter the end user configured on Cisco UCM for this device. *Mercury_2600* was used in this example.
6. Configure the **Server Password**: Enter the password as configured on Cisco UCM for this end user.
7. Configure the **Local Extension**: Enter the directory number that was configured for this device on Cisco UCM. *2600* was used in this example.
8. Leave all other fields at their default values.
9. Click **Save Changes**.

Once the device successfully registers with the Cisco UCM, the **SIP Server Status** updates its status to show *Online*.

Adding Certificates

For a successful TLS handshake between the Crestron Mercury device and the Cisco UCM, the following certificates need to be added to the Crestron Mercury device:

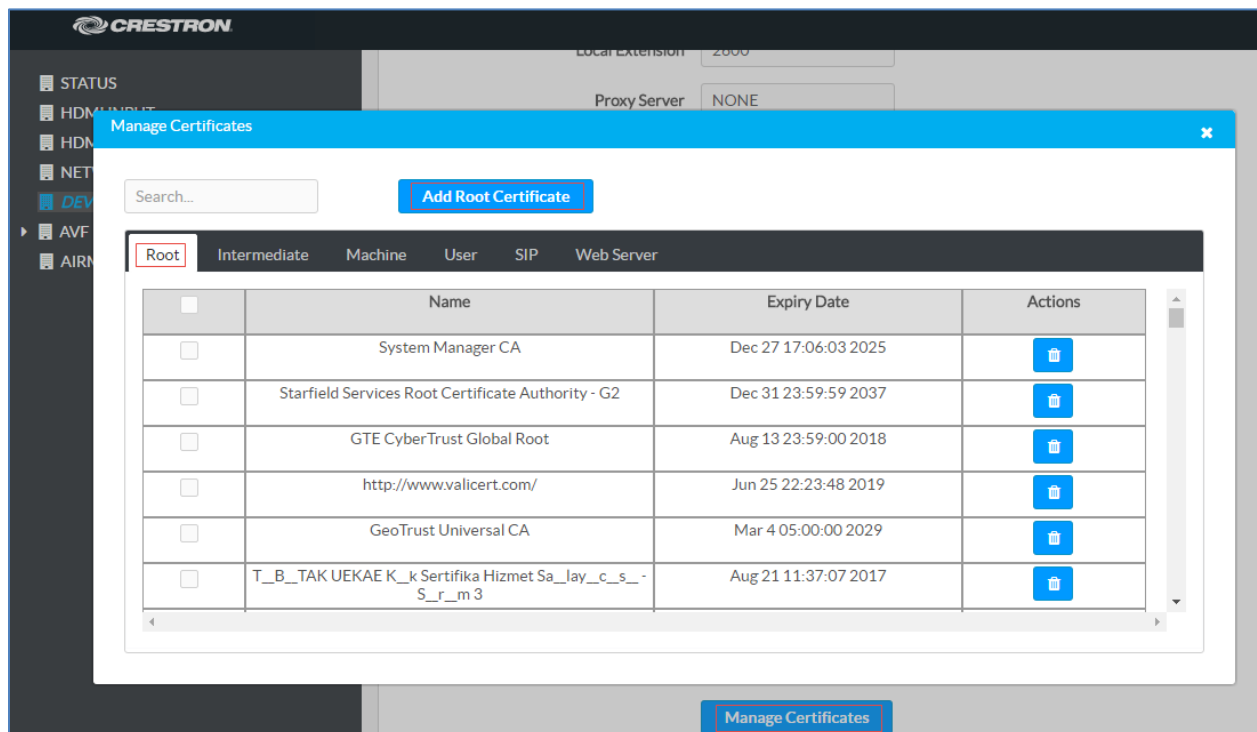
- RootCA certificate (root_cer) is the certificate that is downloaded from the certificate authority that serves the Cisco UCM (the DNS IP configured on the CUCM and Crestron Mercury device). This certificate is required by the Crestron Mercury device to allow it to validate the Cisco UCM when Enable Server Validation is enabled in the SIP Calling configuration screen.
- SIP certificate (sip-cert.pfx) is a specific device certificate that is downloaded from the same certificate authority that serves the Cisco UCM. This certificate contains information on the CA that the Cisco UCM identifies/recognizes and enables a successful TLS handshake. This certificate is a signed certificate from the CA with the signing request generated on the same CA using a specific device certificate request with server and client authentication.

Add Root Certificate

To upload certificates to the Crestron Mercury device, perform the following procedure.

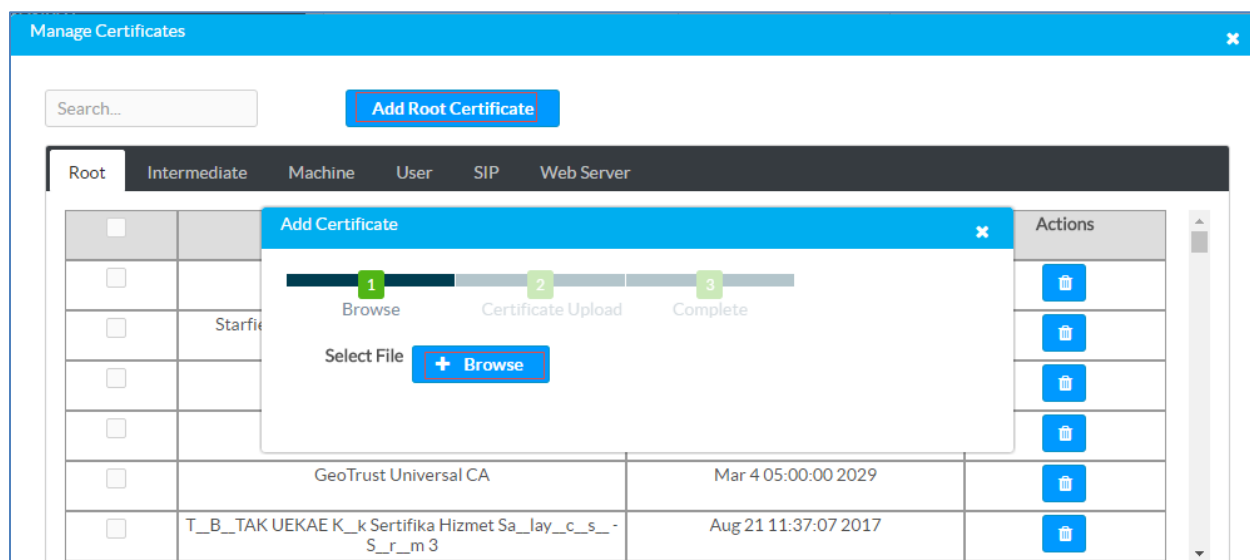
1. Navigate to **Device > SIP Calling**.
2. Click **Manage Certificates**.

Crestron Mercury: Manage Certificates: Add Root Certificate



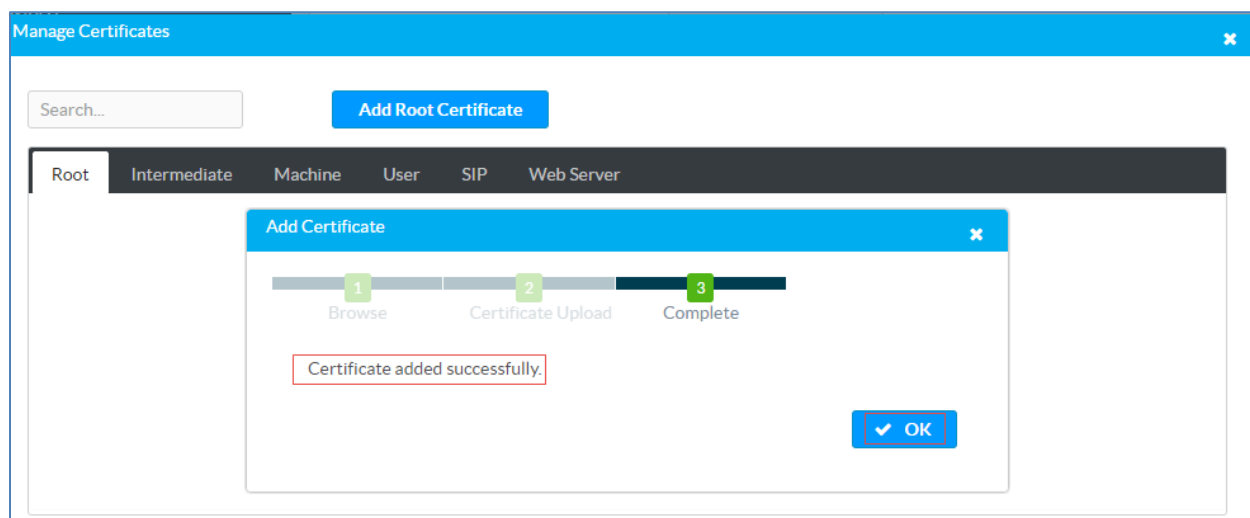
3. Click **Add Root Certificate**.

Crestron Mercury: Manage Certificates: Add Root Certificate: Browse

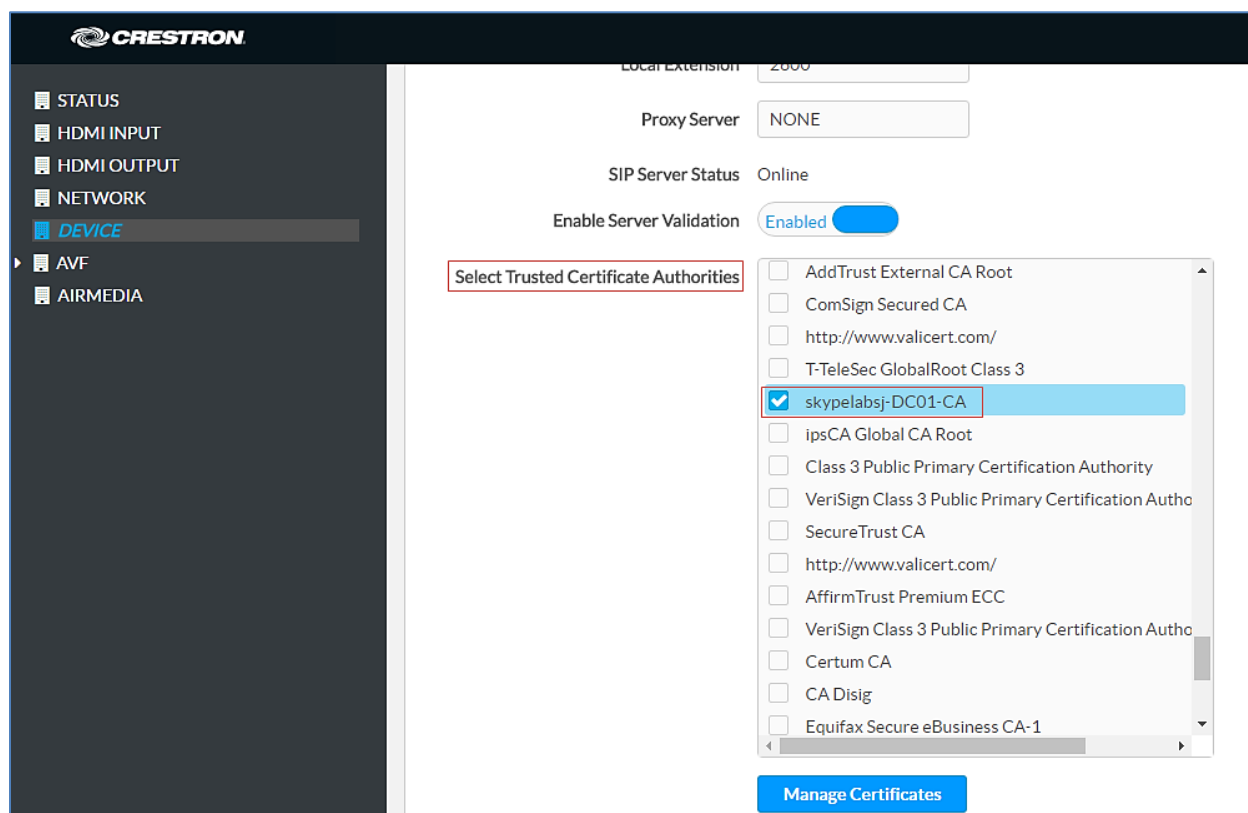


4. In the **Add Certificate** window, click **Browse**.
5. Select the root_cer.cer file that needs to be uploaded, and click **OK**.
6. On the screen that follows, click **Load**. The device indicates that the certificate was added successfully.

Crestron Mercury: Manage Certificates: Add Root Certificate: Add Complete



7. Click **OK** and close the **Manage Certificates** window.
The certificate authority from where this root-cer certificate was downloaded appears in the list of trusted certificate authorities.
8. On the main **SIP Calling** screen, navigate to **Select Trusted Certificate Authorities**.

