Messiah College, Boyer Hall
Grantham, Pennsylvania

RoomView 5.0

Bob Weaver, Assistant Director of Media Services at Messiah College, a private liberal arts and sciences college in Grantham, Pa, was charged with managing the technology acquisition for the largest new academic building on Messiah's campus. He turned to Convergent Technologies and Crestron.

"We wanted to give Boyer Hall a solid foundation for developing a future-proof solution that would grow with the needs of the school, its faculty and students" said Paul Corraine, Senior AV Designer and principal at Convergent Technologies. "We helped Messiah College to identify and implement new and emerging technologies that would enhance teaching and learning not only for now and for years to come."

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With budgets a major concern, Messiah initially looked at Extron's MediaLink, but a careful cost-modeling by Convergent Technologies, comparing that system with **Crestron's PRO2** IP-based control system with **LC-1000 and CT-1000 Touchpanels,** and **RoomView™ software,** proved Crestron would provide a more cost effective and future-proof solution.

Boyer Hall consists of 17 new classrooms and 4 seminar rooms; computer labs; an observation lab; and other cutting-edge academic and technology resources. The technology in Boyer Hall, which was installed by Pro Com Systems, allows Messiah College to connect to the surrounding community, particularly to Parmer Cinema—the facility's new premier 129-seat film screening venue.

The Media Department at Messiah staffs only two full-time employees. Weaver admits that he and his counterpart Dave Germeyer, Classroom Support/CATV technician, practically lived at the school for the first two weeks of the semester. This was a perfect application for Crestron's RoomView™ HelpDesk software. RoomView™ enables IT and media specialists to monitor and manage AV devices in multiple rooms from a central control point.

"With just myself and Dave handling all of the AV needs, having RoomView™ is like having another person on staff," says Weaver. "We can troubleshoot calls right from the remote helpdesk. We can diagnose, troubleshoot and reboot right from RoomView™." RoomView™ gives another level of support for the Messiah College Media Department team."