



## End-of-Sale Notice for [DM SCALER HDO](#)

End-of-sale of the below DM SCALER HDO product/s.

### Milestones and Dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	July 3, 2019
Expected End-of-Sale Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	July 2019
Revision Date	The last date this document was revised.	July 1, 2019

### Affected Products

End-of-Sale Product Part Number	Product Description	Replacement Product	Replacement Product Description	Additional Information
DM-RMC-4K-SCALER-C	4K DigitalMedia 8G+® Receiver & Room Controller w/Scaler	DM-RMC-4KZ-SCALER-C	DigitalMedia 8G+® 4K60 4:4:4 HDR Receiver and Room Controller with Scaler	Shipping 7/1/19
DM-RMC-4K-SCALER-C-DSP	4K DigitalMedia 8G+® Receiver & Room Controller w/Scaler & Downmixing	DM-RMC-4KZ-SCALER-C	DigitalMedia 8G+® 4K60 4:4:4 HDR Receiver and Room Controller with Scaler	Shipping 7/1/19
DMC-4K-HDO	2-Channel 4K Scaling HDMI® Output Card for DM® Switchers	DMC-4KZ-HDO	2-Channel HDMI® 4K60 4:4:4 HDR Scaling Output Card for DM® Switchers	Shipping 7/1/19

### Product Migration Options

Customers are encouraged to migrate to [DM-RMC-4KZ-SCALER-C](#) & [DMC-4KZ-HDO](#).

### For More Information

For more information about Crestron product warranties and service agreements, go to: [www.crestron.com/warranty](http://www.crestron.com/warranty)

**For further assistance, contact the appropriate parties within your region:**

**Crestron US/Canada:**

Email: [techsales@crestron.com](mailto:techsales@crestron.com)

Telephone: 888.273.7876.

**Crestron Australia and New Zealand:**

Level 5, 15 Help Street

Chatswood NSW 2067

Australia

Email: [ANZtechsales@crestron.com](mailto:ANZtechsales@crestron.com)

Telephone: +61 1800 555 040

Web: crestron.com

**Crestron South East Asia:**

31 Kaki Bukit Road 3

#01-04 & #01-05

Techlink

Singapore 417818

Email: [SEAsalesupport@crestron.com](mailto:SEAsalesupport@crestron.com)

Telephone: +65 6846 0215

Web: crestron.com

© 201.767.3400    © 201.767.1903    crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

---

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2015 Crestron Electronics, Inc.