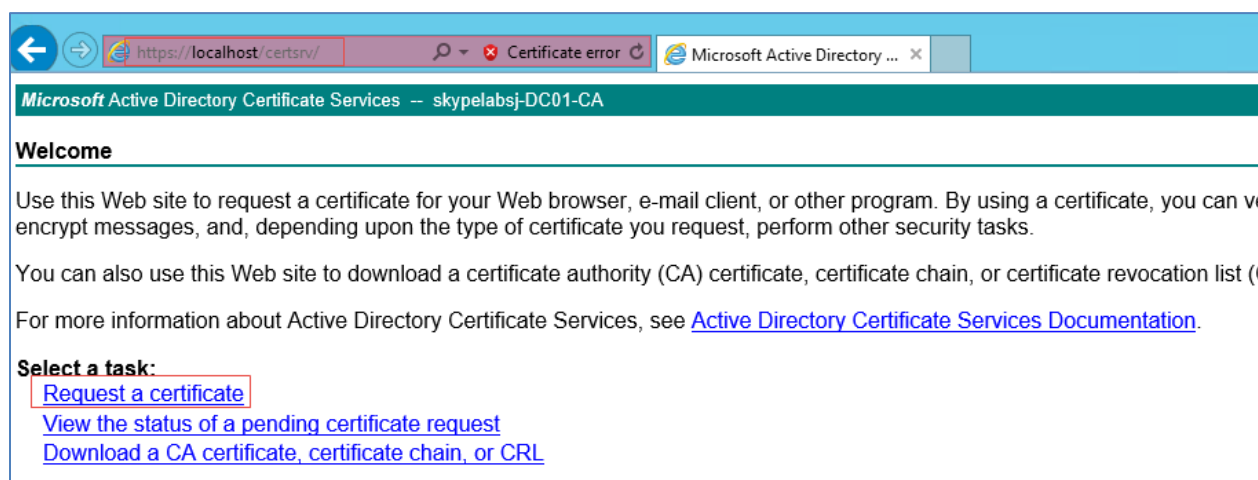


9. From the list of certificate authorities, select the certificate authority (from where the root_cer.cer certificate was downloaded).

Generate Device Certificate Request and Download Device Certificate from CA

On the CA, open a browser and access the Certificate Services. For the test a Microsoft® Active Directory was used to generate a specific device certificate request

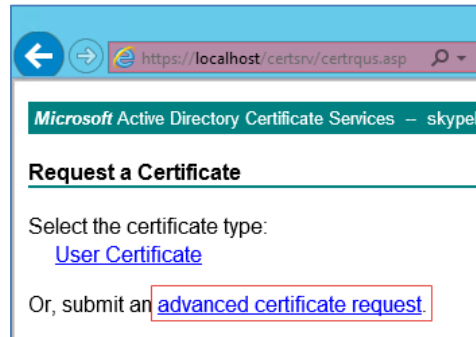
Certificate Authority: Request a Certificate



To generate and download a device certificate, follow this procedure:

1. Click **Request a certificate**.

Certificate Authority: advanced certificate request



2. Click **advanced certificate request**.
3. On the screen that follows, click **Create and Submit a request to this CA**.

Microsoft Active Directory Certificate Services – skypelabsj-DC01-CA
Home

Advanced Certificate Request

Certificate Template:

Copy of Web Server ▼

Identifying Information For Offline Template:

Name:

E-Mail:

Company:

Department:

City:

State:

Country/Region:

Key Options:

Create new key set Use existing key set

CSP:

Key Usage: Exchange

Key Size: Min: 2048 Max: 16384 (common key sizes: [2048](#) [4096](#) [8192](#) [16384](#))

Automatic key container name User specified key container name

Mark keys as exportable

Enable strong private key protection

Additional Options:

Request Format: CMC PKCS10

Hash Algorithm: ▼
Only used to sign request.

Save request

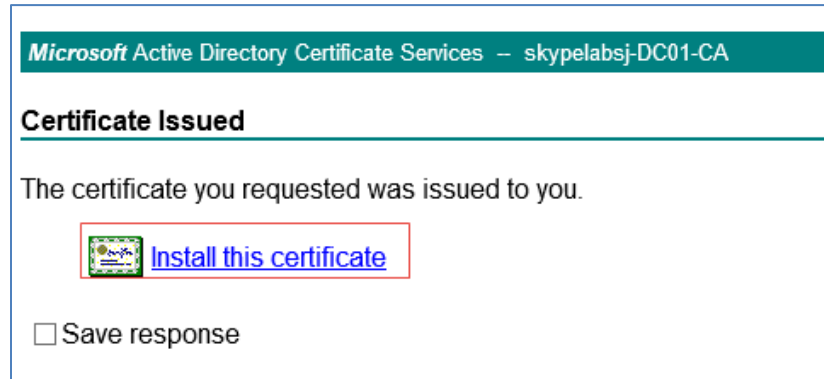
Attributes:

Friendly Name:

4. Select a **Certificate Template** that does client and server authentication. *Copy of Web Server* was used in this example.
5. Configure **Identifying Information for Offline Template: Name**: Assign the device IP to be the common name. The Crestron Mercury IP used in this example is *10.80.21.100*.

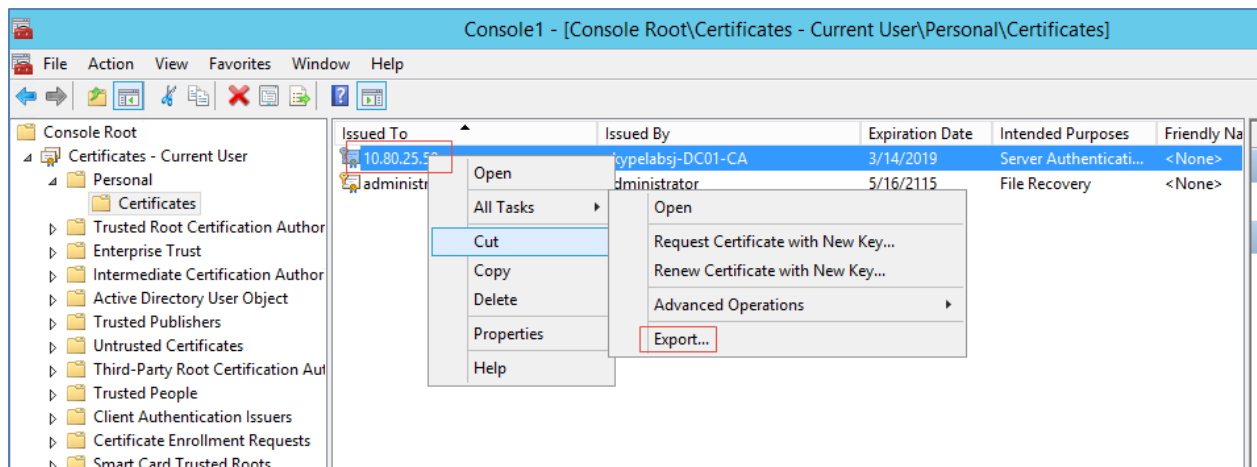
- In the **Additional Options** section, configure the **Request Format**. *PKCS10* was used in this example.
- Click **Submit**.

Certificate Authority: Install Certificate



- Click **Install this Certificate**.
- Export this certificate from the certificate store.

Certificate Authority: Export Device Certificate



The certificate should be exported as a *sip_cert.pfx* with the following parameters.

- The option to export the private key.
- The certificate should have a .PFX extension.
- A password. Enter this same password when importing this SIP certificate on the Crestron Mercury device.

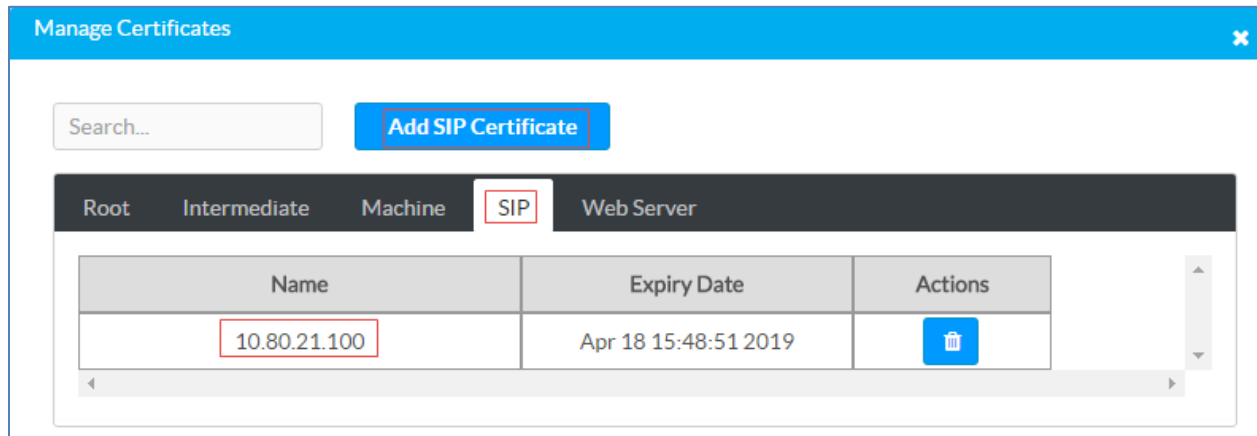
Add SIP Certificate

To add a SIP certificate, follow this procedure:


1. On the web GUI, navigate to **Device > SIP Calling**.
2. Click **Manage Certificates**.
3. Click the **SIP** tab.
4. Click **Add SIP Certificate**.
5. Follow the same steps as outlined for adding the root certificate to browse and upload the sip_cert file.
6. When prompted for a password while uploading the certificate, enter the same password that was used when exporting this certificate on the CA.

The SIP certificate is now listed under the SIP tab. The name of the certificate is the common name provided when generating the device specific certificate request on the CA.

Crestron Mercury: Manage Certificates: Add SIP Certificate



The screenshot shows the 'Manage Certificates' web interface. At the top, there is a search bar and a blue button labeled 'Add SIP Certificate'. Below this is a tabbed interface with tabs for 'Root', 'Intermediate', 'Machine', 'SIP', and 'Web Server'. The 'SIP' tab is selected. A table displays the following information:

| Name | Expiry Date | Actions |
|--------------|----------------------|---|
| 10.80.21.100 | Apr 18 15:48:51 2019 |  |

A typical TLS handshake consists of the following:

1. The Crestron Mercury device sends a Client Hello to the Cisco UCM server.
2. The Cisco UCM server sends a Server Hello.
3. The Cisco UCM server sends its certificate and a certificate request from the Crestron Mercury device.
4. The Crestron Mercury device sends its certificate.
5. The Crestron Mercury device verifies the server certificate.
6. The Cisco UCM Server changes the cipher spec and sends an encrypted handshake message.
7. Application data is then exchanged between the the Cisco UCM and the Crestron Mercury device.

NOTE: The Crestron Mercury device supports TLS v1.0.

NOTE: The device itself uses SIP port 5060 (instead of 5061) to communicate to the Cisco UCM, even in a secure mode.

Cisco UCM Configuration

This section describes the Cisco UCM configuration necessary to integrate the Crestron device as a secure SIP endpoint.

NOTE: It is assumed that the general installation and basic Cisco UCM configuration have already been administered.

Configure the End User

To configure the end user, follow this procedure:

1. Navigate to **User Management > End User**.
2. Click **Add New**. The End User configuration window appears.

Cisco Unified CM Administration
For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

End User Configuration

Save Delete Add New

User Information

User Status: Enabled Local User

User ID*: Mercury_2600

Password: **Edit Credential**

Confirm Password:

Self-Service User ID:

PIN: **Edit Credential**

Confirm PIN:

Last name*: Mercury2600

Middle name:

First name:

Display name:

Title:

Directory URI:

Telephone Number:

Home Number:

Mobile Number:

Pager Number:

Mail ID:

Manager User ID:

Department:

User Locale: < None > ▾

Associated PC:

Digest Credentials:

Confirm Digest Credentials:

User Profile: Use System Default("Standard (Factory Default) U: [View Details](#)

3. Configure **User ID**: Enter a unique end user identification name. Two users were configured for this example for the Crestron Mercury devices. *Mercury_2600* and *Mercury_2602*.
4. Configure **Password**: Enter any password. This same password should be entered on the device against SIP Server Password. The password in this example was *123456*.
5. **Confirm Password**: Re-enter the same password configured above.
6. Configure the **Last Name**: Enter the end user last name.
7. Configure the **Digest Credentials**: Enter a string of alphanumeric characters.
8. **Confirm Digest Credentials**: Re-enter the digest credentials configured above.

9. Click **Save**. All of the configured users are listed as shown below.

Cisco UCM: End Users configured for all Crestron Mercury devices

The screenshot displays the Cisco Unified CM Administration web interface. At the top, the navigation bar includes the Cisco logo, the title "Cisco Unified CM Administration For Cisco Unified Communications Solutions", and the user role "administrator". A navigation menu contains various system options like "System", "Call Routing", "Media Resources", "Advanced Features", "Device", "Application", "User Management", "Bulk Administration", and "Help".

The main content area is titled "Find and List Users". It features a toolbar with buttons for "Add New", "Select All", "Clear All", and "Delete Selected". Below this, a "Status" box indicates "2 records found".

