



DSV - Global Transport and Logistics

INTRODUCTION

Headquartered in Copenhagen, Denmark, DSV is a leading global supplier of transport and logistics services. With offices and facilities in more than 90 countries on 6 continents, they cover their customers' entire supply chain needs, including transportation by air, sea, and road, plus warehousing.

"THANKS TO CRESTRON, MY TEAM AND I CAN EASILY MANAGE AND MONITOR ALL OF OUR TECHNOLOGY FROM ONE CENTRALIZED LOCATION ALLOWING US TO ENSURE THAT EACH OF OUR MEETING SPACES ARE ALWAYS READY TO HOST THE NEXT MEETING."

Mika Kortelainen
*Nordics & Eastern Europe, DSV,
IT Director*



THE CHALLENGE

To accommodate its continuous growth, DSV built a new headquarters and logistics center in Finland that includes a range of spaces, from large rooms used for training, to small huddle spaces for brainstorming sessions. To improve productivity, DSV wanted to provide a consistent user experience for conferencing and collaboration in all 25 rooms.

"When deciding what would make this project a success, my colleagues and I quickly realized that two factors were crucial," explains Mika Kortelainen, IT Director, Finland and Baltics at DSV. "We wanted all of our employees to know exactly how to use the technology to plan and hold their meetings, no matter which room they were in."



THE SOLUTION

With consistency in mind, Mika and his team worked with systems integrator Ictum to design intuitive and flexible meeting spaces standardized on Crestron technology.





THE TECHNOLOGY

Inside each meeting room, a Crestron Mercury tabletop UC video conferencing system provides a streamlined Skype® for Business or Microsoft Teams® software meeting experience. In the larger conferencing rooms, DM NVX™ AV-over-IP technology is being used to share content throughout the rooms. Employees can easily manage the content being shared using a Crestron touch screen or a 3-Series® Media Presentation Controller.

Outside each room is a Crestron room scheduling touch screen, along with an illuminated availability sign, that enables everyone to determine whether a room is occupied or available with just a glance down the hallway. DSV's room scheduling platform integrates seamlessly with the Crestron technology deployed throughout the office. This enables employees to simply walk up to a room and reserve it on the spot with one tap on the scheduling touch screen. They also have the option to book meetings in advance from their desks or from the app.

The ability to centrally and remotely manage all meeting room technology was a critical need for DSV. Using Crestron Fusion® software, Mika and his team can easily monitor, manage, and troubleshoot maintain each device.

"THANKS TO CRESTRON FUSION, WE CAN REMOTELY MONITOR THE SITUATION IN EVERY ROOM AND HANDLE ISSUES AS THEY ARISE WITHOUT HAVING TO WALK FOR KILOMETERS EVERY DAY BETWEEN MEETING ROOMS."

Mika Kortelainen
*Nordics & Eastern Europe, DSV,
IT Director*



RESULTS

With Crestron conferencing, collaboration, and control technology serving as the backbone, DSV was able to create a workplace that merges Scandinavian design with a simple, instantly recognizable user experience in every meeting room. As a result, DSV has seen an increase in technology uptime and greater productivity and efficiency among its employees – essential to a company that prides itself on reliable, speedy delivery.

Featured Products

DM NVX 4K60 4:4:4 HDR Network AV
Encoder/Decoder
DM-NVX-350

DM XiO Director™ Virtual Switching Appliance
DM-XIO-DIR-80

Crestron Mercury® – Tabletop UC Video
Conference System
CCS-UC-1-AV

7" Room Scheduling Touch Screen
TSS-752

Crestron Fusion® Monitoring &
Scheduling Software

3-Series Media Presentation Controller 201
MPC3-201-B

FlipTop™ FT2 Series cable management
FT2-700