The user list is displayed in a table with the following columns: "User ID", "Meeting Number", "First Name", "Last Name", "Department", "Directory URI", and "User Status". Two users are listed, both with "User ID" values highlighted in red boxes: "Mercury_2600" and "Mercury_2602". Both users are listed as "Enabled Local User".

At the bottom of the table, there are buttons for "Add New", "Select All", "Clear All", and "Delete Selected".

| <input type="checkbox"/> | User ID | Meeting Number | First Name | Last Name | Department | Directory URI | User Status |
|--------------------------|--------------|----------------|------------|-------------|------------|---------------|--------------------|
| <input type="checkbox"/> | Mercury_2600 | | | Mercury2600 | | | Enabled Local User |
| <input type="checkbox"/> | Mercury_2602 | | | Mercury2602 | | | Enabled Local User |

Configure a Secure SIP Trunk Security Profile

For the example, a new SIP Trunk Security Profile, **Secure SIP Trunk Profile-Crestron** was configured.

To add a new SIP Trunk Security Profile, follow this procedure:

1. Navigate to **System > Security > SIP Trunk Security Profile**.
2. Click **Add New**.

Cisco UCM: Secure SIP Trunk Security Profile Configuration

The screenshot displays the Cisco Unified CM Administration web interface for configuring a SIP Trunk Security Profile. The page title is "SIP Trunk Security Profile Configuration". The navigation menu includes System, Call Routing, Media Resources, Advanced Features, Device, Application, and User Management. The configuration page includes a toolbar with Save, Delete, Copy, Reset, Apply Config, and Add New buttons. The "Status" section shows the profile is "Ready". The "SIP Trunk Security Profile Information" section contains the following fields and options:

| | |
|---|-----------------------------------|
| Name* | Secure SIP Trunk Profile-Crestron |
| Description | |
| Device Security Mode | Encrypted |
| Incoming Transport Type* | TLS |
| Outgoing Transport Type | TLS |
| <input type="checkbox"/> Enable Digest Authentication | |
| Nonce Validity Time (mins)* | 600 |
| X.509 Subject Name | crestronrtr.skypelabsj.local |
| Incoming Port* | 5061 |
| <input type="checkbox"/> Enable Application level authorization | |
| <input checked="" type="checkbox"/> Accept presence subscription | |
| <input type="checkbox"/> Accept out-of-dialog refer** | |
| <input checked="" type="checkbox"/> Accept unsolicited notification | |
| <input checked="" type="checkbox"/> Accept replaces header | |
| <input checked="" type="checkbox"/> Transmit security status | |
| <input type="checkbox"/> Allow charging header | |
| SIP V.150 Outbound SDP Offer Filtering* | Use Default Filter |

At the bottom of the page, there is a row of buttons: Save, Delete, Copy, Reset, Apply Config, and Add New.

3. Configure a **Name**: *Secure SIP Trunk Profile-Crestron* was used in this example.
4. Configure **Device Security Mode**: *Encrypted*.
5. Configure **Incoming Transport Type**: *TLS*.
6. Configure **Outgoing Transport Type**: *TLS*.
7. Configure **X.509 Subject Name**: as the FQDN of the Cisco UBE. *crestronrtr.skypelabsj.local* was used in this example.
8. Configure **Incoming Port**: *5061* was used in this example.
9. Check the **Transmit security status** check box.

Configure a Secure SIP Profile for Trunk

For the example, a new SIP Profile **Standard SIP Profile_Crestron** was configured and assigned to the trunk used for PSTN calls.

To add a new SIP Profile, follow this procedure:

1. Navigate to **Device > Device Settings > SIP Profile**.
2. On the screen that appears, click **Add New**, and configure the SIP Profile.

Cisco UCM: Secure SIP Profile Configuration (1/4)

The screenshot shows the Cisco Unified CM Administration interface for configuring a SIP Profile. The page title is "SIP Profile Configuration". The breadcrumb navigation is "System > Call Routing > Media Resources > Advanced Features > Device > Application > User Management > Bulk Administration > Help". The main content area is titled "SIP Profile Configuration" and includes a toolbar with icons for Save, Delete, Copy, Reset, Apply Config, and Add New. The "SIP Profile Information" section contains the following fields:

| | |
|---|--|
| Name* | Standard SIP Profile_Crestron |
| Description | Crestron secure sip profile |
| Default MTP Telephony Event Payload Type* | 101 |
| Early Offer for G.Clear Calls* | Disabled |
| User-Agent and Server header information* | Send Unified CM Version Information as User-Agent |
| Version in User Agent and Server Header* | Major And Minor |
| Dial String Interpretation* | Phone number consists of characters 0-9, *, #, and |
| Confidential Access Level Headers* | Disabled |

Below these fields are several checkboxes:

- Redirect by Application
- Disable Early Media on 180
- Outgoing T.38 INVITE include audio mline
- Use Fully Qualified Domain Name in SIP Requests
- Assured Services SIP conformance

The "SDP Information" section contains the following fields:

| | |
|--|---------------------------------|
| SDP Session-level Bandwidth Modifier for Early Offer and Re-invites* | TIAS and AS |
| SDP Transparency Profile | Pass all unknown SDP attributes |
| Accept Audio Codec Preferences in Received Offer* | Default |

Below these fields are two more checkboxes:

- Require SDP Inactive Exchange for Mid-Call Media Change
- Allow RR/RS bandwidth modifier (RFC 3556)

Cisco UCM: Secure SIP Profile Configuration (2/4)

| | | |
|--|--|---|
| SDP Session-level Bandwidth Modifier for Early Offer and Re-invites* | TIAS and AS | ▼ |
| SDP Transparency Profile | Pass all unknown SDP attributes | ▼ |
| Accept Audio Codec Preferences in Received Offer* | Default | ▼ |
| <input type="checkbox"/> Require SDP Inactive Exchange for Mid-Call Media Change <input type="checkbox"/> Allow RR/RS bandwidth modifier (RFC 3556) | | |
| Parameters used in Phone | | |
| Timer Invite Expires (seconds)* | 180 | |
| Timer Register Delta (seconds)* | 5 | |
| Timer Register Expires (seconds)* | 3600 | |
| Timer T1 (msec)* | 500 | |
| Timer T2 (msec)* | 4000 | |
| Retry INVITE* | 6 | |
| Retry Non-INVITE* | 10 | |
| Media Port Ranges | <input checked="" type="radio"/> Common Port Range for Audio and Video <input type="radio"/> Separate Port Ranges for Audio and Video | |
| Start Media Port* | 16384 | |
| Stop Media Port* | 32766 | |
| DSCP for Audio Calls | Use System Default ▼ | |
| DSCP for Video Calls | Use System Default ▼ | |
| DSCP for Audio Portion of Video Calls | Use System Default ▼ | |
| DSCP for TelePresence Calls | Use System Default ▼ | |
| DSCP for Audio Portion of TelePresence Calls | Use System Default ▼ | |
| Call Pickup URI* | x-cisco-serviceuri-pickup | |

Cisco UCM: Secure SIP Profile Configuration (3/4)

| | |
|--|-----------------------------|
| Call Pickup Group Other URI* | x-cisco-serviceuri-opickup |
| Call Pickup Group URI* | x-cisco-serviceuri-gpickup |
| Meet Me Service URI* | x-cisco-serviceuri-meetme |
| User Info* | None ▾ |
| DTMF DB Level* | Nominal ▾ |
| Call Hold Ring Back* | Off ▾ |
| Anonymous Call Block* | Off ▾ |
| Caller ID Blocking* | Off ▾ |
| Do Not Disturb Control* | User ▾ |
| Telnet Level for 7940 and 7960* | Disabled ▾ |
| Resource Priority Namespace | < None > ▾ |
| Timer Keep Alive Expires (seconds)* | 120 |
| Timer Subscribe Expires (seconds)* | 120 |
| Timer Subscribe Delta (seconds)* | 5 |
| Maximum Redirections* | 70 |
| Off Hook To First Digit Timer (milliseconds)* | 15000 |
| Call Forward URI* | x-cisco-serviceuri-cfwdall |
| Speed Dial (Abbreviated Dial) URI* | x-cisco-serviceuri-abbrdial |
| <input checked="" type="checkbox"/> Conference Join Enabled <input type="checkbox"/> RFC 2543 Hold <input checked="" type="checkbox"/> Semi Attended Transfer <input type="checkbox"/> Enable VAD <input type="checkbox"/> Stutter Message Waiting | |

| | |
|---|---------------------------------|
| Incoming Requests FROM URI Settings | |
| Caller ID DN | <input type="text"/> |
| Caller Name | <input type="text"/> |
| Trunk Specific Configuration | |
| Reroute Incoming Request to new Trunk based on* | Never |
| RSVP Over SIP* | Local RSVP |
| Resource Priority Namespace List | < None > |
| <input type="checkbox"/> Fall back to local RSVP | |
| SIP Rel1XX Options* | Send PRACK for all 1xx Messages |
| Video Call Traffic Class* | Mixed |
| Calling Line Identification Presentation* | Default |
| Session Refresh Method* | Invite |
| Early Offer support for voice and video calls* | Disabled (Default value) |
| <input type="checkbox"/> Enable ANAT | |
| <input type="checkbox"/> Deliver Conference Bridge Identifier | |
| <input type="checkbox"/> Allow Passthrough of Configured Line Device Caller Information | |
| <input type="checkbox"/> Reject Anonymous Incoming Calls | |
| <input type="checkbox"/> Reject Anonymous Outgoing Calls | |
| <input type="checkbox"/> Send ILS Learned Destination Route String | |
| SIP OPTIONS Ping | |
| <input type="checkbox"/> Enable OPTIONS Ping to monitor destination status for Trunks with Service Type "None (Default)" | |
| Ping Interval for In-service and Partially In-service Trunks (seconds)* | 60 |
| Ping Interval for Out-of-service Trunks (seconds)* | 120 |
| Ping Retry Timer (milliseconds)* | 500 |
| Ping Retry Count* | 6 |
| SDP Information | |
| <input type="checkbox"/> Send send-receive SDP in mid-call INVITE | |
| <input type="checkbox"/> Allow Presentation Sharing using BFCP | |
| <input type="checkbox"/> Allow iX Application Media | |
| <input type="checkbox"/> Allow multiple codecs in answer SDP | |
| <input type="button" value="Save"/> <input type="button" value="Delete"/> <input type="button" value="Copy"/> <input type="button" value="Reset"/> <input type="button" value="Apply Config"/> <input type="button" value="Add New"/> | |

- Assign a **Name**: *Standard SIP Profile_Crestron* was used in this example.
 - Configure **SIP Rel1XX Options**: *Send PRACK for all 1xx Messages*.
 - Configure **Early offer support for voice and video calls*** as *Disabled (Default value)*.
3. Retain all other default configurations.
 4. Click **Save**, and then click **Apply Config**.

Configure a Secure SIP Profile for Phones

For the example, a new SIP Profile **Standard SIP Profile Phones_Crestron** was configured and assigned to the Crestron Mercury devices and phones registered to the Cisco UCM.

To add a new SIP Profile, follow this procedure.

1. Navigate to **Device > Device Settings > SIP Profile**.
2. On the screen that appears, click **Add New** and configure the SIP Profile.

Cisco UCM: Phone Secure SIP Profile Configuration (1/4)

The screenshot displays the Cisco Unified CM Administration interface for configuring a SIP Profile. The page title is "SIP Profile Configuration" and it includes a navigation menu at the top. The main content area is divided into two sections: "SIP Profile Information" and "SDP Information".

SIP Profile Information

- Name*: Standard SIP Profile Phones_Crestron
- Description: [Empty]
- Default MTP Telephony Event Payload Type*: 101
- Early Offer for G.Clear Calls*: Disabled
- User-Agent and Server header information*: Send Unified CM Version Information as User-Agen
- Version in User Agent and Server Header*: Major And Minor
- Dial String Interpretation*: Phone number consists of characters 0-9, *, #, anc
- Confidential Access Level Headers*: Disabled
- Redirect by Application
- Disable Early Media on 180
- Outgoing T.38 INVITE include audio mline
- Use Fully Qualified Domain Name in SIP Requests
- Assured Services SIP conformance

SDP Information

- SDP Session-level Bandwidth Modifier for Early Offer and Re-invites*: TIAS and AS
- SDP Transparency Profile: Pass all unknown SDP attributes
- Accept Audio Codec Preferences in Received Offer*: Default
- Require SDP Inactive Exchange for Mid-Call Media Change
- Allow RR/RS bandwidth modifier (RFC 3556)

Cisco UCM: Phone Secure SIP Profile Configuration (2/4)

| | |
|--|---------------------------------|
| SDP Session-level Bandwidth Modifier for Early Offer and Re-invites* | TIAS and AS |
| SDP Transparency Profile | Pass all unknown SDP attributes |
| Accept Audio Codec Preferences in Received Offer* | Default |
| <input type="checkbox"/> Require SDP Inactive Exchange for Mid-Call Media Change <input type="checkbox"/> Allow RR/RS bandwidth modifier (RFC 3556) | |

Parameters used in Phone

| | |
|--|--|
| Timer Invite Expires (seconds)* | 180 |
| Timer Register Delta (seconds)* | 5 |
| Timer Register Expires (seconds)* | 3600 |
| Timer T1 (msec)* | 500 |
| Timer T2 (msec)* | 4000 |
| Retry INVITE* | 6 |
| Retry Non-INVITE* | 10 |
| Media Port Ranges | <input checked="" type="radio"/> Common Port Range for Audio and Video <input type="radio"/> Separate Port Ranges for Audio and Video |
| Start Media Port* | 16384 |
| Stop Media Port* | 32766 |
| DSCP for Audio Calls | Use System Default |
| DSCP for Video Calls | Use System Default |
| DSCP for Audio Portion of Video Calls | Use System Default |
| DSCP for TelePresence Calls | Use System Default |
| DSCP for Audio Portion of TelePresence Calls | Use System Default |
| Call Pickup URI* | x-cisco-serviceuri-pickup |

Cisco UCM: Phone Secure SIP Profile Configuration (3/4)

| | |
|--|-----------------------------|
| Call Pickup Group Other URI* | x-cisco-serviceuri-opickup |
| Call Pickup Group URI* | x-cisco-serviceuri-gpickup |
| Meet Me Service URI* | x-cisco-serviceuri-meetme |
| User Info* | None ▾ |
| DTMF DB Level* | Nominal ▾ |
| Call Hold Ring Back* | Off ▾ |
| Anonymous Call Block* | Off ▾ |
| Caller ID Blocking* | Off ▾ |
| Do Not Disturb Control* | User ▾ |
| Telnet Level for 7940 and 7960* | Disabled ▾ |
| Resource Priority Namespace | < None > ▾ |
| Timer Keep Alive Expires (seconds)* | 120 |
| Timer Subscribe Expires (seconds)* | 120 |
| Timer Subscribe Delta (seconds)* | 5 |
| Maximum Redirections* | 70 |
| Off Hook To First Digit Timer (milliseconds)* | 15000 |
| Call Forward URI* | x-cisco-serviceuri-cfwdall |
| Speed Dial (Abbreviated Dial) URI* | x-cisco-serviceuri-abbrdial |
| <input checked="" type="checkbox"/> Conference Join Enabled <input type="checkbox"/> RFC 2543 Hold <input checked="" type="checkbox"/> Semi Attended Transfer <input type="checkbox"/> Enable VAD <input type="checkbox"/> Stutter Message Waiting | |

Cisco UCM: Phone Secure SIP Profile Configuration (4/4)

| Incoming Requests FROM URI Settings | |
|-------------------------------------|----------------------|
| Caller ID DN | <input type="text"/> |
| Caller Name | <input type="text"/> |

| Trunk Specific Configuration | |
|---|--------------------------|
| Reroute Incoming Request to new Trunk based on* | Never |
| RSVP Over SIP* | Local RSVP |
| Resource Priority Namespace List | < None > |
| <input checked="" type="checkbox"/> Fall back to local RSVP | |
| SIP Rel1XX Options* | Disabled |
| Video Call Traffic Class* | Mixed |
| Calling Line Identification Presentation* | Default |
| Session Refresh Method* | Invite |
| Early Offer support for voice and video calls* | Disabled (Default value) |
| <input type="checkbox"/> Enable ANAT | |
| <input type="checkbox"/> Deliver Conference Bridge Identifier | |
| <input type="checkbox"/> Allow Passthrough of Configured Line Device Caller Information | |
| <input type="checkbox"/> Reject Anonymous Incoming Calls | |
| <input type="checkbox"/> Reject Anonymous Outgoing Calls | |
| <input type="checkbox"/> Send ILS Learned Destination Route String | |

| SIP OPTIONS Ping | |
|--|-----|
| <input type="checkbox"/> Enable OPTIONS Ping to monitor destination status for Trunks with Service Type "None (Default)" | |
| Ping Interval for In-service and Partially In-service Trunks (seconds)* | 60 |
| Ping Interval for Out-of-service Trunks (seconds)* | 120 |
| Ping Retry Timer (milliseconds)* | 500 |
| Ping Retry Count* | 6 |

| SDP Information | |
|---|--|
| <input type="checkbox"/> Send send-receive SDP in mid-call INVITE | |
| <input type="checkbox"/> Allow Presentation Sharing using BFCP | |
| <input type="checkbox"/> Allow iX Application Media | |
| <input type="checkbox"/> Allow multiple codecs in answer SDP | |

- a. Assign a **Name**: *Standard SIP Profile Phones_Crestron* was used in the example.
 - b. Configure **Early offer support for voice and video calls*** as *Disabled (Default value)*.
3. Retain all other default configurations.
 4. Click **Save**, and then click **Apply Config**.

Configure Region for G729

To test the device capabilities with G729, a separate region with the G729 codec as preference needs to be configured.

To configure a new region, follow this procedure:

1. Navigate to **System > Region Information > Region**.
2. Click **Add New**.

Cisco UCM: Region Configuration

The screenshot shows the Cisco Unified CM Administration interface for configuring a region. The page title is "Region Configuration" and the user is logged in as "administrator". The "Region Information" section shows the region name "G729". The "Region Relationships" table shows the configuration for region G729, including the audio codec preference list, maximum audio bit rate, and maximum session bit rates for video calls. The "Modify Relationship to other Regions" section shows the configuration for the relationship between the Default region and the newly added G729 region.

| Region | Audio Codec Preference List | Maximum Audio Bit Rate | Maximum Session Bit Rate for Video Calls | Maximum Session Bit Rate for Immersive Video Calls |
|-----------------------------|-----------------------------|------------------------|--|--|
| G729 | Factory Default lossy | 8 kbps (G.729) | Use System Default (384 kbps) | Use System Default (2000000000 kbps) |
| NOTE: Regions not displayed | Use System Default | Use System Default | Use System Default | Use System Default |

| Regions | Audio Codec Preference List | Maximum Audio Bit Rate | Maximum Session Bit Rate for Video Calls | Maximum Session Bit Rate for Immersive Video Calls |
|---------|-----------------------------|------------------------|--|--|
| Default | | | | |
| G729 | | | | |

3. Configure a **Name**: G729 was used in this example.
4. Click **Save**.
5. On the screen that follows, select the newly added region in the lower pane and select the **Maximum Audio Bit Rate** from drop-down as *8kbps (G.729)*.
6. Click **Save**.

Configure Phone Security Profile

To configure phones on the Cisco UCM in secure mode, each phone type requires its own Phone Security Profile. For the example, separate phone security profiles were configured for the Crestron Mercury device, and the 8945 and 8961 phone types used.

To configure the Phone Security Profile for the Crestron Mercury Device, follow this procedure:

1. Navigate to **System > Security > Phone Security Profile**.
2. Click **Add New**.

Cisco UCM: Phone Security Profile for Crestron Mercury

Cisco Unified CM Administration
For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾

Phone Security Profile Configuration

Save Delete Copy Reset Apply Config Add New

Status

Status: Ready

Phone Security Profile Information

Product Type: Third-party AS-SIP Endpoint
Device Protocol: SIP

Name* TLSProfile
Description
Nonce Validity Time* 600
Device Security Mode Encrypted
Transport Type* TLS
 Enable Digest Authentication

Parameters used in Phone

SIP Phone Port* 5060

Save Delete Copy Reset Apply Config Add New

3. Select **Product Type: Third-party AS-SIP Endpoint**.
4. Configure a **Name:** *TLSPprofile* was used in this example.
5. Configure **Device Security Mode:** *Encrypted*.
6. Configure **Transport Type:** *TLS*.
7. Check the **Enable Digest Authentication** check box.

8. Configure **SIP Phone Port: 5060**. The Crestron Mercury device used this port.
9. Click **Save**.

The 8945 and 8961 Phone security profiles were configured by selecting the specific phone type as shown below.

1. Navigate to **System > Security > Phone Security Profile**.
2. Click **Add New**.

Cisco Unified CM Administration
 For Cisco Unified Communications Solutions

System ▾ | Call Routing ▾ | Media Resources ▾ | Advanced Features ▾ | Device ▾ | Application ▾ | User Management ▾

Phone Security Profile Configuration

Save
 Delete
 Copy
 Reset
 Apply Config
 Add New

Status

Status: Ready

Phone Security Profile Information

Product Type: Cisco 8945

Device Protocol: SIP

Name* 8945-SecureSIPProfile

Description

Nonce Validity Time* 600

Device Security Mode Encrypted

Transport Type* TLS

Enable Digest Authentication

TFTP Encrypted Config

Phone Security Profile CAPF Information

Authentication Mode* By Null String

Key Order* RSA Only

RSA Key Size (Bits)* 2048

EC Key Size (Bits) < None >

Note: These fields are related to the CAPF Information settings on the Phone Configuration page.

Parameters used in Phone

SIP Phone Port* 5061

Save Delete Copy Reset Apply Config Add New

Cisco Unified CM Administration
 For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾

Phone Security Profile Configuration

Save ✖ Delete 📄 Copy 🔄 Reset ✍ Apply Config ➕ Add New

Status

📘 Status: Ready

Phone Security Profile Information

Product Type: Cisco 8961

Device Protocol: SIP

Name* 8961_secureProfile

Description

Nonce Validity Time* 600

Device Security Mode Encrypted

Transport Type* TLS

Enable Digest Authentication

TFTP Encrypted Config

Phone Security Profile CAPF Information

Authentication Mode* By Null String

Key Order* RSA Only

RSA Key Size (Bits)* 2048

EC Key Size (Bits) < None >

Note: These fields are related to the CAPF Information settings on the Phone Configuration page.

Parameters used in Phone

SIP Phone Port* 5061

Save Delete Copy Reset Apply Config Add New

3. Select **Product Type:** Cisco 8961.
4. Configure a **Name**.
5. Configure **Device Security Mode:** *Encrypted*.
6. Configure **Transport Type:** *TLS*.

7. Configure **Phone Security CAPF Information**.
 - **Authentication Mode:** *By Null String*
 - **Key Order:** *RSA Only*
 - **RSA Key Size (Bits):** *2048*
8. Configure **SIP Phone Port:** *5061*.

Configure the Crestron Device as a Third-party SIP Device

To configure the device as a third-party SIP device, follow this procedure:

1. Navigate to **Device > Phone**.
2. Click **Add New**.

Cisco UCM: Add Crestron Device as Third-party SIP Device (1/3)

| Device Information | |
|--|---|
| <input checked="" type="checkbox"/> Device is Active | |
| Device Trust Mode* | Trusted |
| MAC Address* | 00107F8B67B8 |
| Description | SEP00107F8B67B8 |
| Device Pool* | Default View Details |
| Common Device Configuration | < None > View Details |
| Phone Button Template* | Third-party AS-SIP Endpoint |
| Common Phone Profile* | Standard Common Phone Profile View Details |
| Calling Search Space | < None > |
| Media Resource Group List | MRGL_Secure_phones |
| Location* | Hub_None |
| Device Mobility Mode* | Default View Current Device Mobility Settings |
| Owner | <input checked="" type="radio"/> User <input type="radio"/> Anonymous (Public/Shared Space) |
| Owner User ID* | Mercury_2600 |

3. Select **Phone Type** as *Third-party AS-SIP Endpoint*.
4. Click **Next**.
5. Configure **MAC Address:** Enter MAC Address of the Crestron Mercury device.
6. Select **Device Pool** as **Default**.
7. Select **Phone Button Template** as **Third-party AS-SIP Endpoint**.
8. Select **Owner User ID:** Select the End User configured earlier from the drop-down menu. *Mercury_2600* was selected in this example for the first Crestron Mercury device, and *Mercury_2602* for the second Crestron Mercury device.
9. Select **Media Resource Group List:** *MRGL_Secure_Phones*, configured earlier, was used in the example.

| | |
|--|----------|
| Use Trusted Relay Point* | Off |
| Always Use Prime Line* | Default |
| Always Use Prime Line for Voice Message* | Default |
| Geolocation | < None > |
| <input checked="" type="checkbox"/> Retry Video Call as Audio | |
| <input type="checkbox"/> Ignore Presentation Indicators (internal calls only) | |
| <input checked="" type="checkbox"/> Logged Into Hunt Group | |
| <input type="checkbox"/> Remote Device | |
| Number Presentation Transformation | |
| Caller ID For Calls From This Phone | |
| Calling Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Calling Party Transformation CSS (Caller ID For Calls From This Phone) | |
| Remote Number | |
| Calling Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Calling Party Transformation CSS (Device Mobility Related Information) | |

Cisco UCM: Add Crestron Device as Third-party SIP Device (3/3)

| Protocol Specific Information | |
|---|---|
| Packet Capture Mode* | None |
| Packet Capture Duration | 0 |
| BLF Presence Group* | Standard Presence group |
| MTP Preferred Originating Codec* | 711ulaw |
| Device Security Profile* | TLSPProfile |
| Rerouting Calling Search Space | < None > |
| SUBSCRIBE Calling Search Space | < None > |
| SIP Profile* | Standard SIP Profile Phones_Crestron View Details |
| Digest User | Mercury_2600 |
| <input type="checkbox"/> Media Termination Point Required | |
| <input type="checkbox"/> Unattended Port | |
| <input type="checkbox"/> Require DTMF Reception | |
| <input type="checkbox"/> Early Offer support for voice and video calls (insert MTP if needed) | |
| <input type="checkbox"/> Allow Presentation Sharing using BFCP | |

| MLPP and Confidential Access Level Information | |
|--|----------|
| MLPP Domain | < None > |
| MLPP Indication* | Default |
| Confidential Access Mode | < None > |
| Confidential Access Level | < None > |

10. Select **Device Security Profile** as configured earlier from the drop-down menu. *TLSPProfile* was used in this example.
11. Select **SIP Profile** as configured earlier from the drop-down menu. *Standard SIP Profile Phones_Crestron* was used in this example.
12. Select **Digest User ID**: select the End User configured earlier from the drop-down menu. *Mercury_2600* was selected in this test for the first Crestron Mercury device, and *Mercury_2602* for the second Crestron Mercury device.
13. Click **Save**.
14. Add a **DN** to this phone. DN *2600* was configured for one of the Crestron Mercury devices in this example. Similarly, DN *2602* was added to the other Crestron Mercury device.

Cisco UCM: Add DN to Crestron Device: Third-party SIP Device (1/5)

Directory Number Configuration Related Links: [Configure Device \(SEP00107F8B67B8\)](#)

Status

Status: Ready

Directory Number Information

| | | |
|-------------------------------|--|---|
| Directory Number* | <input type="text" value="2600"/> | <input type="checkbox"/> Urgent Priority |
| Route Partition | <input type="text" value="< None >"/> | |
| Description | <input type="text"/> | |
| Alerting Name | <input type="text" value="Mercury2600"/> | |
| ASCII Alerting Name | <input type="text" value="Mercury2600"/> | |
| External Call Control Profile | <input type="text" value="< None >"/> | |
| Associated Devices | <input type="text" value="SEP00107F8B67B8"/> | <input type="button" value="Edit Device"/> <input type="button" value="Edit Line Appearance"/> |
| ▼ ▲ | | |
| Dissociate Devices | <input type="text"/> | |

Directory Number Settings

| | | |
|-------------------------------|--|---------------------------------------|
| Voice Mail Profile | <input type="text" value="< None >"/> | (Choose <None> to use system default) |
| Calling Search Space | <input type="text" value="< None >"/> | |
| BLF Presence Group* | <input type="text" value="Standard Presence group"/> | |
| User Hold MOH Audio Source | <input type="text" value="< None >"/> | |
| Network Hold MOH Audio Source | <input type="text" value="< None >"/> | |

Reject Anonymous Calls

Cisco UCM: Add DN to Crestron Device: Third-party SIP Device (2/5)

| Enterprise Alternate Number | | | |
|--|-----------------------------|----------------------|-------------------------------------|
| Add Enterprise Alternate Number | | | |
| +E.164 Alternate Number | | | |
| Add +E.164 Alternate Number | | | |
| Directory URIs | | | |
| Primary | URI | Partition | Adverti Global via IL |
| <input checked="" type="radio"/> | <input type="text"/> | < None > | <input checked="" type="checkbox"/> |
| Add Row | | | |
| PSTN Failover for Enterprise Alternate Number, +E.164 Alternate Number, and URI Dialing | | | |
| Advertised Failover Number < None > | | | |
| AAR Settings | | | |
| | Voice Mail | AAR Destination Mask | AAR Group |
| AAR | <input type="checkbox"/> or | <input type="text"/> | < None > |
| <input checked="" type="checkbox"/> Retain this destination in the call forwarding history | | | |
| Call Forward and Call Pickup Settings | | | |
| | Voice Mail | Destination | Calling Search Space |
| Calling Search Space Activation Policy | | Use System Default | |

Cisco UCM: Add DN to Crestron Device: Third-party SIP Device (3/5)

| | | | |
|--|--|--------------------------------|----------|
| Forward All | <input type="checkbox"/> or | <input type="text"/> | < None > |
| Secondary Calling Search Space for Forward All | | | < None > |
| Forward Busy Internal | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| Forward Busy External | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| Forward No Answer Internal | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| Forward No Answer External | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| Forward No Coverage Internal | <input type="checkbox"/> or | <input type="text"/> | < None > |
| Forward No Coverage External | <input type="checkbox"/> or | <input type="text"/> | < None > |
| Forward on CTI Failure | <input type="checkbox"/> or | <input type="text"/> | < None > |
| Forward Unregistered Internal | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| Forward Unregistered External | <input checked="" type="checkbox"/> or | <input type="text"/> | < None > |
| No Answer Ring Duration (seconds) | | <input type="text" value="6"/> | |
| Call Pickup Group | | | < None > |

Cisco UCM: Add DN to Crestron Device: Third-party SIP Device (4/5)

| Park Monitoring | | | |
|--|-----------------------------|----------------------|---|
| | Voice Mail | Destination | Calling Search Space |
| Park Monitoring Forward No Retrieve Destination External | <input type="checkbox"/> or | <input type="text"/> | < None > A blank value means to call the parker's line. |
| Park Monitoring Forward No Retrieve Destination Internal | <input type="checkbox"/> or | <input type="text"/> | < None > A blank value means to call the parker's line. |
| Park Monitoring Reversion Timer | | <input type="text"/> | A blank value will use value set in Park Monitoring Reversion Timer service parameter |

| MLPP Alternate Party And Confidential Access Level Settings | |
|---|----------------------|
| Target (Destination) | <input type="text"/> |
| MLPP Calling Search Space | < None > |
| MLPP No Answer Ring Duration (seconds) | <input type="text"/> |
| Confidential Access Mode | < None > |
| Confidential Access Level | < None > |
| Call Control Agent Profile | < None > |

Cisco UCM: Add DN to Crestron Device: Third-party SIP Device (5/5)

| | |
|--|--|
| Line 1 on Device SEP00107F0522D1 | |
| Display (Caller ID) | <input type="text" value="Mercury_Crestron2600"/> Display text for a line appearance is intended for displaying text such as a name instead of a directory number for calls. If you specify a number, the person receiving a call may not see the proper identity of the caller. |
| ASCII Display (Caller ID) | <input type="text" value="Mercury_Crestron2600"/> |
| External Phone Number Mask | <input type="text" value="9722657277"/> |
| Monitoring Calling Search Space | <input type="text" value="< None >"/> |
| Multiple Call/Call Waiting Settings on Device SEP00107F0522D1 | |
| Note: The range to select the Max Number of calls is: 1-2 | |
| Maximum Number of Calls* | <input type="text" value="1"/> |
| Busy Trigger* | <input type="text" value="1"/> (Less than or equal to Max. Calls) |
| Forwarded Call Information Display on Device SEP00107F0522D1 | |
| <input type="checkbox"/> Caller Name | |
| <input type="checkbox"/> Caller Number | |
| <input type="checkbox"/> Redirected Number | |
| <input type="checkbox"/> Dialed Number | |
| Users Associated with Line | |
| <input type="button" value="Associate End Users"/> | |

Configure Media Resource Group and Media Resource Group List

A media resource group is required to include Music on Hold servers, Conference Bridges, and Media Termination Points that may be necessary to test the Cisco UCM or service provider features.

For secure SIP signaling and media for PSTN calls, and for establishing secure G722 and G729 transfers and conferences, a Cisco UBE was used at the edge of the enterprise.

This Cisco UBE provided the DSP resources required by the Cisco UCM for transcoding, media termination points and a conference bridge.

Cisco UBE configuration for MRG resources

The related Cisco UBE configuration is shown below:

```
crypto pki trustpoint TP-self-signed-3690608021
  enrollment selfsigned
  subject-name cn=IOS-Self-Signed-Certificate-3690608021
  revocation-check none
  rsa-keypair TP-self-signed-3690608021
!
crypto pki trustpoint CrestronCFB
  enrollment terminal
  fqdn crestronrtr.skypelabsj.local
  subject-name CN=crestronrtr.skypelabsj.local
  revocation-check none
```

```

rsakeypair SFBCAKey
!
!
crypto pki certificate chain TP-self-signed-3690608021
certificate self-signed 01
 3082022B 30820194 A0030201 02020101 300D0609 2A864886 F70D0101 05050030
 31312F30 2D060355 04031326 494F532D 53656C66 2D536967 6E65642D 43657274
 69666963 6174652D 33363930 36303830 3231301E 170D3135 30373038 31363138
 34375A17 0D323030 31303130 30303030 305A3031 312F302D 06035504 03132649
 4F532D53 656C662D 5369676E 65642D43 65727469 66696361 74652D33 36393036
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 81008CC1 308B5D7D 736C3A2F FE0DEF4D A0AEEDB6 B5755148 8CEF1F2D 4BC575EF
 DD00183A 10902D4F A647A3E2 B5E87A77 DB5A1721 DE7633CE D5D35A0A A48EC7BE
 ABBA6FB9 8F10A203 AAFE9A3F 4436B8AF 5556FA79 94AC3853 5B1CD9F8 D505FA2F
 56ED38E4 6C4B8F5E 810137FF DDED832F AC8CEC4B 7092CCA9 B22F73AC 8D90906A
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 38A3AB17 ADC68299 694086FF 03D0D931 39A66564 F9360751 7DD62FE2 CEF8C8EA
 C4C0E406 559791D2 6193CD67 0D3839
quit
crypto pki certificate chain CrestronCFB
certificate 50000000837EE13E3436DC23C6000000000083
 30820582 3082046A A0030201 02021350 00000083 7EE13E34 36DC23C6 00000000
 0083300D 06092A86 4886F70D 01010505 00305031 15301306 0A099226 8993F22C
 64011916 056C6F63 616C311A 3018060A 09922689 93F22C64 0119160A 736B7970
 656C6162 736A311B 30190603 55040313 12736B79 70656C61 62736A2D 44433031
 2D434130 1E170D31 37303230 37303033 3334335A 170D3139 30323037 30303333
 34335A30 27312530 23060355 0403131C 63726573 74726F6E 7274722E 736B7970
 656C6162 736A2E6C 6F63616C 30820122 300D0609 2A864886 F70D0101 01050003
 82010F00 3082010A 02820101 00BC58F7 5313EFC6 93E06237 89A4BA5D F94209AD
 D9C94161 DD6D4620 32EC47E2 7D88FC96 CCBFE1B5 AD6E2714 9ED0A9AB 58F77BA4
 B60A7642 3E3933C5 C95EBB14 0A6CCC58 223CF261 0C67BAC1 6C6CA462 FAC47AF2
 13246559 BE908F1B 338758A2 EEC0AE13 AFD04DCF 0DD072D5 1F259947 9899274F
 C81A1B70 81201496 AC76C35A 6E79C4CE 3B1FBA39 F009A2CE 1A991F03 4CD97CC3
 8E22AD52 94727101 570A8A1E 7B3D09A5 BFDDDD75E 80A06C3C 829AD88F A3B5AEBB
 59E7993F 7BF62605 E094652D 0D53145B 52B17709 E393DA2A C76F2AB6 8DE683E1
 60F05DCB 7E22ACBB 7440EDA7 16C12FD0 96295FC4 30FBB97F 185F9242 B44A15EB
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 0F0101FF 04040302 04F0301D 0603551D 0E041604 14F019A0 15E61282 A4AF76AE
 1C7C7E0C 75872C55 64301F06 03551D23 04183016 8014D17C 5CD92CCB D22D8BFC
 99ABAF07 D1944522 C0183081 D2060355 1D1F0481 CA3081C7 3081C4A0 81C1A081
 BE8681BB 6C646170 3A2F2F2F 434E3D73 6B797065 6C616273 6A2D4443 30312D43
 412C434E 3D444330 312C434E 3D434450 2C434E3D 5075626C 69632532 304B6579
 25323053 65727669 6365732C 434E3D53 65727669 6365732C 434E3D43 6F6E6669
 67757261 74696F6E 2C44433D 736B7970 656C6162 736A2C44 433D6C6F 63616C3F
 63657274 69666963 61746552 65766F63 6174696F 6E4C6973 743F6261 73653F6F
 626A6563 74436C61 73733D63 524C4469 73747269 62757469 6F6E506F 696E7430
 81C90608 2B060105 05070101 0481BC30 81B93081 B606082B 06010505 07300286
 81A96C64 61703A2F 2F2F434E 3D736B79 70656C61 62736A2D 44433031 2D43412C
 434E3D41 49412C43 4E3D5075 626C6963 2532304B 65792532 30536572 76696365
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 433D736B 7970656C 6162736A 2C44433D 6C6F6361 6C3F6341 43657274 69666963
 6174653F 62617365 3F6F626A 65637443 6C617373 3D636572 74696669 63617469
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 01040182 37150887 C8825984 899B7682 81873786 D0B27386 C9D70F6B 879CB26A
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 01050507 0301300A 06082B06 01050507 0302300D 06092A86 4886F70D 01010505
 00038201 010000DE 2572CE59 4DA3B950 CB7678B7 2F9E1688 6F0CFF6F E2082BD2

```

```

743F2CB3 B7FB3D11 3102D9EE 4A39040B 93231018 80DDB05E A579A173 2305A856
92AA9D77 43AEEB5C 1709092E 8BB3D027 AEE95023 D135DE3D 62F28752 E23BEA7C
7E0708E7 8726ED59 25A95D3B 68ABB3AA CA96D5CA E4C7A87B 489284DE 6E5976D1
D63CED20 D97C8C9F 17F08794 A80D369B AD6A2E75 1EDEEADD 57F39B27 6C3BAE8F
82B8DAF2 5D2A69F8 37C61A0B 638C43F9 5E2AFBD5 F3100F3D 8BF8F2F1 956D330A
137DA5D7 95AE7629 38C5212D 4CD5411C A4A0976B 2987A433 AC62D453 5EC0A9F4
8427E116 EDD471E0 3FC198A9 5DEBB321 4C655E3F B77A1F68 CCA38749 86C424EC
9F31DEA8 D734
quit
certificate ca 2C0BFAFACCB24A1420DEF837B9FBC8F
3082037B 30820263 A0030201 0202102C 0BFAFACC BD24A142 0DEF837B 9FBC8F30
0D06092A 864886F7 0D010105 05003050 31153013 060A0992 268993F2 2C640119
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BFA4FE27 AC778CD4 5D76A2EF 43F2DB10 12470BF8 0807EC2F EA64D0DC 386B38EC
0A46454A A456DBD8 FB0AE0B5 B9AFD285 38F818C9 8E3BCD39 47CE2905 378A9128
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17887B9F A20B2995 FA26D0F9 6C34B64D 672C6B76 85AEA657 C61141CF 3382836E
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551D0F04 04030201 86300F06 03551D13 0101FF04 05300301 01FF301D 0603551D
0E041604 14D17C5C D92CCBD2 2D8BFC99 ABAF07D1 944522C0 18301006 092B0601
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33974FFF B212C328 49740D12 E96AA1CB 626BBCBC 8E786743 305F0DFB 3F3883
quit
voice-card 0
dspfarm
dsp services dspfarm
!
voice service voip
ip address trusted list
ipv4 0.0.0.0 0.0.0.0
no ip address trusted authenticate
address-hiding
mode border-element license capacity 100
srtp fallback
allow-connections sip to sip
no supplementary-service sip moved-temporarily
no supplementary-service sip refer
supplementary-service media-renegotiate
redirect ip2ip
sip
min-se 90
session refresh
header-passing
registrar server expires max 120 min 60
early-offer forced
midcall-signaling passthru
!

```

```

voice class codec 1
  codec preference 1 g711ulaw
  codec preference 2 g722-64
  codec preference 3 g729r8
  codec preference 4 g711alaw
!
interface GigabitEthernet0/0
  ip address 10.64.4.246 255.255.0.0
  duplex auto
  speed auto
!
interface GigabitEthernet0/1
  description CUBE LAN facing Clus35pub
  ip address 10.80.25.200 255.255.255.0
  duplex auto
  speed auto
!
ip route 10.70.26.4 255.255.255.255 ISM0/0
ip route 10.80.0.0 255.255.0.0 10.80.25.1
ip ssh server algorithm encryption aes128-ctr aes192-ctr aes256-ctr
ip ssh client algorithm encryption aes128-ctr aes192-ctr aes256-ctr
!
sccp local GigabitEthernet0/1
sccp ccm 10.80.21.2 identifier 1 priority 1 version 7.0 trustpoint
CrestronCFB
sccp
!
sccp ccm group 3
  bind interface GigabitEthernet0/1
  associate ccm 1 priority 1
  associate profile 3 register Crestronrtr
  associate profile 4 register SRTP-MTP
!
!
!
dspfarm profile 2 transcode universal security
  codec g711ulaw
  codec g722-64
  codec g729r8
  codec g729br8
  maximum sessions 4
  associate application CUBE
!
dspfarm profile 3 conference security
  trustpoint CrestronCFB
  codec g711alaw
  codec g711ulaw
  codec g722-64
  codec g729r8
  codec g729br8
  maximum sessions 1
  associate application SCCP
!
dspfarm profile 4 mtp security
  trustpoint CrestronCFB
  codec pass-through
  maximum sessions software 10
  associate application SCCP
!
dial-peer voice 201 voip
  description incoming dial plan from PSTN GW
  huntstop
  session protocol sipv2

```

```

session transport udp
incoming called-number 972265727[7-9]
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0
voice-class sip bind media source-interface GigabitEthernet0/0
dtmf-relay rtp-nte
no vad
!
dial-peer voice 300 voip
description outgoing dialplan towards PSTN GW for 18xx
huntstop
destination-pattern 18.....
session protocol sipv2
session target ipv4:10.64.1.72
session transport udp
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0
voice-class sip bind media source-interface GigabitEthernet0/0
dtmf-relay rtp-nte
!
dial-peer voice 401 voip
description incoming 18xx number from pbx
huntstop
session protocol sipv2
session transport tcp tls
incoming called-number 18.....
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/1
voice-class sip bind media source-interface GigabitEthernet0/1
dtmf-relay rtp-nte
!
dial-peer voice 100 voip
description outgoing dialplan on LAN towards clus35pub
huntstop
destination-pattern 972265....
session protocol sipv2
session target ipv4:10.80.21.2:5061
session transport tcp tls
voice-class codec 1
voice-class sip srtp-auth sha1-32 sha1-80
voice-class sip bind control source-interface GigabitEthernet0/1
voice-class sip bind media source-interface GigabitEthernet0/1
dtmf-relay rtp-nte
srtp
!
dial-peer voice 101 voip
description incomign dialplan from clus35pub
huntstop
session protocol sipv2
session transport tcp tls
incoming called-number 2142425977
voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/1
voice-class sip bind media source-interface GigabitEthernet0/1
dtmf-relay rtp-nte
!
dial-peer voice 200 voip
description outgoing dialplan towards PSTN GW
huntstop
destination-pattern 2142425977
session protocol sipv2
session target ipv4:10.64.1.72
session transport udp

```

```

voice-class codec 1
voice-class sip bind control source-interface GigabitEthernet0/0
voice-class sip bind media source-interface GigabitEthernet0/0
dtmf-relay rtp-nte
no srtp
!
!
sip-ua
crypto signaling remote-addr 10.80.21.2 255.255.255.255 trustpoint
CrestronCFB
!
!
gatekeeper
shutdown
!
end

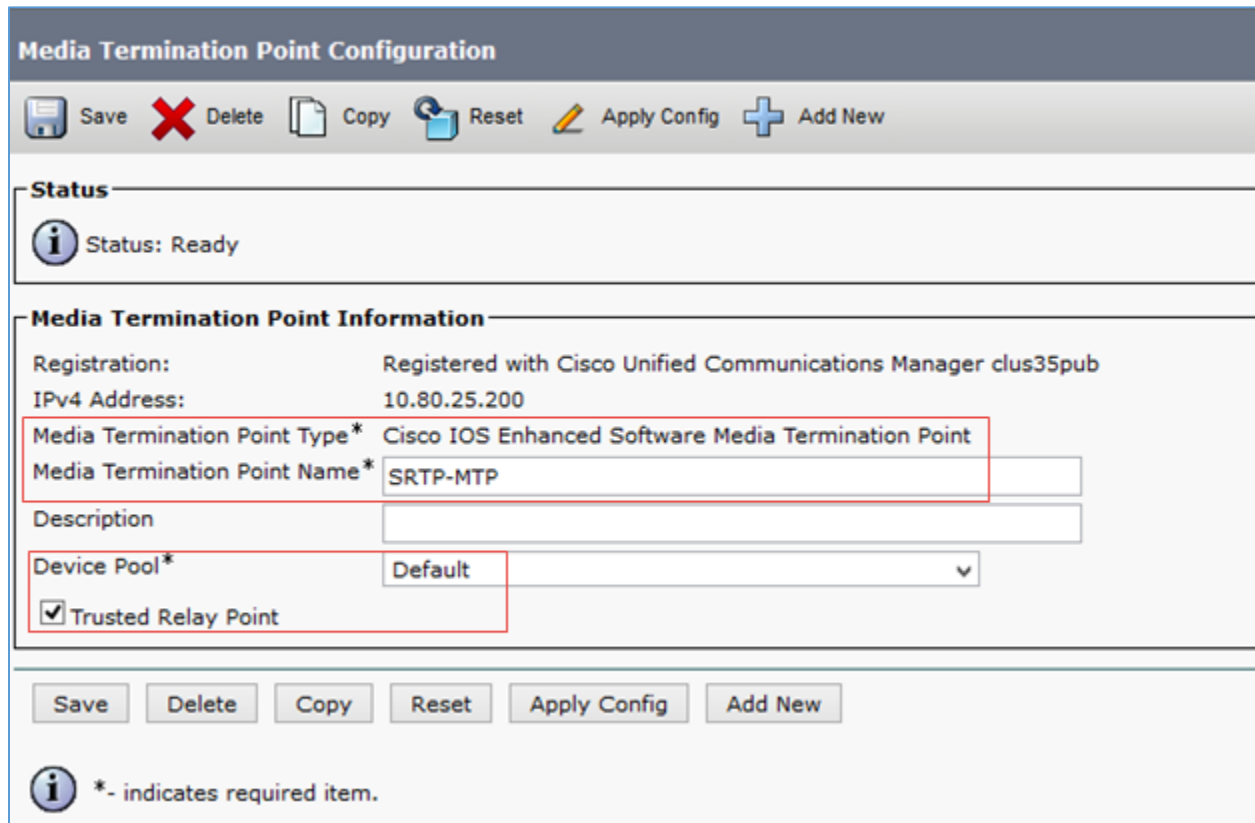
```

Cisco UCM Media Termination Point Configuration

To configure a Media Termination Point utilizing the Cisco UBE resources, follow this procedure:

1. Select **Media Resources > Media Termination Point**.
2. Click **Add New**.

Cisco UCM: Add Cisco IOS Enhanced Software Media Termination Point



Media Termination Point Configuration

Save Delete Copy Reset Apply Config Add New

Status

Status: Ready

Media Termination Point Information

Registration: Registered with Cisco Unified Communications Manager clus35pub
 IPv4 Address: 10.80.25.200
 Media Termination Point Type* Cisco IOS Enhanced Software Media Termination Point
 Media Termination Point Name* S RTP-MTP
 Description
 Device Pool* Default
 Trusted Relay Point

Save Delete Copy Reset Apply Config Add New

*- indicates required item.

3. Select **Media Termination Point Type: Cisco IOS Enhanced Software Media Termination Point**.

4. Configure **Media Termination Point Name**: *SRTP-MTP* was used in this example. This is the same name as that configured on the Cisco UBE.
5. Configure **Device Pool**: *Default*.
6. Select the **Trusted Relay Point** check box.

Cisco UCM Conference Bridge Configuration

An IOS conference bridge utilizing the Cisco UBE resources was configured as shown below.

1. Select **Media Resources > Conference Bridge**
2. Click **Add New**.

Cisco UCM: Add Cisco IOS Enhanced Conference Bridge

Conference Bridge Configuration

Save Delete Copy Reset Apply Config Add New

Status

Status: Ready

Conference Bridge Information

Conference Bridge : Crestronrtr (Crestronrtr)
 Registration: Registered with Cisco Unified Communications Manager clus35pub
 IPv4 Address: 10.80.25.200

IOS Conference Bridge Info

Conference Bridge Type* Cisco IOS Enhanced Conference Bridge

Device is trusted

Conference Bridge Name* Crestronrtr

Description Crestronrtr

Device Pool* Default

Common Device Configuration < None >

Location* Hub_None

Device Security Mode* Encrypted Conference Bridge

Use Trusted Relay Point* On

Save Delete Copy Reset Apply Config Add New

3. Select **Conference Bridge Type**: Cisco IOS Enhanced Conference Bridge.
4. Configure **Conference Bridge Name**: *Crestronrtr* was used in this example. This name is the same as that configured on the Cisco UBE.
5. Configure **Device Pool**: *Default*.

6. Select **Device Security Mode:** *Encrypted Conference Bridge*.
7. Select **Use Trusted Relay Point:** *On*.

Cisco UCM MRG Configuration

Two Media Resource Groups were configured for this test: *MRG_Secure_trk* and *MRG_Secure_Phones* that were assigned to the trunk and phones respectively.

A Media Resource Group *MRG_Secure_phones* was configured for this test as follows:

1. Select **Media Resources > Media Resource Group**.
2. Click **Add New**.

Cisco UCM: Media Resource Group Configuration for Phones/Devices

The screenshot displays the Cisco Unified CM Administration interface for configuring a Media Resource Group. The page title is "Media Resource Group Configuration" and the user is logged in as "administrator". The breadcrumb navigation shows "System > Call Routing > Media Resources > Advanced Features > Device > Application > User Management > Bulk Administration > H".

At the top, there are navigation links: "Navigation Cisco Unified CM Administration", "Go", "Search Documentation", "About", and "Logout". Below the breadcrumb is a "Related Links" section with "Back To Find/List" and "Go".

The main configuration area includes several sections:

- Status:** Shows "Status: Ready".
- Media Resource Group Status:** Shows "Media Resource Group: MRG_Secure_phones (used by 4 devices)".
- Media Resource Group Information:** Contains a "Name*" field with the value "MRG_Secure_phones" and an empty "Description" field.
- Devices for this Group:** Contains two dropdown menus. The "Available Media Resources**" dropdown lists "CFB_2" and "MTP_2". The "Selected Media Resources*" dropdown lists "ANN_2 (ANN)", "Crestronrtr (CFB)", "MOH_2 (MOH)", and "SRTP-MTP (MTP)".

At the bottom, there is a checkbox labeled "Use Multi-cast for MOH Audio (If at least one multi-cast MOH resource is available)".

3. Provide a **Name:** *MRG_Secure_phones* was used in this example.
4. Select Media Resources from the **Available Media Resources**. For this example, the resources *MOH_2 (MOH)*, *ANN_2 (ANN)*, *Crestronrtr*, and *SRTP-MTP (MTP)* were added.

Similarly, a Media Resource Group *MRG_Secure_trk* was configured for this test as follows:

1. Select **Media Resources > Media Resource Group**.
2. Click **Add New**.

The screenshot shows the Cisco Unified CM Administration interface for configuring a Media Resource Group. The page title is "Media Resource Group Configuration" and the user is logged in as "administrator". The navigation menu includes System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, and Bulk Administration. The "Media Resource Group Configuration" section is active, showing the following details:

- Status:** Ready
- Media Resource Group Status:** Media Resource Group: MRG_Secure_trk (used by 13 devices)
- Media Resource Group Information:**
 - Name*: MRG_Secure_trk
 - Description:
- Devices for this Group:**
 - Available Media Resources**: ANN_2, CFB_2, MTP_2
 - Selected Media Resources*: Crestronrtr (CFB), MOH_2 (MOH), SRTP-MTP (MTP)
- Use Multi-cast for MOH Audio (If at least one multi-cast MOH resource is available)

3. Provide a **Name**: *MRG_Secure_trk* was used in this example.
4. Select media resources from the **Available Media Resources**. For this example, the resources *MOH_2 (MOH)*, *Crestronrtr (CFB)*, and *SRTP-MTP (MTP)* were added.

Configure the **Media Resource Group List** *MRGL_Secure_phones*.

1. Select **Media Resources > Media Resource Group List**.
2. Click **Add New**.

The screenshot shows the Cisco Unified CM Administration web interface. At the top, the navigation bar includes the Cisco logo, the title "Cisco Unified CM Administration", and the user role "administrator". Below the navigation bar, a breadcrumb trail shows the path: System > Call Routing > Media Resources > Advanced Features > Device > Application > User Management > Bulk Administration > H. The main heading is "Media Resource Group List Configuration". To the right of the heading is a "Related Links" section with a "Back To Find/List" button and a "Go" button. Below the heading is a toolbar with "Save", "Delete", "Copy", and "Add New" buttons. The main content area is divided into several sections: "Status" (Status: Ready), "Media Resource Group List Status" (Media Resource Group List: MRGL_Secure_phones (used by 4 devices)), "Media Resource Group List Information" (Name*: MRGL_Secure_phones), and "Media Resource Groups for this List". The "Media Resource Groups for this List" section contains two lists: "Available Media Resource Groups" (MRG_MTP, MRG_Secure_trk, MRG_noMTP) and "Selected Media Resource Groups" (MRG_Secure_phones).

3. Provide a **Name**: *MRGL_Secure_phones* was used in this example.
4. Select the desired media resource groups from the **Available Media Resource Groups**. *MRG_Secure_phones* resource group was added to the list.

Similarly, configure the **Media Resource Group List** *MRGL_Secure_trk*.

1. Select **Media Resources > Media Resource Group List**.
2. Click **Add New**.

The screenshot displays the Cisco Unified CM Administration web interface. At the top, the navigation bar includes the Cisco logo, the title "Cisco Unified CM Administration", and the user role "administrator". Below the navigation bar, a breadcrumb trail shows the path: System > Call Routing > Media Resources > Advanced Features > Device > Application > User Management > Bulk Administration > H. The main heading is "Media Resource Group List Configuration". To the right of the heading is a "Related Links" section with a "Back To Find/List" button and a "Go" button. Below the heading is a toolbar with icons for Save, Delete, Copy, and Add New. The configuration details are as follows:

- Status:** Status: Ready
- Media Resource Group List Status:** Media Resource Group List: MRGL_Secure_trk (used by 13 devices)
- Media Resource Group List Information:** Name* MRGL_Secure_trk
- Media Resource Groups for this List:**
 - Available Media Resource Groups: MRG_MTP, MRG_Secure_phones, MRG_noMTP
 - Selected Media Resource Groups: MRG_Secure_trk

3. Provide a **Name**: *MRGL_Secure_trk* was used in this example.
4. Select the desired media resource groups from the **Available Media Resource Groups**. *MRG_Secure_trk* resource group was added to the list.

Modify Device Pool Configuration

For the test, the default device pool configuration was updated with the MRGL configured above.

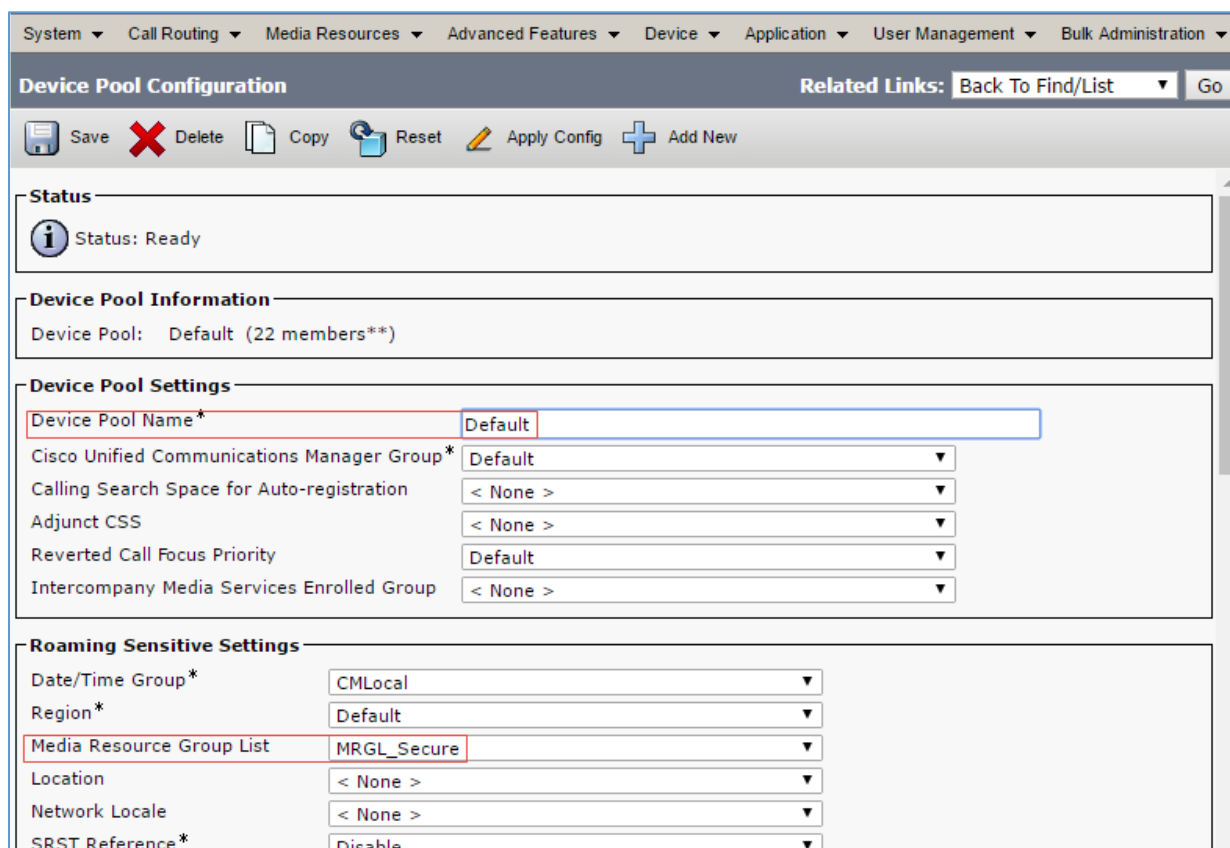
1. Navigate to **System > Device Pool**.

Cisco UCM: Access Default Device Pool

The screenshot displays the Cisco Unified CM Administration interface. The top navigation bar includes the Cisco logo, the title 'Cisco Unified CM Administration', and the user role 'administrator'. Below the navigation bar, there are several tabs: System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, and Bulk Administration. The main content area is titled 'Find and List Device Pools'. It features a toolbar with 'Add New', 'Select All', 'Clear All', and 'Delete Selected' buttons. A status box indicates '1 records found'. Below this, a table lists the device pools. The table has columns for Name, Cisco Unified CM Group, Region, Date/Time Group, and Copy. The 'Default' device pool is listed with the following details: Name: Default, Cisco Unified CM Group: Default, Region: Default, Date/Time Group: CMLocal. The 'Default' cell in the Name column is highlighted with a red box. At the bottom of the table, there are buttons for 'Add New', 'Select All', 'Clear All', and 'Delete Selected'.

2. Click **Default**. For testing G729, the G729 Region needs to be selected.
3. **Media Resource Group List**: Select the *MRGL_Secure* from the drop-down menu.

Cisco UCM: Update MRGL on Default Device pool



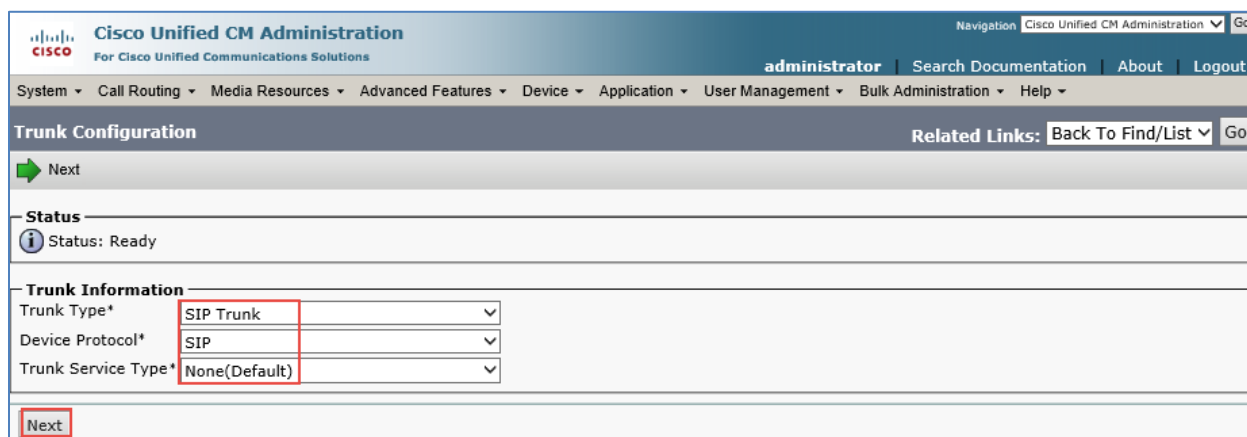
The screenshot shows the 'Device Pool Configuration' page in Cisco UCM. The page has a navigation bar at the top with menus for System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, and Bulk Administration. Below the navigation bar is a header for 'Device Pool Configuration' with a 'Related Links' section containing 'Back To Find/List' and a 'Go' button. A toolbar contains icons for Save, Delete, Copy, Reset, Apply Config, and Add New. The main content area is divided into sections: 'Status' (Ready), 'Device Pool Information' (Default, 22 members**), 'Device Pool Settings' (Device Pool Name: Default, Cisco Unified Communications Manager Group: Default, Calling Search Space for Auto-registration: < None >, Adjunct CSS: < None >, Reverted Call Focus Priority: Default, Intercompany Media Services Enrolled Group: < None >), and 'Roaming Sensitive Settings' (Date/Time Group: CMLocal, Region: Default, Media Resource Group List: MRGL_Secure, Location: < None >, Network Locale: < None >, SRST Reference: Disable).

Configure Trunk

A trunk between the Cisco UCM and the Cisco UBE was configured to route PSTN calls. To create a new trunk, perform the following procedure.

1. From the **Device** drop-down list, select **Trunk**.
2. Click **Add New**.

Cisco UCM: Add New Trunk



The screenshot shows the 'Trunk Configuration' page in Cisco UCM. The page has a navigation bar at the top with menus for System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, Bulk Administration, and Help. Below the navigation bar is a header for 'Trunk Configuration' with a 'Related Links' section containing 'Back To Find/List' and a 'Go' button. A toolbar contains a 'Next' button. The main content area is divided into sections: 'Status' (Ready), 'Trunk Information' (Trunk Type: SIP Trunk, Device Protocol: SIP, Trunk Service Type: None(Default)), and a 'Next' button at the bottom.

3. Select **Trunk Type** as **SIP Trunk**, **Device Protocol** as **SIP**, and **Trunk Service Type** as **None (Default)**.
4. Click **Next**.

Cisco UCM: Configure Cisco UCM-PSTN Trunk Parameters (1/5)

The screenshot displays the Cisco Unified CM Administration interface for configuring a SIP Trunk. The page title is "Trunk Configuration" and the user is logged in as "administrator". The "Device Information" section is expanded, showing the following configuration details:

| | |
|------------------------------|-------------------------------------|
| Product: | SIP Trunk |
| Device Protocol: | SIP |
| Trunk Service Type: | None(Default) |
| Device Name* | CUCM_CUBE_PSTN |
| Description: | Secure trunk to cube for PSTN Calls |
| Device Pool* | Default |
| Common Device Configuration: | < None > |
| Call Classification*: | Use System Default |
| Media Resource Group List: | MRGL_Secure_trk |
| Location*: | Hub_None |
| AAR Group: | < None > |
| Tunneled Protocol*: | None |
| QSIG Variant*: | No Changes |
| ASN.1 ROSE OID Encoding*: | No Changes |
| Packet Capture Mode*: | None |
| Packet Capture Duration: | 0 |

The "Media Termination Point Required" checkbox is unchecked.

5. In the **Device Name** field, enter a unique SIP Trunk name and optionally, provide a description. *CUCM_CUBE_PSTN* was configured in this example.
6. From the **Device Pool** drop-down list, select a device pool. *Default* was used in this example.
7. From the **Media Resource Group List**, select *MRGL_Secure_trk* from the drop-down menu.
8. Ensure that the **Media Termination Point Required** check box is unchecked.

Cisco UCM: Configure Cisco UCM-PSTN Trunk Parameters (2/5)

Retry Video Call as Audio
 Path Replacement Support
 Transmit UTF-8 for Calling Party Name
 Transmit UTF-8 Names in QSIG APDU
 Unattended Port
 SRTP Allowed - When this flag is checked, Encrypted TLS needs to be configured in the network to provide end to end security. Failure to do so will expose key Consider Traffic on This Trunk Secure* When using both sRTP and TLS
 Route Class Signaling Enabled* Default
 Use Trusted Relay Point* On
 PSTN Access
 Run On All Active Unified CM Nodes

Intercompany Media Engine (IME)

E.164 Transformation Profile < None >

MLPP and Confidential Access Level Information

MLPP Domain < None >
 Confidential Access Mode < None >
 Confidential Access Level < None >

Call Routing Information

Remote-Party-Id
 Asserted-Identity
 Asserted-Type* Default
 SIP Privacy* Default

9. Check the **SRTP Allowed** check box.
10. Configure **Consider Traffic on This Trunk Secure**: *When using both sRTP and TLS*.
11. Configure **Use Trusted Relay Point**: *On*.

Cisco UCM: Configure Cisco UCM-PSTN Trunk Parameters (3/5)

Inbound Calls

Significant Digits* All
 Connected Line ID Presentation* Default
 Connected Name Presentation* Default
 Calling Search Space < None >
 AAR Calling Search Space < None >
 Prefix DN
 Redirecting Diversion Header Delivery - Inbound

Incoming Calling Party Settings

If the administrator sets the prefix to Default this indicates call processing will use prefix at the next level setting (DevicePool/Service Parameter). Otherwise, the value configured is used as the prefix unless the field is empty in which case there is no prefix assigned.

| Number Type | Prefix | Strip Digits | Calling Search Space | Use Device Pool CSS |
|-----------------|----------------------|----------------|-----------------------------|-------------------------------------|
| Incoming Number | Default | 0 | < None > | <input checked="" type="checkbox"/> |

Incoming Called Party Settings

If the administrator sets the prefix to Default this indicates call processing will use prefix at the next level setting (DevicePool/Service Parameter). Otherwise, the value configured is used as the prefix unless the field is empty in which case there is no prefix assigned.

| Number Type | Prefix | Strip Digits | Calling Search Space | Use Device Pool CSS |
|-----------------|----------------------|----------------|-----------------------------|-------------------------------------|
| Incoming Number | Default | 0 | < None > | <input checked="" type="checkbox"/> |

12. Select the **Redirecting Diversion Header Delivery – Inbound** check box.

Cisco UCM: Configure Cisco UCM-PSTN Trunk Parameters (4/5)

| | |
|--|------------------------------------|
| Connected Party Settings | |
| Connected Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Connected Party Transformation CSS | |
| Outbound Calls | |
| Called Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Called Party Transformation CSS | |
| Calling Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Calling Party Transformation CSS | |
| Calling Party Selection* | Originator |
| Calling Line ID Presentation* | Default |
| Calling Name Presentation* | Default |
| Calling and Connected Party Info Format* | Deliver DN only in connected party |
| <input checked="" type="checkbox"/> Redirecting Diversion Header Delivery - Outbound | |
| Redirecting Party Transformation CSS | < None > |
| <input checked="" type="checkbox"/> Use Device Pool Redirecting Party Transformation CSS | |
| Caller Information | |
| Caller ID DN | <input type="text"/> |
| Caller Name | <input type="text"/> |

13. Select the **Redirecting Diversion Header Delivery – Outbound** check box.

Cisco UCM: Configure Cisco UCM-PSTN Trunk Parameters (5/5)

| | | |
|---|--|--|
| SIP Information | | |
| Destination | | |
| <input type="checkbox"/> Destination Address is an SRV | | |
| | Destination Address | Destination Address IPv6 |
| 1 * | crestronrtr.skypelabsj.local | 5061 |
| MTP Preferred Originating Codec* | 711ulaw | |
| BLF Presence Group* | Standard Presence group | |
| SIP Trunk Security Profile* | Secure SIP Trunk Profile-Crestron | |
| Rerouting Calling Search Space | < None > | |
| Out-Of-Dialog Refer Calling Search Space | < None > | |
| SUBSCRIBE Calling Search Space | < None > | |
| SIP Profile* | Standard SIP Profile_Crestron View Details | |
| DTMF Signaling Method* | No Preference | |
| Normalization Script | | |
| Normalization Script | < None > | |
| <input type="checkbox"/> Enable Trace | | |
| | Parameter Name | Parameter Value |
| 1 | <input type="text"/> | <input type="text"/> <input type="button" value="+"/> <input type="button" value="-"/> |
| Recording Information | | |
| <input checked="" type="radio"/> None | | |
| <input type="radio"/> This trunk connects to a recording-enabled gateway | | |
| <input type="radio"/> This trunk connects to other clusters with recording-enabled gateways | | |

14. Under **SIP Information**, perform the following procedure.
 - a. Enter the FQDN of the Cisco UBE and port of the Cisco UBE LAN interface.
 - b. Select the **Secure SIP Trunk Profile_Crestron** as the SIP trunk security profile.
 - c. Select the configured **Standard SIP Profile_Crestron** SIP profile.
15. Click **Save**.

Configure Route Patterns

To configure route patterns, perform the following procedure.

1. Navigate to **Call Routing > Route/Hunt > Route Pattern**.
2. Click **Add New**.
3. Enter the details desired, and then click **Save**.

The route pattern **9.@** and **\+*** were configured to enable outbound dialing from Cisco UCM to PSTN using the access code as **9** and using the **+**.

The screenshot below shows the configuration.

Cisco UCM: Route Pattern: Outbound Dialing Using Access Code 9 (1/2)

Route Pattern Configuration

Save Delete Copy Add New

Status: Ready

Pattern Definition

| | |
|--|--|
| Route Pattern* | 9.@ |
| Route Partition | < None > |
| Description | |
| Numbering Plan* | NANP |
| Route Filter | < None > |
| MLPP Precedence* | Default |
| <input type="checkbox"/> Apply Call Blocking Percentage | |
| Resource Priority Namespace Network Domain | < None > |
| Route Class* | Default |
| Gateway/Route List* | CUCM_CUBE_PSTN (Edit) |
| Route Option | <input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern No Error |
| Call Classification* | OffNet |
| External Call Control Profile | < None > |
| <input type="checkbox"/> Allow Device Override <input checked="" type="checkbox"/> Provide Outside Dial Tone <input type="checkbox"/> Allow Overlap Sending <input type="checkbox"/> Urgent Priority | |
| <input type="checkbox"/> Require Forced Authorization Code | |
| Authorization Level* | 0 |
| <input type="checkbox"/> Require Client Matter Code | |

Cisco UCM: Route Pattern: Outbound Dialing Using Access Code 9 (2/2)

| | | |
|--|---|----------------------|
| Calling Party Transformations | | |
| <input checked="" type="checkbox"/> Use Calling Party's External Phone Number Mask | | |
| Calling Party Transform Mask | <input type="text"/> | |
| Prefix Digits (Outgoing Calls) | <input type="text"/> | |
| Calling Line ID Presentation* | Default <input type="button" value="v"/> | |
| Calling Name Presentation* | Default <input type="button" value="v"/> | |
| Calling Party Number Type* | Cisco CallManager <input type="button" value="v"/> | |
| Calling Party Numbering Plan* | Cisco CallManager <input type="button" value="v"/> | |
| Connected Party Transformations | | |
| Connected Line ID Presentation* | Default <input type="button" value="v"/> | |
| Connected Name Presentation* | Default <input type="button" value="v"/> | |
| Called Party Transformations | | |
| Discard Digits | PreDot <input type="button" value="v"/> | |
| Called Party Transform Mask | <input type="text"/> | |
| Prefix Digits (Outgoing Calls) | <input type="text"/> | |
| Called Party Number Type* | Cisco CallManager <input type="button" value="v"/> | |
| Called Party Numbering Plan* | Cisco CallManager <input type="button" value="v"/> | |
| ISDN Network-Specific Facilities Information Element | | |
| Network Service Protocol | -- Not Selected -- <input type="button" value="v"/> | |
| Carrier Identification Code | <input type="text"/> | |
| Network Service | Service Parameter Name | Service Param |
| -- Not Selected -- <input type="button" value="v"/> | < Not Exist > | <input type="text"/> |

Similarly, the route pattern of *67.@ was configured to restrict caller ID on outbound calls.

The screenshot below shows the configuration.

Cisco UCM: Route Pattern: Restrict Caller ID (1/2)

The screenshot displays the Cisco Unified CM Administration interface for configuring a route pattern. The page title is "Route Pattern Configuration". At the top, there is a navigation menu with options: System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, and Bulk Administration. Below the navigation menu, there are icons for Save, Delete, Copy, and Add New. The main configuration area is divided into two sections: "Status" and "Pattern Definition".

Status: Status: Ready

Pattern Definition:

| | |
|--|--|
| Route Pattern* | *67.@ |
| Route Partition | < None > |
| Description | CLIR |
| Numbering Plan* | NANP |
| Route Filter | < None > |
| MLPP Precedence* | Default |
| <input type="checkbox"/> Apply Call Blocking Percentage | |
| Resource Priority Namespace Network Domain | < None > |
| Route Class* | Default |
| Gateway/Route List* | CUCM_CUBE_PSTN (Edit) |
| Route Option | <input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern No Error |
| Call Classification* | OffNet |
| External Call Control Profile | < None > |
| <input type="checkbox"/> Allow Device Override <input checked="" type="checkbox"/> Provide Outside Dial Tone <input type="checkbox"/> Allow Overlap Sending <input type="checkbox"/> Urgent Priority | |
| <input type="checkbox"/> Require Forced Authorization Code | |
| Authorization Level* | 0 |
| <input type="checkbox"/> Require Client Matter Code | |

Cisco UCM: Route Pattern: Restrict Caller ID (2/2)

| | | |
|---|------------------------|----------------------|
| Calling Party Transformations | | |
| <input type="checkbox"/> Use Calling Party's External Phone Number Mask | | |
| Calling Party Transform Mask | <input type="text"/> | |
| Prefix Digits (Outgoing Calls) | <input type="text"/> | |
| Calling Line ID Presentation* | Restricted | ▼ |
| Calling Name Presentation* | Restricted | ▼ |
| Calling Party Number Type* | Cisco CallManager | ▼ |
| Calling Party Numbering Plan* | Cisco CallManager | ▼ |
| Connected Party Transformations | | |
| Connected Line ID Presentation* | Default | ▼ |
| Connected Name Presentation* | Default | ▼ |
| Called Party Transformations | | |
| Discard Digits | PreDot | ▼ |
| Called Party Transform Mask | <input type="text"/> | |
| Prefix Digits (Outgoing Calls) | <input type="text"/> | |
| Called Party Number Type* | Cisco CallManager | ▼ |
| Called Party Numbering Plan* | Cisco CallManager | ▼ |
| ISDN Network-Specific Facilities Information Element | | |
| Network Service Protocol | -- Not Selected -- ▼ | |
| Carrier Identification Code | <input type="text"/> | |
| Network Service | Service Parameter Name | Service Param |
| -- Not Selected -- ▼ | < Not Exist > | <input type="text"/> |

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Specifications subject to
change without notice.